



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 445,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



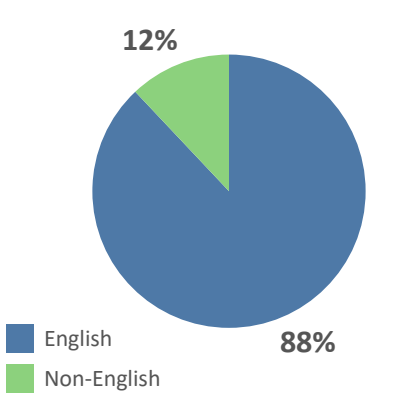
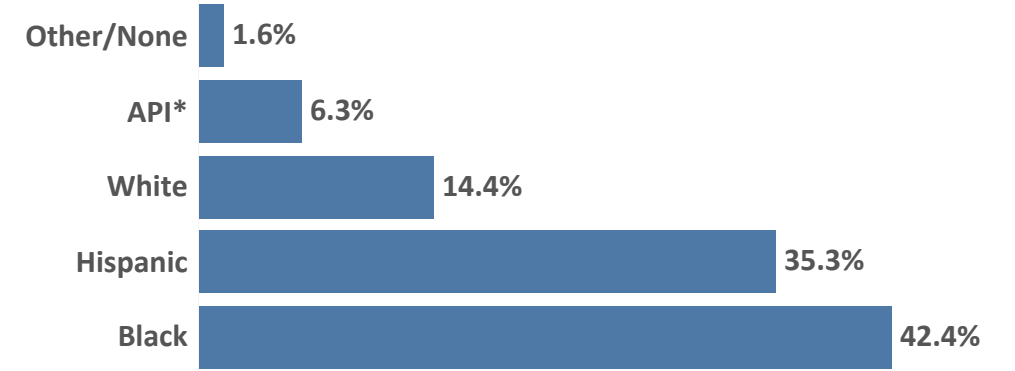
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in April 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

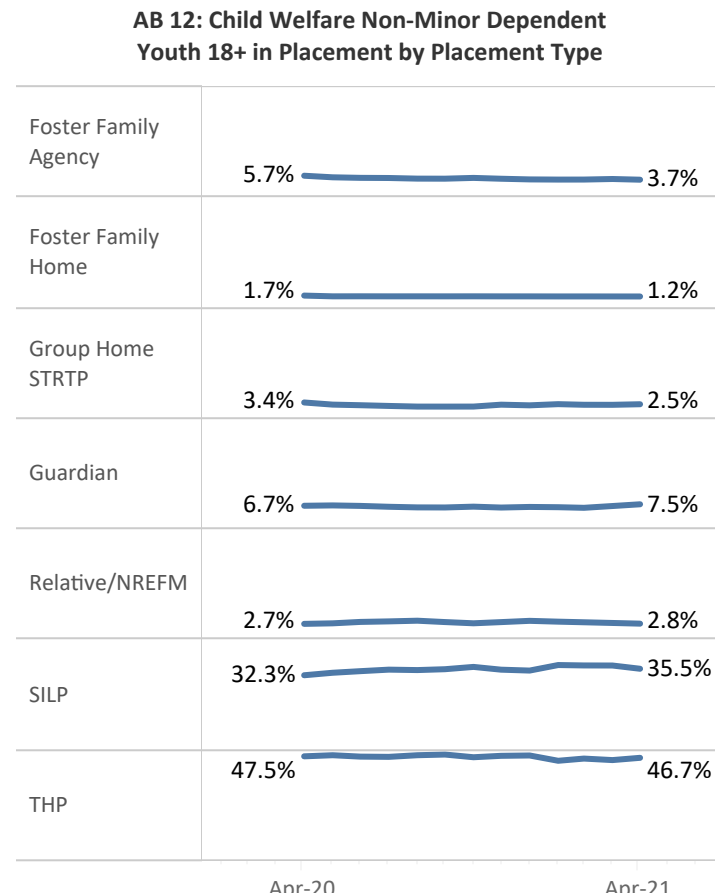
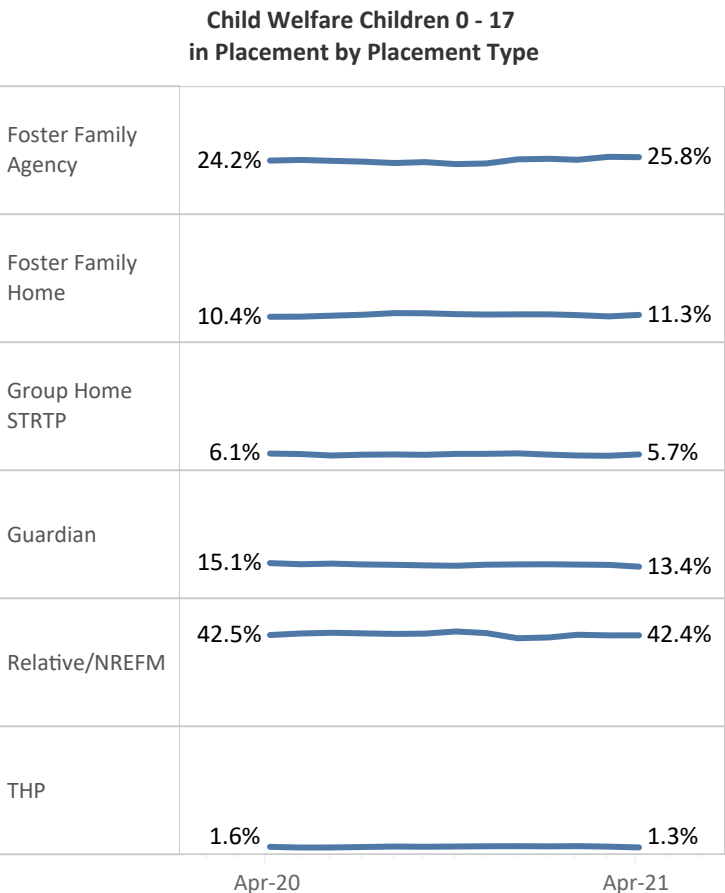
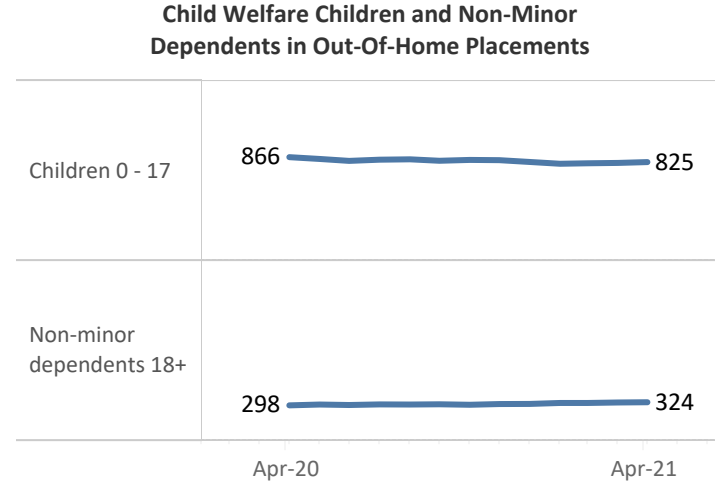
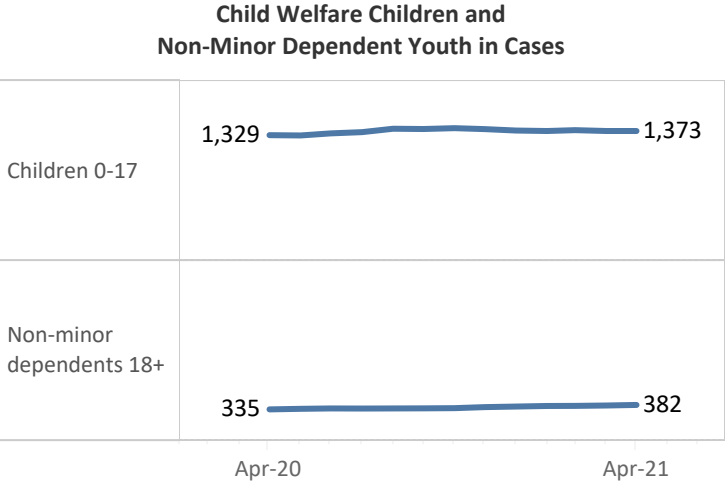
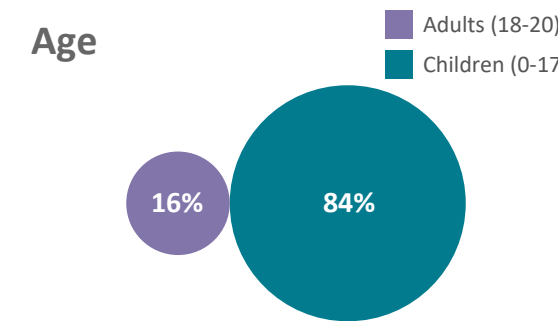
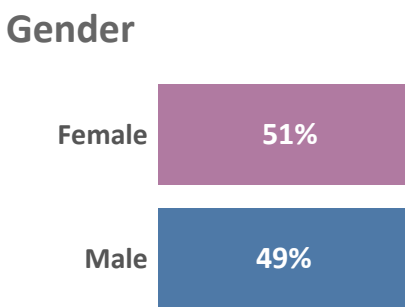
Child Welfare Caseload			% Difference
2020	April	1,664	
2021	April	1,755	5.5%

