

Social Services Agency

August 2021 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 452,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



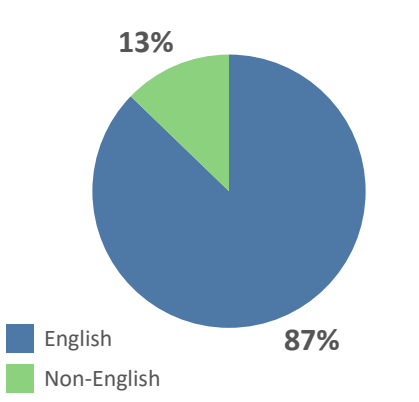
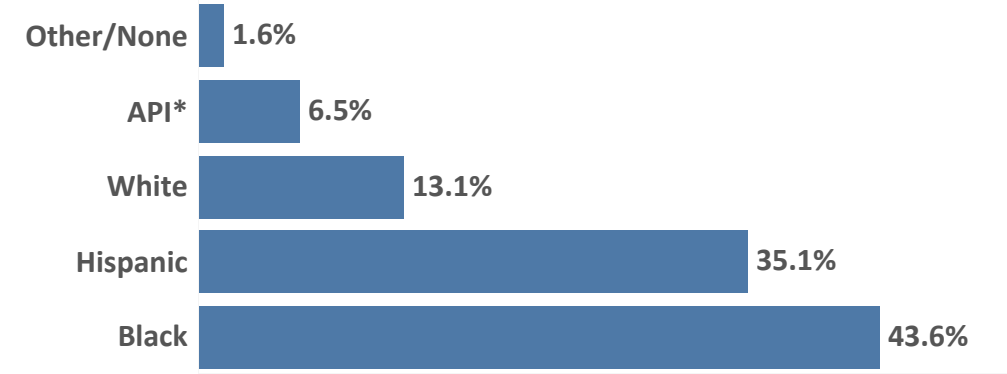
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in July 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2020	July	1,705	
2021	July	1,778	4.3%

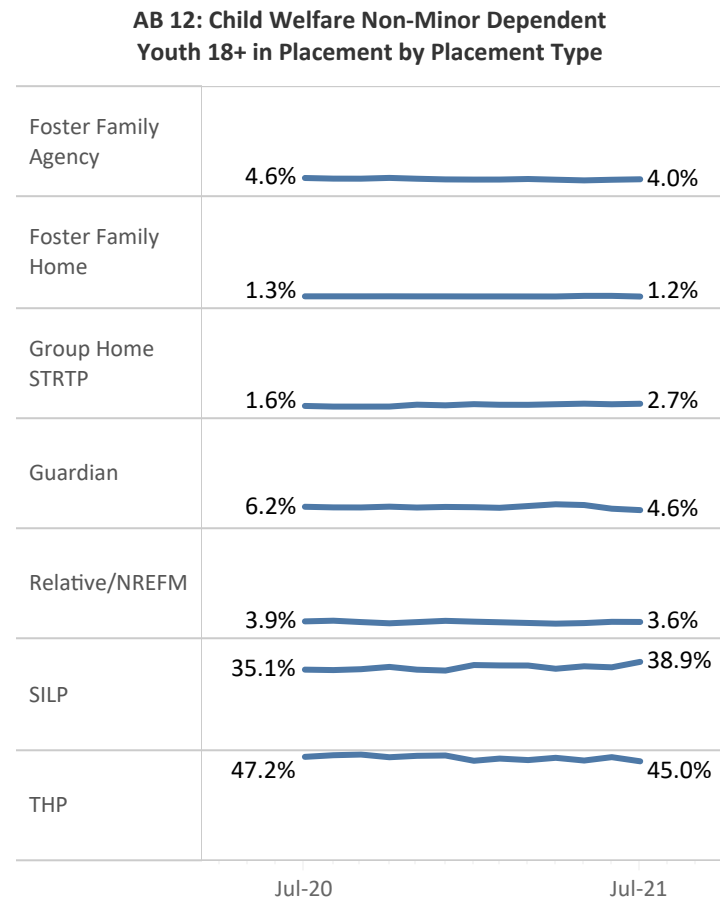
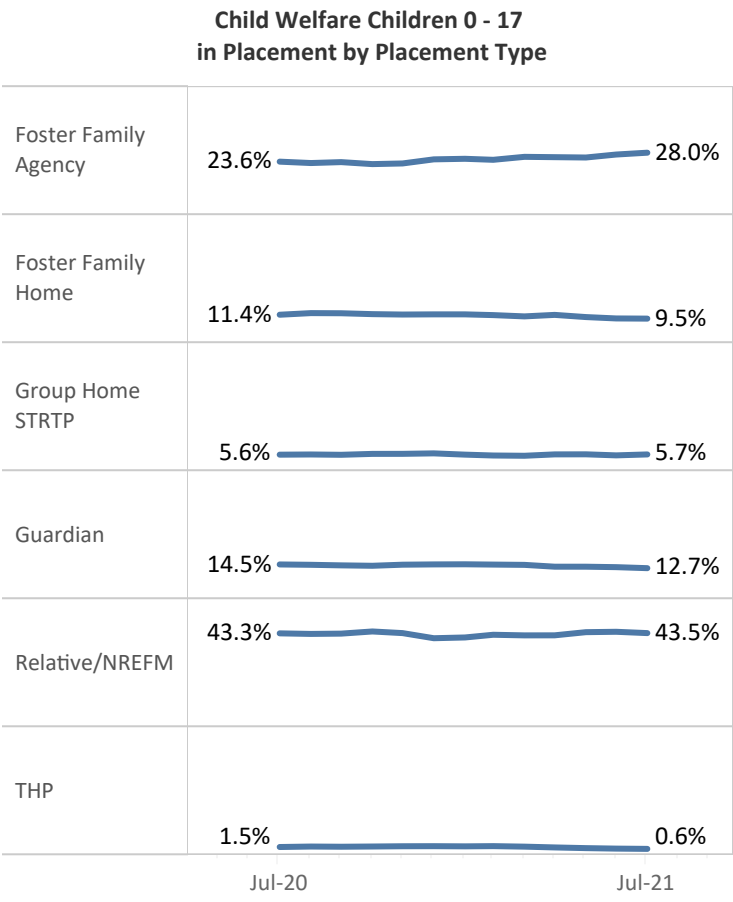
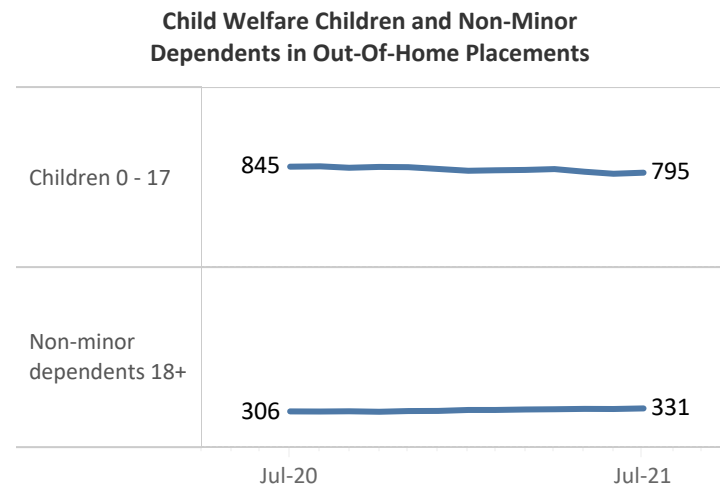
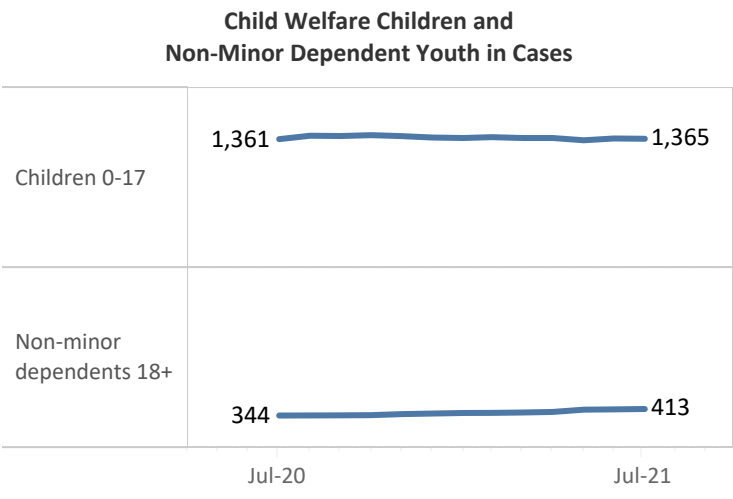
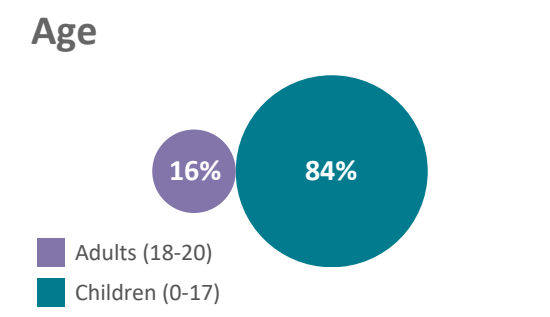
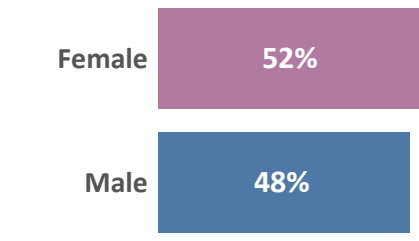
Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language



English		87.2%
Non-English		
Spanish		11.0%
Other		1.1%
Chinese		0.5%
Farsi		0.1%
Vietnamese		0.1%
Other Asian		0.1%

