

Social Services Agency

October 2020 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 421,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



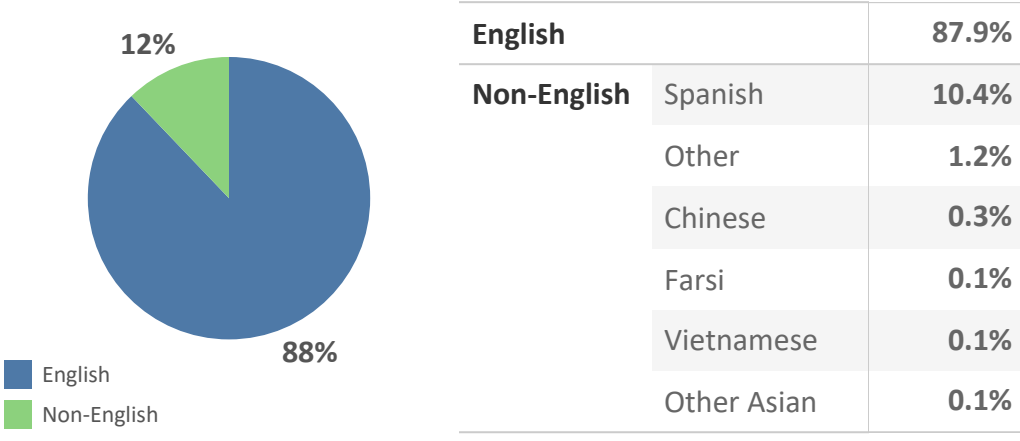
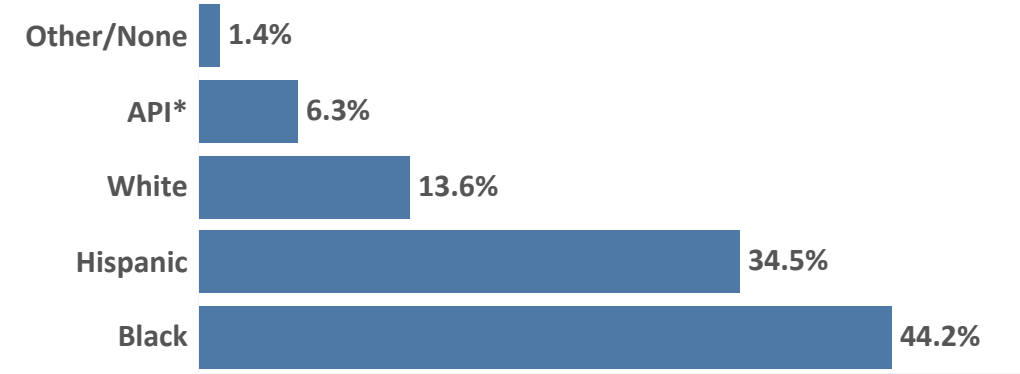
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in September 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

