

# Social Services Agency

January 2021 MONTHLY REPORT

## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 426,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



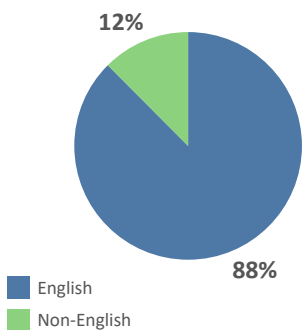
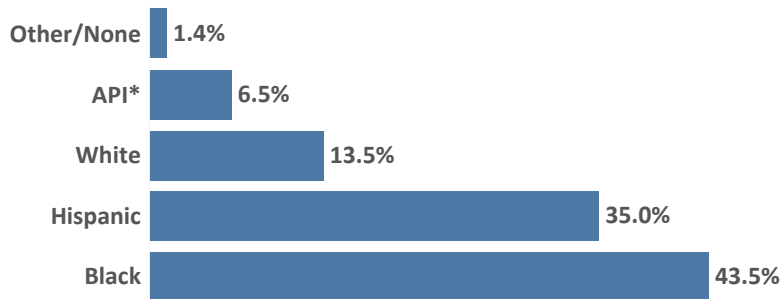
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in December 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

### Child Welfare Caseload

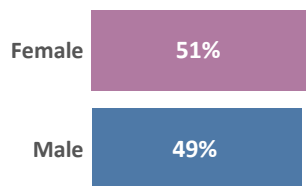
Child Welfare Caseload			% Difference
2019	December	1,651	5.6%
2020	December	1,743	

### Ethnicity and Language

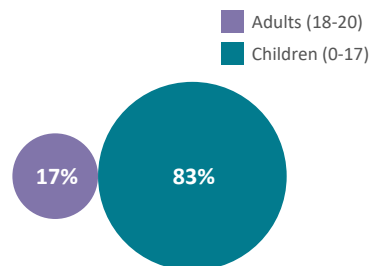


English			87.6%
Non-English			
Spanish			10.6%
Other			1.2%
Chinese			0.5%
Farsi			0.1%
Vietnamese			0.1%
Other Asian			0.1%

### Gender

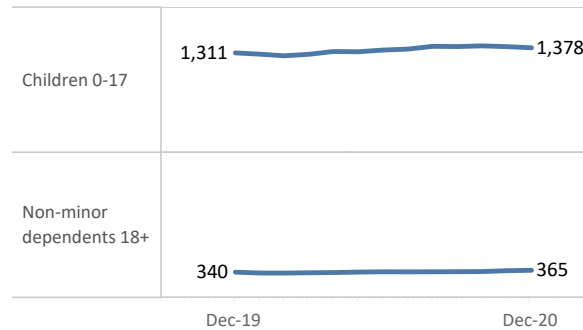


### Age

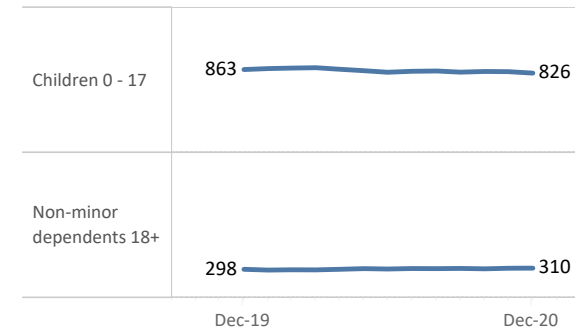


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

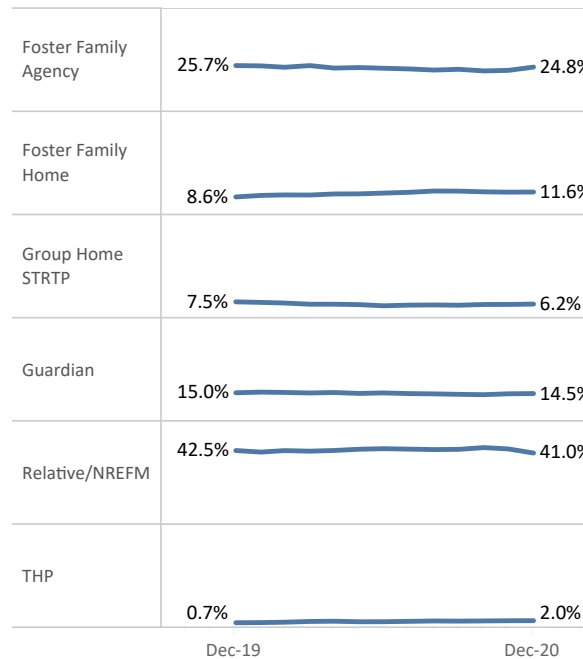
### Child Welfare Children and Non-Minor Dependent Youth in Cases



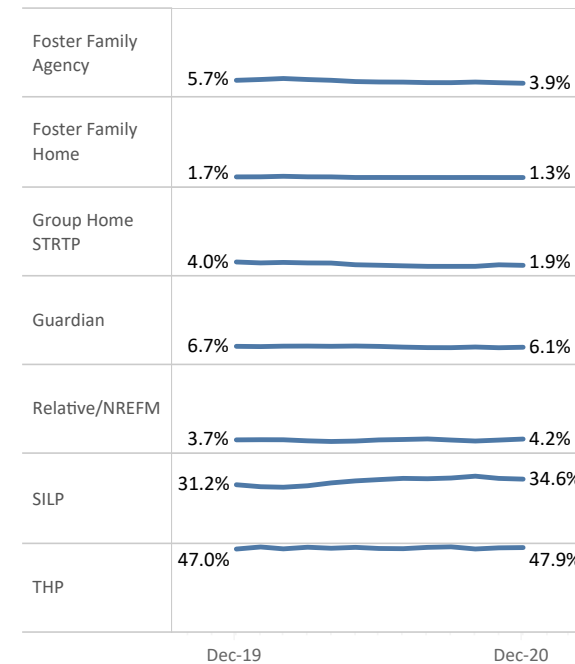
### Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



