

# Social Services Agency

March 2021 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 436,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



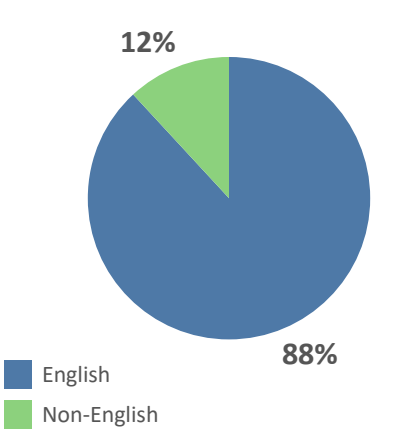
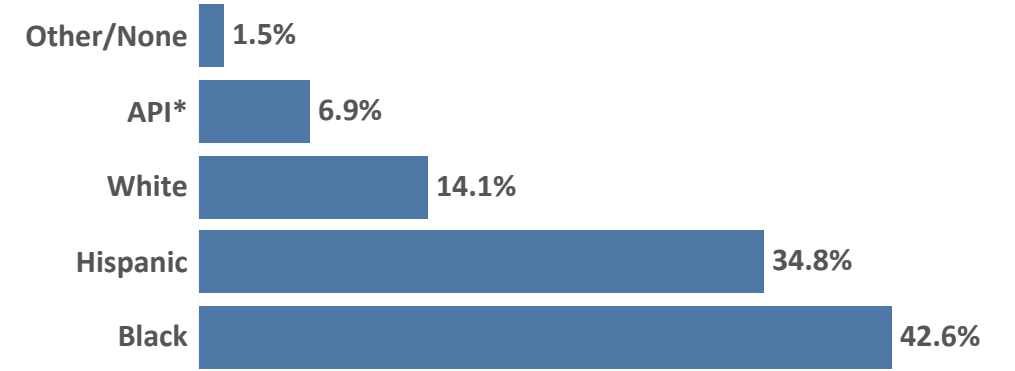
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in February 2021 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

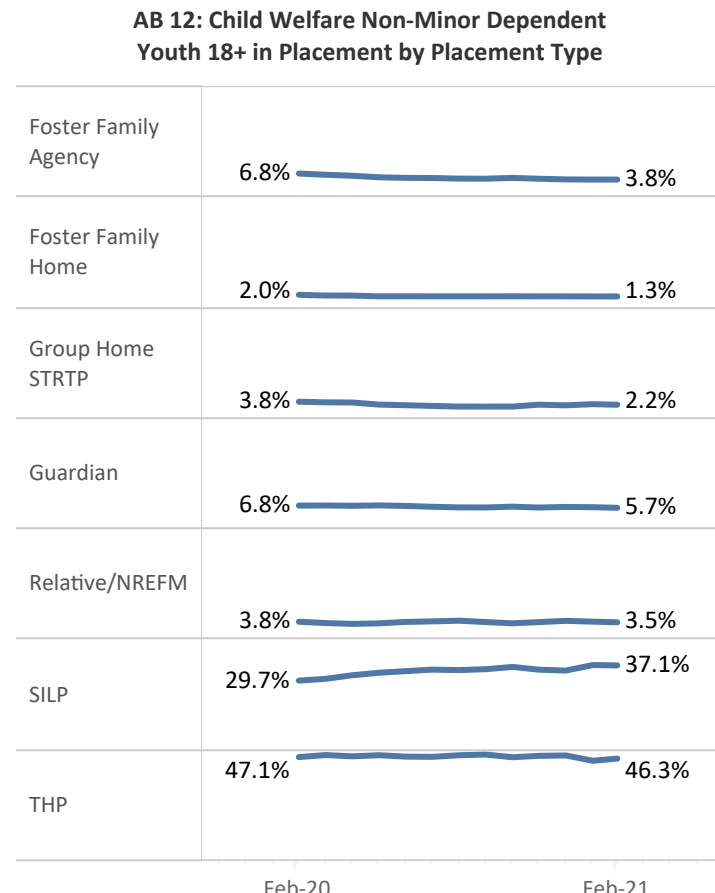
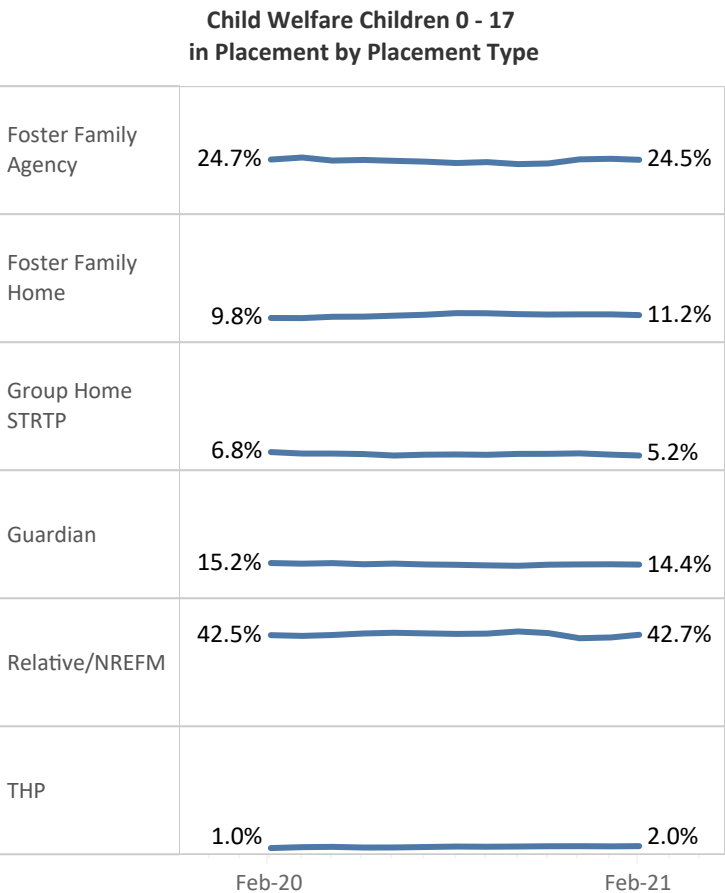
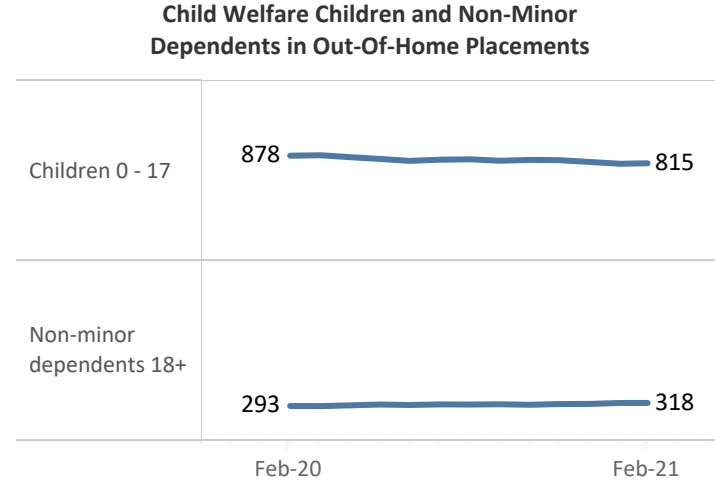
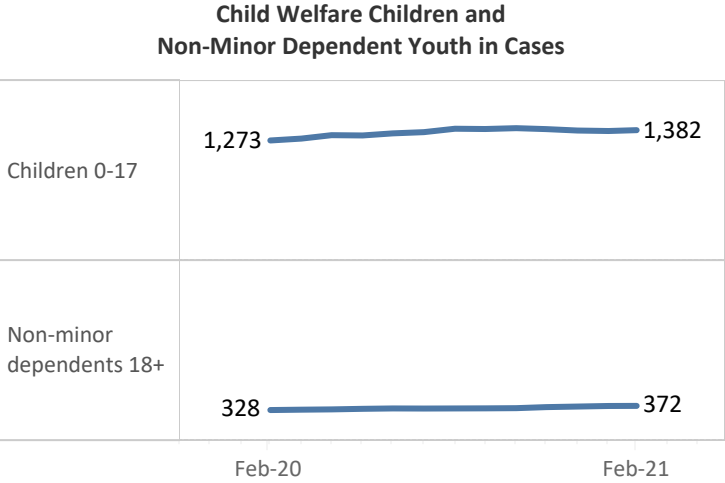
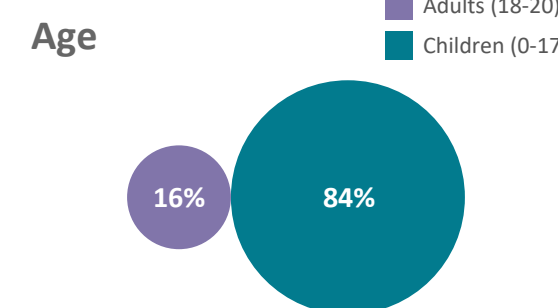
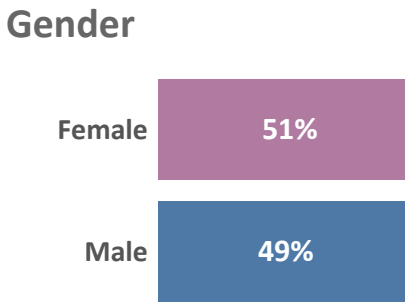
Child Welfare Caseload			% Difference
2020	February	1,601	
2021	February	1,754	9.6%