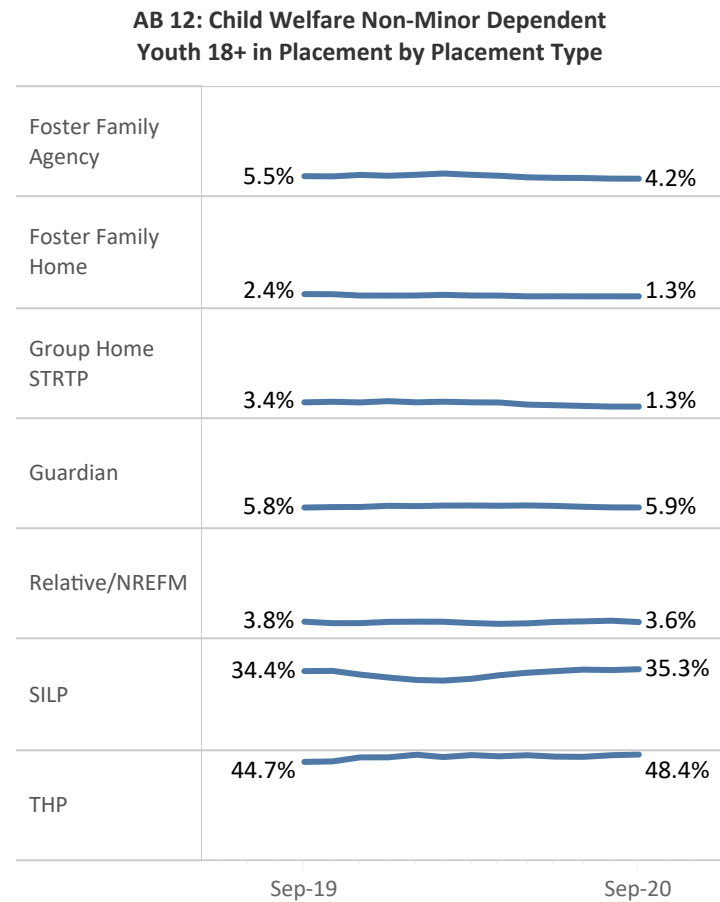
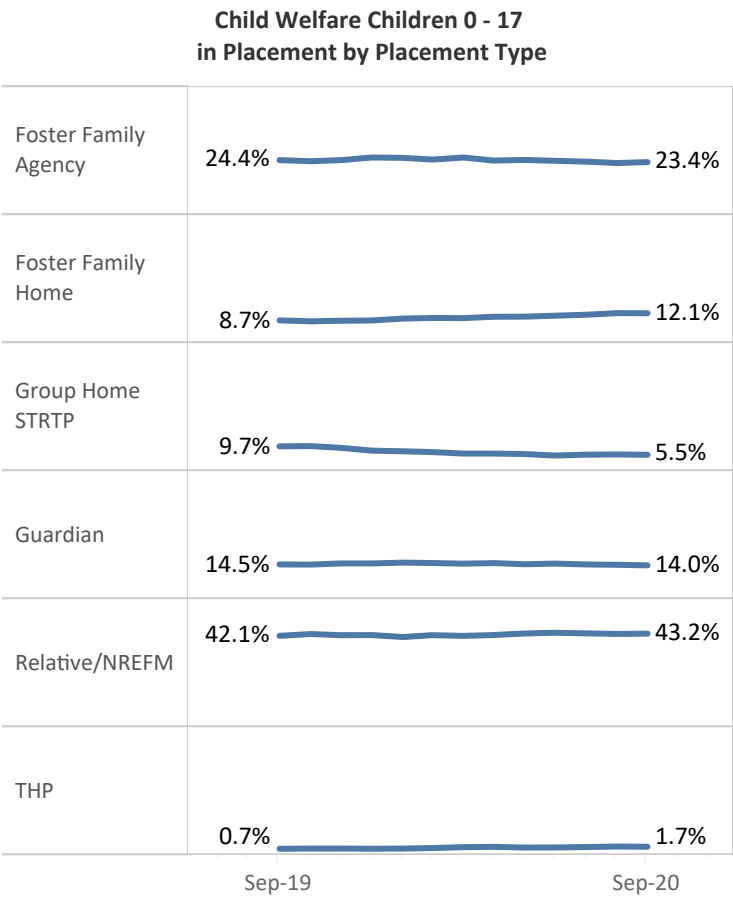
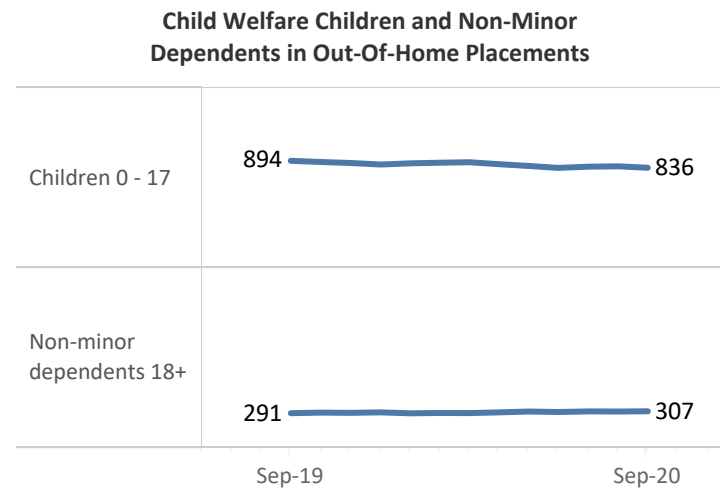
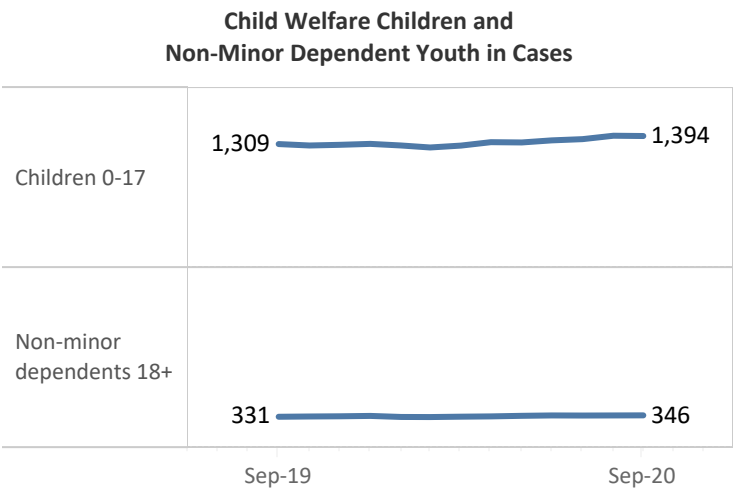
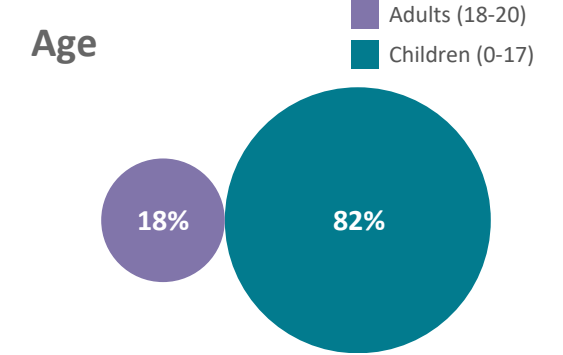
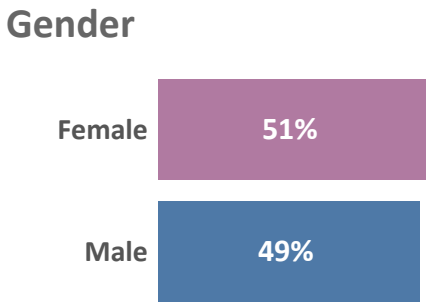
Child Welfare Caseload			% Difference
2019	September	1,640	6.1%
2020	September	1,740	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

Ethnicity and Language



English		87.9%
Non-English	Spanish	10.4%
	Other	1.2%
	Chinese	0.3%
	Farsi	0.1%
	Vietnamese	0.1%
	Other Asian	0.1%



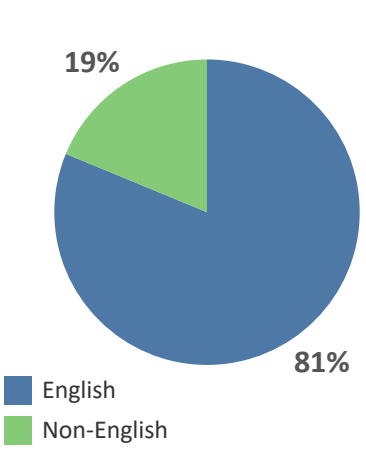
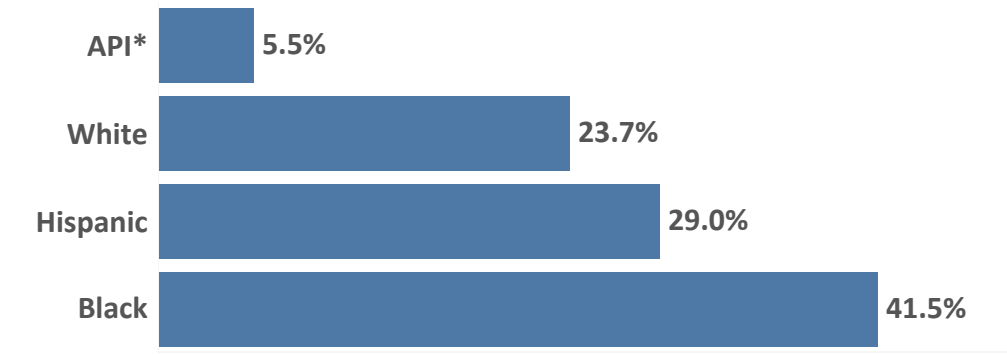
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Definitions of terms appear on the last page
*Asian/Pacific Islander