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language



English		88.0%
Non-English		
Spanish		10.3%
Other		1.0%
Chinese		0.5%
Farsi		0.1%
Vietnamese		0.1%
Other Asian		0.1%

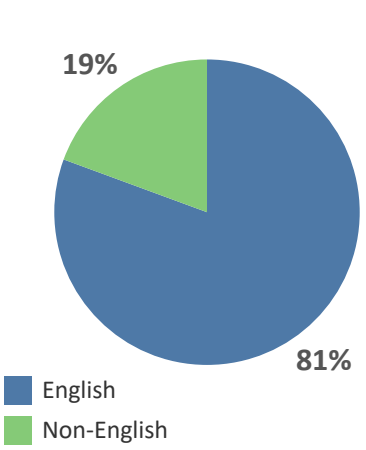
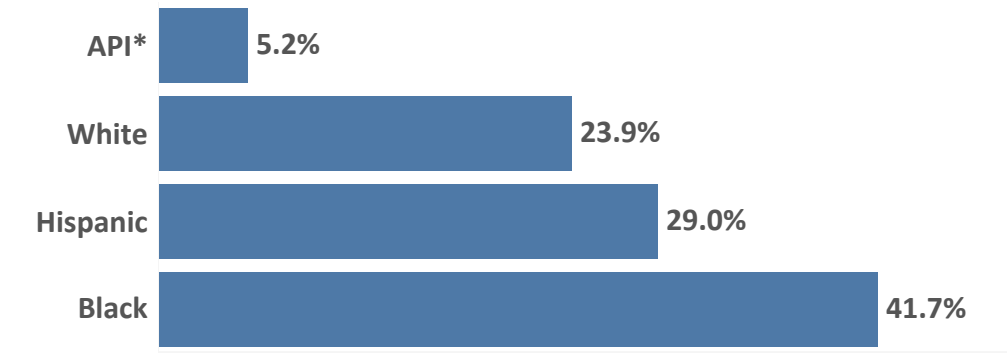


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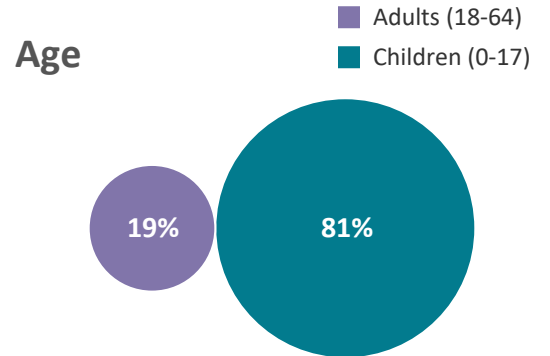
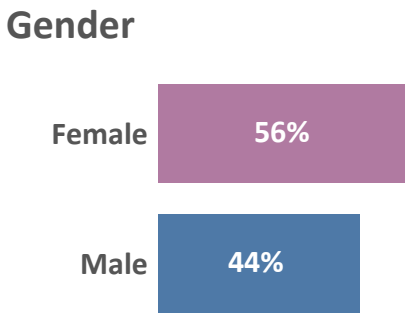
CalWORKs Caseload			% Difference
2020	April	8,992	
2021	April	7,130	-20.7%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

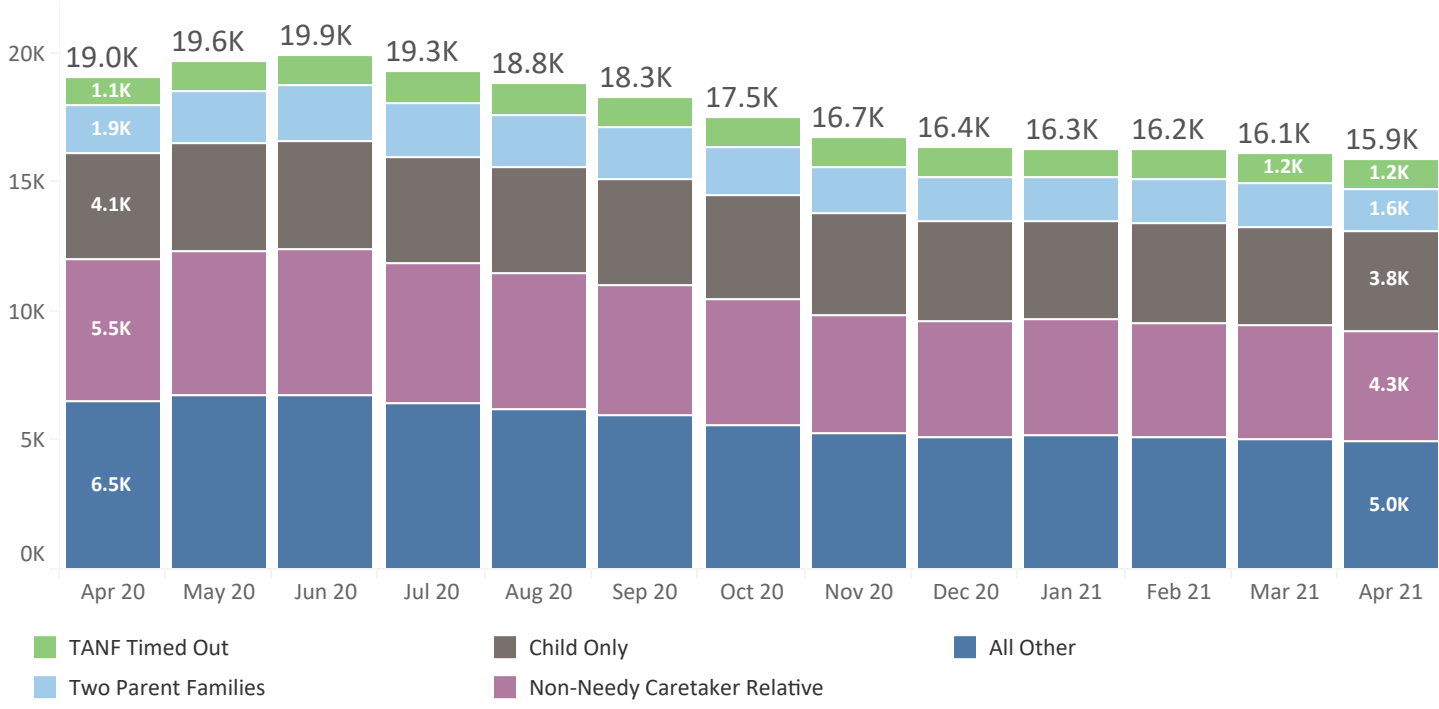
Ethnicity and Language



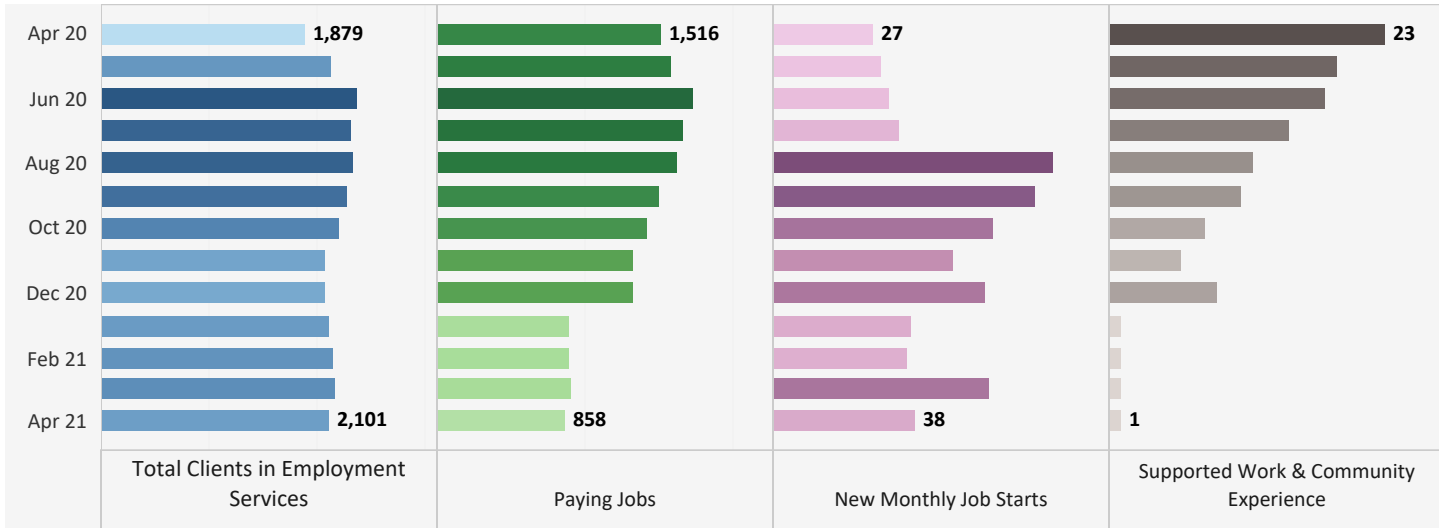
English			80.6%
Non-English	Spanish	14.8%	
	Other	2.9%	
	Farsi	0.8%	
	Vietnamese	0.3%	
	Chinese	0.2%	
	Other Asian	0.2%	
	Cambodian	0.1%	