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

## Ethnicity and Language



English		88.1%
Non-English		
Spanish		10.1%
Other		1.1%
Chinese		0.5%
Farsi		0.1%
Vietnamese		0.1%
Other Asian		0.1%

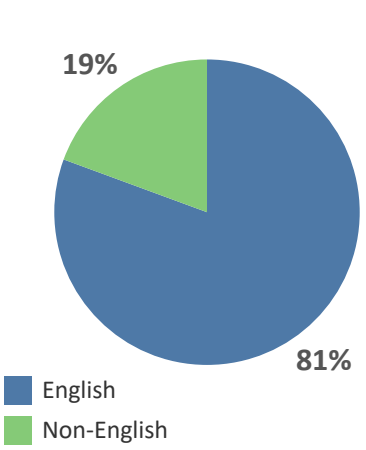
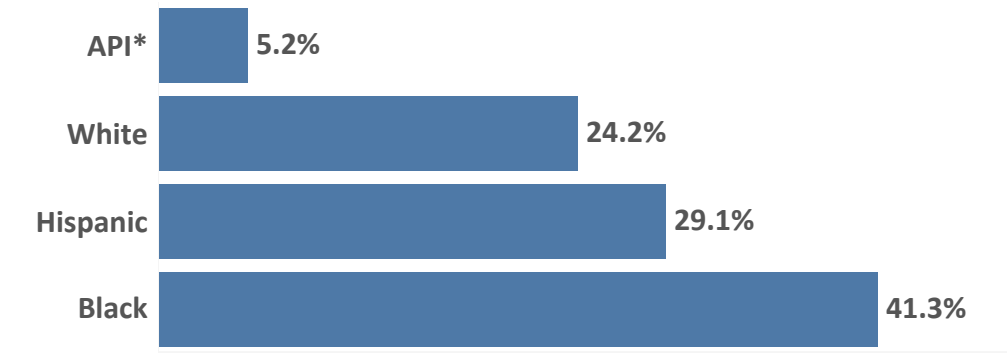


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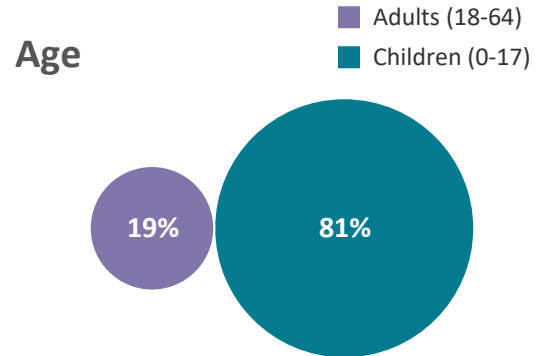
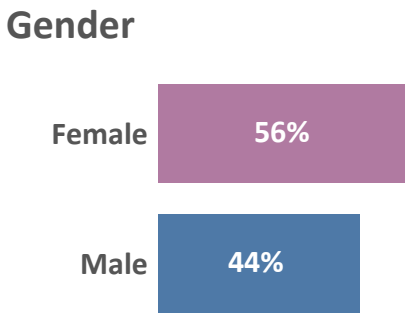
CalWORKs Caseload			% Difference
2020	February	8,905	
2021	February	7,314	-17.9%

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

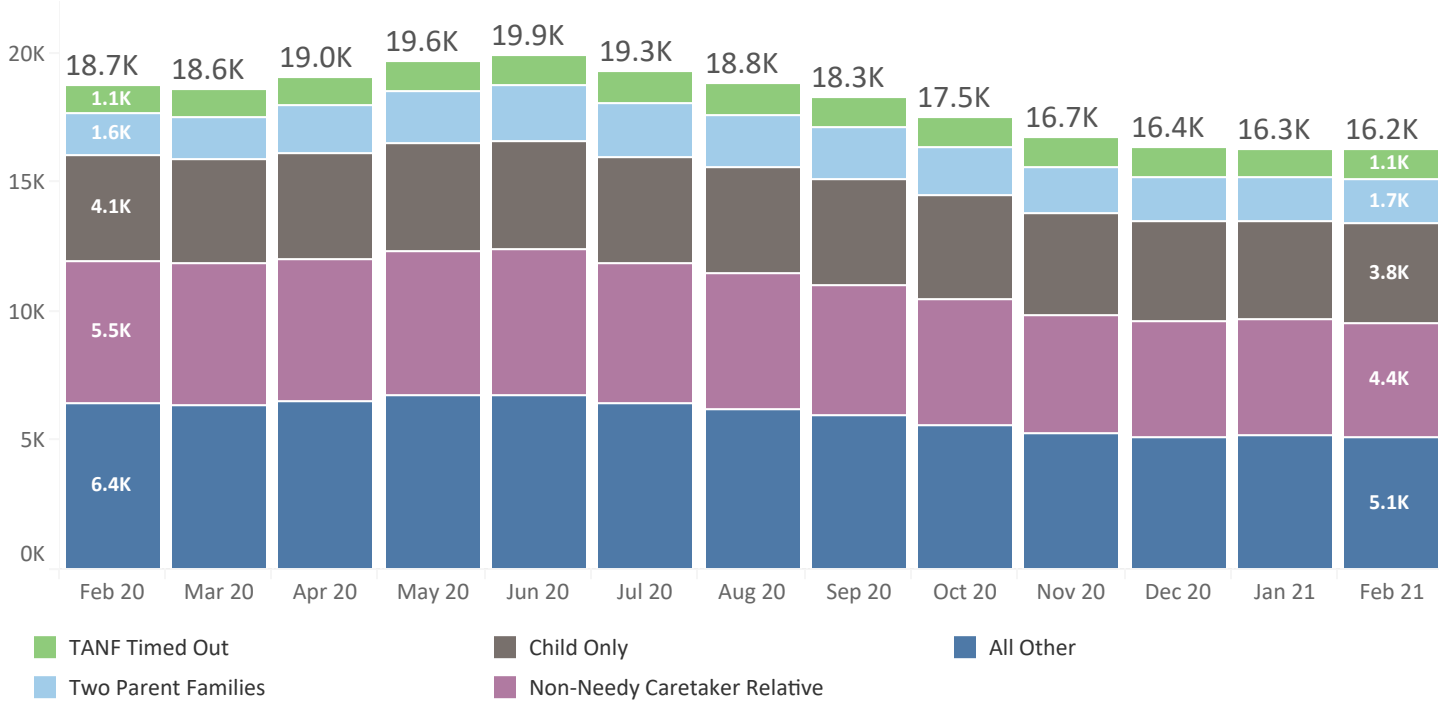
### Ethnicity and Language



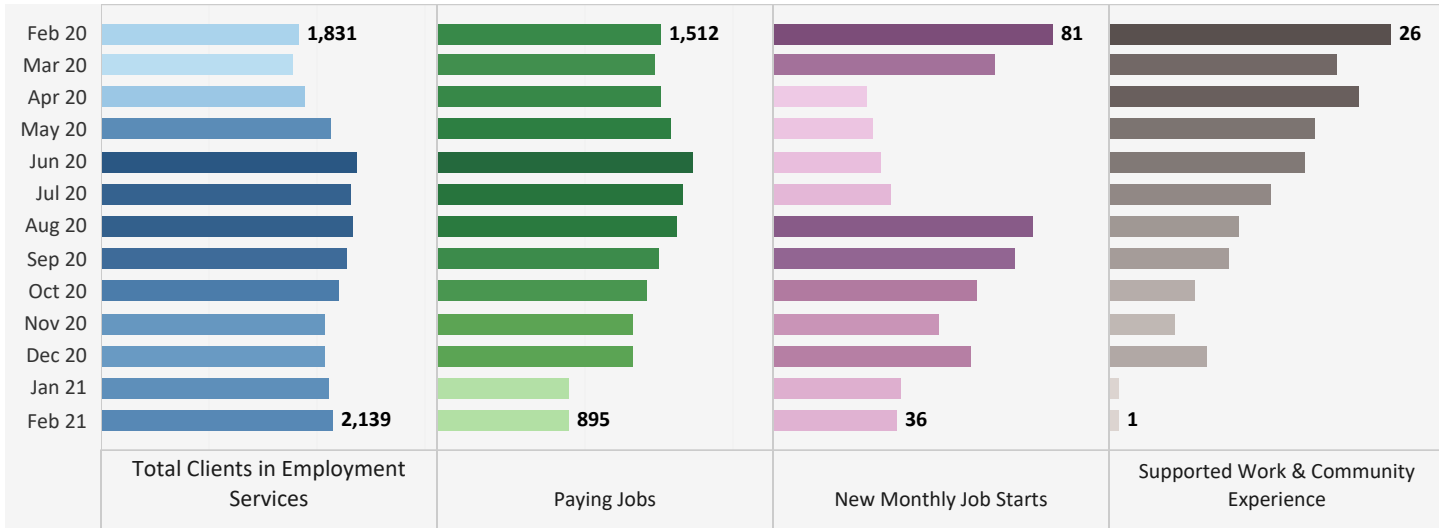
English			80.6%
Non-English	Spanish	14.6%	
	Other	3.1%	
	Farsi	0.9%	
	Vietnamese	0.3%	
	Chinese	0.2%	
	Other Asian	0.2%	
	Cambodian	0.1%	