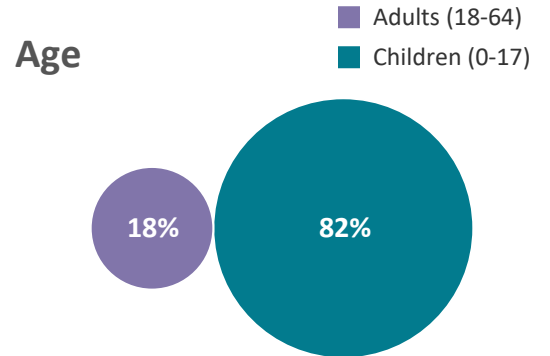
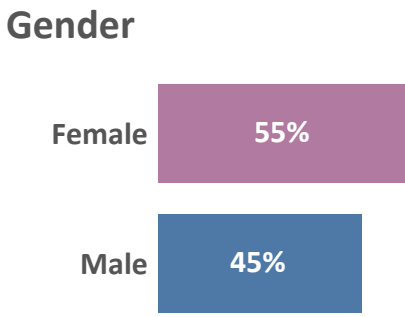
CalWORKs Caseload			% Difference
2019	September	9,064	-7.3%
2020	September	8,406	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

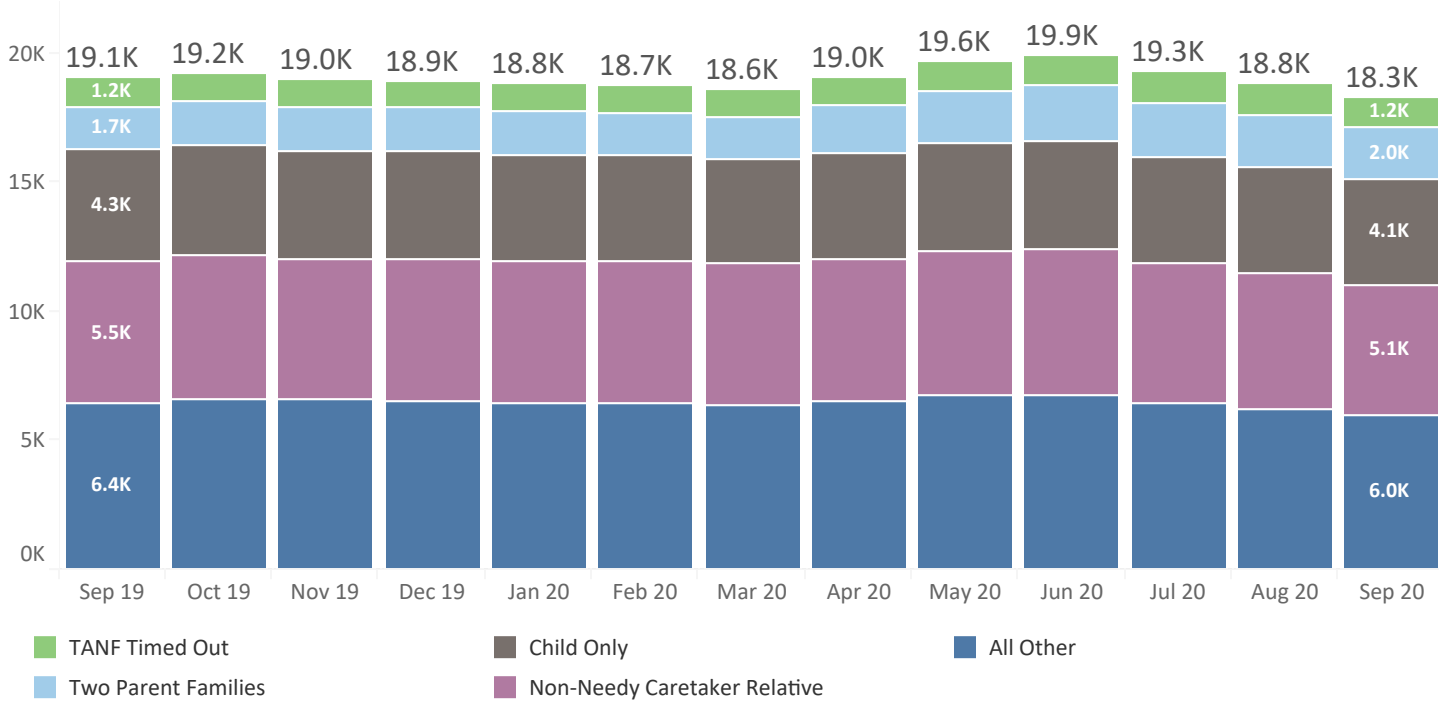
Ethnicity and Language



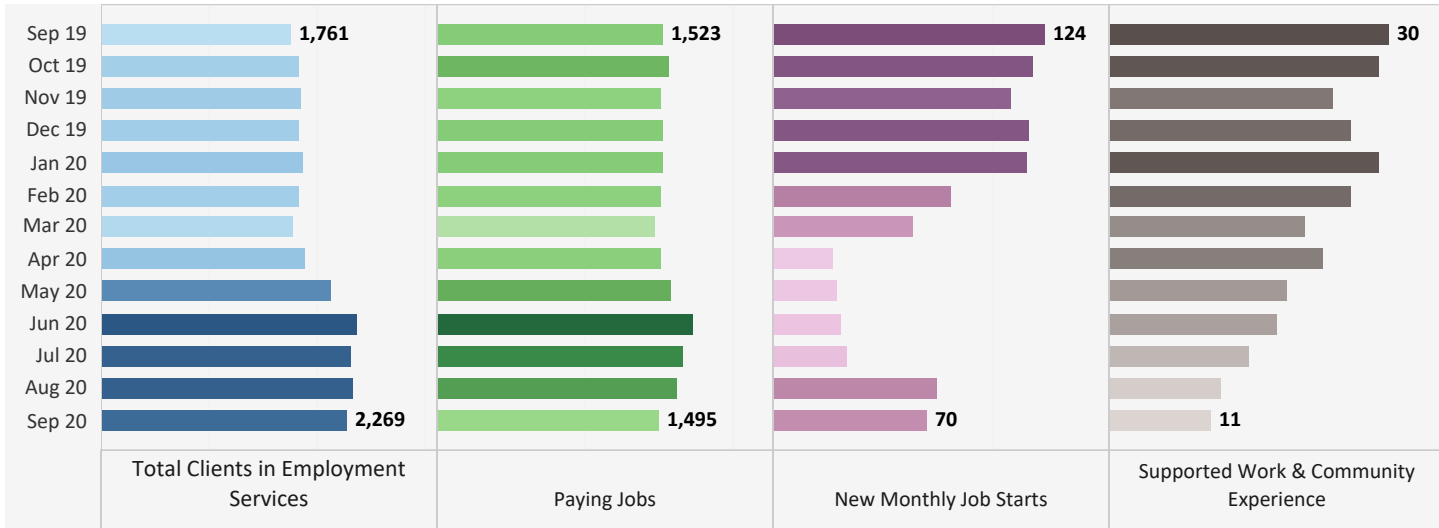
English			81.2%
Non-English	Spanish	13.9%	
	Other	3.2%	
	Farsi	0.8%	
	Vietnamese	0.3%	
	Other Asian	0.2%	
	Chinese	0.2%	
	Cambodian	0.1%	



CalWORKs Individuals by Case Type



Welfare to Work Individuals



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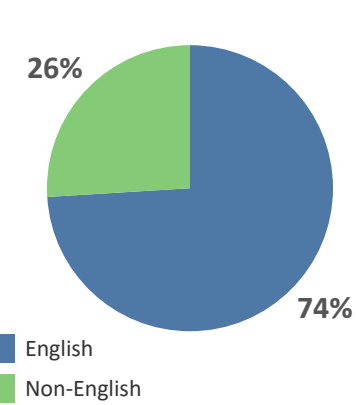
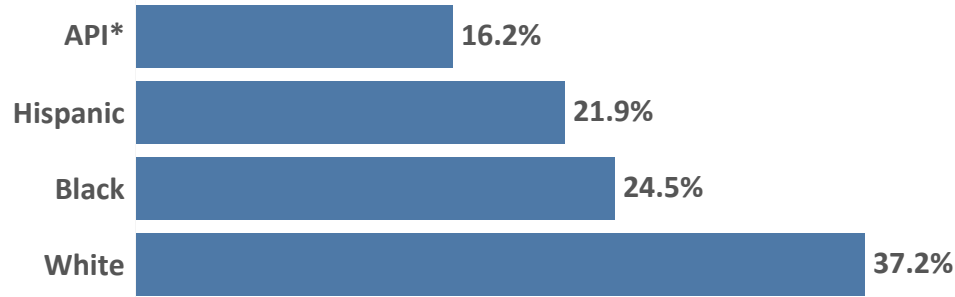
CalFresh Caseload

		% Difference
2019	September	64.1K
2020	September	82.7K
		+28.9%

NA CalFresh Caseload

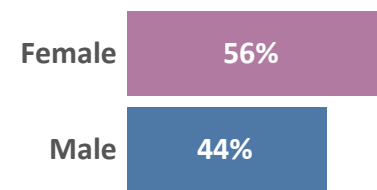
		% Difference
2019	September	59.4K
2020	September	78.5K
		+32.1%

Ethnicity and Language

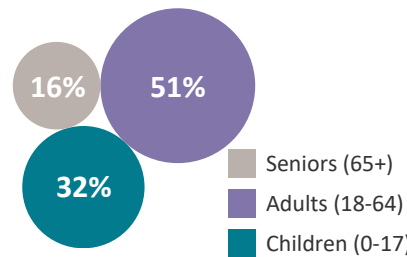


English		74.0%
Non-English	Spanish	12.4%
	Chinese	6.0%
	Other	2.3%
	Vietnamese	2.2%
	Other Asian	2.1%
	Farsi	0.7%
	Cambodian	0.3%