CalWORKs Individuals by Case Type



Welfare to Work Individuals



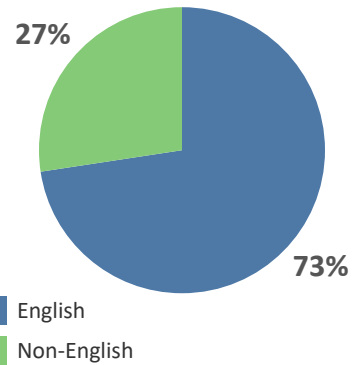
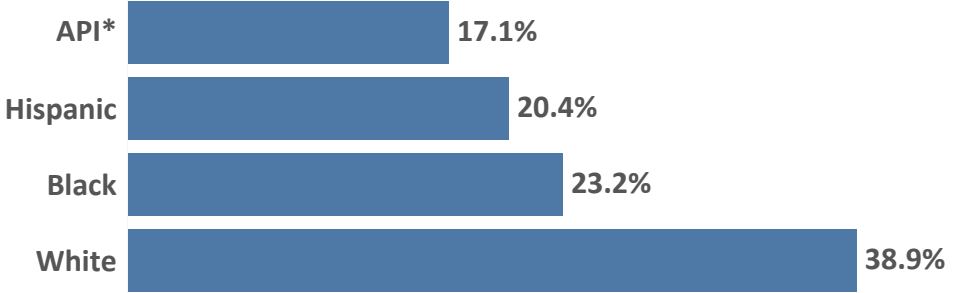
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Definitions of terms appear on the last page
*Asian/Pacific Islander

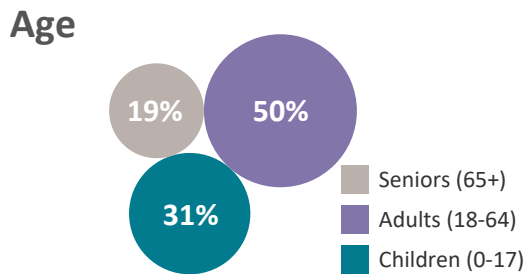
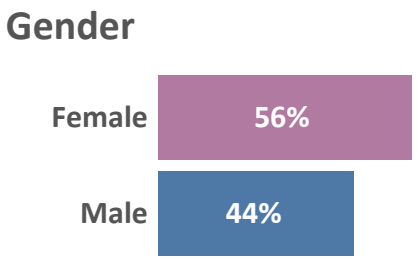
CalFresh Caseload		% Difference
2020	April	74.6K
2021	April	79.5K
		6.5%

NA CalFresh Caseload		% Difference
2020	April	70.2K
2021	April	75.8K
		7.9%

Ethnicity and Language

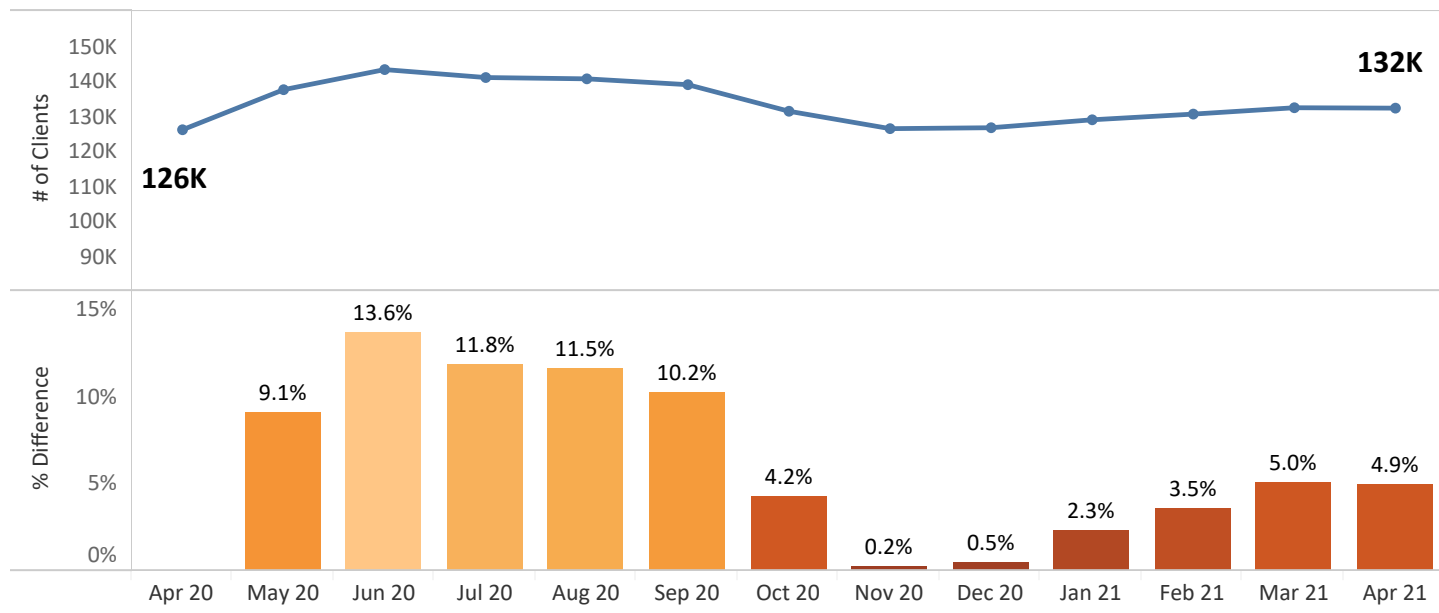


English		72.6%
Non-English		
Spanish	12.1%	
Chinese	7.0%	
Vietnamese	2.5%	
Other	2.4%	
Other Asian	2.4%	
Farsi	0.7%	
Cambodian	0.3%	