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



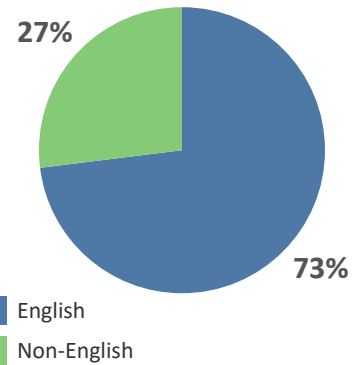
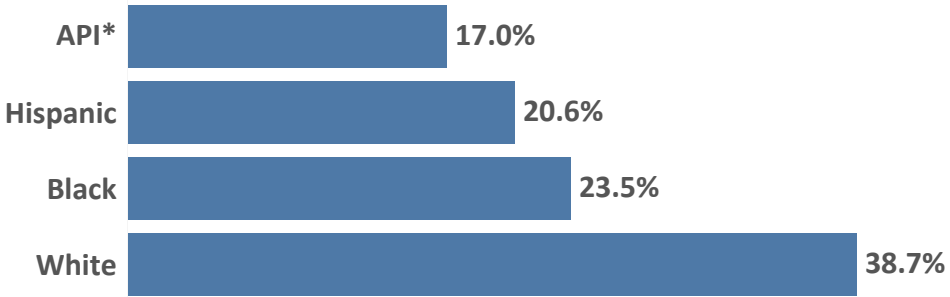
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

CalFresh Caseload			% Difference
2020	February	65.9K	
2021	February	78.3K	+18.8%

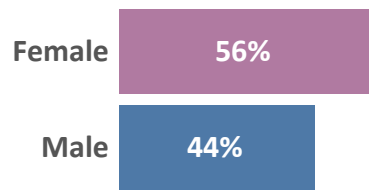
NA CalFresh Caseload			% Difference
2020	February	61.5K	
2021	February	74.6K	+21.2%

### Ethnicity and Language

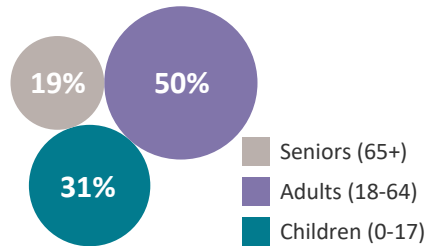


English		73.0%
Non-English	Spanish	12.0%
	Chinese	6.7%
	Vietnamese	2.5%
	Other	2.4%
	Other Asian	2.3%
	Farsi	0.7%
	Cambodian	0.3%