Gender



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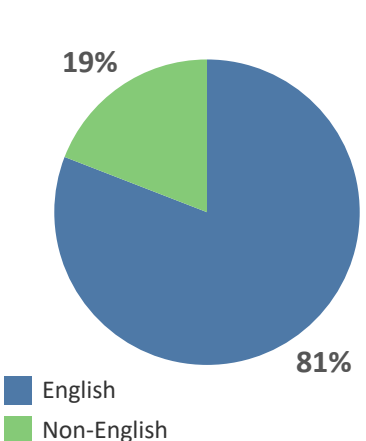
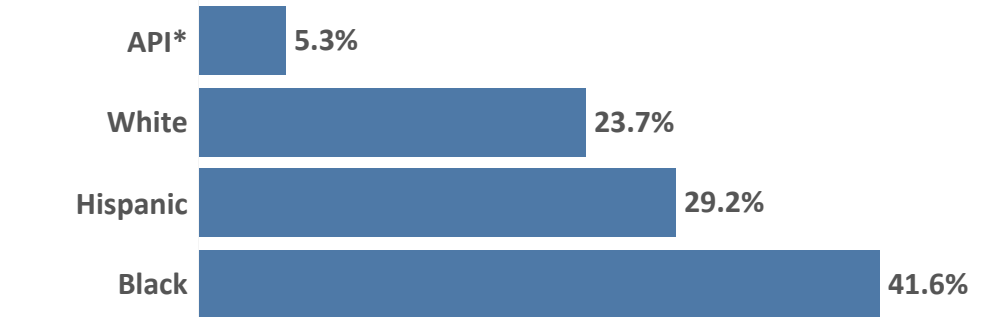
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload

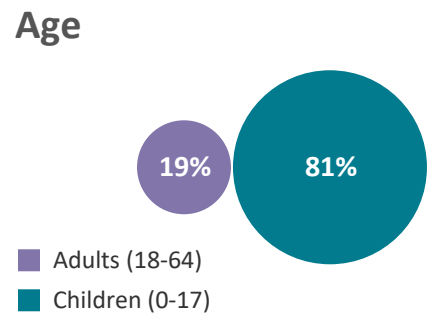
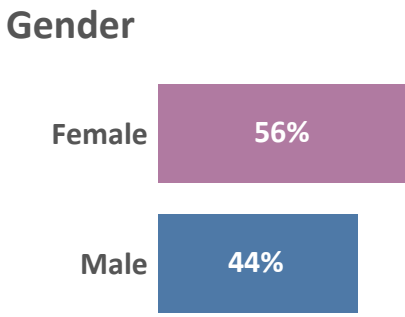
CalWORKs Caseload		% Difference
2020	July	8,959
2021	July	6,991
		-22.0%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

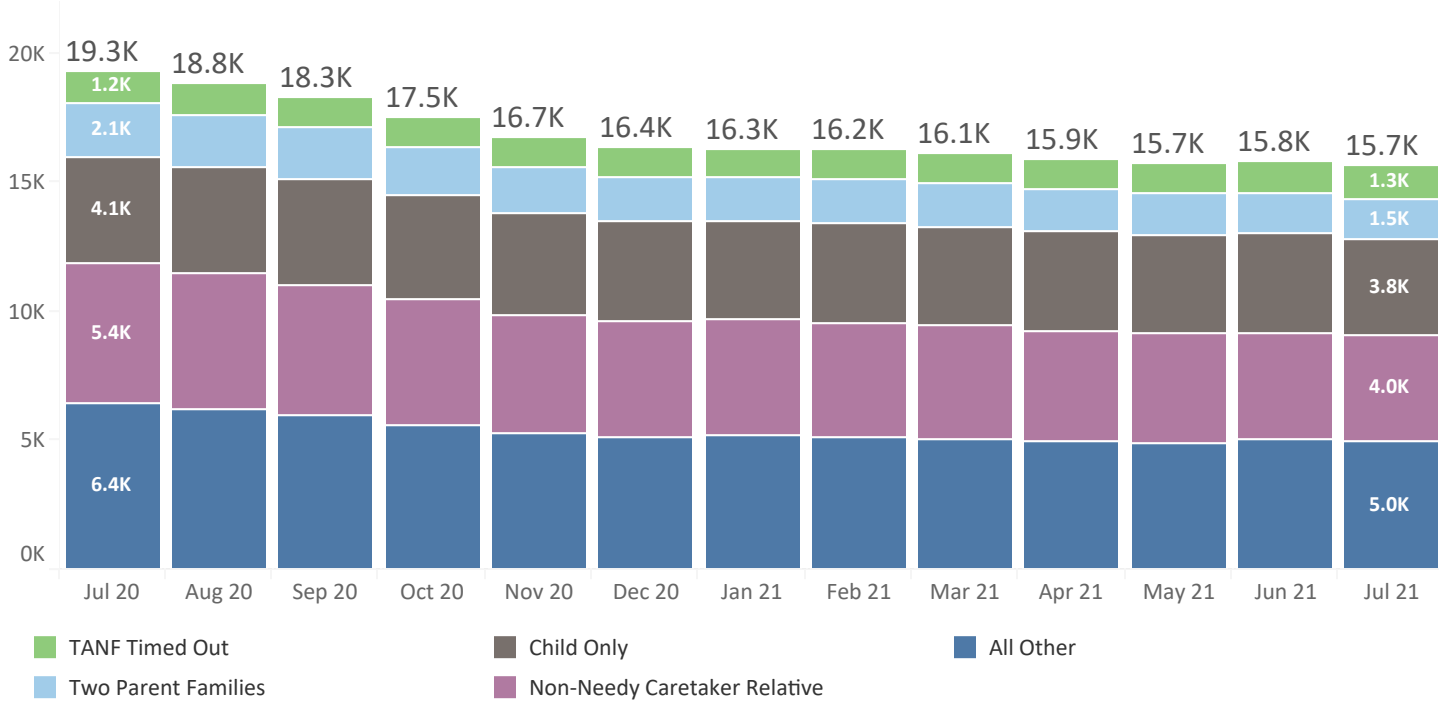
Ethnicity and Language



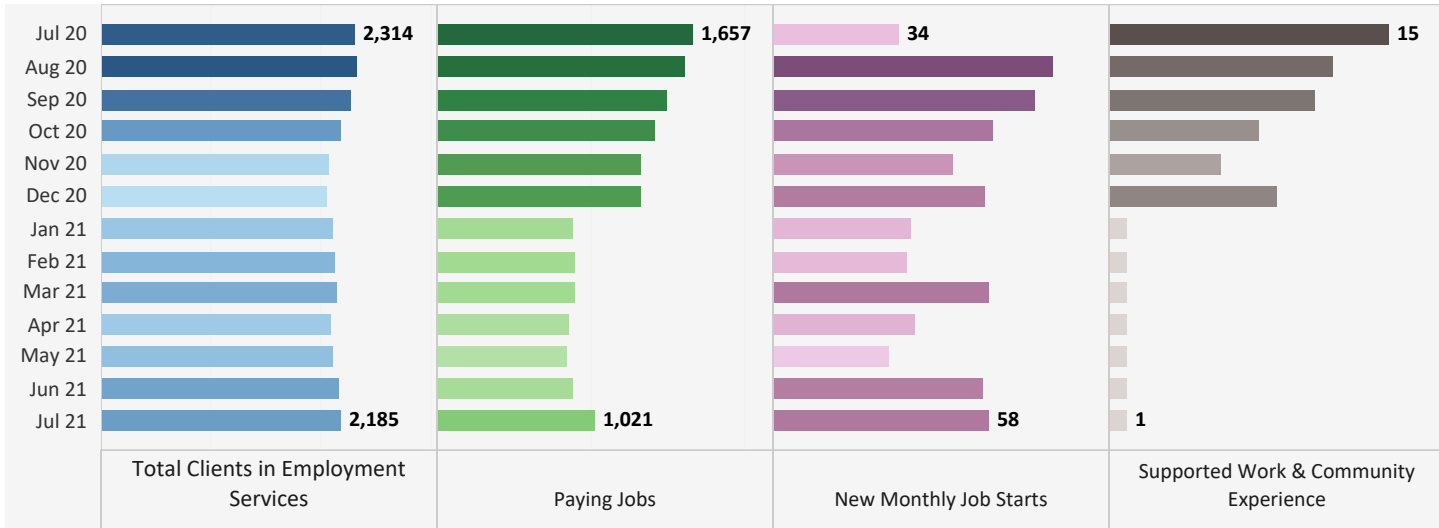
English		80.9%
Non-English	Spanish	14.8%
	Other	2.8%
	Farsi	0.9%
	Vietnamese	0.2%
	Chinese	0.2%
	Other Asian	0.2%
	Cambodian	0.1%



CalWORKs Individuals by Case Type



Welfare to Work Individuals



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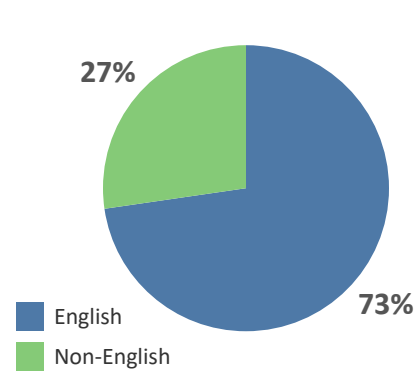
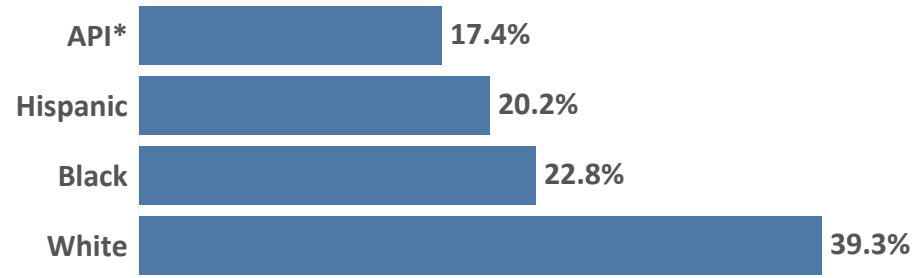
CalFresh Caseload