### Child Welfare Children 0 - 17 in Placement by Placement Type



### AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



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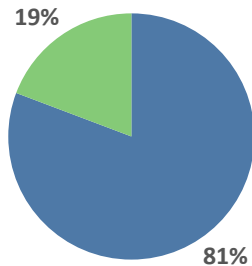
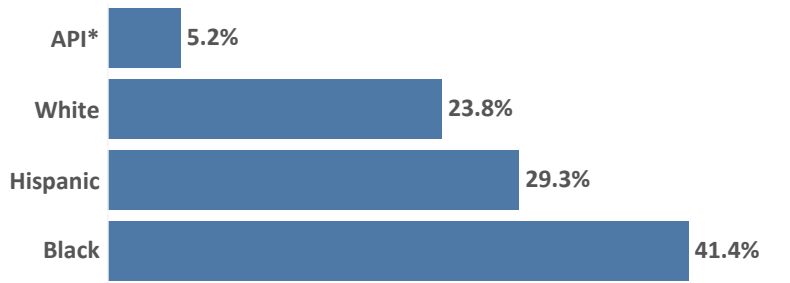
Definitions of terms appear on the last page  
\*Asian/Pacific Islander

### CalWORKs Caseload

CalWORKs Caseload			% Difference
2019	December	8,957	-17.3%
2020	December	7,407	

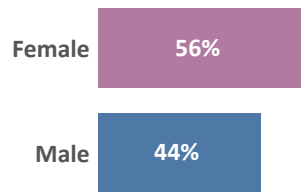
The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

### Ethnicity and Language

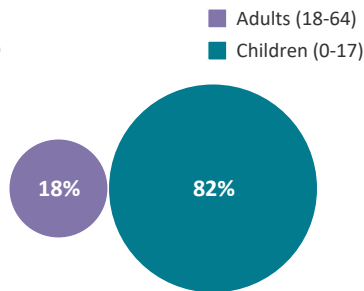


English			80.7%
Non-English	Spanish	14.5%	
	Other	3.1%	
	Farsi	0.8%	
	Vietnamese	0.3%	
	Chinese	0.3%	
	Other Asian	0.2%	
	Cambodian	0.1%	