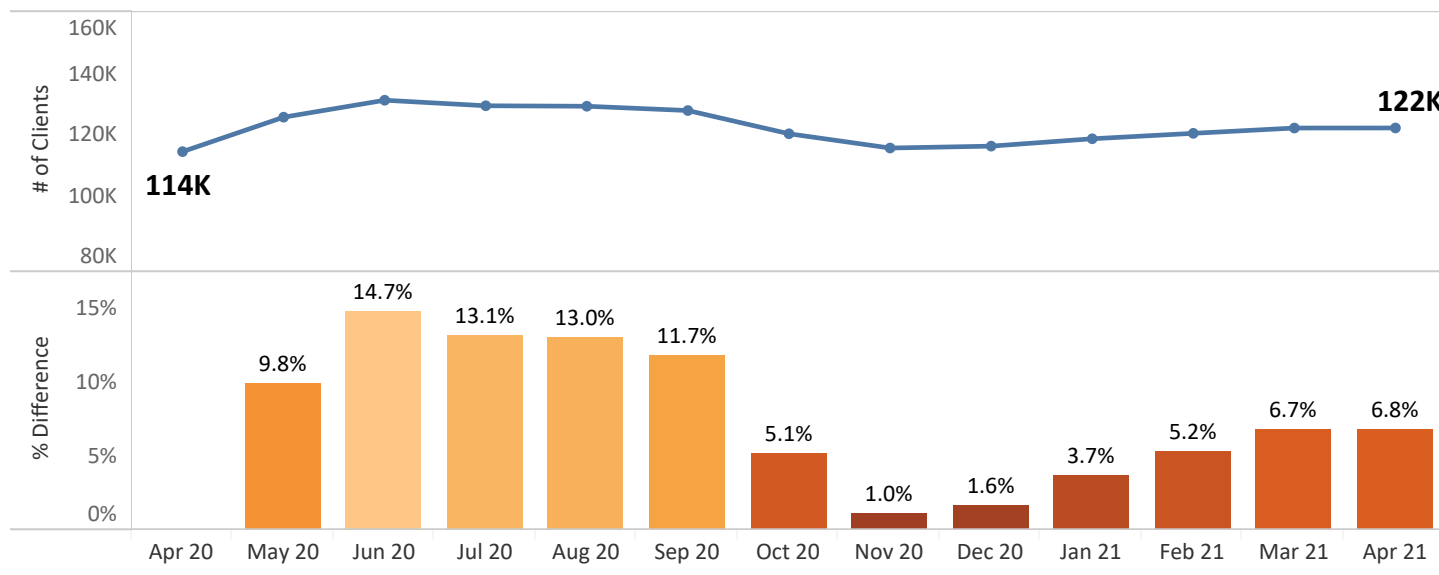


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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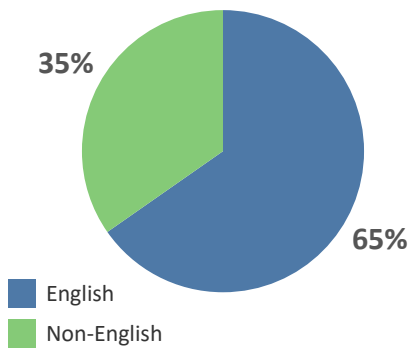
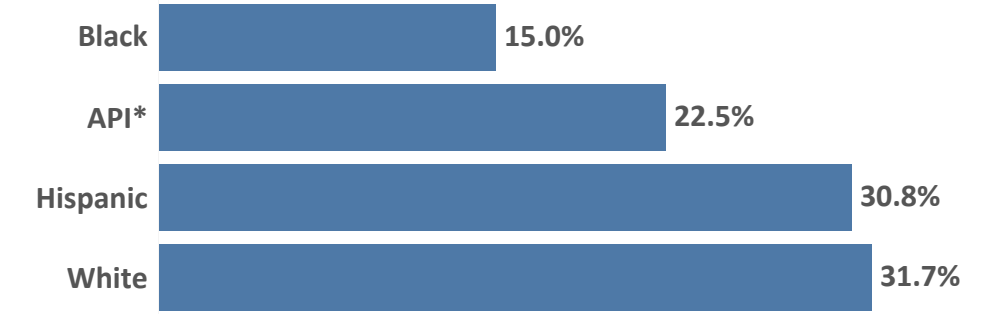
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Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2020	April	200.0K	
2021	April	233.2K	16.6%

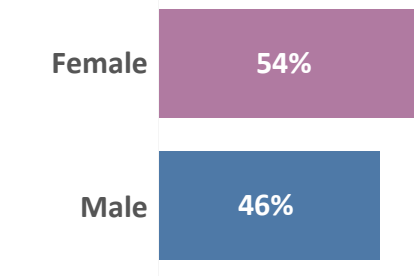
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

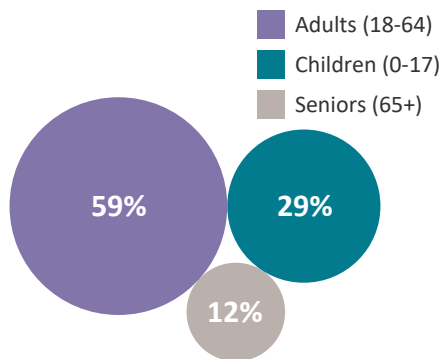


English			65.3%
Non-English	Spanish	21.3%	
	Chinese	5.7%	
	Other Asian	2.8%	
	Other	2.3%	
	Vietnamese	2.1%	
	Farsi	0.4%	
	Cambodian	0.1%	