### Gender

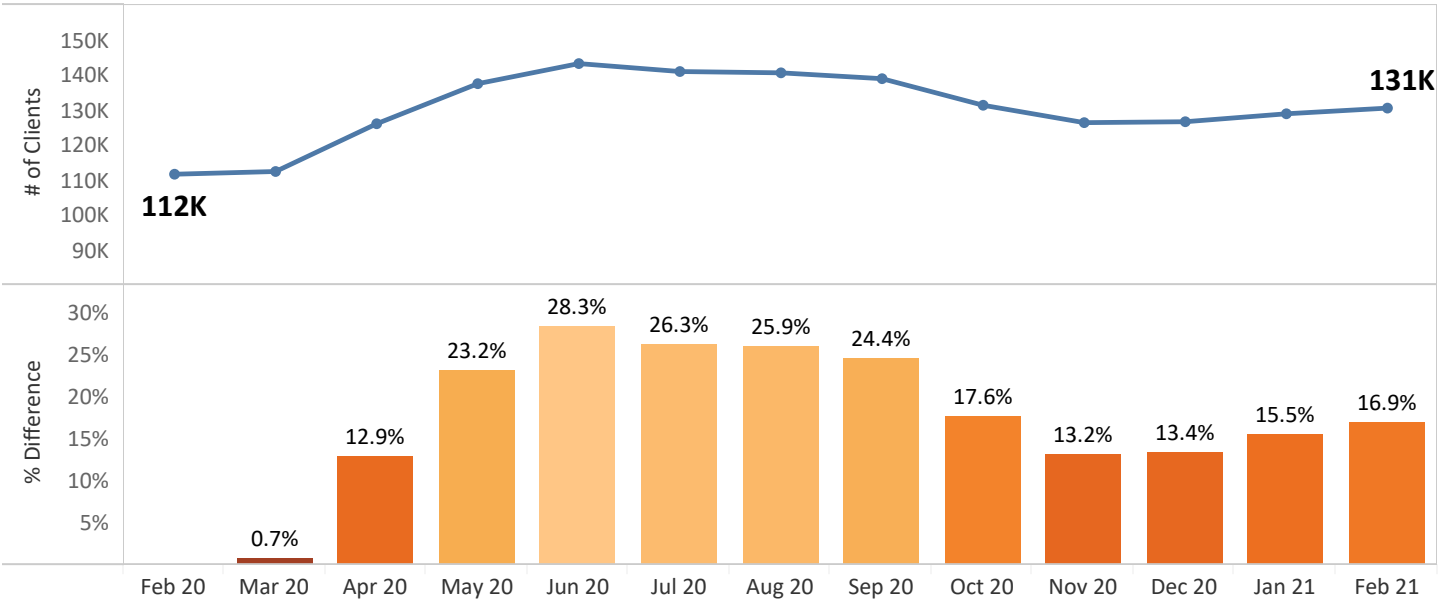


### Age

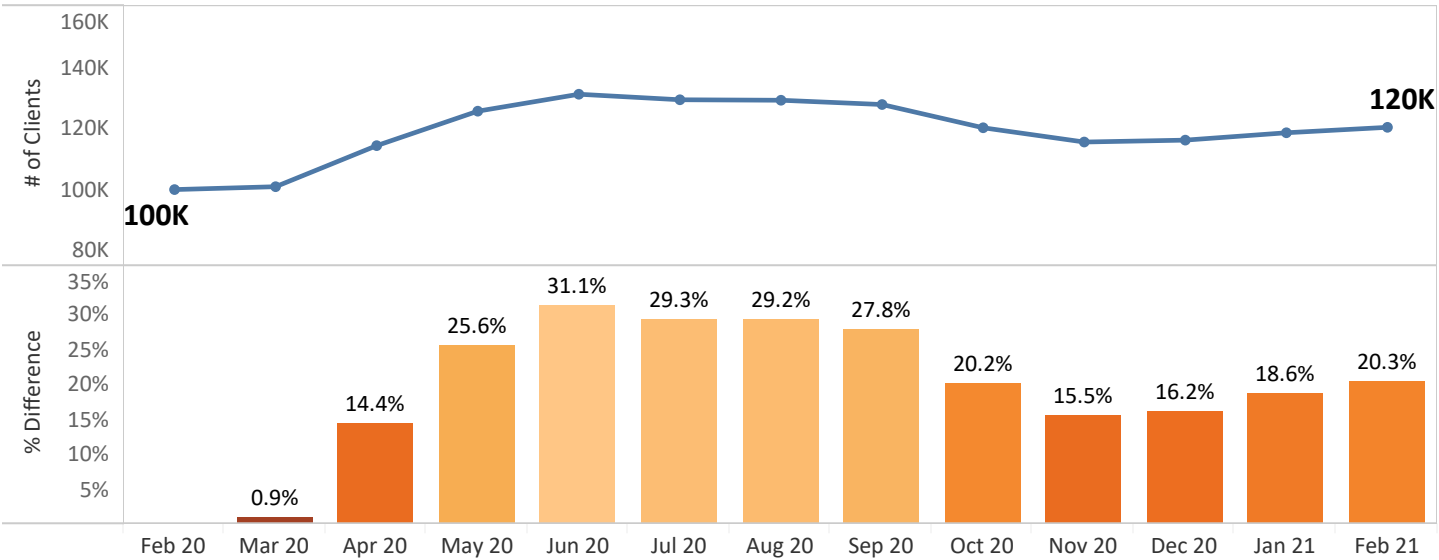


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



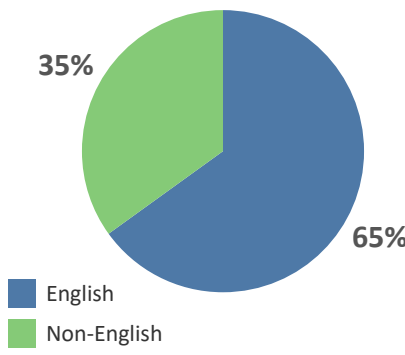
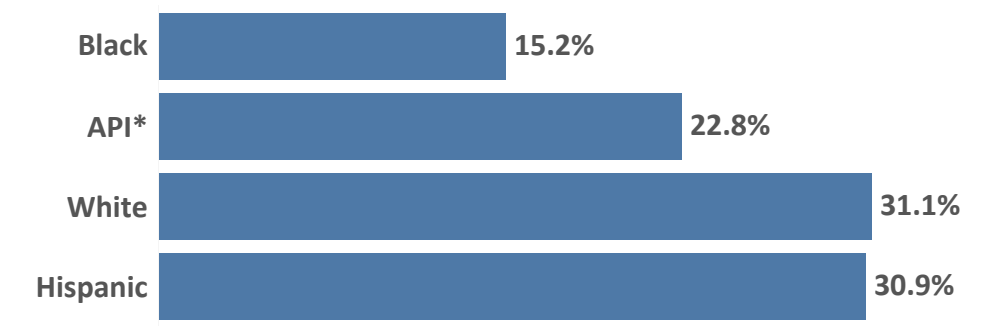
% change/difference is calculated relative to the first month in the observed year.

### Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2020	February	196.7K	
2021	February	227.8K	15.8%

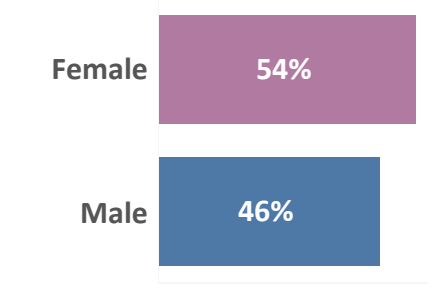
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

### Ethnicity and Language

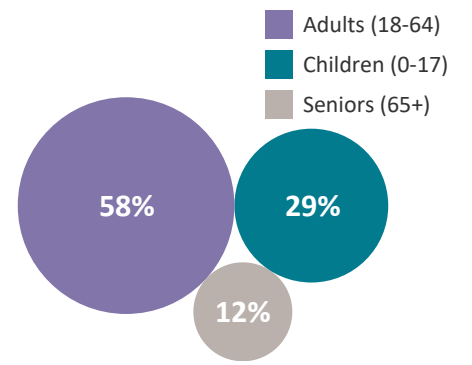


English			65.1%
Non-English	Spanish	21.3%	
	Chinese	5.8%	
	Other Asian	2.8%	
	Other	2.3%	
	Vietnamese	2.1%	
	Farsi	0.4%	
	Cambodian	0.1%	