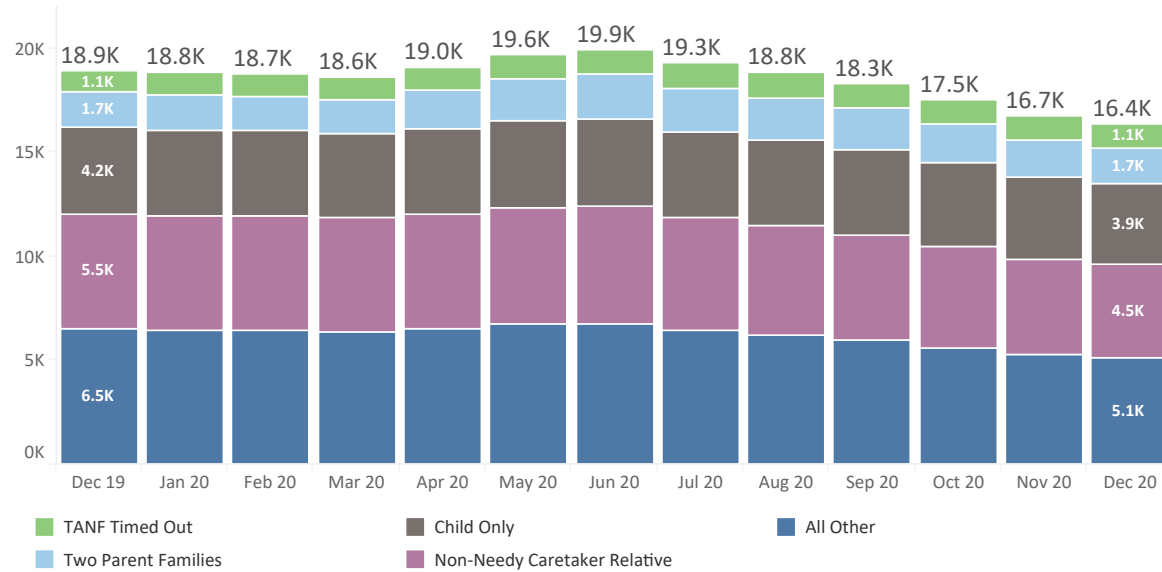
### Gender



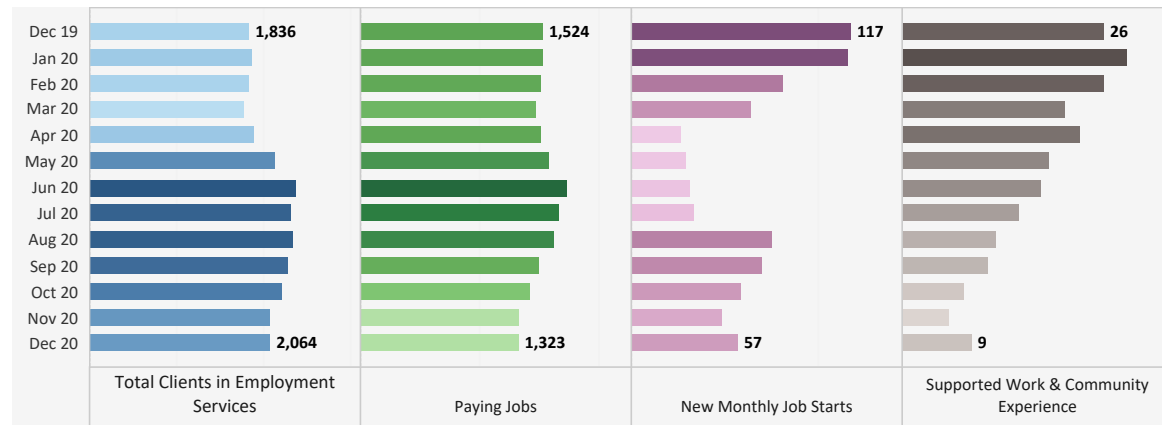
### Age



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



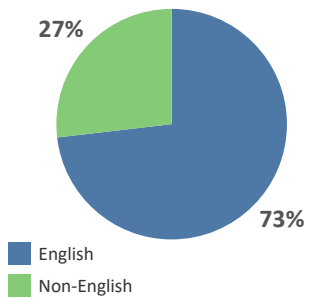
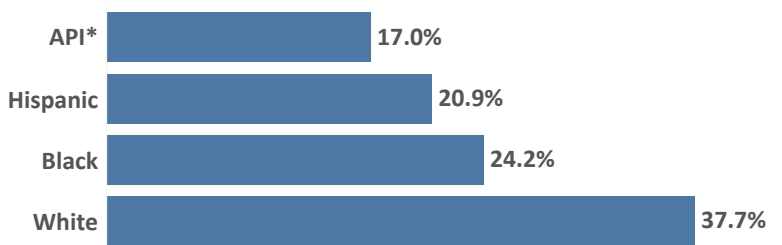
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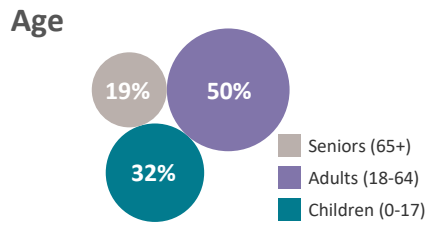
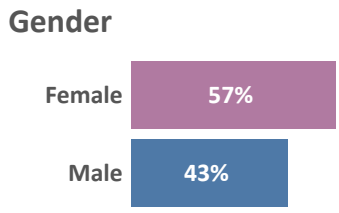
CalFresh Caseload			% Difference
2019	December	65.6K	+14.8%
2020	December	75.4K	

NA CalFresh Caseload			% Difference
2019	December	61.1K	+17.0%
2020	December	71.5K	

### Ethnicity and Language

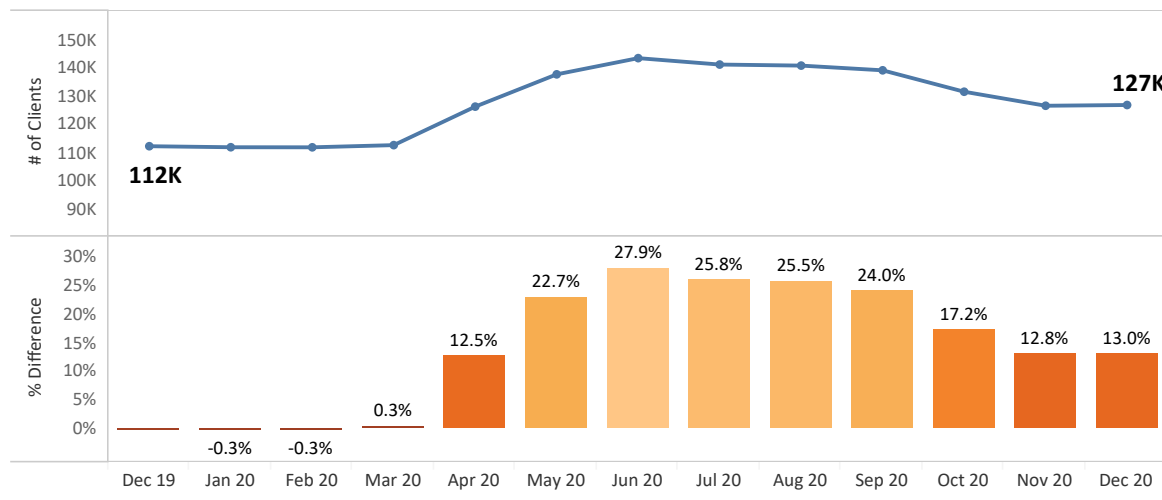


English		73.2%
Non-English		
Spanish	12.1%	
Chinese	6.6%	
Vietnamese	2.5%	
Other	2.4%	
Other Asian	2.2%	
Farsi	0.7%	
Cambodian	0.3%	

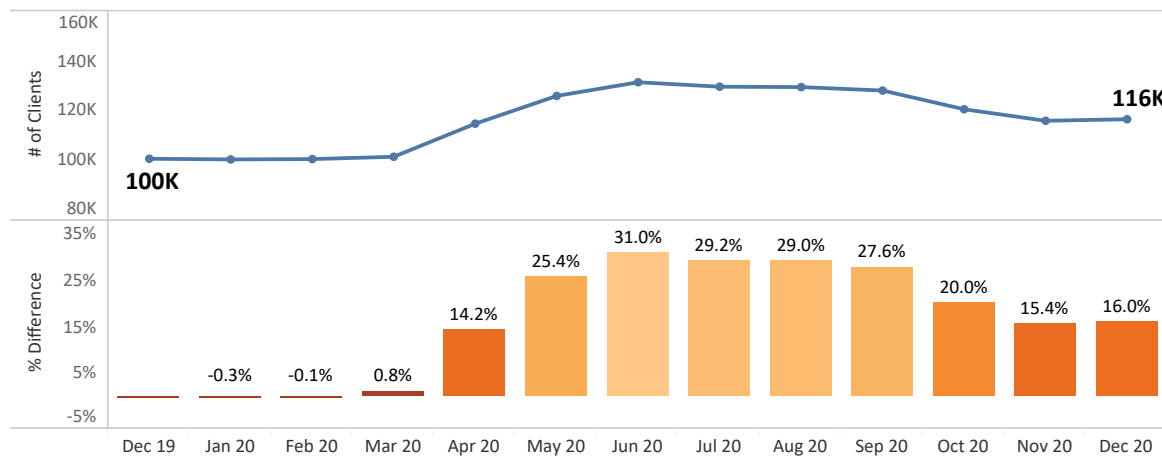


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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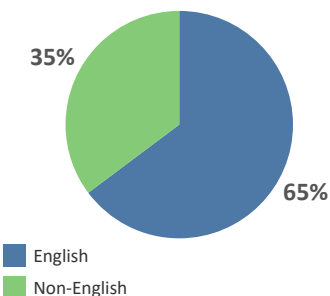
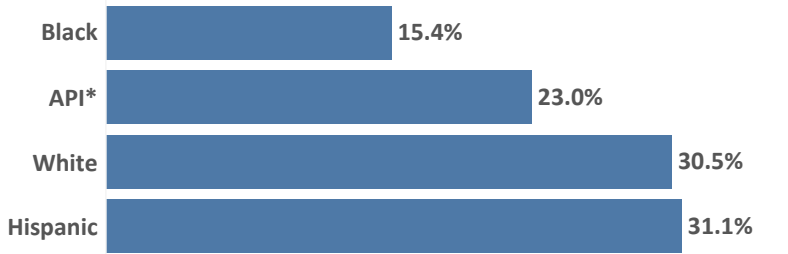
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### Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2019	December	198.8K	12.0%
2020	December	222.7K	