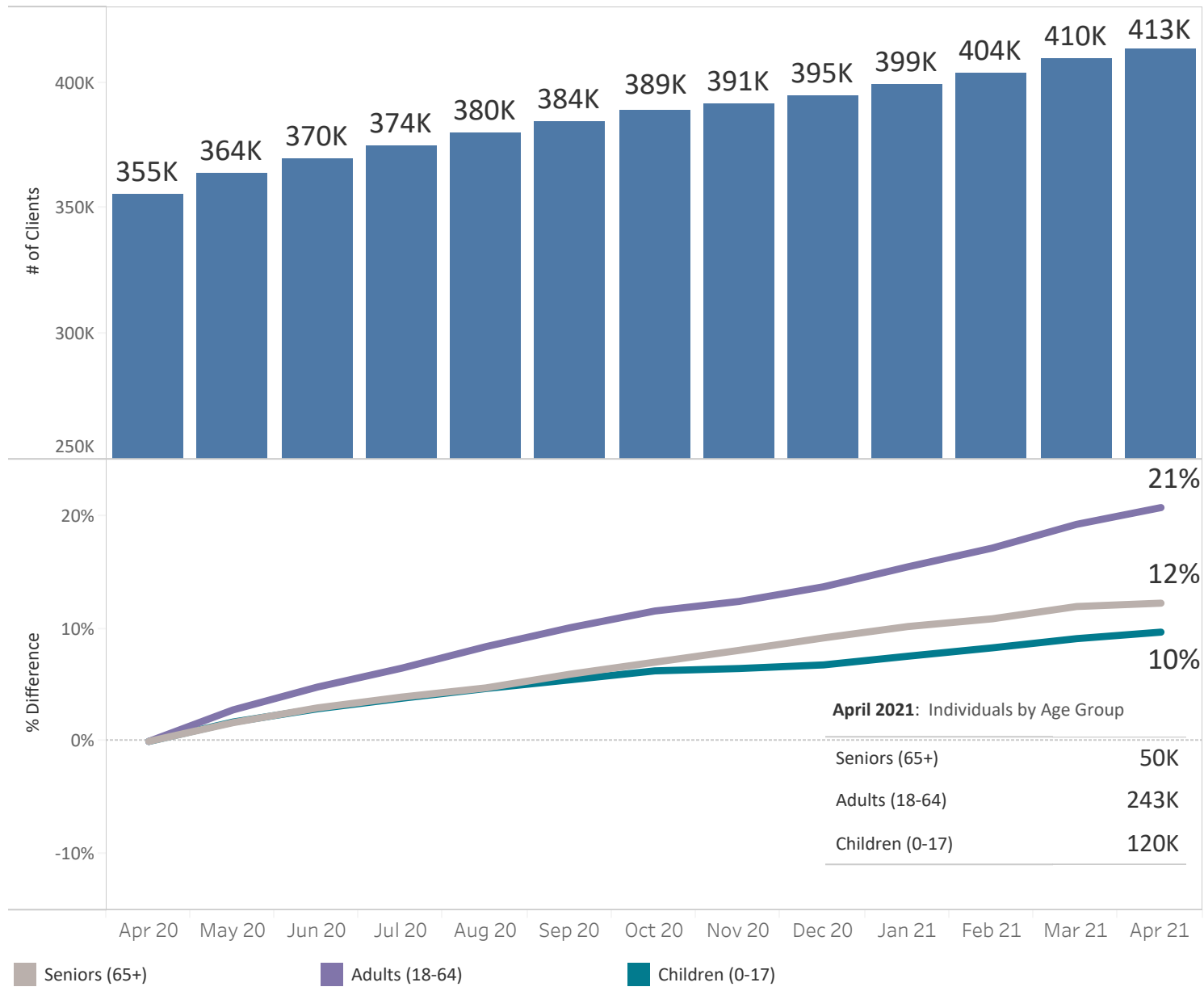
Gender



Age



Medi-Cal Individuals



April 2021: Individuals by Age Group

Seniors (65+)	50K
Adults (18-64)	243K
Children (0-17)	120K

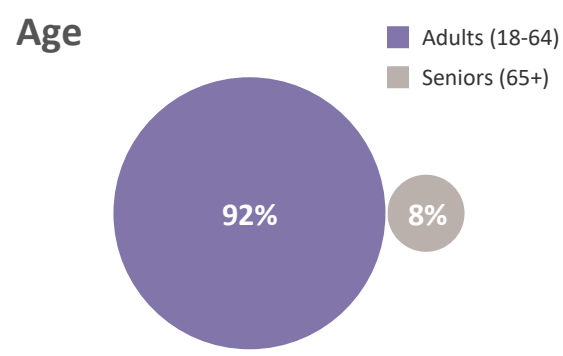
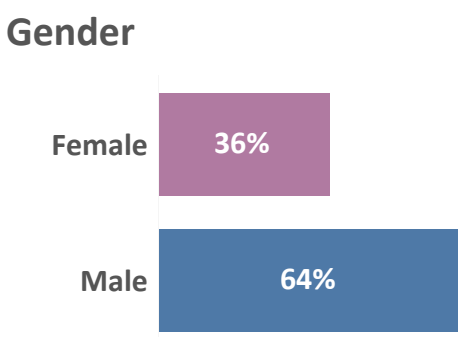
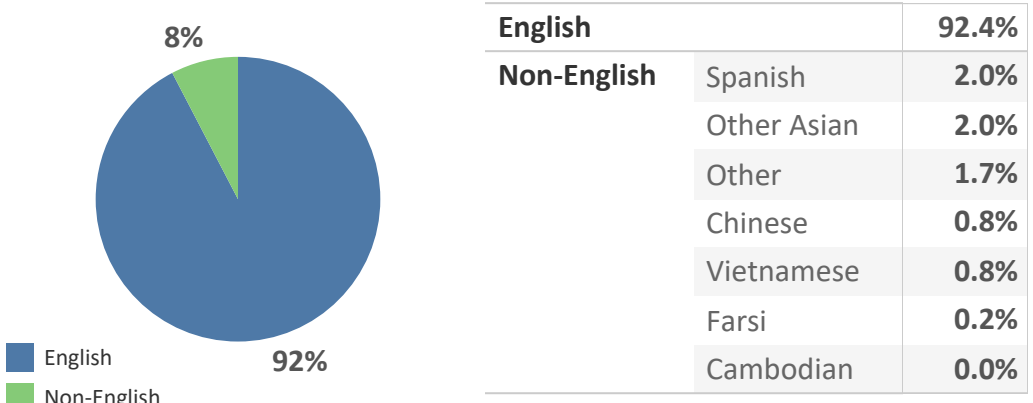
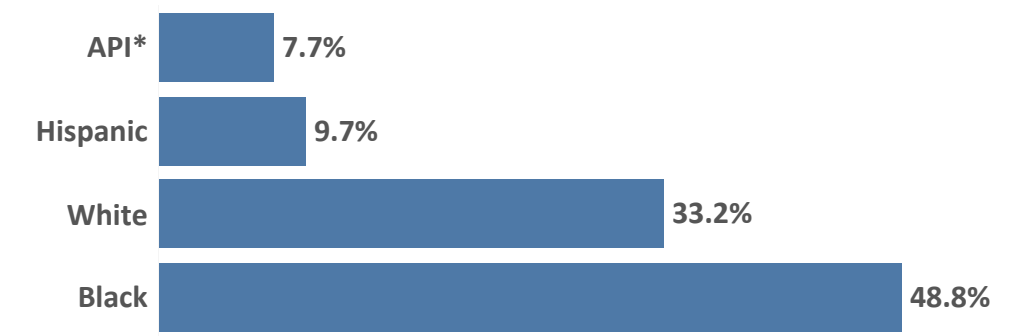
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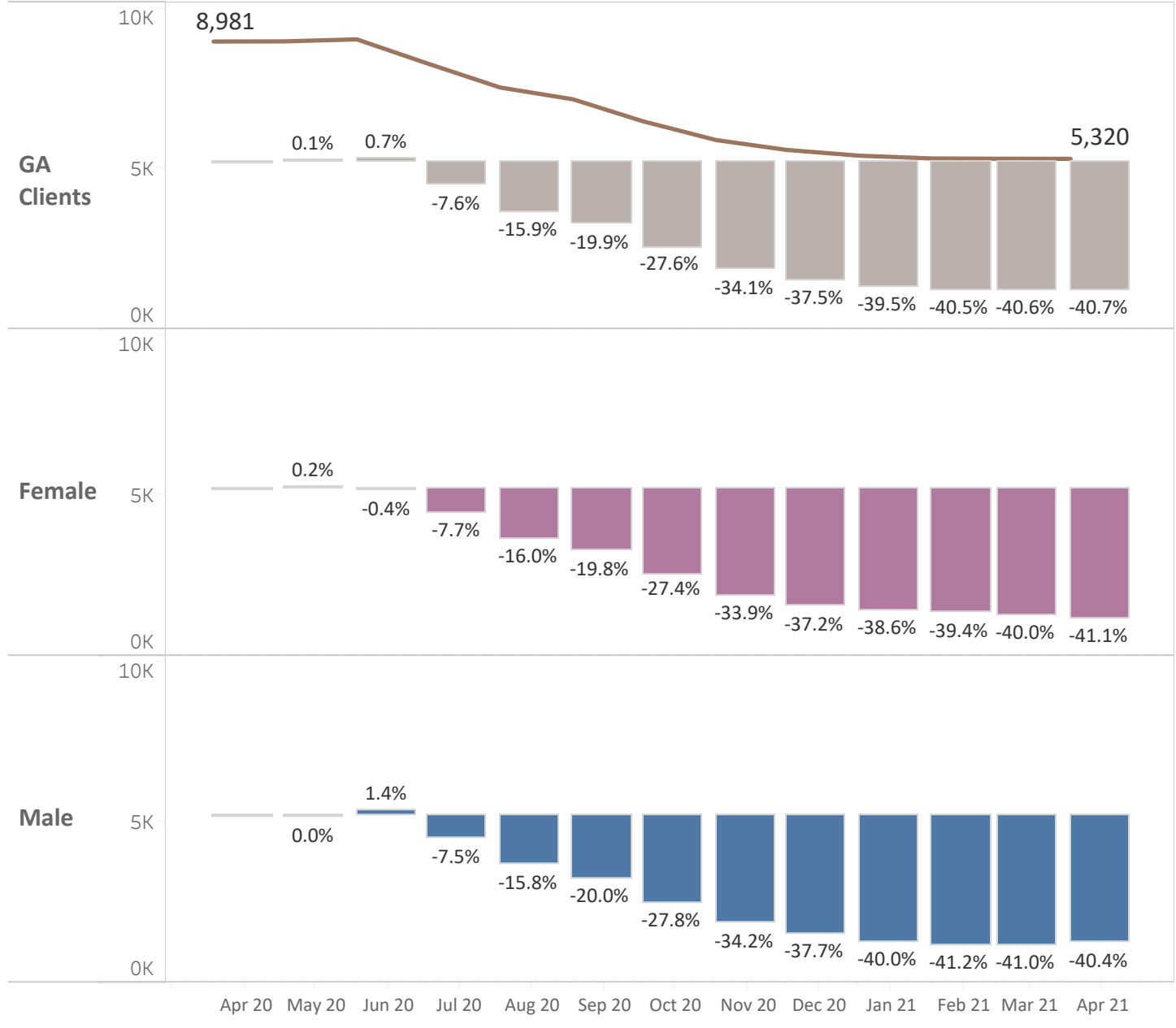
GA Caseload			% Difference
2020	April	8,877	
2021	April	5,249	-40.9%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language