Year	Month	Caseload	% Difference
2020	July	83.9K	
2021	July	78.6K	-6.3%

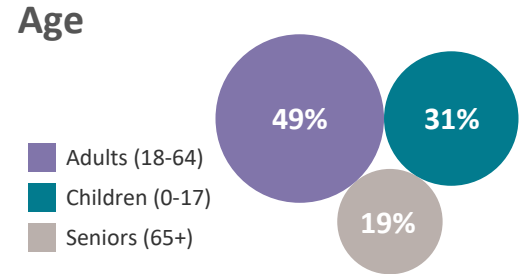
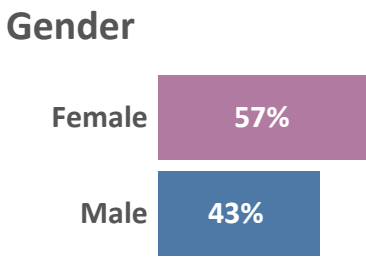
NA CalFresh Caseload

Year	Month	Caseload	% Difference
2020	July	79.5K	
2021	July	74.9K	-5.8%

Ethnicity and Language

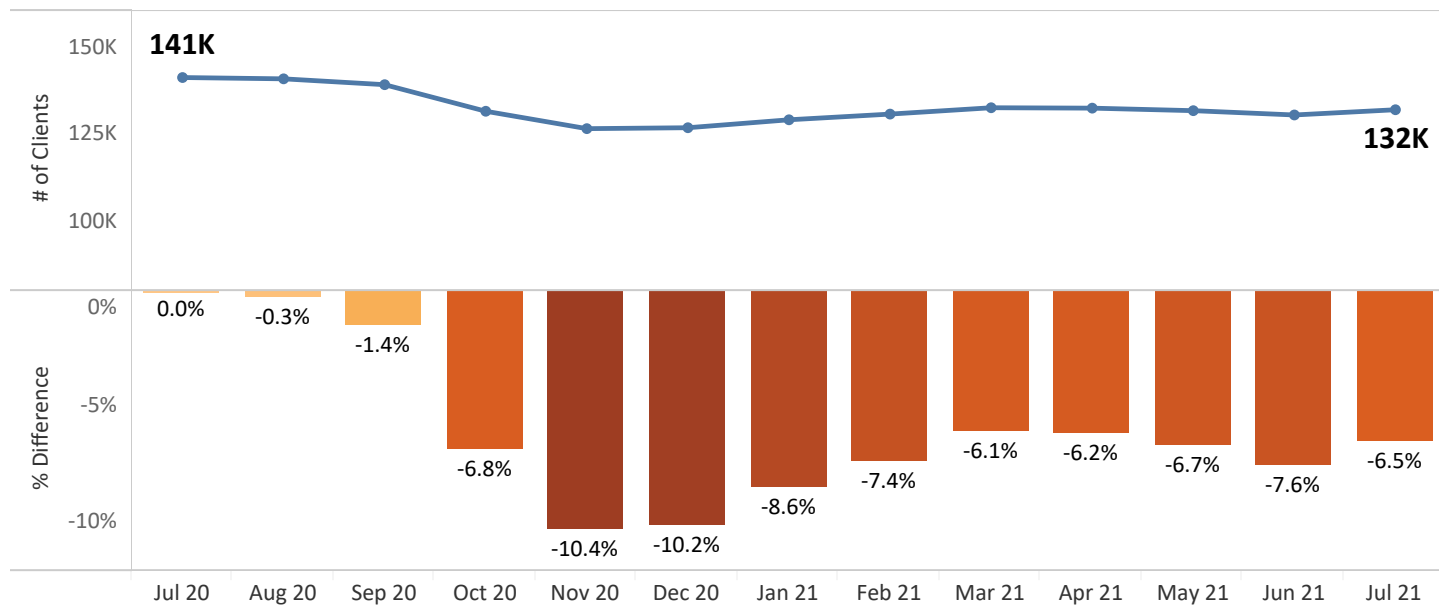


Language	Percentage
English	72.7%
Non-English	
Spanish	11.9%
Chinese	7.2%
Vietnamese	2.5%
Other	2.3%
Other Asian	2.4%
Farsi	0.7%
Cambodian	0.3%

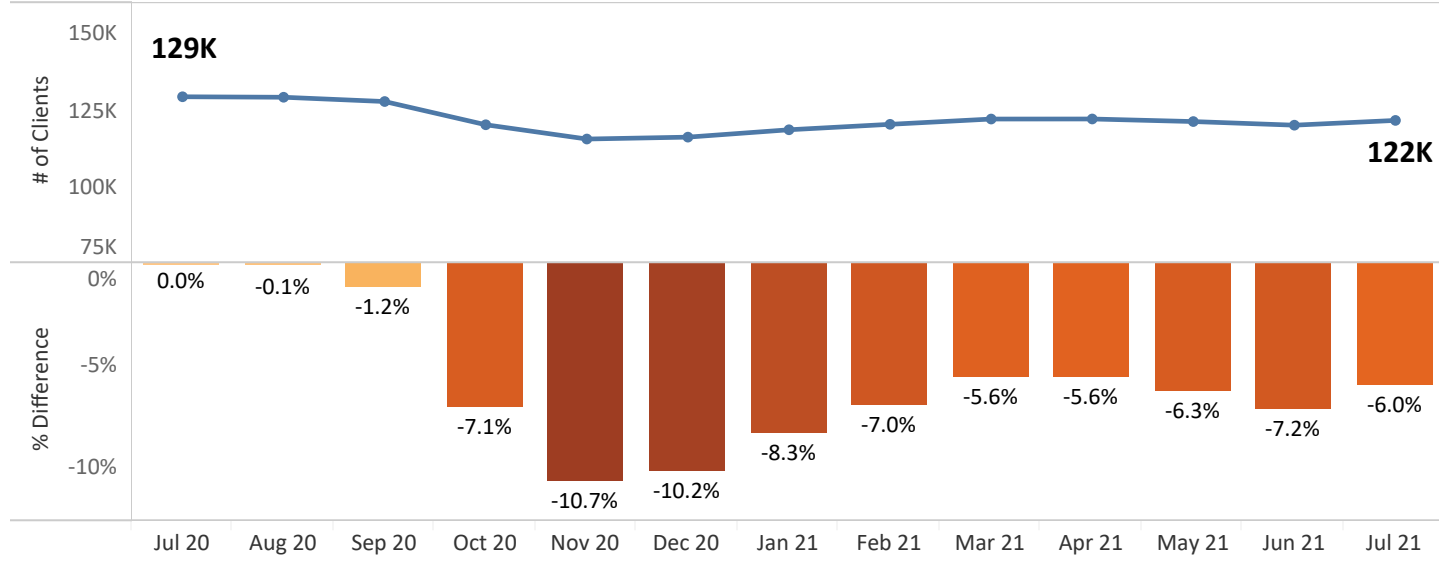


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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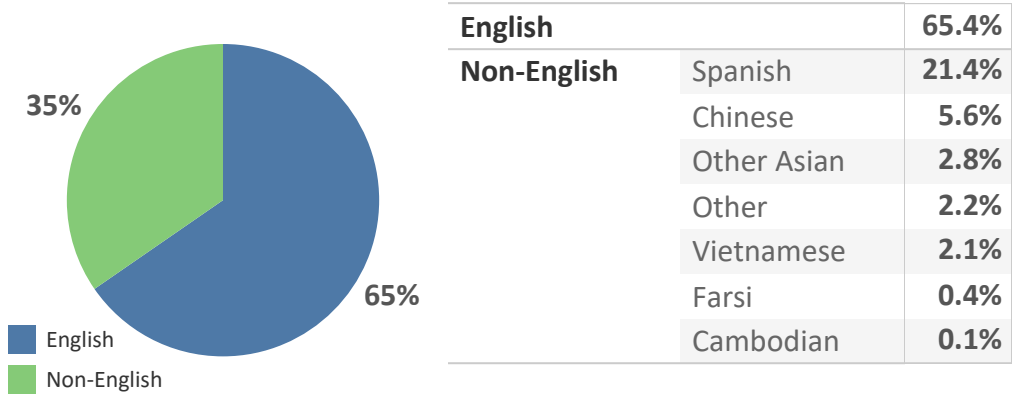
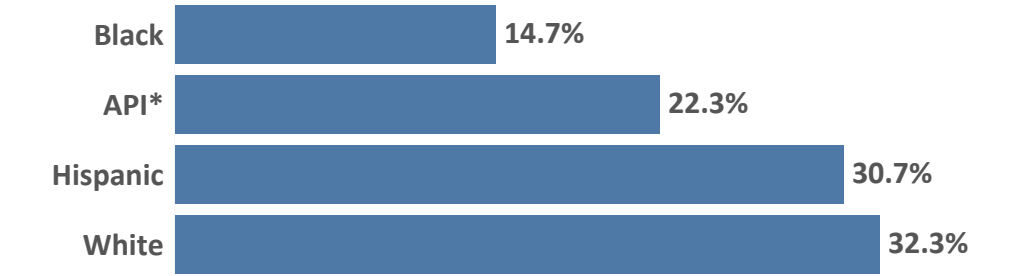
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Medi-Cal Caseload

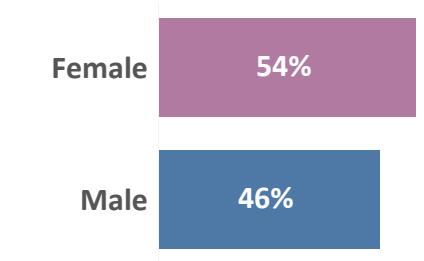
Medi-Cal Caseload			% Difference
2020	July	211.0K	
2021	July	236.8K	12.2%

Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

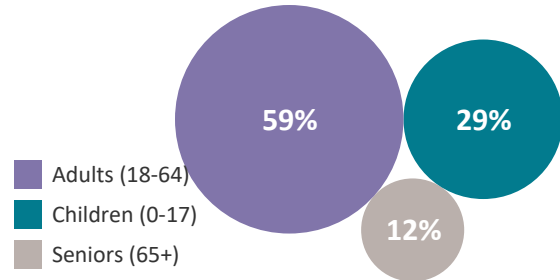
Ethnicity and Language



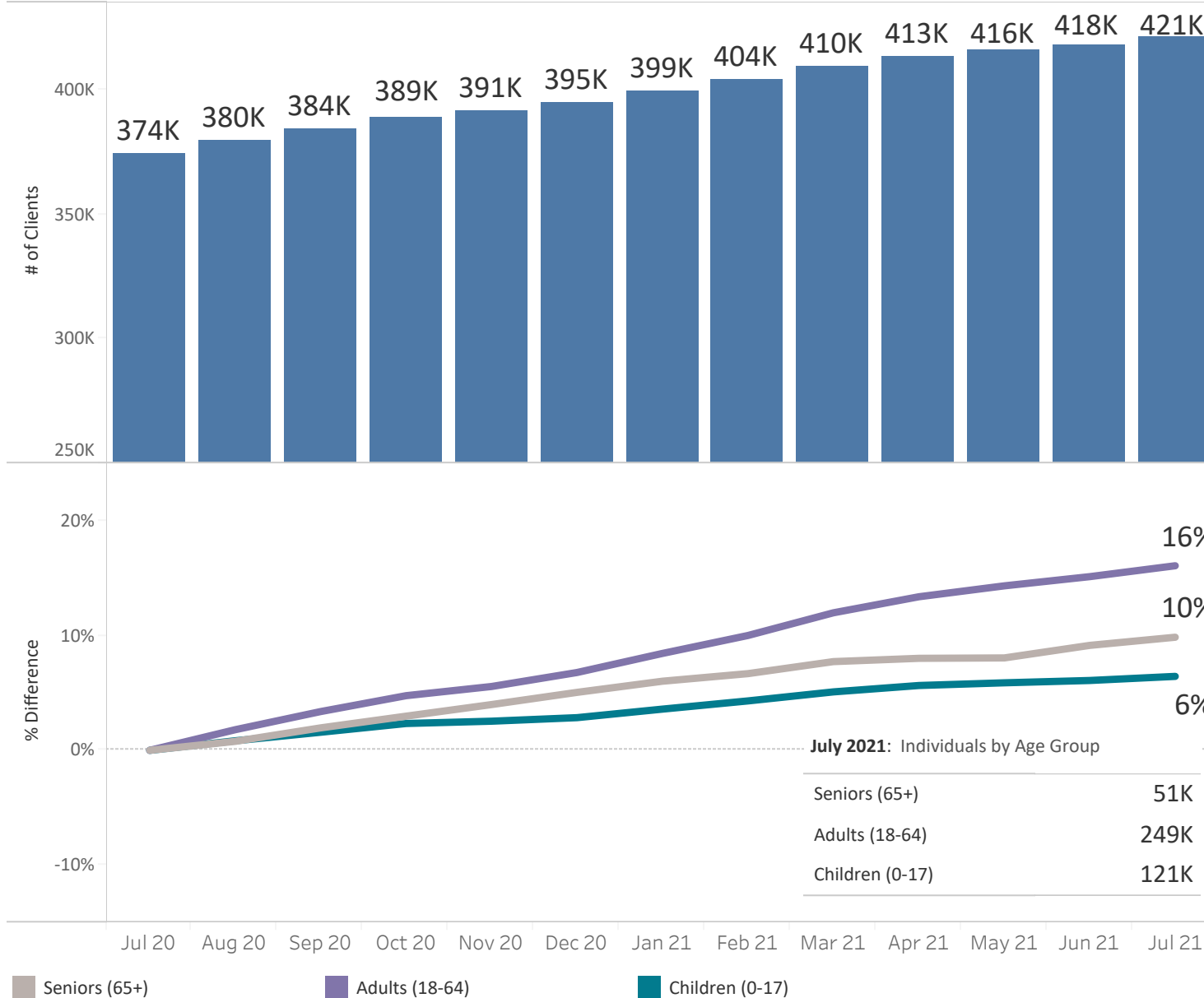
Gender



Age



Medi-Cal Individuals

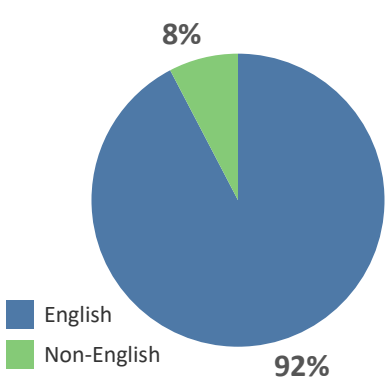
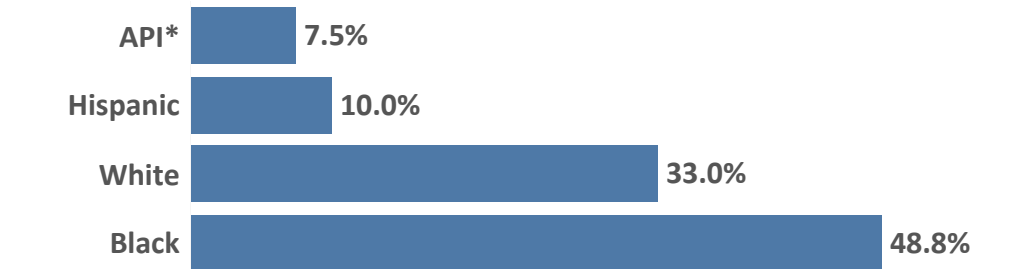


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% change/difference is calculated relative to the first month in the observed year.

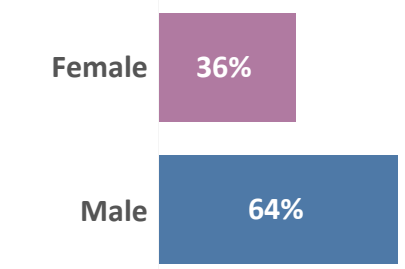
GA Caseload			% Difference
2020	July	8,199	
2021	July	5,185	-36.8%

Ethnicity and Language

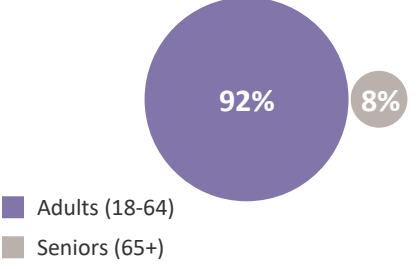


English			92.4%
Non-English			
	Spanish		2.2%
	Other Asian		2.0%
	Other		1.7%
	Chinese		0.8%
	Vietnamese		0.8%
	Farsi		0.2%
	Cambodian		0.0%