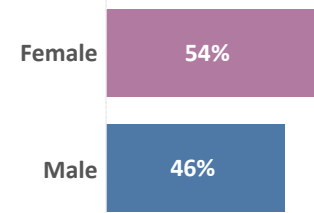
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

### Ethnicity and Language

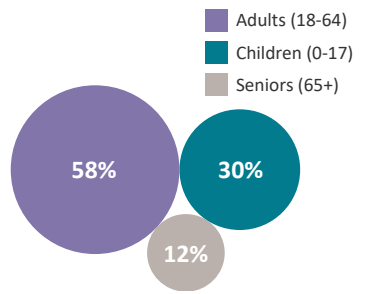


Language		
English		64.8%
Non-English	Spanish	21.4%
	Chinese	5.9%
	Other Asian	2.9%
	Other	2.4%
	Vietnamese	2.2%
	Farsi	0.4%
	Cambodian	0.1%

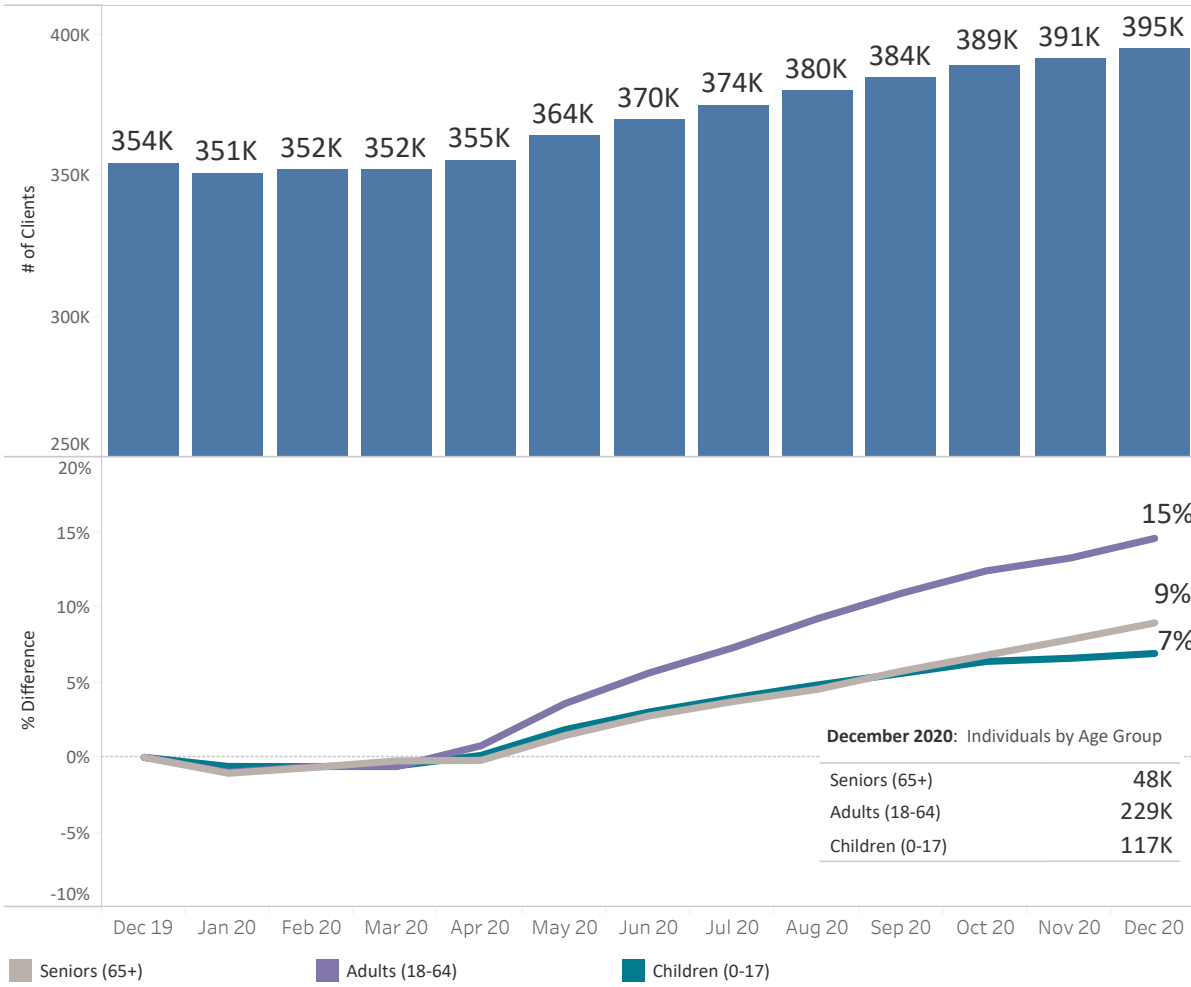
### Gender



### Age



### Medi-Cal Individuals



**December 2020: Individuals by Age Group**

Seniors (65+)	48K
Adults (18-64)	229K
Children (0-17)	117K

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% change/difference is calculated relative to the first month in the observed year.

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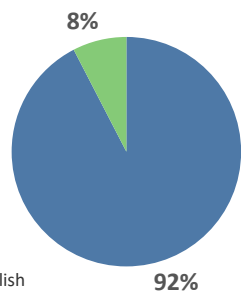
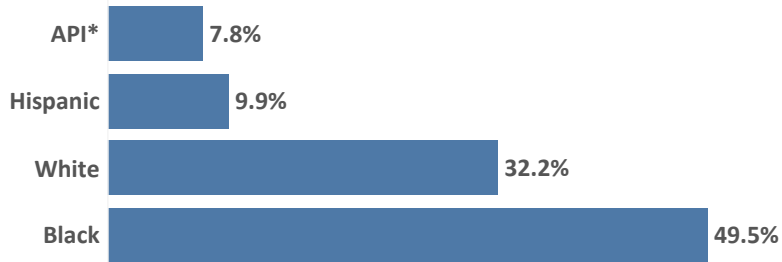
# General Assistance