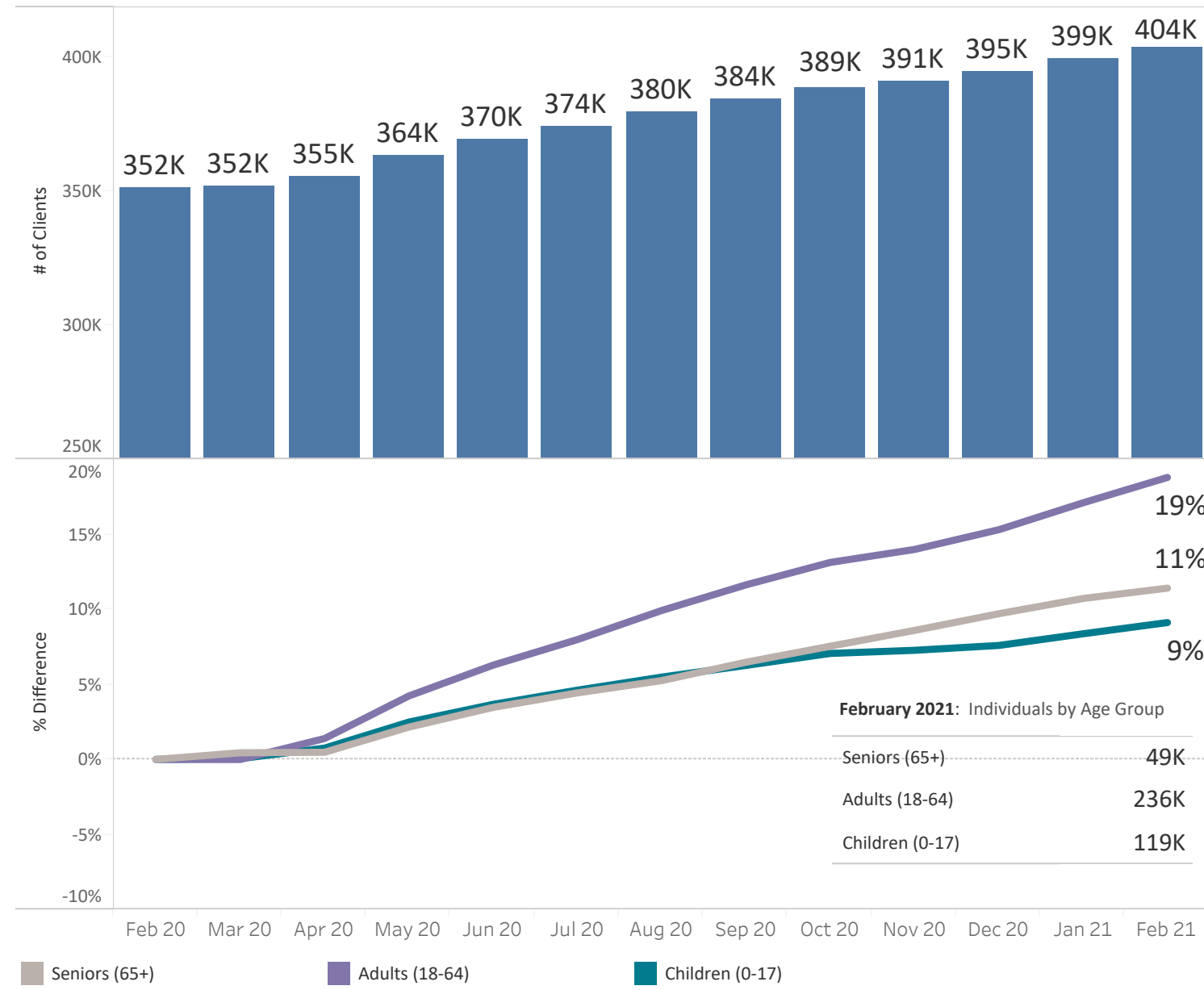
### Gender



### Age



### Medi-Cal Individuals



**February 2021: Individuals by Age Group**

Seniors (65+)	49K
Adults (18-64)	236K
Children (0-17)	119K

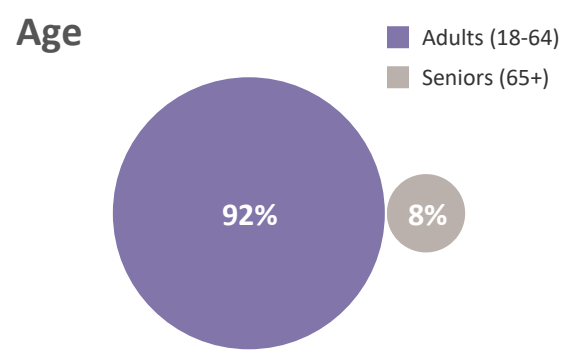
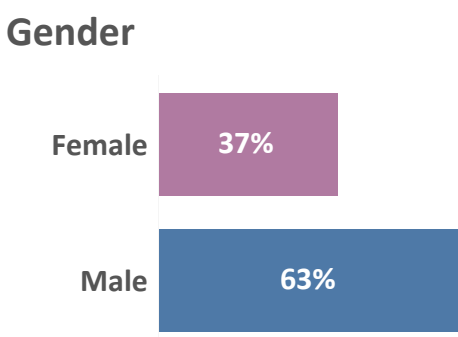
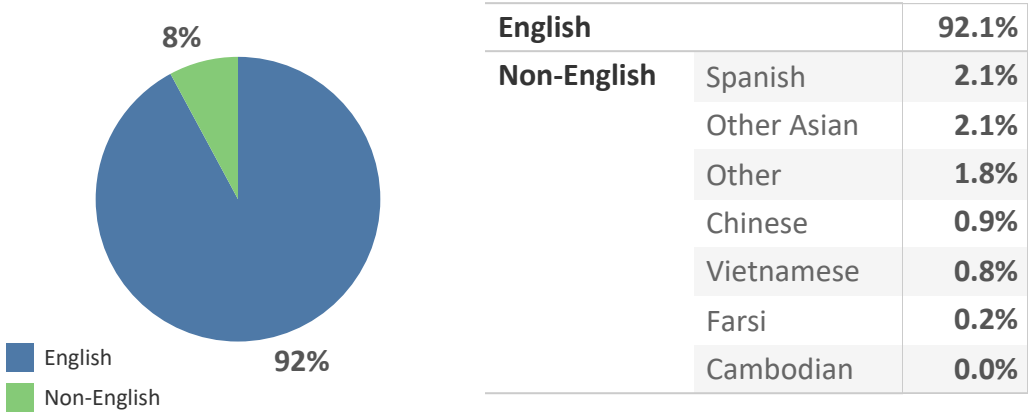
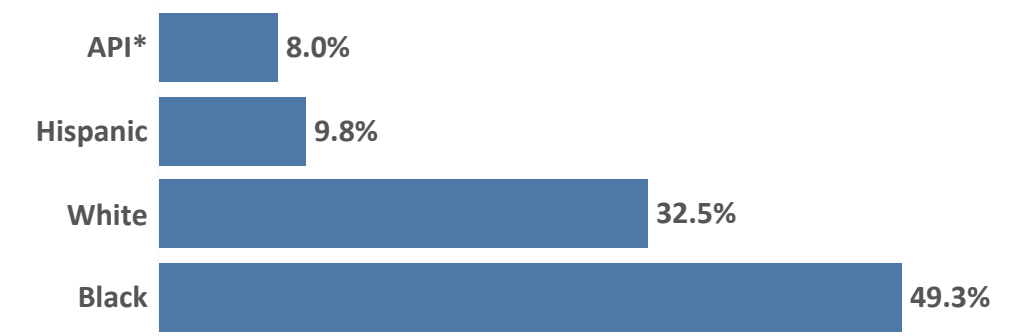
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% change/difference is calculated relative to the first month in the observed year.

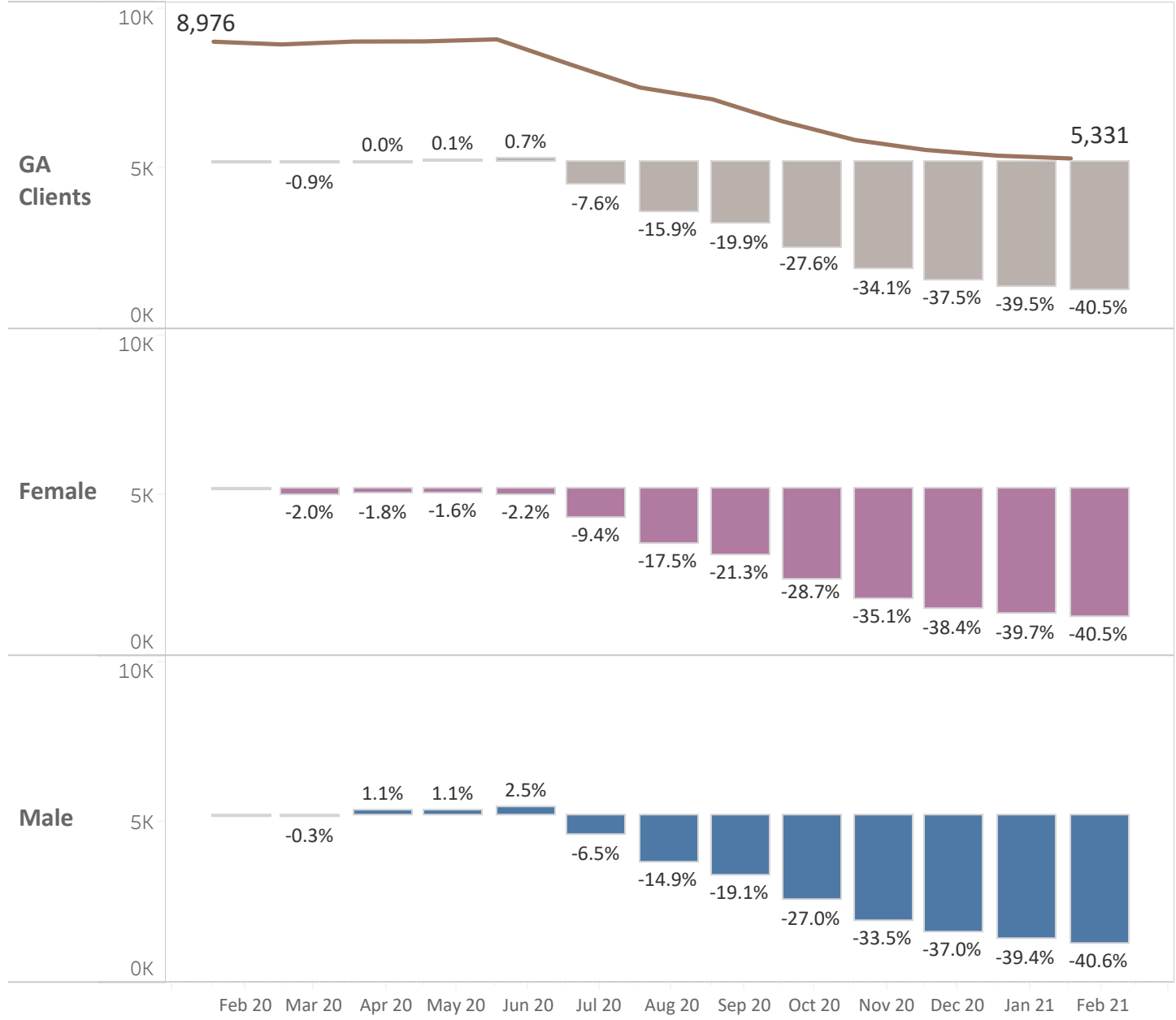
GA Caseload			% Difference
2020	February	8,874	
2021	February	5,260	-40.7%