Gender

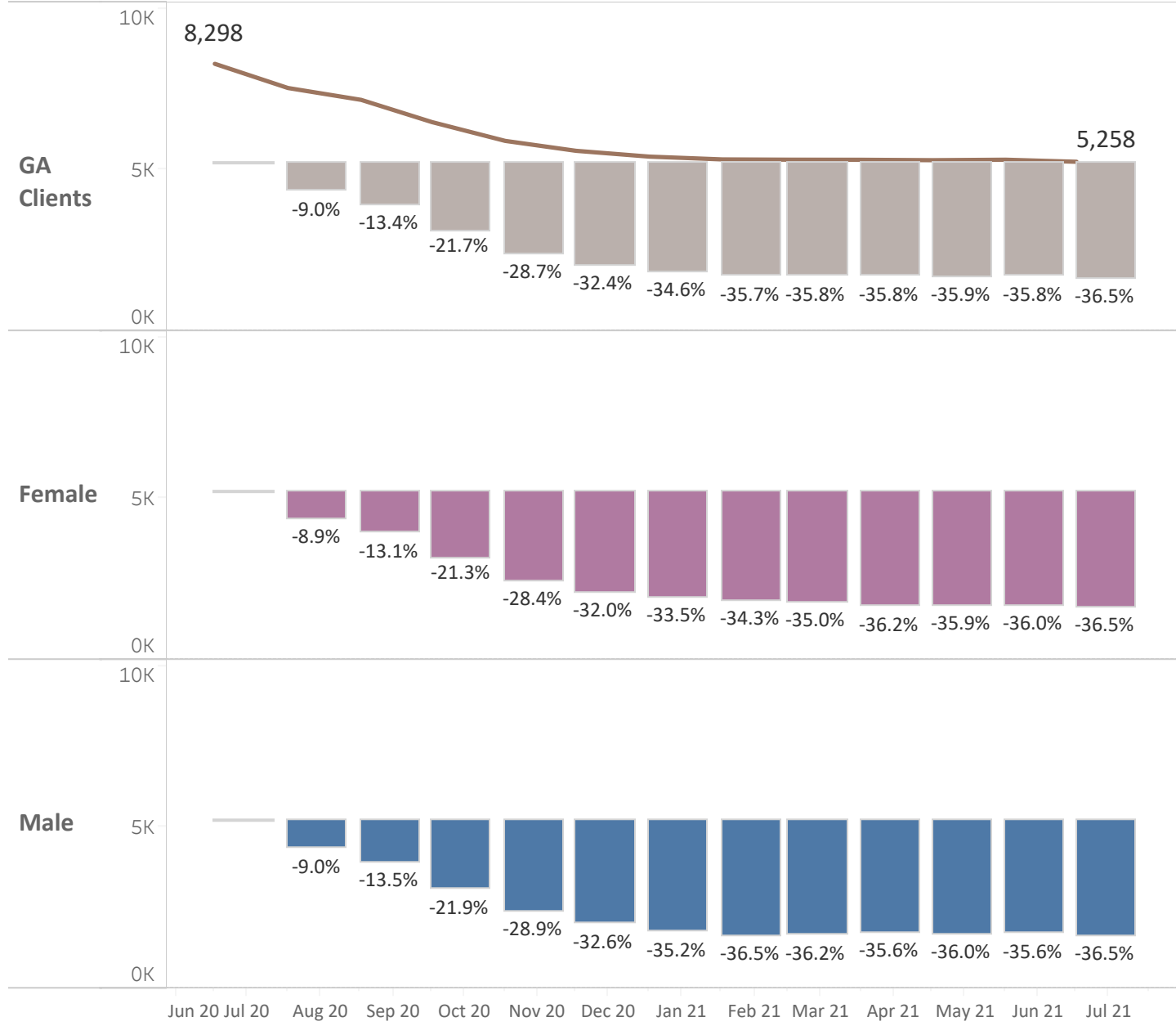


Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



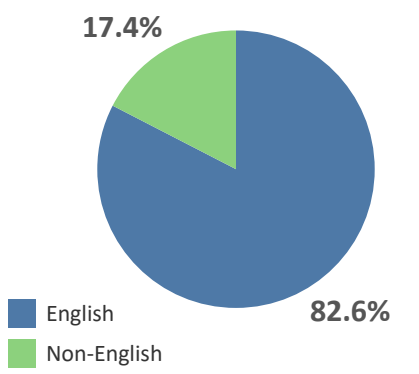
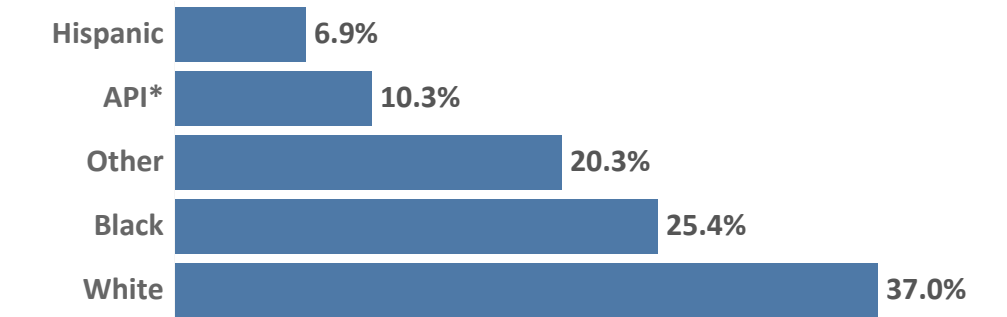
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APS Caseload

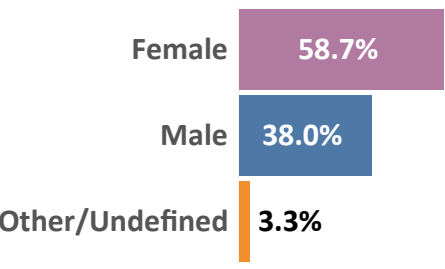
APS Caseload		% Difference
2020	July	1,173
2021	July	1,441
		22.8%

Ethnicity and Language

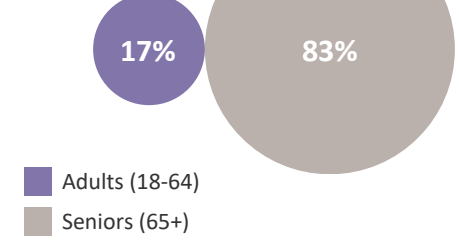


Language	Percentage
English	82.6%
Non-English	
Other	10.0%
Spanish	3.2%
Chinese	1.9%
Other Asian	1.5%
Vietnamese	0.5%
Farsi	0.3%