January 2021

GA Caseload			% Difference
2019	December	8,953	
2020	December	5,518	-38.4%

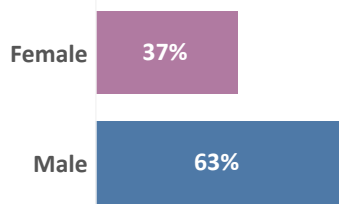
General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

## Ethnicity and Language

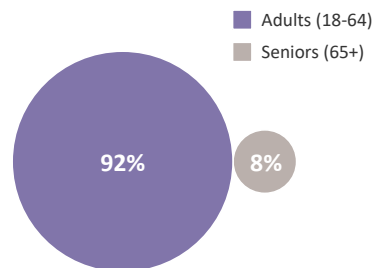


English		92.4%
Non-English		
Spanish	2.0%	
Other Asian	1.9%	
Other	1.8%	
Chinese	0.8%	
Vietnamese	0.8%	
Farsi	0.2%	
Cambodian	0.0%	

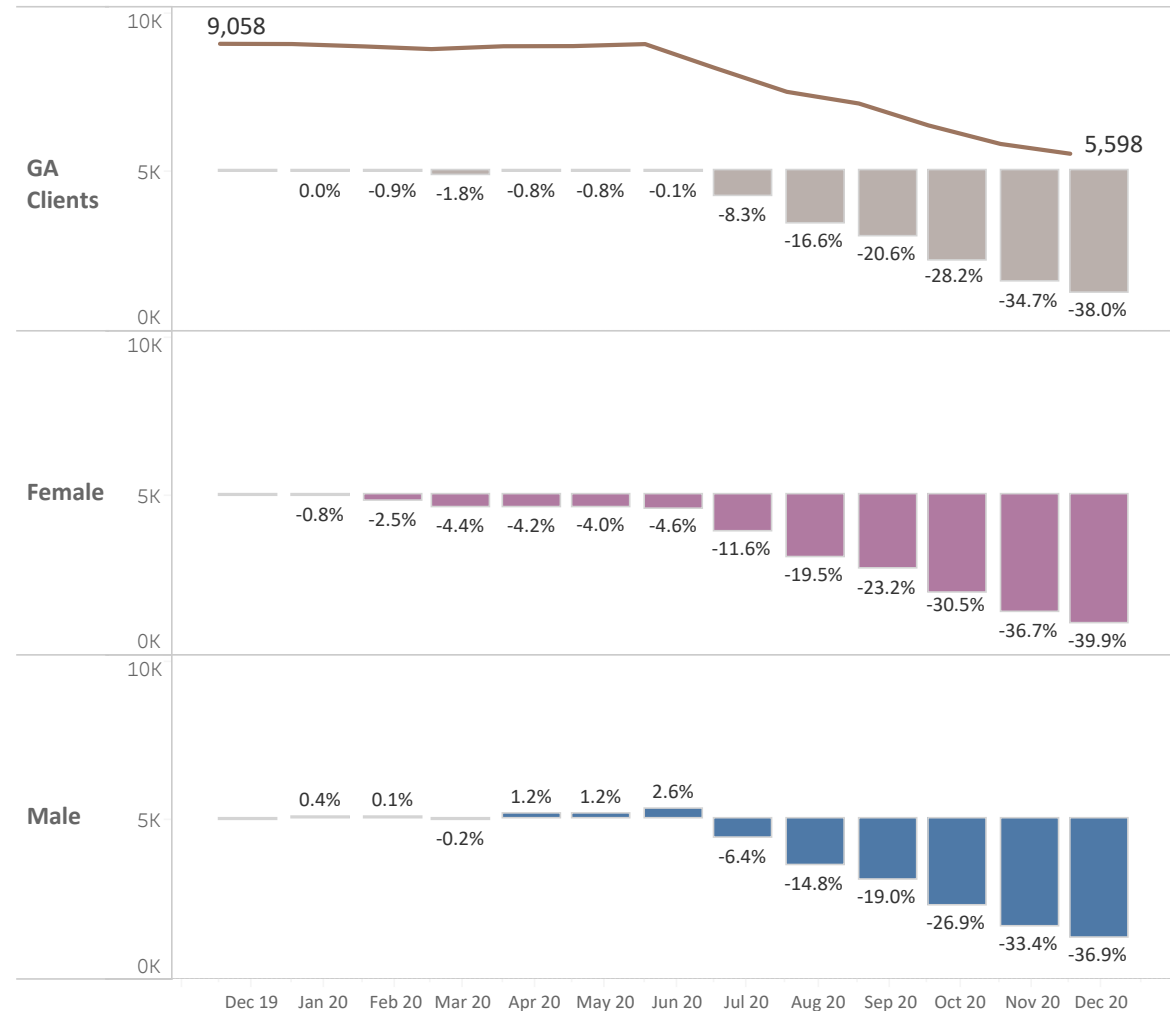
## Gender



## Age



## General Assistance Individuals



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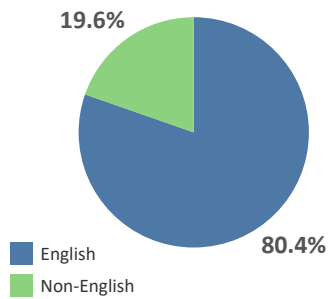
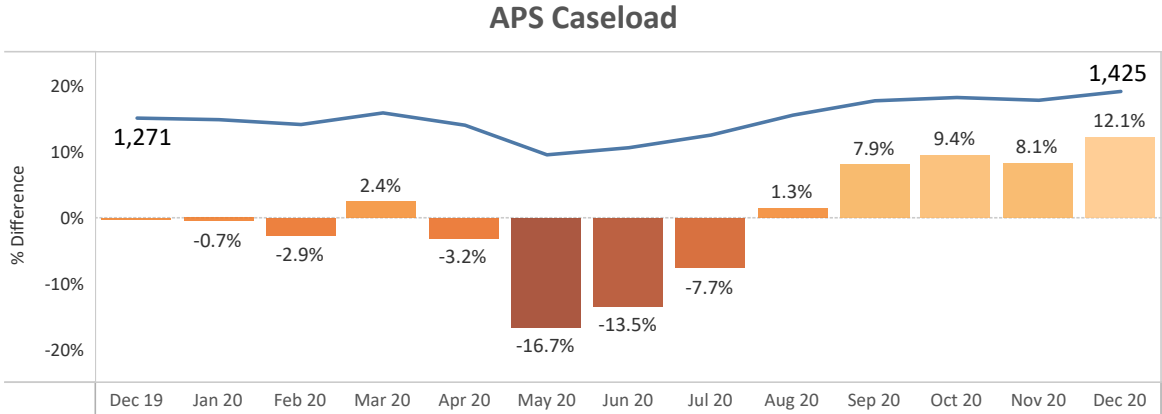
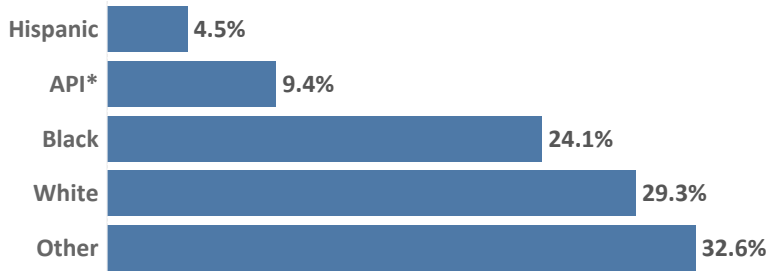
# Adult Protective Services