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

### Ethnicity and Language



### General Assistance Individuals



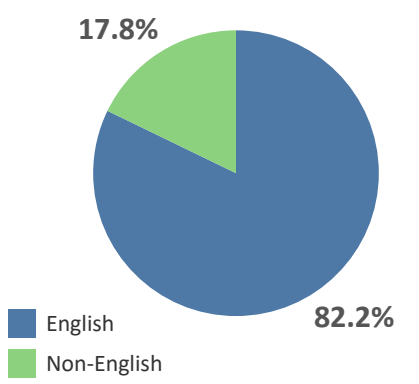
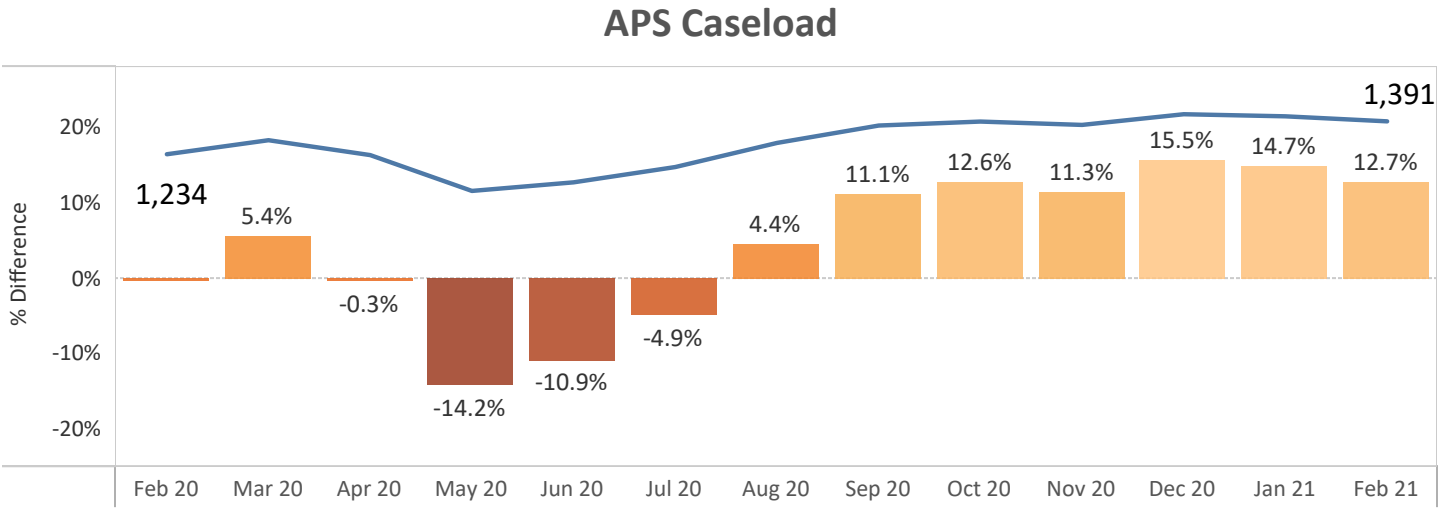
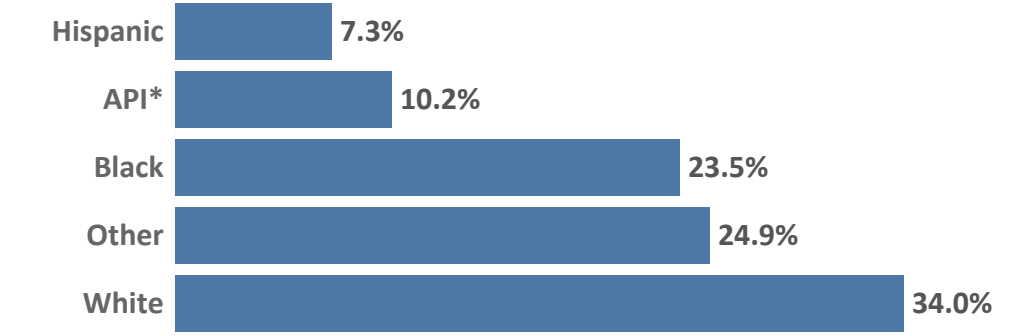
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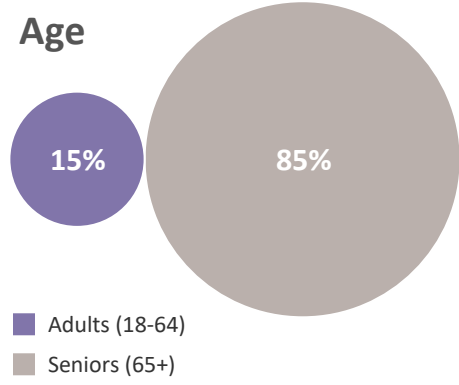
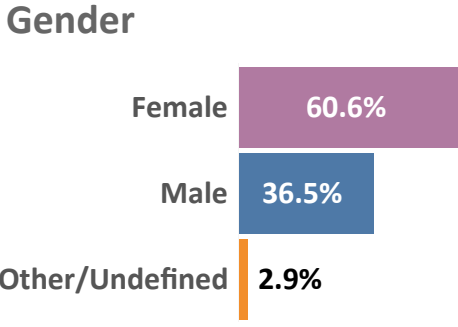
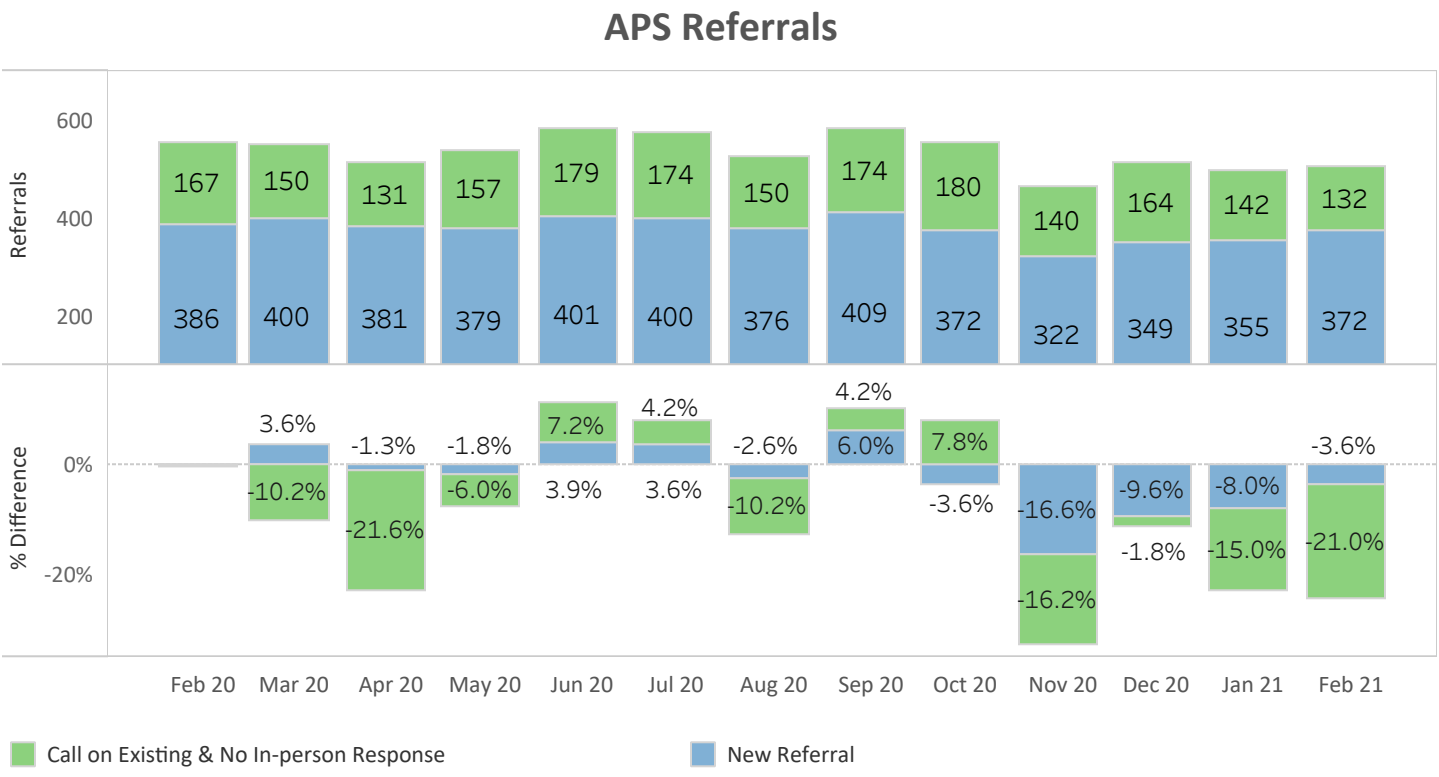
APS Caseload			% Difference
2020	February	1,234	
2021	February	1,391	12.7%

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

### Ethnicity and Language



English		82.2%
Non-English	Other	10.7%
	Spanish	3.0%
	Chinese	2.3%
	Other Asian	1.0%
	Vietnamese	0.4%
	Farsi	0.4%



% change/difference is calculated relative to the first month in the observed year.

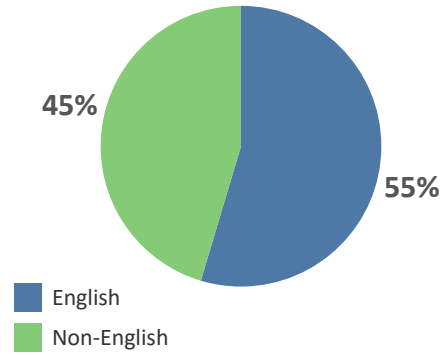
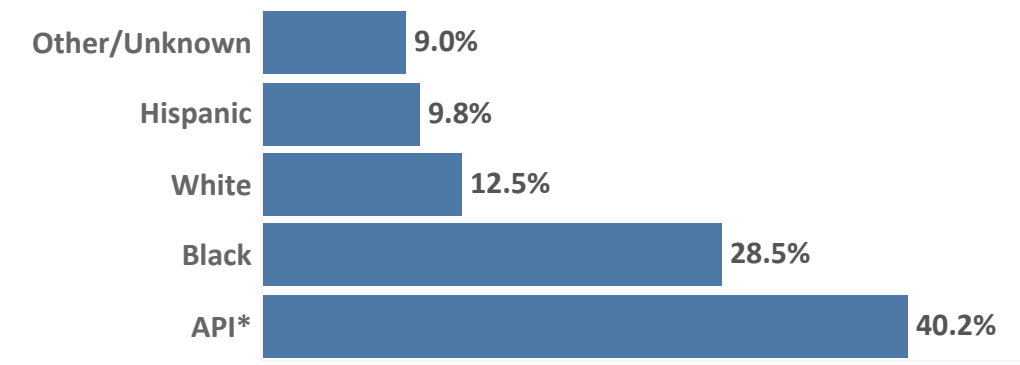
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### IHSS Caseload