Gender

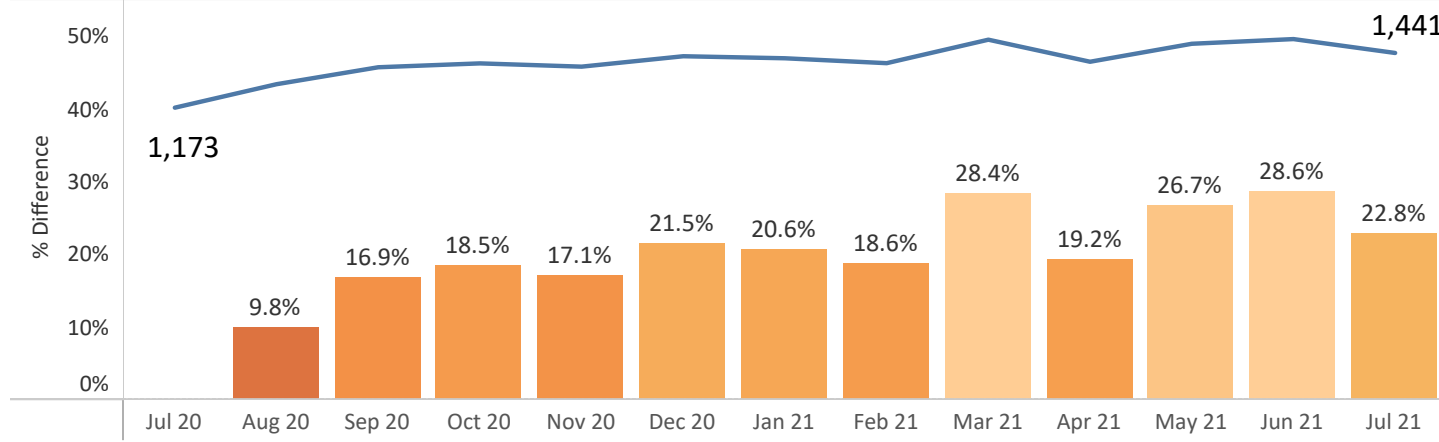


Age

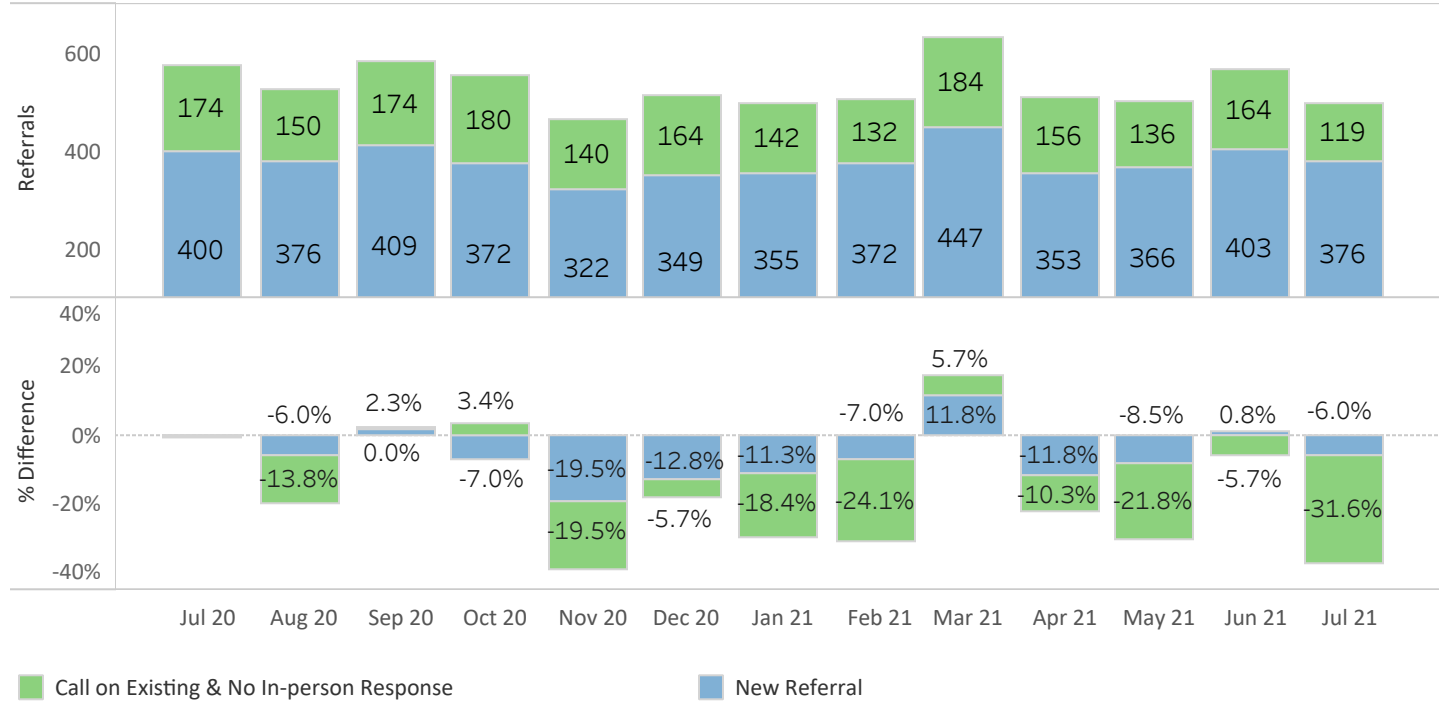


Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

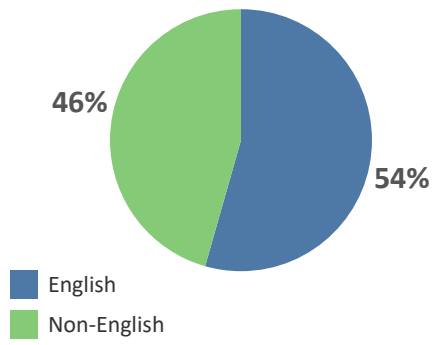
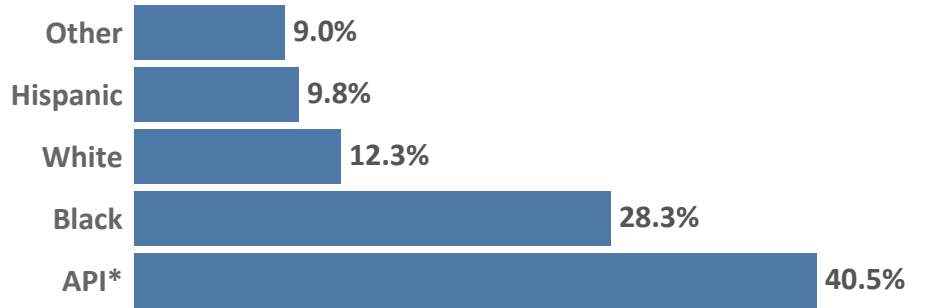
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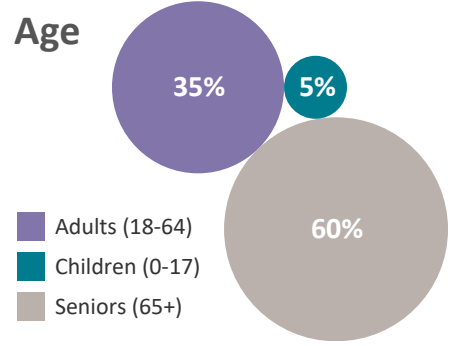
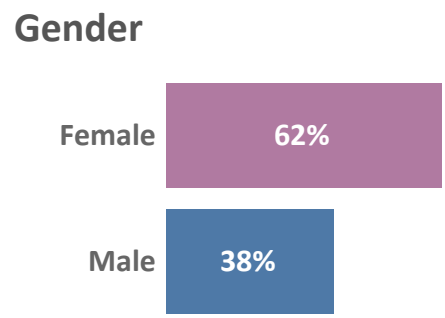
IHSS Caseload			% Difference
2020	July	25.0K	
2021	July	25.7K	2.7%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

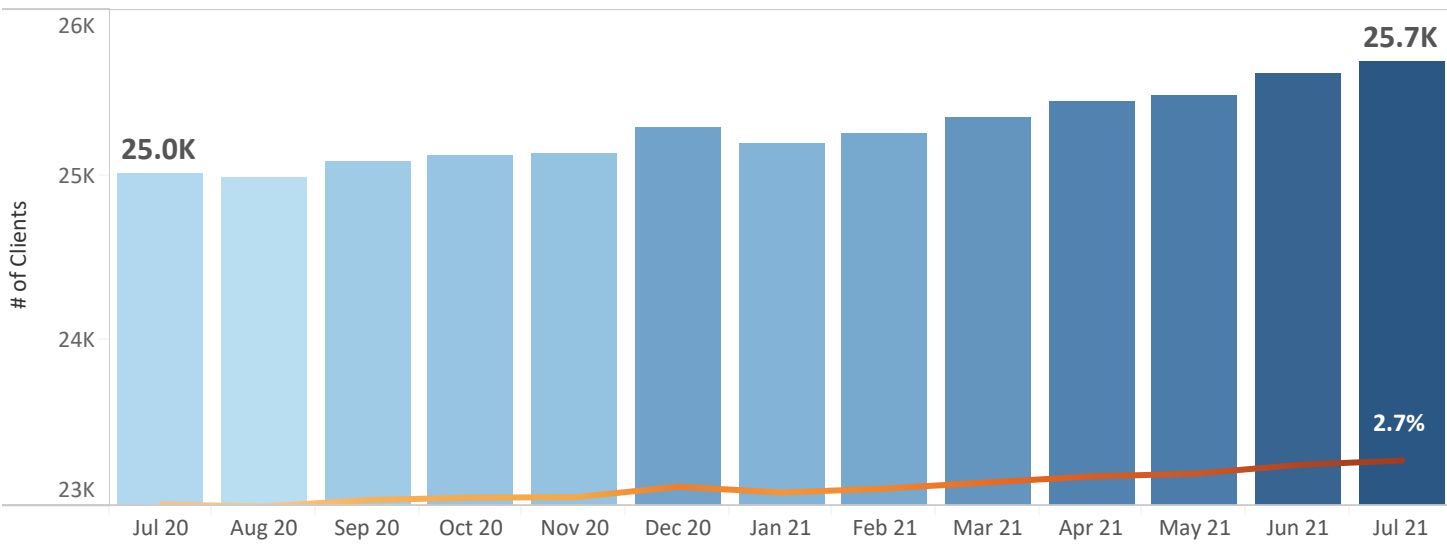
Ethnicity and Language



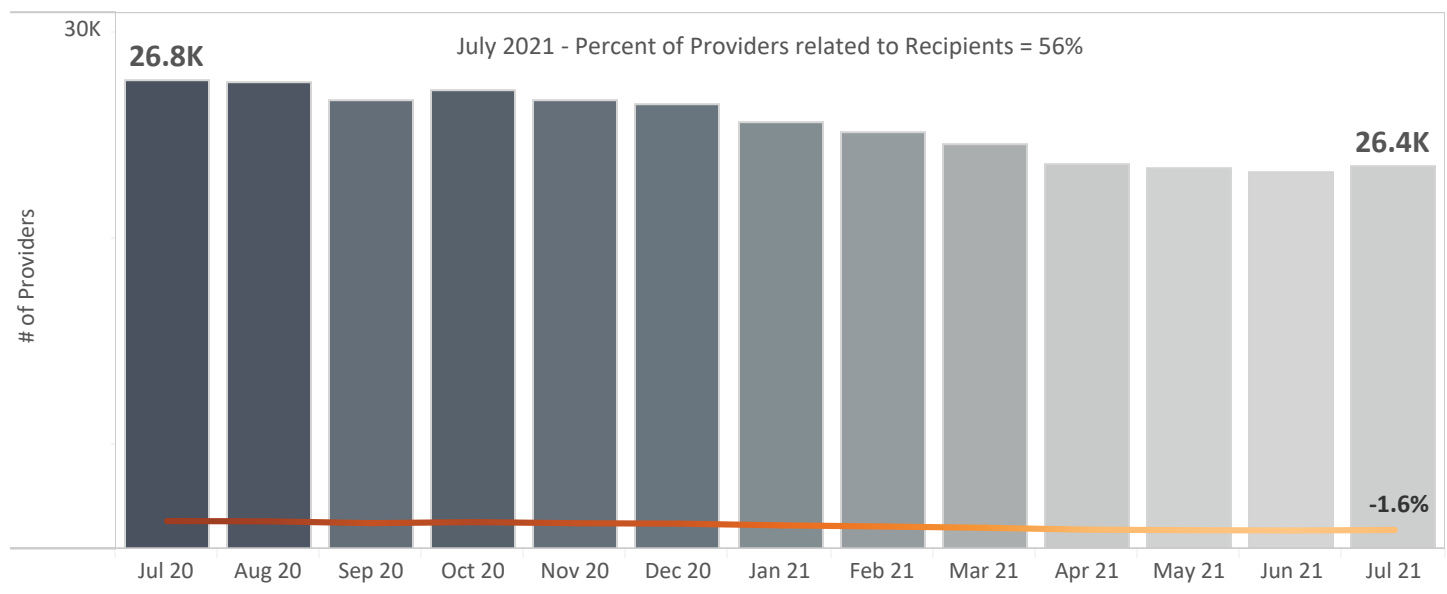
English		54.4%
Non-English	Chinese	20.2%
	Other	6.4%
	Spanish	6.2%
	Other Asian	4.1%
	Vietnamese	4.0%
	Farsi	3.6%
	Cambodian	1.0%



IHSS Recipients



IHSS Providers

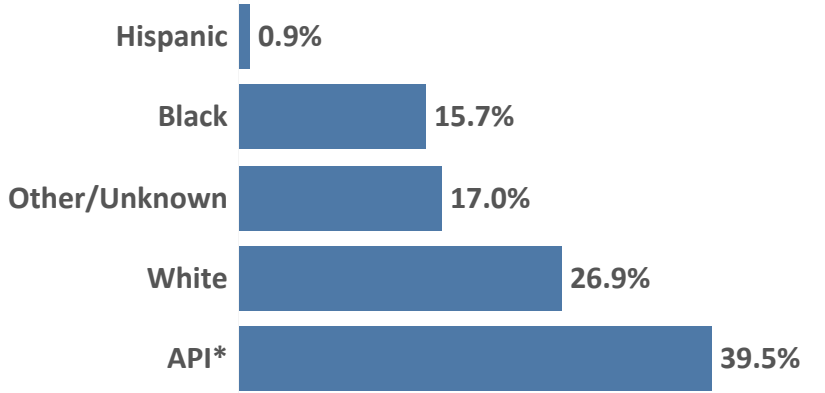


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Ethnicity - Congregate Meals

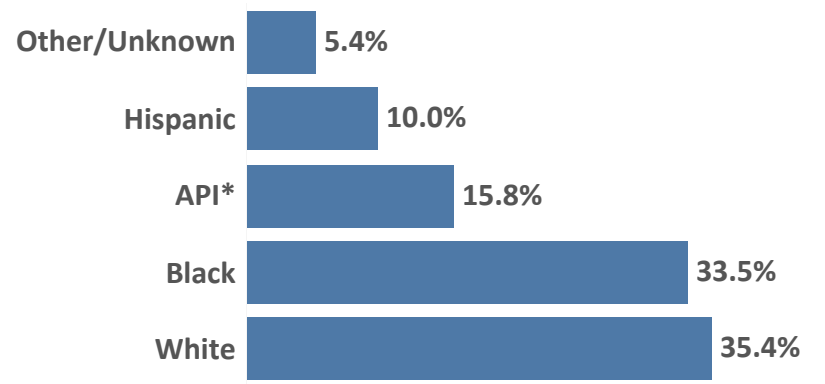


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

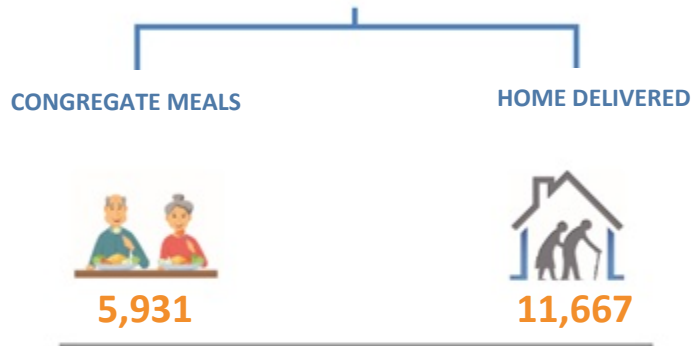
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