January 2021

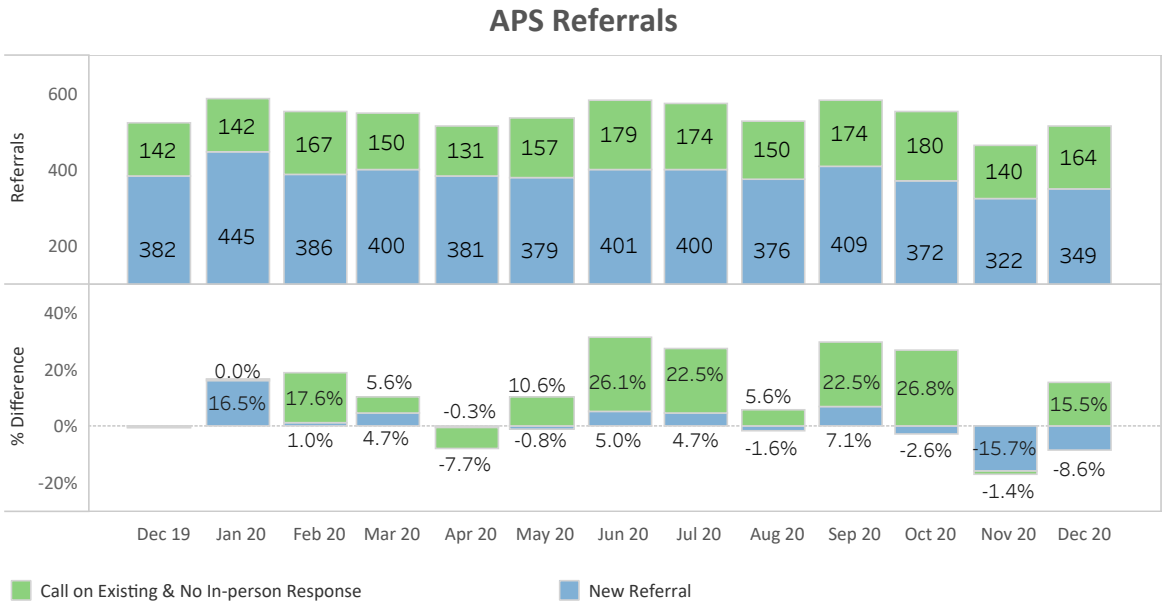
APS Caseload			% Difference
2019	December	1,271	12.1%
2020	December	1,425	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

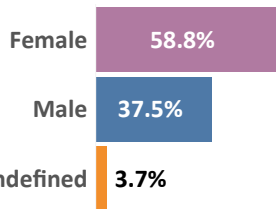
## Ethnicity and Language



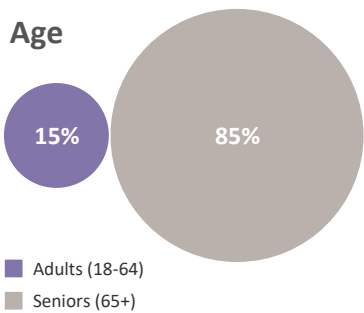
English		80.4%
Non-English	Other	12.3%
	Spanish	2.7%
	Chinese	2.5%
	Other Asian	1.1%
	Vietnamese	0.6%
	Farsi	0.5%



## Gender



## Age



% change/difference is calculated relative to the first month in the observed year.

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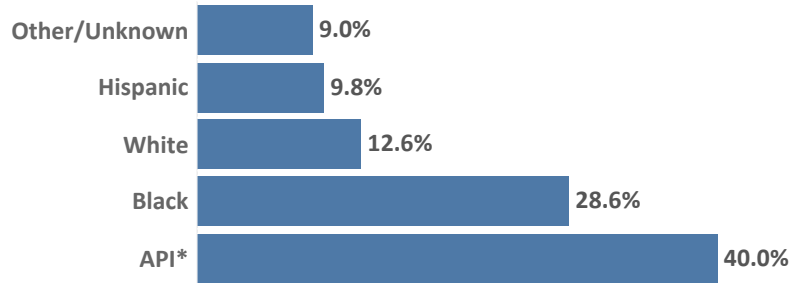
# In-Home Supportive Services

January 2021

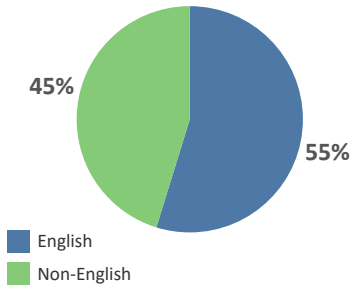
## IHSS Caseload

IHSS Caseload			% Difference
2019	December	24.9K	+1.7%
2020	December	25.3K	

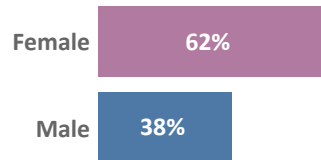
## Ethnicity and Language



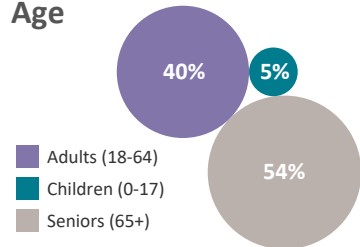
Language		
English		54.8%
Non-English	Chinese	19.8%
	Other	6.4%
	Spanish	6.2%
	Vietnamese	4.0%
	Other Asian	4.0%
	Farsi	3.7%
	Cambodian	1.0%