Gender

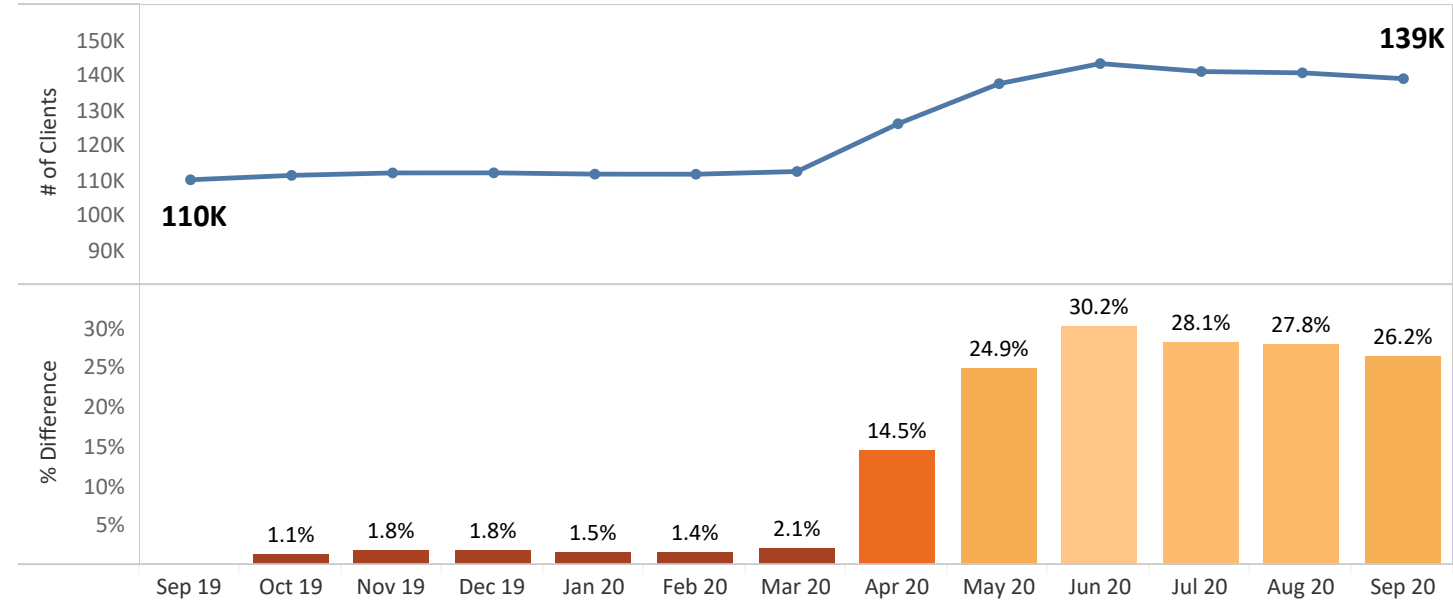


Age

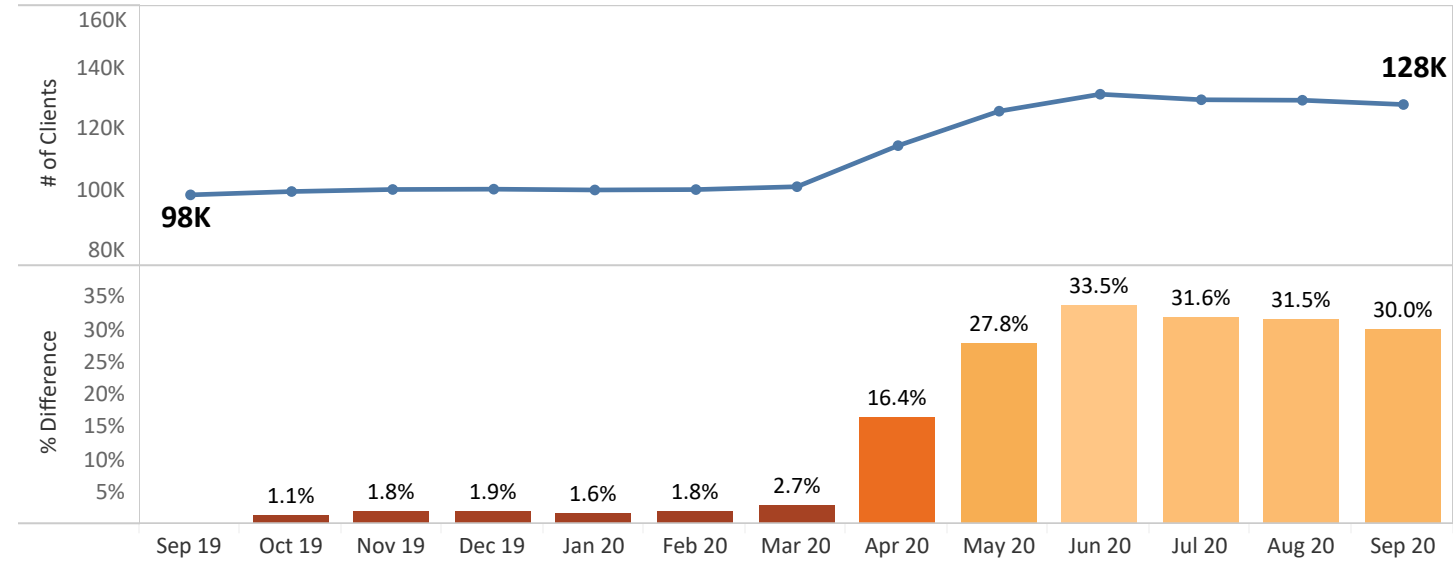


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



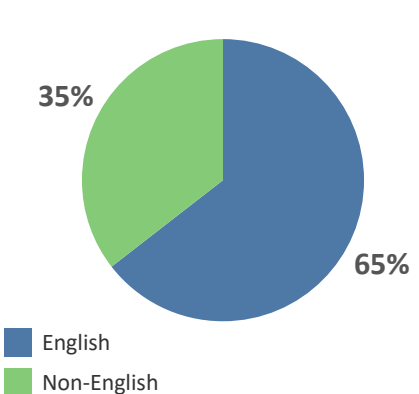
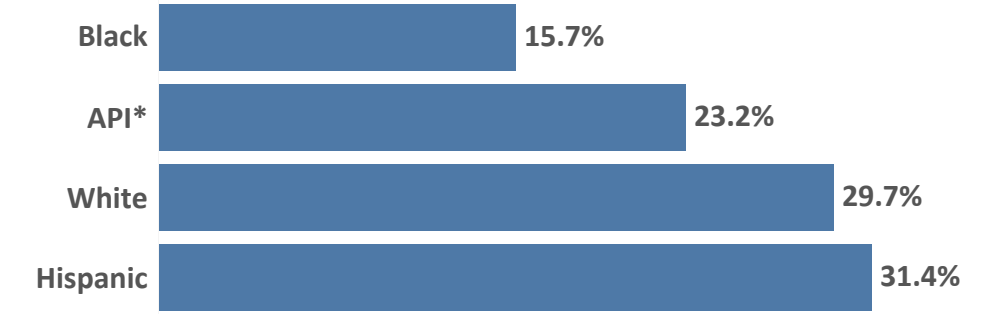
% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