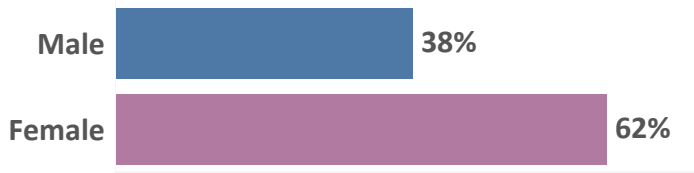
Ethnicity - Home Delivered Meals



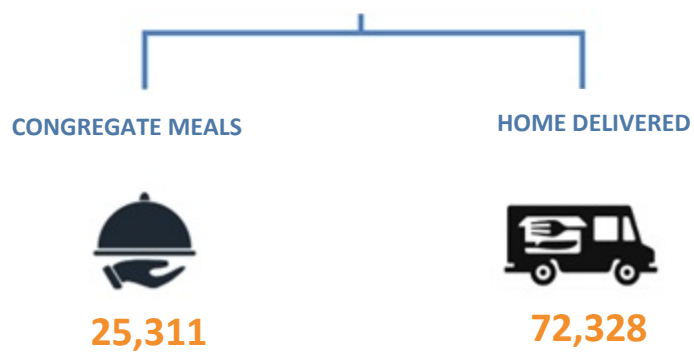
Total Individuals Served: 17,598



Gender - Congregate Meals



Total Meals Served: 97,639



Gender - Home Delivered Meals



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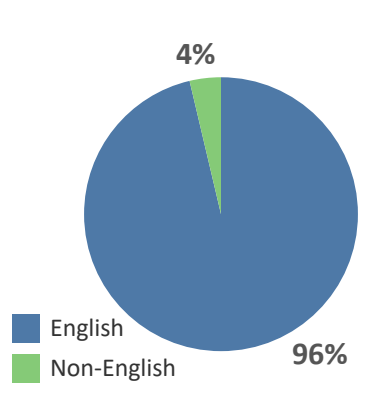
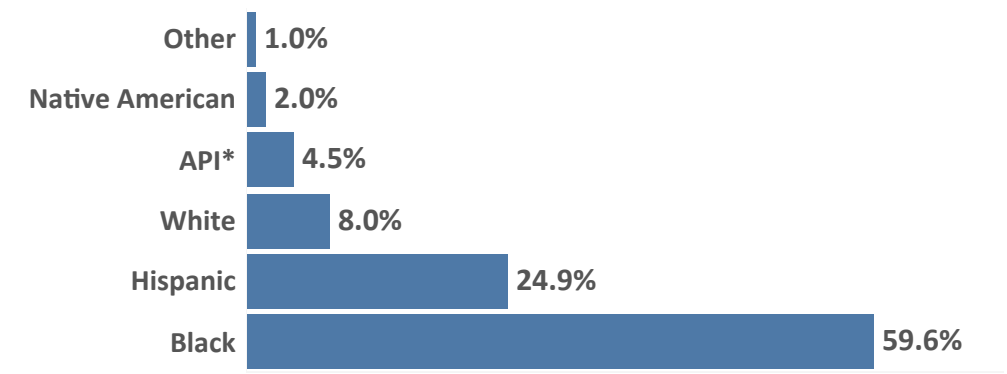
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Child Care Subsidies			% Difference
2020	July	1,334	
2021	July	1,030	-22.8%

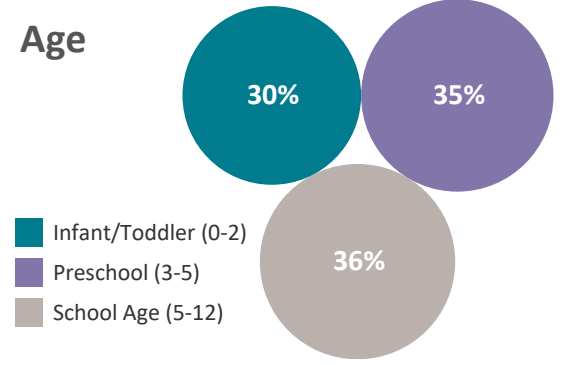
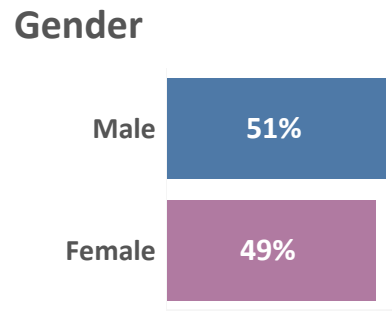
Child care subsidies are made available to eligible families on a time-limited basis. These subsidies are vital to finding and maintaining employment, education, and training for families and providing an opportunity to support a child's development.

1,007 <small>Children July 2021</small>	82% <small>CalWORKs Stage 1</small>	14% <small>California Alternative Payment Program (CAPP)</small>	4% <small>Foster Care Child Care Allowance Program (FCCCAP)</small>
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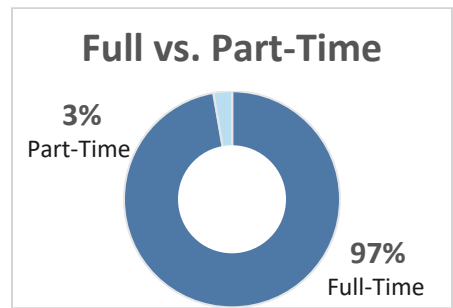
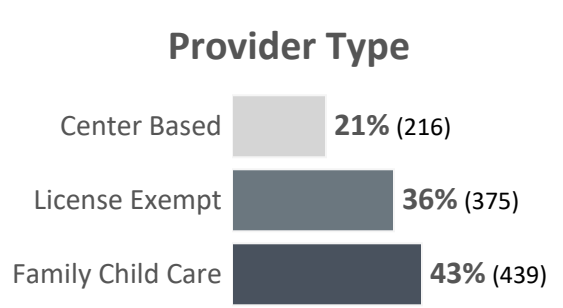
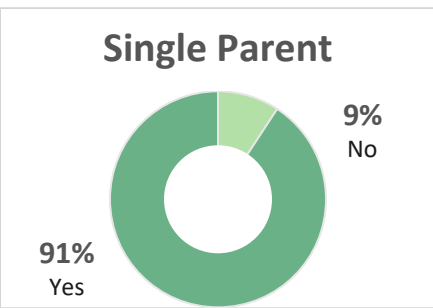
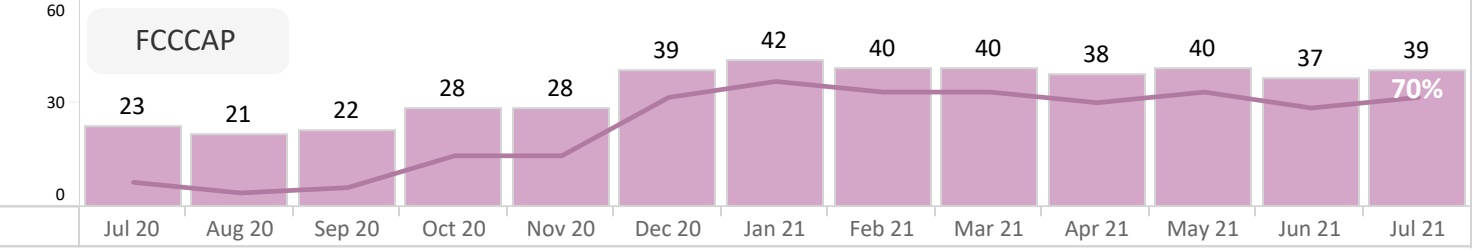
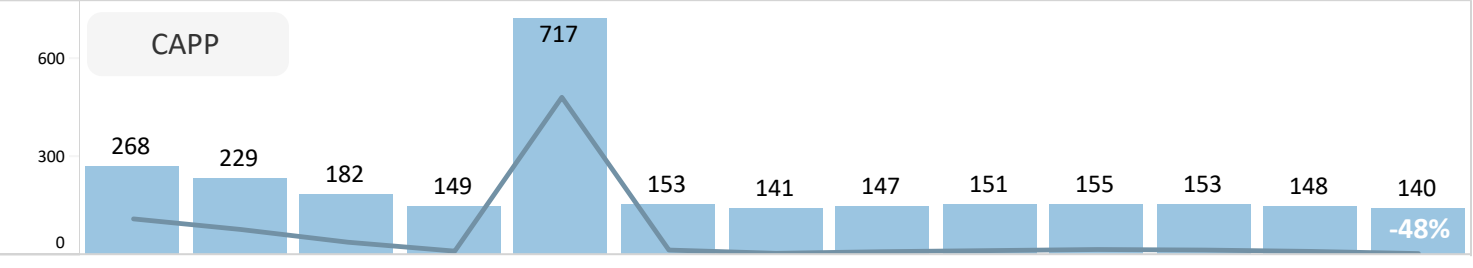
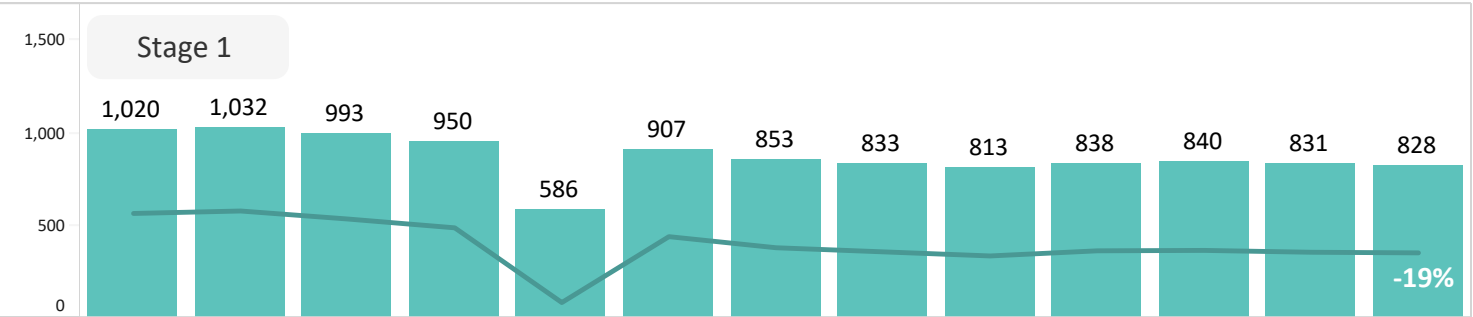
Ethnicity and Language