## Gender

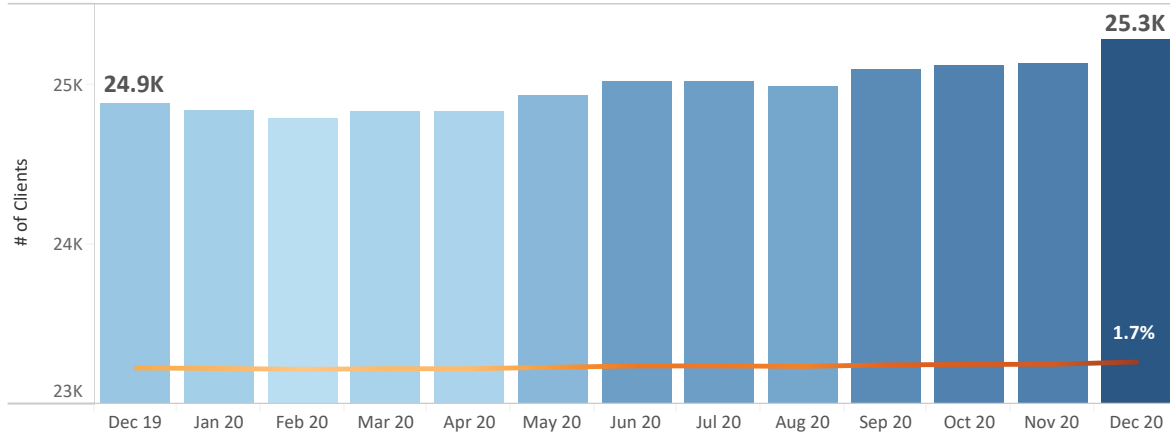


## Age

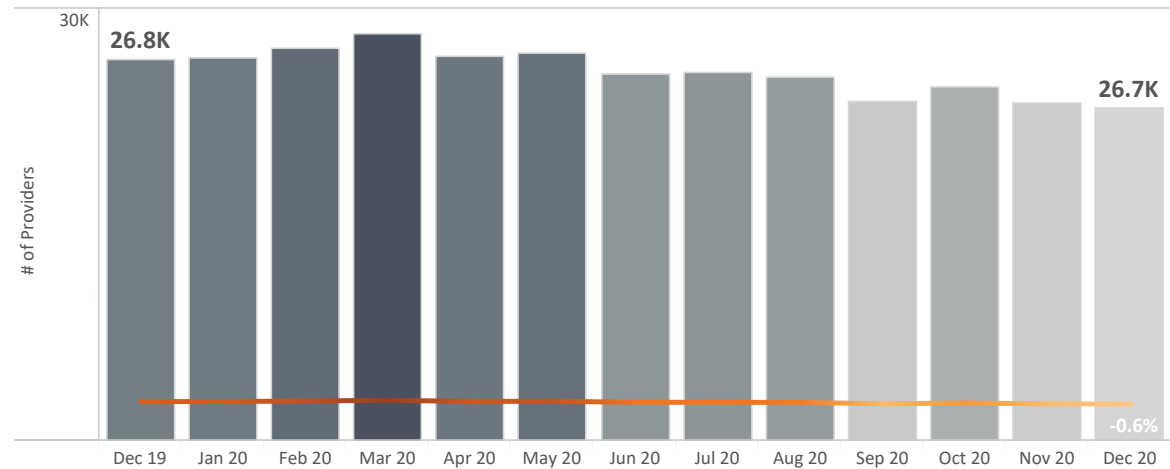


IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## IHSS Recipients



## IHSS Providers



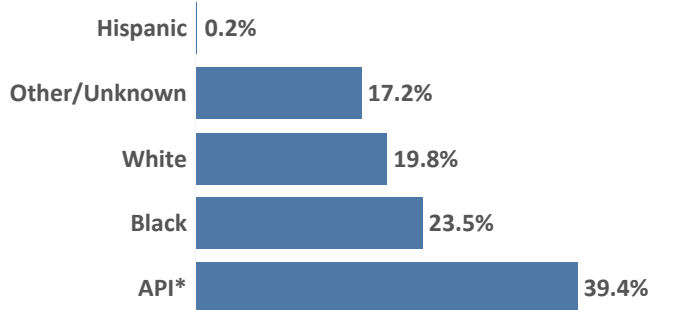
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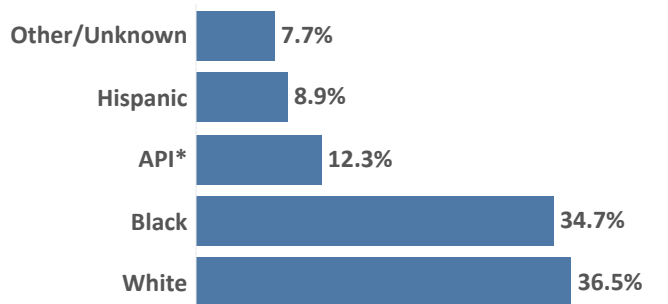
Definitions of terms appear on the last page  
\*Asian/Pacific Islander



## Ethnicity - Congregate Meals



## Ethnicity - Home Delivered Meals



## Gender - Congregate Meals



## Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

### Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

### Total Individuals Served: 14,196



### Total Meals Served: 80,325



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# Demographics by Program - Individuals