General Assistance Individuals



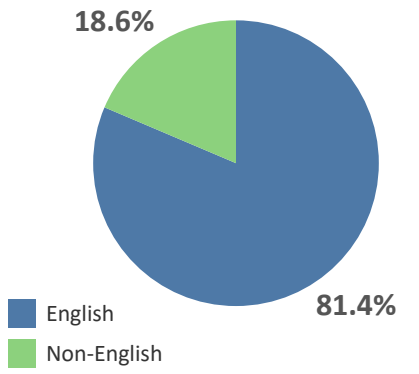
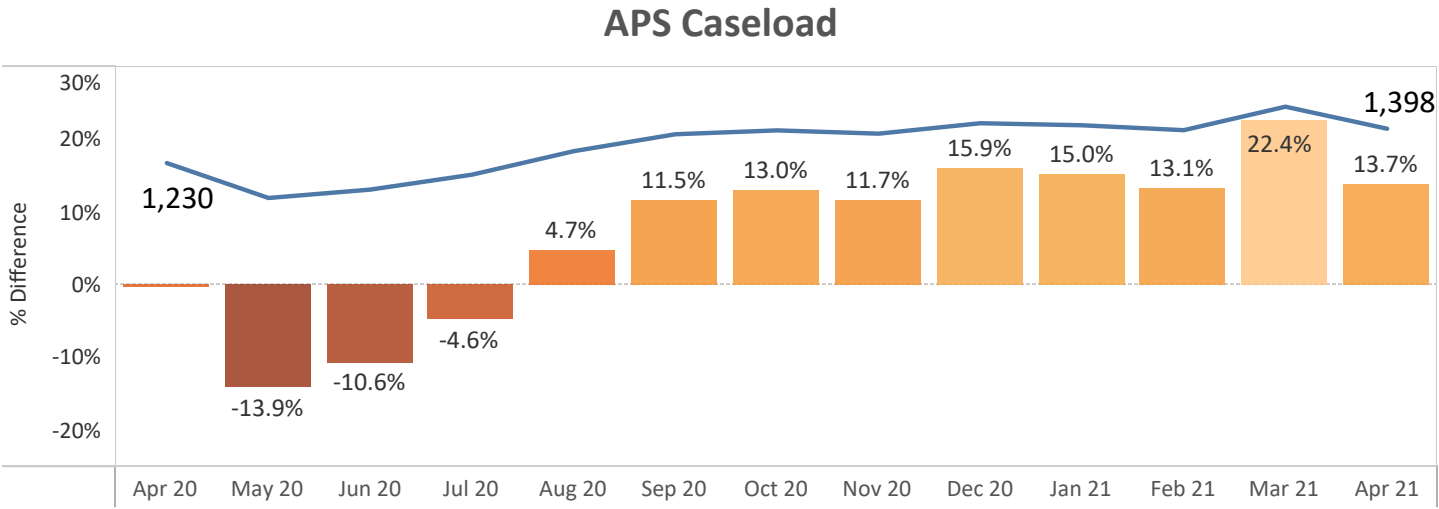
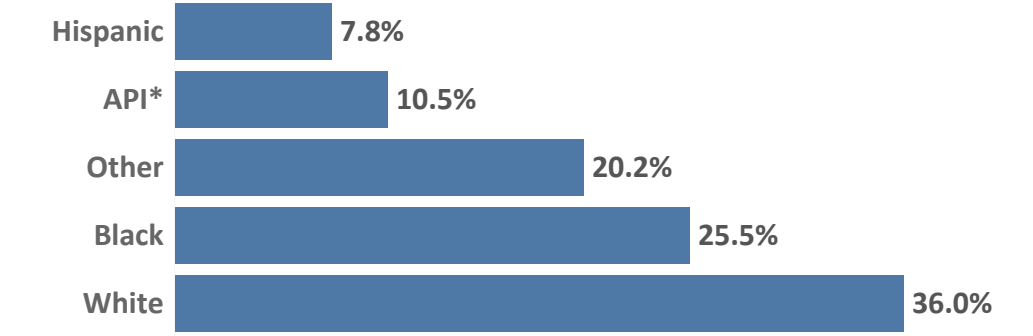
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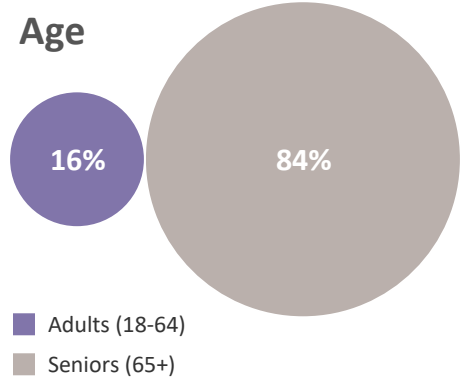
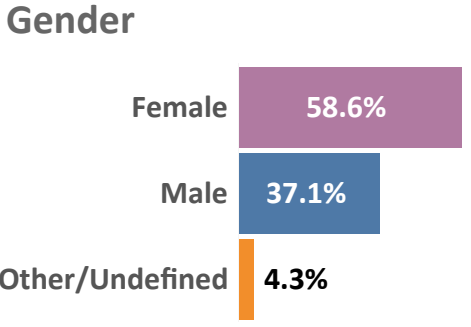
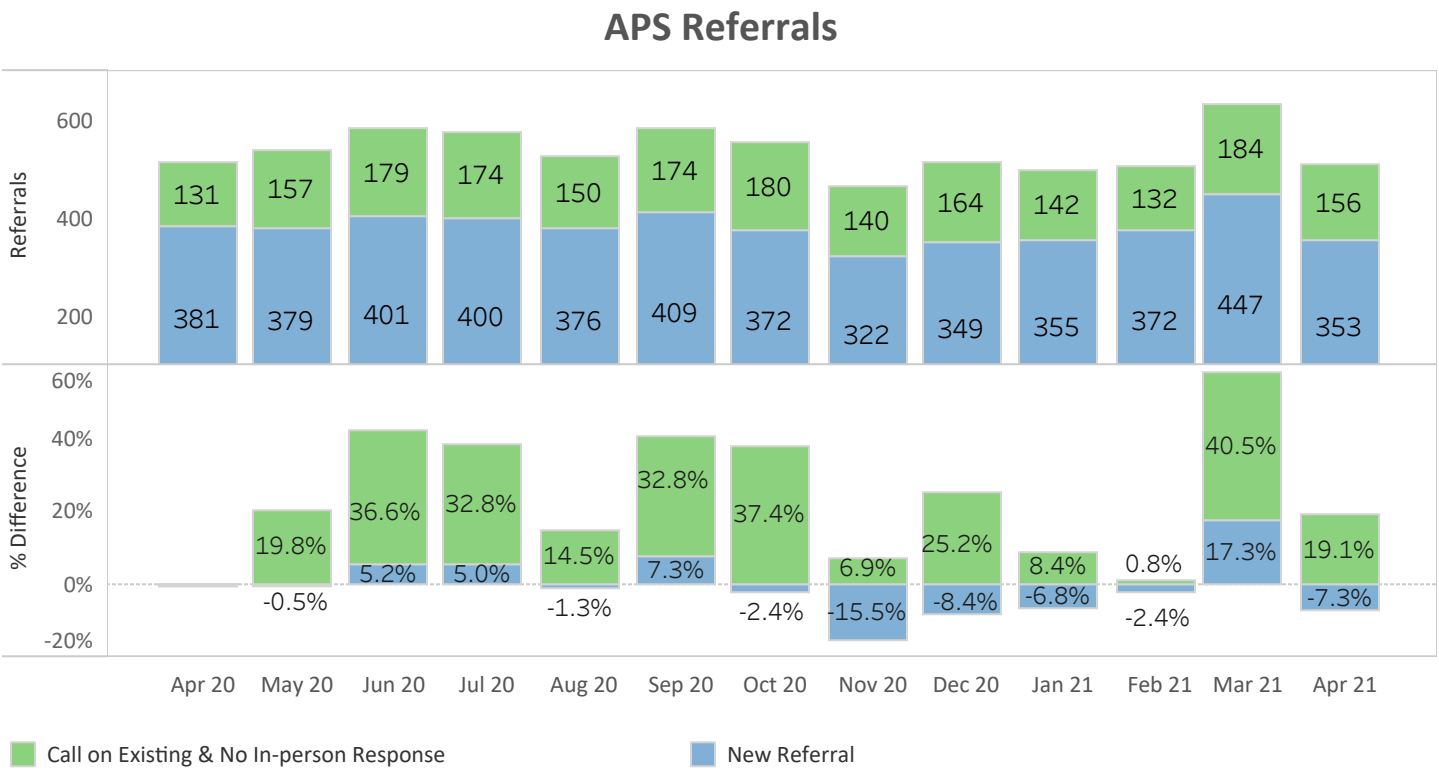
APS Caseload			% Difference
2020	April	1,230	
2021	April	1,398	13.7%

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

Ethnicity and Language



English		81.4%
Non-English	Other	10.5%
	Spanish	3.3%
	Chinese	2.4%
	Other Asian	1.4%
	Vietnamese	0.5%
	Farsi	0.4%



% change/difference is calculated relative to the first month in the observed year.

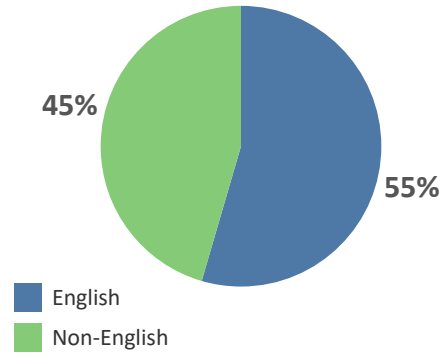
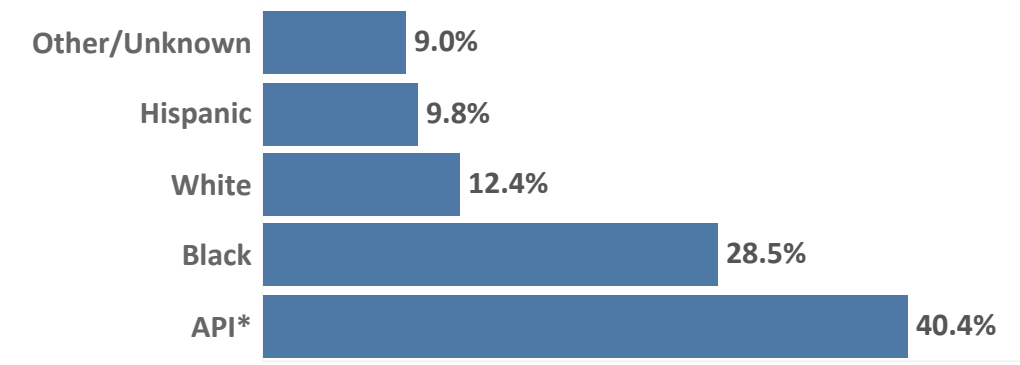
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IHSS Caseload