Medi-Cal Caseload			% Difference
2019	September	201.3K	7.6%
2020	September	216.6K	

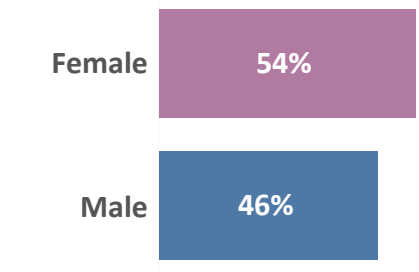
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

Ethnicity and Language

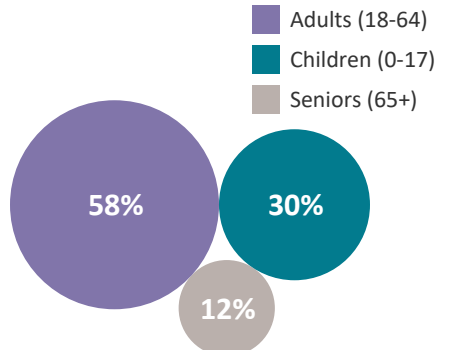


English			64.5%
Non-English	Spanish	21.5%	
	Chinese	6.0%	
	Other Asian	2.9%	
	Other	2.4%	
	Vietnamese	2.2%	
	Farsi	0.4%	
	Cambodian	0.1%	