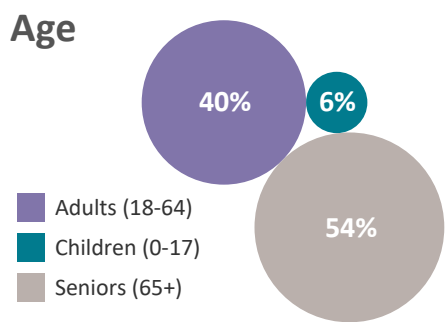
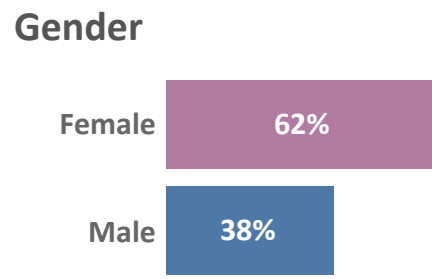
IHSS Caseload			% Difference
2020	February	24.8K	
2021	February	25.3K	1.9%

IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

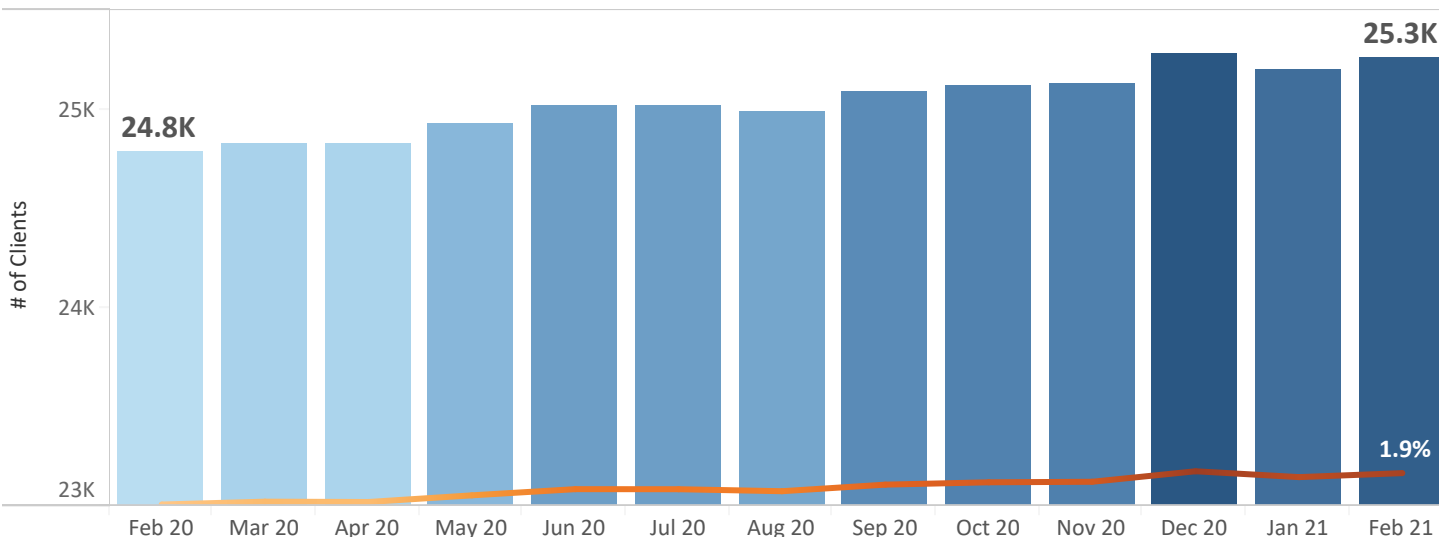
### Ethnicity and Language



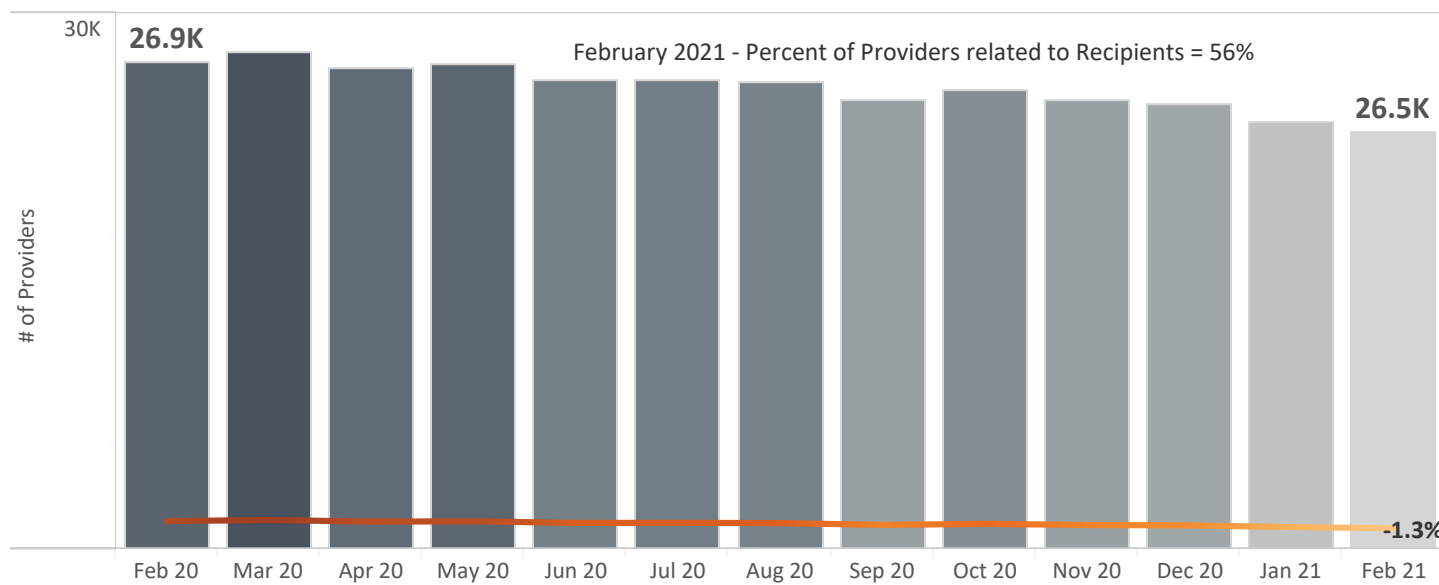
Language Breakdown		
<b>English</b>		<b>54.6%</b>
<b>Non-English</b>	Chinese	19.9%
	Other	6.4%
	Spanish	6.2%
	Vietnamese	4.1%
	Other Asian	4.0%
	Farsi	3.7%
	Cambodian	1.0%



### IHSS Recipients



### IHSS Providers



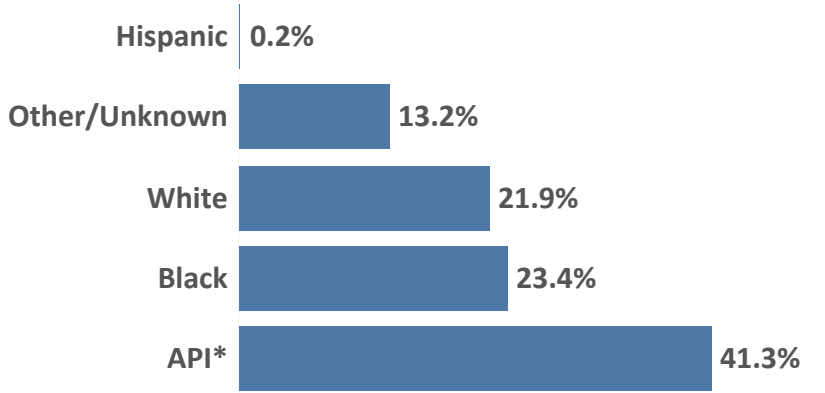
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## Ethnicity - Congregate Meals