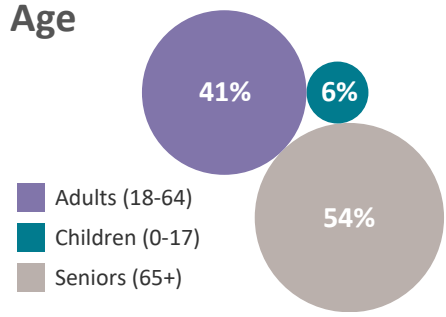
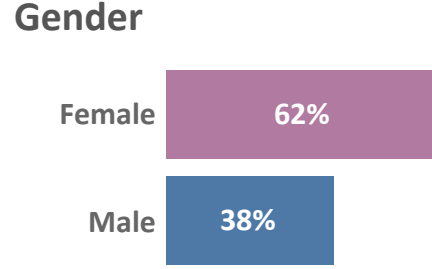
IHSS Caseload			% Difference
2020	April	24.8K	
2021	April	25.4K	2.5%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

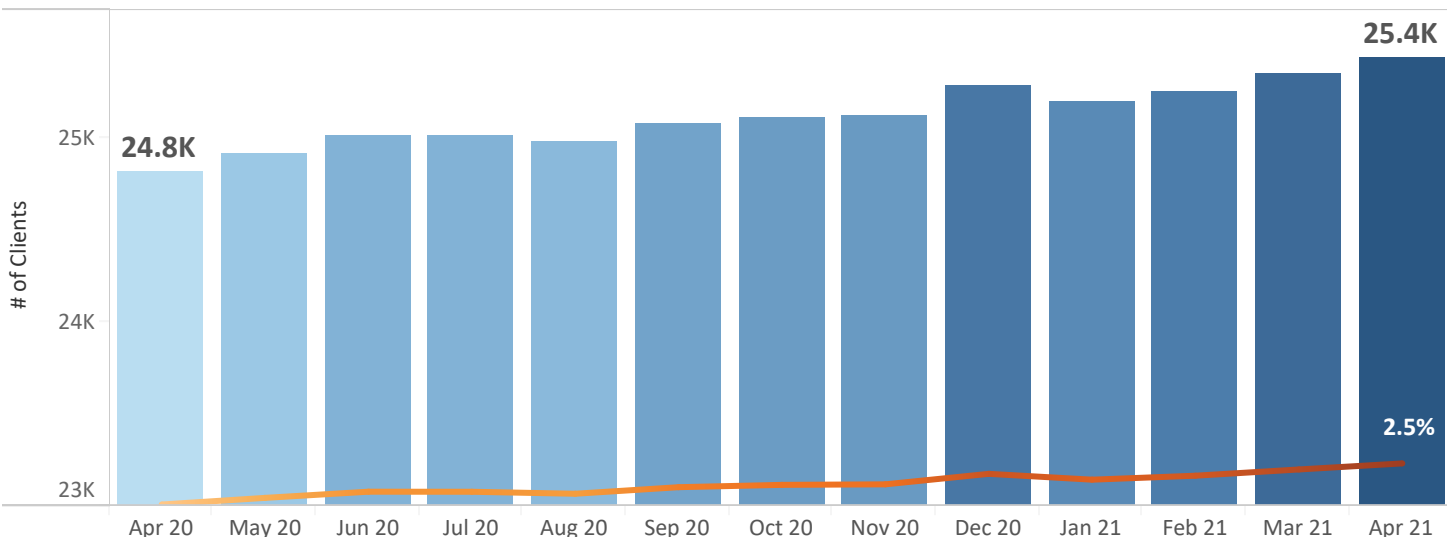
Ethnicity and Language



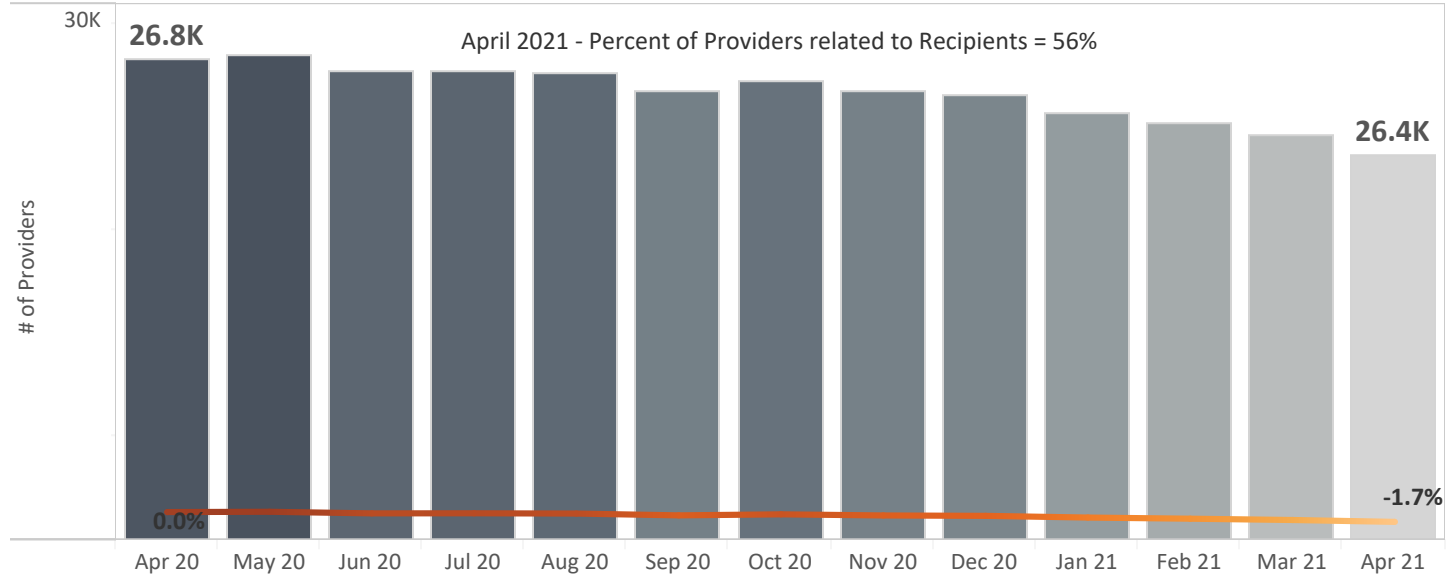
Language Breakdown		
English		54.5%
Non-English	Chinese	20.1%
	Other	6.4%
	Spanish	6.2%
	Vietnamese	4.1%
	Other Asian	4.1%
	Farsi	3.7%
	Cambodian	1.0%



IHSS Recipients



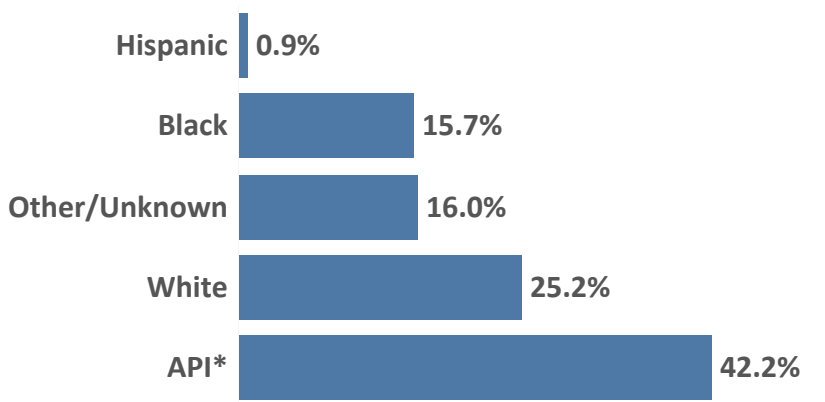
IHSS Providers



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Ethnicity - Congregate Meals