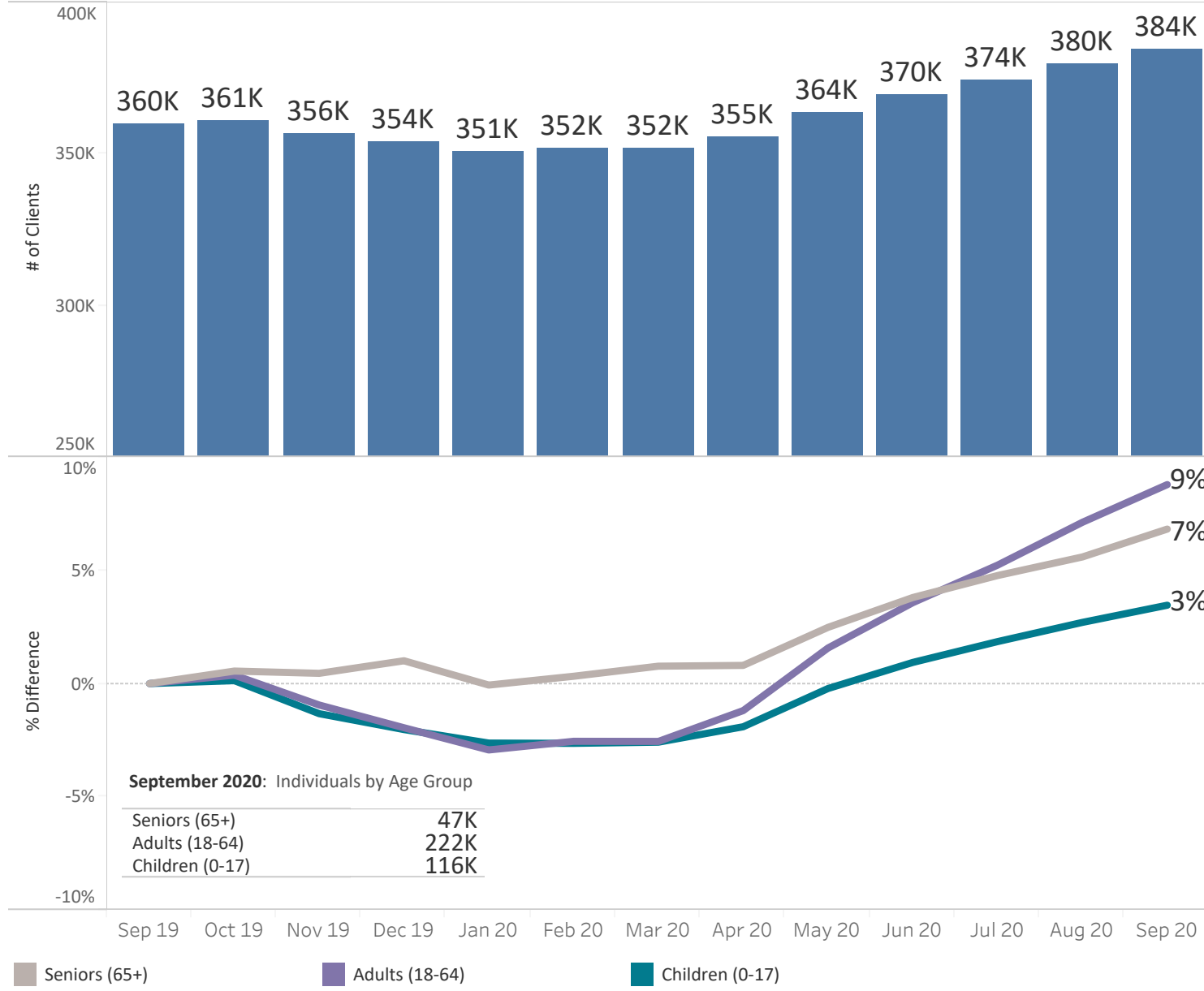
Gender



Age



Medi-Cal Individuals



September 2020: Individuals by Age Group

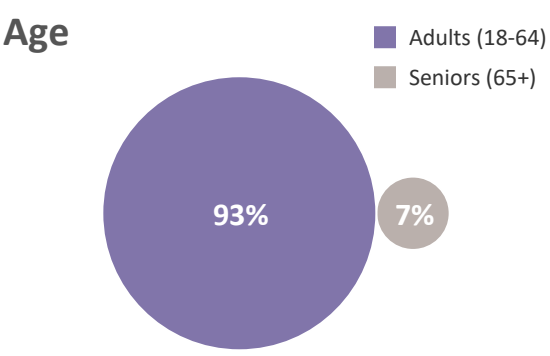
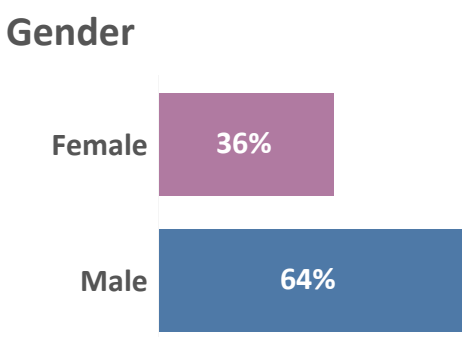
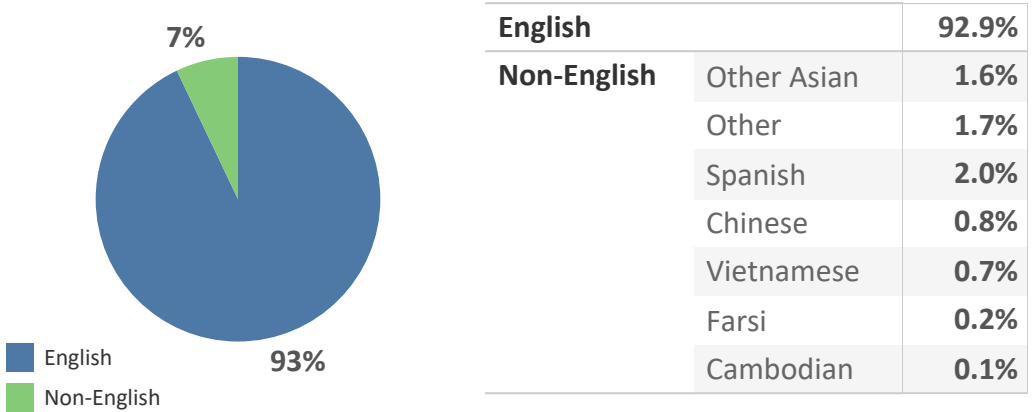
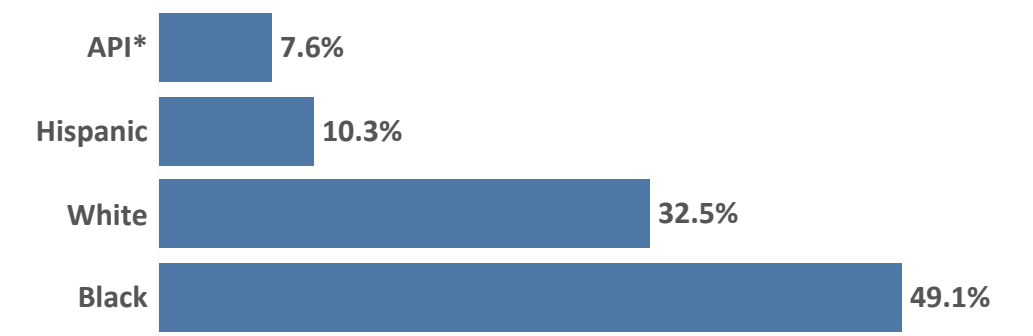
Seniors (65+)	47K