English		96.3%
Non-English	Spanish	2.6%
	Chinese	0.6%
	Vietnamese	0.1%
	Tagalog	0.1%
	Russian	0.1%
	Other non-English	0.1%
	French	0.1%



Child Care Individuals



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Demographics by Program - Individuals

August 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		420,818	100.0%	131,815	100.0%	15,655	100.0%	5,258	100.0%	25,681	100.0%	1,441	100.0%	1,778	100.0%	1,007	100.0%
Seniors (65+) Child Care (5-12)	Female	29,859	7.1%	15,406	11.7%	1	0.0%	245	4.7%	9,467	36.9%	725	50.3%	0	0.0%	177	17.6%
	Male	20,779	4.9%	10,007	7.6%	3	0.0%	152	2.9%	4,271	16.6%	436	30.3%	0	0.0%	180	17.9%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	40	2.8%	0	0.0%	0	0.0%
Adults (18-64) Child Care (3-5)	Female	135,994	32.3%	38,586	29.3%	2,380	15.2%	1,669	31.7%	5,981	23.3%	121	8.4%	248	13.9%	157	15.6%
	Male	112,906	26.8%	26,413	20.0%	645	4.1%	3,192	60.7%	4,437	17.3%	112	7.8%	165	9.3%	191	19.0%
	Undefined	14	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	7	0.5%	0	0.0%	0	0.0%
Children (0-17) Child Care (0-2)	Female	59,577	14.2%	20,528	15.6%	6,360	40.6%	0	0.0%	498	1.9%	0	0.0%	670	37.7%	156	15.5%
	Male	61,685	14.7%	20,867	15.8%	6,266	40.0%	0	0.0%	1,027	4.0%	0	0.0%	694	39.0%	146	14.5%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%

Ethnicity	420,818	100.0%	131,815	100.0%	15,655	100.0%	5,258	100.0%	25,681	100.0%	1,441	100.0%	1,778	100.0%	1,007	100.0%
API*	93,405	22.2%	22,952	17.4%	831	5.3%	394	7.5%	10,411	40.5%	149	10.3%	115	6.5%	18	1.8%
Black	61,832	14.7%	30,104	22.8%	6,511	41.6%	2,567	48.8%	7,270	28.3%	366	25.4%	770	43.3%	434	43.1%
Hispanic	128,791	30.6%	26,684	20.2%	4,572	29.2%	526	10.0%	2,525	9.8%	100	6.9%	621	34.9%	254	25.2%
Native American	934	0.2%	299	0.2%	32	0.2%	32	0.6%	66	0.3%	8	0.6%	15	0.8%	7	0.7%
White	135,697	32.2%	51,767	39.3%	3,709	23.7%	1,737	33.0%	3,166	12.3%	533	37.0%	232	13.0%	42	4.2%
Other	159	0.0%	9	0.0%	0	0.0%	2	0.0%	2,243	8.7%	285	19.8%	25	1.4%	252	25.0%

Language	420,818	100.0%	131,815	100.0%	15,655	100.0%	5,258	100.0%	25,681	100.0%	1,441	100.0%	1,778	100.0%	1,007	100.0%
English	275,142	65.4%	95,850	72.7%	12,663	80.9%	4,856	92.4%	13,977	54.4%	1,190	82.6%	1,551	87.2%	977	97.0%
Cambodian	534	0.1%	373	0.3%	12	0.1%	2	0.0%	254	1.0%	3	0.2%	0	0.0%	0	0.0%
Chinese	31,665	7.5%	11,482	8.7%	50	0.3%	115	2.2%	5,196	20.2%	27	1.9%	9	0.5%	6	0.6%
Farsi	1,715	0.4%	986	0.7%	136	0.9%	10	0.2%	924	3.6%	5	0.3%	2	0.1%	0	0.0%
Other	9,395	2.2%	3,069	2.3%	432	2.8%	88	1.7%	1,647	6.4%	144	10.0%	18	1.0%	4	0.4%
Other Asian	3,838	0.9%	1,118	0.8%	11	0.1%	30	0.6%	1,054	4.1%	19	1.3%	2	0.1%	0	0.0%
Spanish	89,876	21.4%	15,652	11.9%	2,312	14.8%	116	2.2%	1,591	6.2%	46	3.2%	195	11.0%	19	1.9%
Vietnamese	8,653	2.1%	3,285	2.5%	39	0.2%	41	0.8%	1,038	4.0%	7	0.5%	1	0.1%	1	0.1%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page
*Asian/Pacific Islander

Individuals by Program and City of Residence

August 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare		Child Care	
Total Persons		420,818	100.0%	131,815	100.0%	15,655	100.0%	5,258	100.0%	25,681	100.0%	1,441	100.0%	1,778	100.0%	1,007	100.0%
North County	Alameda	14,736	3.5%	4,733	3.6%	407	2.6%	109	2.1%	994	3.9%	73	5.1%	50	2.8%	15	1.5%
	Albany	3,055	0.7%	604	0.5%	83	0.5%	9	0.2%	77	0.3%	12	0.8%	4	0.2%	1	0.1%
	Berkeley	16,016	3.8%	6,733	5.1%	442	2.8%	316	6.0%	1,244	4.8%	126	8.7%	46	2.6%	24	2.4%
	Emeryville	2,866	0.7%	1,088	0.8%	117	0.7%	52	1.0%	220	0.9%	12	0.8%	10	0.6%	8	0.8%
	Oakland	158,843	37.7%	62,044	47.1%	8,620	55.1%	3,235	61.5%	11,134	43.4%	554	38.4%	661	37.2%	475	47.2%
	Piedmont	578	0.1%	118	0.1%			5	0.1%	35	0.1%	10	0.7%	1	0.1%	0	0.0%
Tri-City	Fremont	36,767	8.7%	8,920	6.8%	787	5.0%	228	4.3%	2,520	9.8%	98	6.8%	85	4.8%	56	5.6%
	Newark	9,868	2.3%	2,246	1.7%	203	1.3%	44	0.8%	640	2.5%	22	1.5%	31	1.7%	17	1.7%
	Union City	17,232	4.1%	4,441	3.4%	389	2.5%	94	1.8%	1,272	5.0%	42	2.9%	31	1.7%	37	3.7%
Central County	Castro Valley	10,648	2.5%	2,443	1.9%	212	1.4%	63	1.2%	544	2.1%	42	2.9%	27	1.5%	13	1.3%
	Hayward	65,332	15.5%	16,799	12.7%	2,077	13.3%	581	11.0%	3,051	11.9%	189	13.1%	178	10.0%	181	18.0%
	San Leandro	36,799	8.7%	11,011	8.4%	1,183	7.6%	229	4.4%	1,999	7.8%	113	7.8%	100	5.6%	64	6.4%
	San Lorenzo	8,534	2.0%	2,279	1.7%	206	1.3%	60	1.1%	455	1.8%	27	1.9%	13	0.7%	22	2.2%
Tri-Valley	Dublin	7,405	1.8%	1,833	1.4%	157	1.0%	24	0.5%	526	2.0%	18	1.2%	16	0.9%	27	2.7%
	Livermore	13,607	3.2%	3,163	2.4%	371	2.4%	102	1.9%	488	1.9%	51	3.5%	32	1.8%	45	4.5%
	Pleasanton	7,457	1.8%	1,527	1.2%	133	0.8%	30	0.6%	423	1.6%	41	2.8%	21	1.2%	5	0.5%
Other	Other	11,075	2.6%	1,833	1.4%	268	1.7%	77	1.5%	58	0.2%	11	0.8%	472	26.5%		
	SAN RAMON									1	0.0%						
Other	Other															17	1.7%

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These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.

Child Care

CalWORKs Stage One: Supports a family's access to immediate and continuous child care as parents/caregivers participate in their welfare-to-work activities.

California Alternative Payment Program (CAPP): Provides child care to low to moderate income families. Families must be working, enrolled in training towards a vocational goal, physically or mentally incapacitated, or seeking employment.

Foster Care Child Care Allowance Program (FCCCAP): Provides a time limited "bridge" to longer term child care solutions used at the time of placement to stabilize children in the best possible setting.

Single Parent: Sole parent/caretaker who lives with and is legally/financially responsible for the child.

Licensed Family Child Care (FCC): A business which provides child care in an individual's private home. FCCs vary widely and can care for a few children to a large family child care home that cares for up to 14 children.

Center-Based Program: (also known as "Child Care Center" or "Day Care Center") Any child care facility of any capacity, other than a family child care home as defined in Education Code - Section 102352f.(1).

License-Exempt: Child care providers who can operate legally without a license.