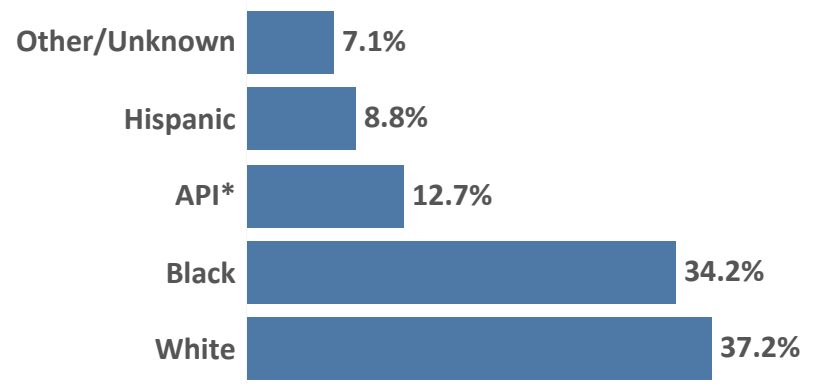


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

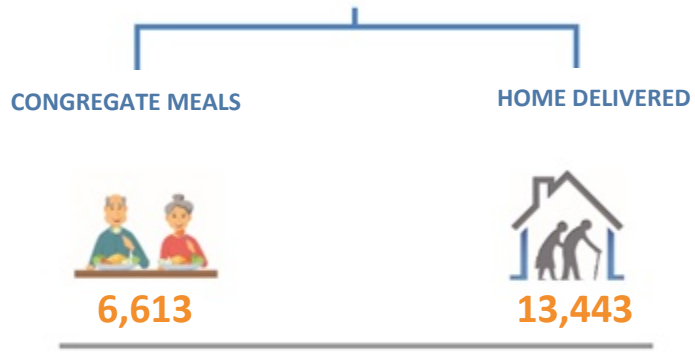
## Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

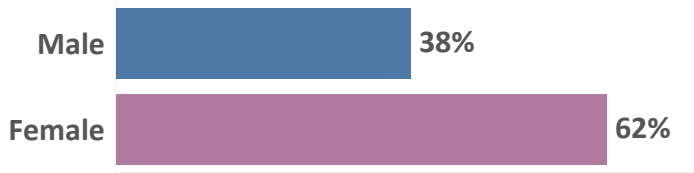
## Ethnicity - Home Delivered Meals



## Total Individuals Served: 20,056



## Gender - Congregate Meals



## Total Meals Served: 115,174



## Gender - Home Delivered Meals



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# Demographics by Program - Individuals

March 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
<b>Total Persons</b>		403,895	100.0%	130,570	100.0%	16,235	100.0%	5,331	100.0%	25,255	100.0%	1,391	100.0%	1,133	100.0%	1,754	100.0%
<b>Seniors (65+)</b>	Female	29,078	7.2%	14,761	11.3%	1	0.0%	256	4.8%	9,418	37.3%	700	50.3%	0	0.0%	0	0.0%
	Male	20,100	5.0%	9,640	7.4%	5	0.0%	166	3.1%	4,201	16.6%	435	31.3%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	42	3.0%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	129,405	32.0%	38,680	29.6%	2,373	14.6%	1,725	32.4%	5,857	23.2%	103	7.4%	191	16.9%	213	12.1%
	Male	106,473	26.4%	26,534	20.3%	653	4.0%	3,184	59.7%	4,358	17.3%	103	7.4%	128	11.3%	159	9.1%
	Undefined	9	0.0%	5	0.0%	0	0.0%	0	0.0%	0	0.0%	8	0.6%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	58,405	14.5%	20,274	15.5%	6,640	40.9%	0	0.0%	460	1.8%	0	0.0%	386	34.1%	675	38.5%
	Male	60,422	15.0%	20,676	15.8%	6,563	40.4%	0	0.0%	961	3.8%	0	0.0%	428	37.8%	705	40.2%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

<b>Ethnicity</b>	403,895	100.0%	130,570	100.0%	16,235	100.0%	5,331	100.0%	25,255	100.0%	1,391	100.0%	1,133	100.0%	1,754	100.0%
API*	91,902	22.8%	22,173	17.0%	837	5.2%	424	8.0%	10,141	40.2%	156	11.2%	63	5.6%	121	6.9%
Black	61,116	15.1%	30,677	23.5%	6,710	41.3%	2,630	49.3%	7,210	28.5%	323	23.2%	515	45.5%	744	42.4%
Hispanic	124,404	30.8%	26,914	20.6%	4,730	29.1%	521	9.8%	2,480	9.8%	121	8.7%	377	33.3%	607	34.6%
Native American	900	0.2%	313	0.2%	37	0.2%	22	0.4%	65	0.3%	4	0.3%	6	0.5%	12	0.7%
White	125,401	31.0%	50,484	38.7%	3,921	24.2%	1,732	32.5%	3,153	12.5%	483	34.7%	161	14.2%	246	14.0%
Other	172	0.0%	9	0.0%	0	0.0%	2	0.0%	2,206	8.7%	304	21.9%	11	1.0%	24	1.4%

<b>Language</b>	403,895	100.0%	130,570	100.0%	16,235	100.0%	5,331	100.0%	25,255	100.0%	1,391	100.0%	1,133	100.0%	1,754	100.0%
English	262,811	65.1%	95,377	73.0%	13,089	80.6%	4,912	92.1%	13,795	54.6%	1,124	80.8%	1,012	89.3%	1,546	88.1%
Cambodian	527	0.1%	374	0.3%	14	0.1%	2	0.0%	254	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	31,018	7.7%	10,659	8.2%	57	0.4%	132	2.5%	5,032	19.9%	45	3.2%	1	0.1%	8	0.5%
Farsi	1,667	0.4%	958	0.7%	146	0.9%	10	0.2%	931	3.7%	5	0.4%	2	0.2%	2	0.1%
Other	9,378	2.3%	3,135	2.4%	501	3.1%	94	1.8%	1,625	6.4%	144	10.4%	13	1.1%	18	1.0%
Other Asian	3,834	0.9%	1,067	0.8%	13	0.1%	28	0.5%	1,015	4.0%	15	1.1%	1	0.1%	2	0.1%
Spanish	86,043	21.3%	15,716	12.0%	2,367	14.6%	110	2.1%	1,574	6.2%	53	3.8%	103	9.1%	177	10.1%
Vietnamese	8,617	2.1%	3,284	2.5%	48	0.3%	43	0.8%	1,029	4.1%	5	0.4%	1	0.1%	1	0.1%

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\*Asian/Pacific Islander

# Individuals by Program and City of Residence

March 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
<b>Total Persons</b>		403,895	100.0%	130,570	100.0%	16,235	100.0%	5,331	100.0%	25,255	100.0%	1,391	100.0%	1,748	100.0%
<b>North County</b>	Alameda	14,151	3.5%	4,647	3.6%	431	2.7%	100	1.9%	970	3.8%	69	5.0%	45	2.6%
	Albany	2,903	0.7%	633	0.5%	82	0.5%	10	0.2%	73	0.3%	14	1.0%	5	0.3%
	Berkeley	15,091	3.7%	6,554	5.0%	442	2.7%	297	5.6%	1,233	4.9%	105	7.5%	50	2.9%
	Emeryville	2,700	0.7%	1,121	0.9%	125	0.8%	54	1.0%	216	0.9%	17	1.2%	7	0.4%
	Oakland	153,407	38.0%	62,147	47.6%	8,890	54.8%	3,255	61.1%	11,026	43.7%	520	37.4%	662	37.9%
	Piedmont	544	0.1%	110	0.1%	0	0.0%	4	0.1%	36	0.1%	7	0.5%	0	0.0%
<b>Tri-City</b>	Fremont	34,740	8.6%	8,486	6.5%	760	4.7%	241	4.5%	2,469	9.8%	114	8.2%	79	4.5%
	Newark	9,558	2.4%	2,268	1.7%	222	1.4%	60	1.1%	628	2.5%	27	1.9%	31	1.8%
	Union City	16,609	4.1%	4,177	3.2%	413	2.5%	92	1.7%	1,258	5.0%	39	2.8%	37	2.1%
<b>Central County</b>	Castro Valley	10,175	2.5%	2,363	1.8%	215	1.3%	61	1.1%	537	2.1%	44	3.2%	31	1.8%
	Hayward	62,705	15.5%	16,950	13.0%	2,308	14.2%	625	11.7%	2,990	11.8%	185	13.3%	186	10.6%
	San Leandro	35,123	8.7%	10,810	8.3%	1,185	7.3%	254	4.8%	1,923	7.6%	101	7.3%	93	5.3%
	San Lorenzo	8,179	2.0%	2,226	1.7%	210	1.3%	48	0.9%	443	1.8%	21	1.5%	24	1.4%
<b>Tri-Valley</b>	Dublin	6,929	1.7%	1,737	1.3%	159	1.0%	32	0.6%	498	2.0%	18	1.3%	21	1.2%
	Livermore	12,804	3.2%	3,149	2.4%	399	2.5%	105	2.0%	466	1.8%	56	4.0%	29	1.7%
	Pleasanton	6,996	1.7%	1,532	1.2%	127	0.8%	32	0.6%	414	1.6%	42	3.0%	20	1.1%
<b>Other</b>	Other	11,281	2.8%	1,660	1.3%	267	1.6%	61	1.1%	75	0.3%	12	0.9%	428	24.5%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Therapeutic Program.