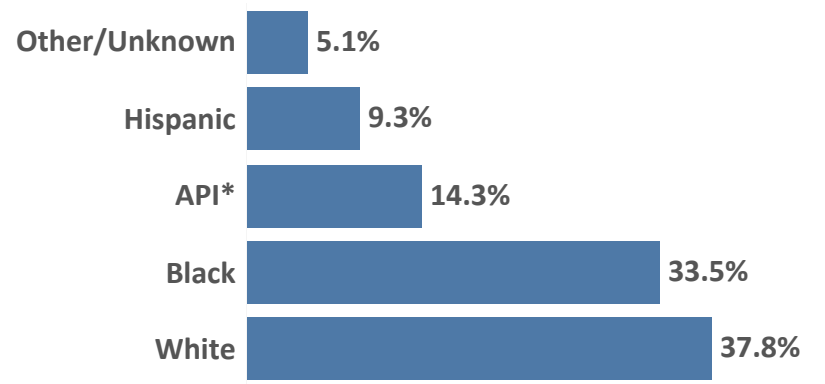


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

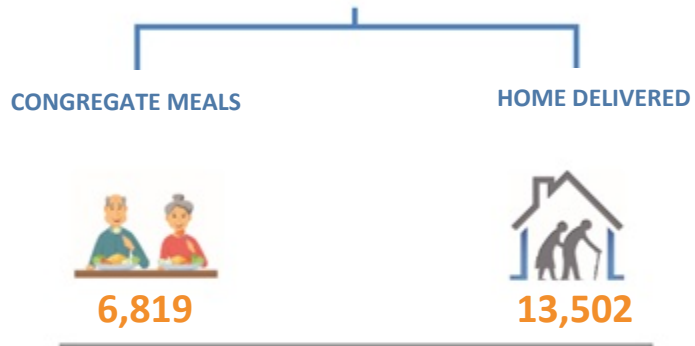
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

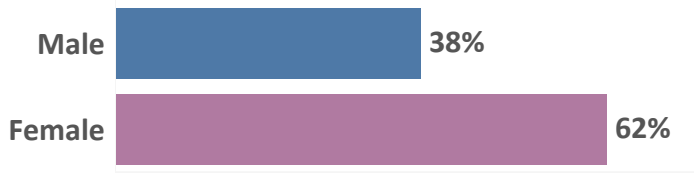
Ethnicity - Home Delivered Meals



Total Individuals Served: 20,321



Gender - Congregate Meals



Total Meals Served: 114,018



Gender - Home Delivered Meals



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Definitions of terms appear on the last page
*Asian/Pacific Islander

Demographics by Program - Individuals

May 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		413,274	100.0%	132,271	100.0%	15,884	100.0%	5,320	100.0%	25,440	100.0%	1,398	100.0%	1,149	100.0%	1,755	100.0%
Seniors (65+)	Female	29,431	7.1%	15,316	11.6%	2	0.0%	251	4.7%	9,440	37.1%	710	50.8%	0	0.0%	0	0.0%
	Male	20,362	4.9%	9,932	7.5%	3	0.0%	158	3.0%	4,218	16.6%	414	29.6%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	56	4.0%	0	0.0%	0	0.0%
Adults (18-64)	Female	133,072	32.2%	38,867	29.4%	2,373	14.9%	1,673	31.4%	5,906	23.2%	109	7.8%	195	17.0%	224	12.8%
	Male	110,037	26.6%	26,812	20.3%	671	4.2%	3,238	60.9%	4,414	17.4%	105	7.5%	129	11.2%	158	9.0%
	Undefined	12	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	4	0.3%	0	0.0%	0	0.0%
Children (0-17)	Female	59,219	14.3%	20,404	15.4%	6,456	40.6%	0	0.0%	472	1.9%	0	0.0%	402	35.0%	670	38.2%
	Male	61,138	14.8%	20,933	15.8%	6,379	40.2%	0	0.0%	990	3.9%	0	0.0%	423	36.8%	701	39.9%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	413,274	100.0%	132,271	100.0%	15,884	100.0%	5,320	100.0%	25,440	100.0%	1,398	100.0%	1,149	100.0%	1,755	100.0%
API*	92,900	22.5%	22,677	17.1%	827	5.2%	408	7.7%	10,267	40.4%	147	10.5%	70	6.1%	110	6.3%
Black	61,853	15.0%	30,724	23.2%	6,623	41.7%	2,598	48.8%	7,245	28.5%	356	25.5%	525	45.7%	740	42.2%
Hispanic	126,765	30.7%	27,043	20.4%	4,602	29.0%	516	9.7%	2,488	9.8%	109	7.8%	375	32.6%	616	35.1%
Native American	931	0.2%	303	0.2%	31	0.2%	31	0.6%	66	0.3%	8	0.6%	6	0.5%	12	0.7%
White	130,647	31.6%	51,514	38.9%	3,801	23.9%	1,765	33.2%	3,160	12.4%	503	36.0%	158	13.8%	252	14.4%
Other	178	0.0%	10	0.0%	0	0.0%	2	0.0%	2,214	8.7%	275	19.7%	15	1.3%	25	1.4%

Language	413,274	100.0%	132,271	100.0%	15,884	100.0%	5,320	100.0%	25,440	100.0%	1,398	100.0%	1,149	100.0%	1,755	100.0%
English	269,898	65.3%	96,045	72.6%	12,806	80.6%	4,914	92.4%	13,871	54.5%	1,138	81.4%	1,029	89.6%	1,544	88.0%
Cambodian	529	0.1%	378	0.3%	14	0.1%	2	0.0%	253	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	31,383	7.6%	11,266	8.5%	54	0.3%	124	2.3%	5,105	20.1%	34	2.4%	3	0.3%	9	0.5%
Farsi	1,668	0.4%	976	0.7%	133	0.8%	10	0.2%	933	3.7%	6	0.4%	2	0.2%	2	0.1%
Other	9,421	2.3%	3,160	2.4%	462	2.9%	90	1.7%	1,634	6.4%	147	10.5%	11	1.0%	17	1.0%
Other Asian	3,831	0.9%	1,106	0.8%	14	0.1%	29	0.5%	1,035	4.1%	19	1.4%	1	0.1%	2	0.1%
Spanish	87,887	21.3%	15,989	12.1%	2,357	14.8%	109	2.0%	1,576	6.2%	46	3.3%	102	8.9%	180	10.3%
Vietnamese	8,657	2.1%	3,351	2.5%	44	0.3%	42	0.8%	1,033	4.1%	7	0.5%	1	0.1%	1	0.1%

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*Asian/Pacific Islander

Individuals by Program and City of Residence

May 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
Total Persons		413,274	100.0%	132,271	100.0%	15,884	100.0%	5,320	100.0%	25,440	100.0%	1,398	100.0%	1,741	100.0%
North County	Alameda	14,402	3.5%	4,677	3.5%	426	2.7%	110	2.1%	982	3.9%	74	5.3%	44	2.5%
	Albany	3,009	0.7%	635	0.5%	78	0.5%	10	0.2%	73	0.3%	12	0.9%	5	0.3%
	Berkeley	15,528	3.8%	6,811	5.1%	429	2.7%	304	5.7%	1,242	4.9%	133	9.5%	51	2.9%
	Emeryville	2,803	0.7%	1,137	0.9%	124	0.8%	53	1.0%	218	0.9%	13	0.9%	9	0.5%
	Oakland	156,221	37.8%	62,835	47.5%	8,755	55.1%	3,253	61.1%	11,055	43.5%	521	37.3%	647	37.2%
	Piedmont	584	0.1%	118	0.1%	0	0.0%	4	0.1%	34	0.1%	5	0.4%	0	0.0%
Tri-City	Fremont	35,692	8.6%	8,731	6.6%	735	4.6%	235	4.4%	2,495	9.8%	104	7.4%	84	4.8%
	Newark	9,738	2.4%	2,205	1.7%	196	1.2%	57	1.1%	631	2.5%	21	1.5%	31	1.8%
	Union City	16,916	4.1%	4,304	3.3%	423	2.7%	90	1.7%	1,257	4.9%	37	2.6%	36	2.1%
Central County	Castro Valley	10,410	2.5%	2,357	1.8%	208	1.3%	58	1.1%	540	2.1%	45	3.2%	28	1.6%
	Hayward	63,856	15.5%	16,809	12.7%	2,139	13.5%	608	11.4%	3,020	11.9%	177	12.7%	186	10.7%
	San Leandro	35,913	8.7%	11,036	8.3%	1,180	7.4%	240	4.5%	1,965	7.7%	104	7.4%	85	4.9%
	San Lorenzo	8,411	2.0%	2,279	1.7%	213	1.3%	56	1.1%	449	1.8%	30	2.1%	20	1.1%
Tri-Valley	Dublin	7,181	1.7%	1,754	1.3%	158	1.0%	30	0.6%	507	2.0%	14	1.0%	20	1.1%
	Livermore	13,165	3.2%	3,147	2.4%	369	2.3%	108	2.0%	476	1.9%	53	3.8%	27	1.6%
	Pleasanton	7,201	1.7%	1,502	1.1%	128	0.8%	26	0.5%	421	1.7%	44	3.1%	23	1.3%
Other	Other	12,244	3.0%	1,934	1.5%	323	2.0%	78	1.5%	75	0.3%	11	0.8%	445	25.6%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Therapeutic Program.