January 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
<b>Total Persons</b>		394,564	100.0%	126,676	100.0%	16,356	100.0%	5,598	100.0%	25,283	100.0%	1,425	100.0%	1,136	100.0%	1,743	100.0%
Seniors (65+)	Female	28,674	7.3%	14,212	11.2%	0	0.0%	256	4.6%	9,479	37.5%	730	51.2%	0	0.0%	0	0.0%
	Male	19,748	5.0%	9,267	7.3%	6	0.0%	172	3.1%	4,245	16.8%	435	30.5%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	48	3.4%	0	0.0%	0	0.0%
Adults (18-64)	Female	125,892	31.9%	37,492	29.6%	2,358	14.4%	1,792	32.0%	5,839	23.1%	108	7.6%	185	16.3%	210	12.0%
	Male	103,070	26.1%	25,306	20.0%	651	4.0%	3,378	60.3%	4,341	17.2%	99	6.9%	125	11.0%	155	8.9%
	Undefined	11	0.0%	6	0.0%	0	0.0%	0	0.0%	0	0.0%	5	0.4%	0	0.0%	0	0.0%
Children (0-17)	Female	57,566	14.6%	19,969	15.8%	6,733	41.2%	0	0.0%	447	1.8%	0	0.0%	392	34.5%	673	38.6%
	Male	59,600	15.1%	20,424	16.1%	6,608	40.4%	0	0.0%	932	3.7%	0	0.0%	434	38.2%	703	40.3%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%
<b>Ethnicity</b>		394,564	100.0%	126,676	100.0%	16,356	100.0%	5,598	100.0%	25,283	100.0%	1,425	100.0%	1,136	100.0%	1,743	100.0%
API*		90,455	22.9%	21,505	17.0%	850	5.2%	439	7.8%	10,115	40.0%	134	9.4%	57	5.0%	112	6.4%
Black		60,591	15.4%	30,594	24.2%	6,775	41.4%	2,773	49.5%	7,233	28.6%	344	24.1%	538	47.4%	756	43.4%
Hispanic		122,318	31.0%	26,493	20.9%	4,799	29.3%	555	9.9%	2,474	9.8%	64	4.5%	370	32.6%	608	34.9%
Native American		894	0.2%	310	0.2%	39	0.2%	29	0.5%	64	0.3%	3	0.2%	6	0.5%	11	0.6%
White		120,140	30.4%	47,765	37.7%	3,893	23.8%	1,800	32.2%	3,193	12.6%	418	29.3%	151	13.3%	235	13.5%
Other		166	0.0%	9	0.0%	0	0.0%	2	0.0%	2,204	8.7%	462	32.4%	14	1.2%	21	1.2%
<b>Language</b>		394,564	100.0%	126,676	100.0%	16,356	100.0%	5,598	100.0%	25,283	100.0%	1,425	100.0%	1,136	100.0%	1,743	100.0%
English		255,614	64.8%	92,680	73.2%	13,207	80.7%	5,174	92.4%	13,851	54.8%	1,145	80.4%	1,013	89.2%	1,526	87.6%
Cambodian		509	0.1%	356	0.3%	16	0.1%	1	0.0%	251	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese		30,645	7.8%	10,197	8.0%	59	0.4%	127	2.3%	4,995	19.8%	35	2.5%	2	0.2%	8	0.5%
Farsi		1,648	0.4%	903	0.7%	131	0.8%	9	0.2%	942	3.7%	7	0.5%	2	0.2%	2	0.1%
Other		9,296	2.4%	3,082	2.4%	503	3.1%	101	1.8%	1,626	6.4%	175	12.3%	13	1.1%	20	1.1%
Other Asian		3,801	1.0%	1,022	0.8%	16	0.1%	29	0.5%	1,021	4.0%	15	1.1%	1	0.1%	2	0.1%
Spanish		84,456	21.4%	15,329	12.1%	2,377	14.5%	113	2.0%	1,575	6.2%	39	2.7%	104	9.2%	184	10.6%
Vietnamese		8,595	2.2%	3,107	2.5%	47	0.3%	44	0.8%	1,022	4.0%	8	0.6%	1	0.1%	1	0.1%

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\*Asian/Pacific Islander

# Individuals by Program and City of Residence

January 2021

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
<b>Total Persons</b>		394,564	100.0%	126,676	100.0%	16,356	100.0%	5,598	100.0%	25,283	100.0%	1,425	100.0%	1,743	100.0%
<b>North County</b>	Alameda	13,874	3.5%	4,419	3.5%	441	2.7%	96	1.7%	969	3.8%	62	4.4%	48	2.8%
	Albany	2,829	0.7%	617	0.5%	79	0.5%	12	0.2%	72	0.3%	13	0.9%	5	0.3%
	Berkeley	14,712	3.7%	6,392	5.0%	450	2.8%	302	5.4%	1,251	4.9%	116	8.1%	42	2.4%
	Emeryville	2,577	0.7%	1,093	0.9%	128	0.8%	48	0.9%	217	0.9%	11	0.8%	10	0.6%
	Oakland	150,605	38.2%	60,551	47.8%	8,916	54.5%	3,439	61.4%	11,046	43.7%	547	38.4%	657	37.7%
	Piedmont	507	0.1%	92	0.1%	2	0.0%	4	0.1%	35	0.1%	15	1.1%		
<b>Tri-City</b>	Fremont	33,750	8.6%	8,136	6.4%	781	4.8%	248	4.4%	2,482	9.8%	115	8.1%	82	4.7%
	Newark	9,373	2.4%	2,250	1.8%	258	1.6%	66	1.2%	625	2.5%	31	2.2%	24	1.4%
	Union City	16,220	4.1%	4,045	3.2%	418	2.6%	87	1.6%	1,259	5.0%	43	3.0%	32	1.8%
<b>Central County</b>	Castro Valley	9,874	2.5%	2,297	1.8%	217	1.3%	70	1.3%	527	2.1%	51	3.6%	25	1.4%
	Hayward	61,318	15.5%	16,519	13.0%	2,270	13.9%	687	12.3%	3,001	11.9%	177	12.4%	179	10.3%
	San Leandro	34,240	8.7%	10,256	8.1%	1,192	7.3%	256	4.6%	1,913	7.6%	96	6.7%	82	4.7%
	San Lorenzo	7,933	2.0%	2,133	1.7%	223	1.4%	47	0.8%	440	1.7%	21	1.5%	26	1.5%
<b>Tri-Valley</b>	Dublin	6,704	1.7%	1,609	1.3%	180	1.1%	28	0.5%	500	2.0%	21	1.5%	19	1.1%
	Livermore	12,561	3.2%	3,099	2.4%	397	2.4%	107	1.9%	469	1.9%	51	3.6%	30	1.7%
	Pleasanton	6,690	1.7%	1,480	1.2%	125	0.8%	33	0.6%	406	1.6%	42	2.9%	24	1.4%
<b>Other</b>	Other	10,797	2.7%	1,688	1.3%	279	1.7%	68	1.2%	71	0.3%	13	0.9%	458	26.3%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Therapeutic Program.