Adults (18-64)	222K
Children (0-17)	116K

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% change/difference is calculated relative to the first month in the observed year.

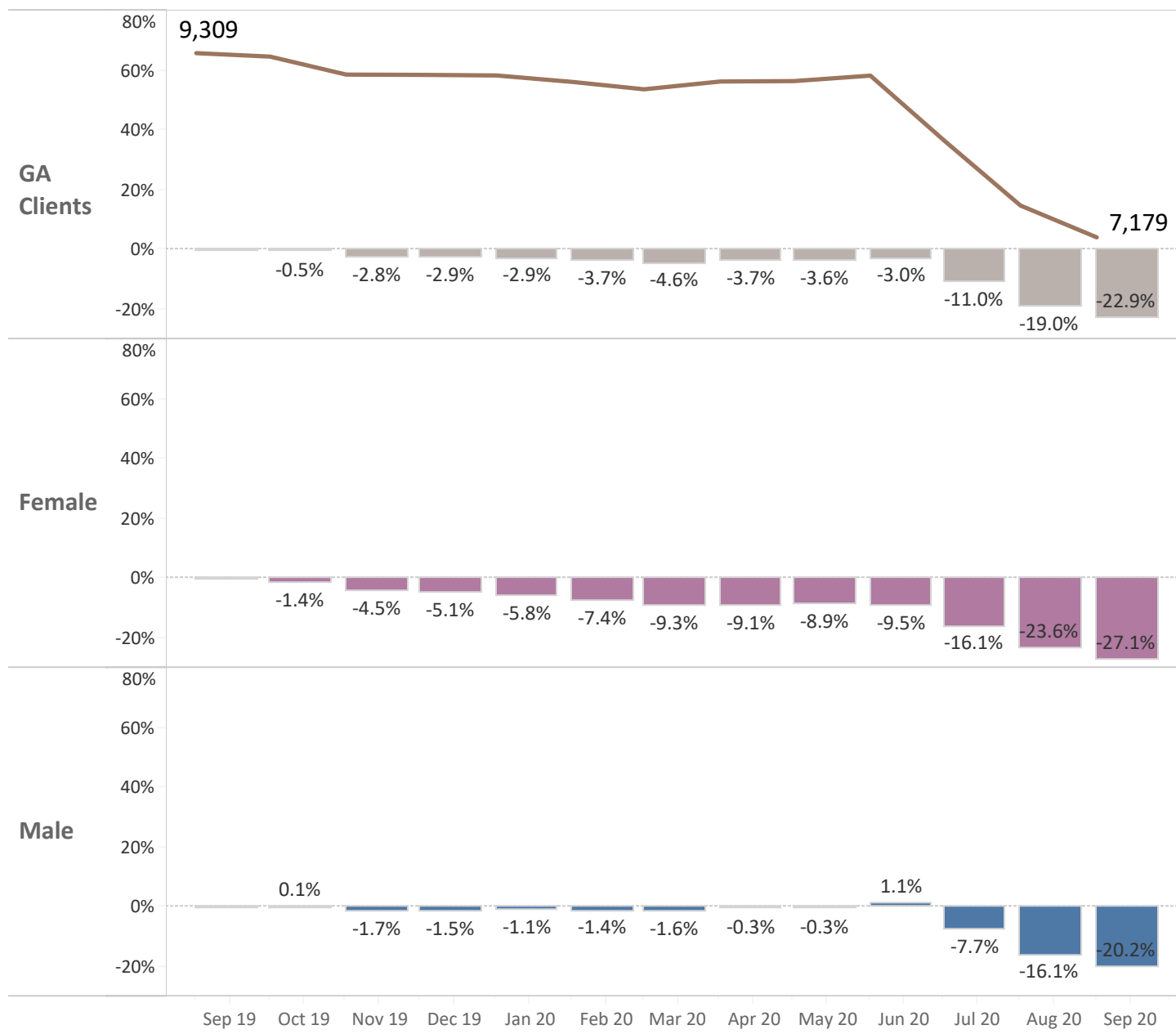
GA Caseload			% Difference
2019	September	9,183	-22.9%
2020	September	7,084	

Ethnicity and Language



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



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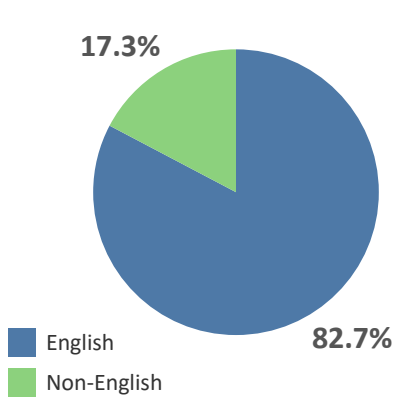
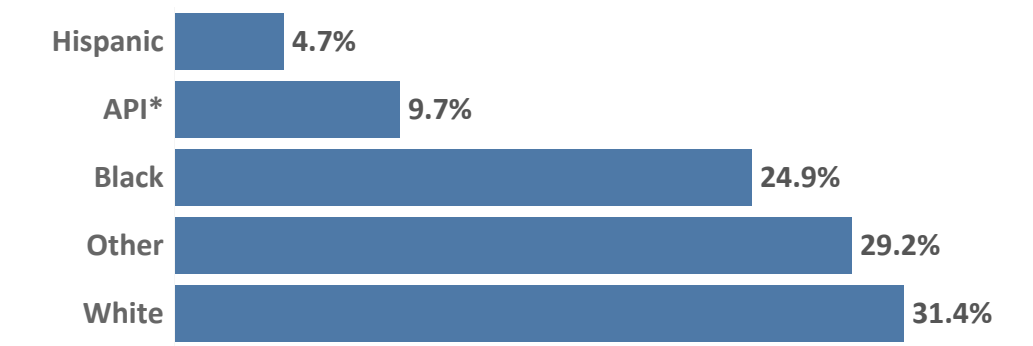
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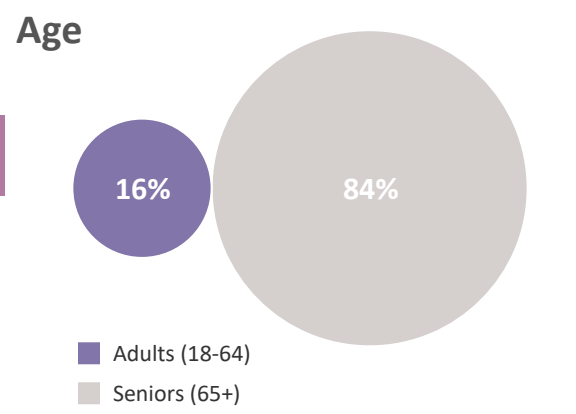
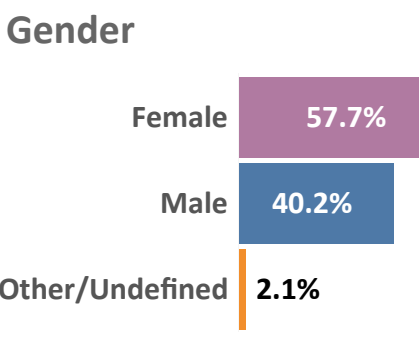
APS Caseload			% Difference
2019	September	1,318	
2020	September	1,371	4.0%

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

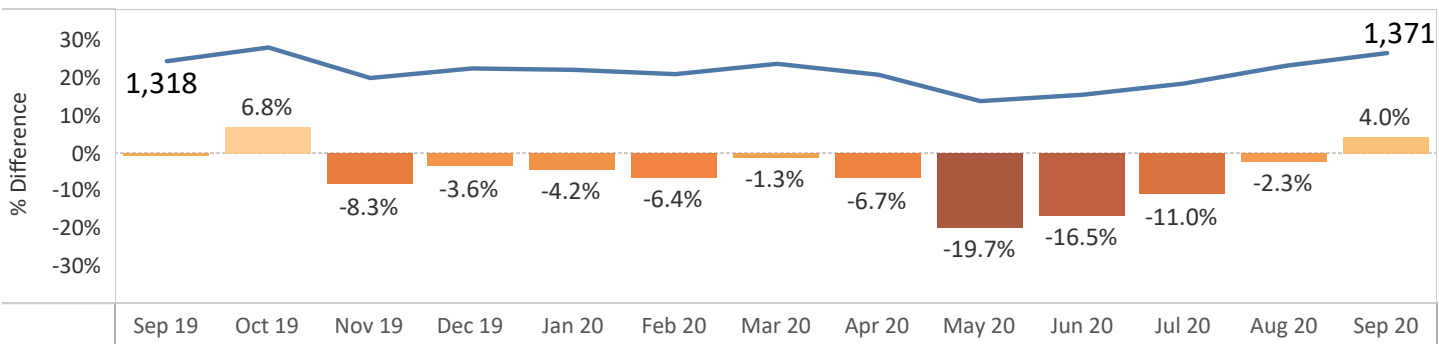
Ethnicity and Language



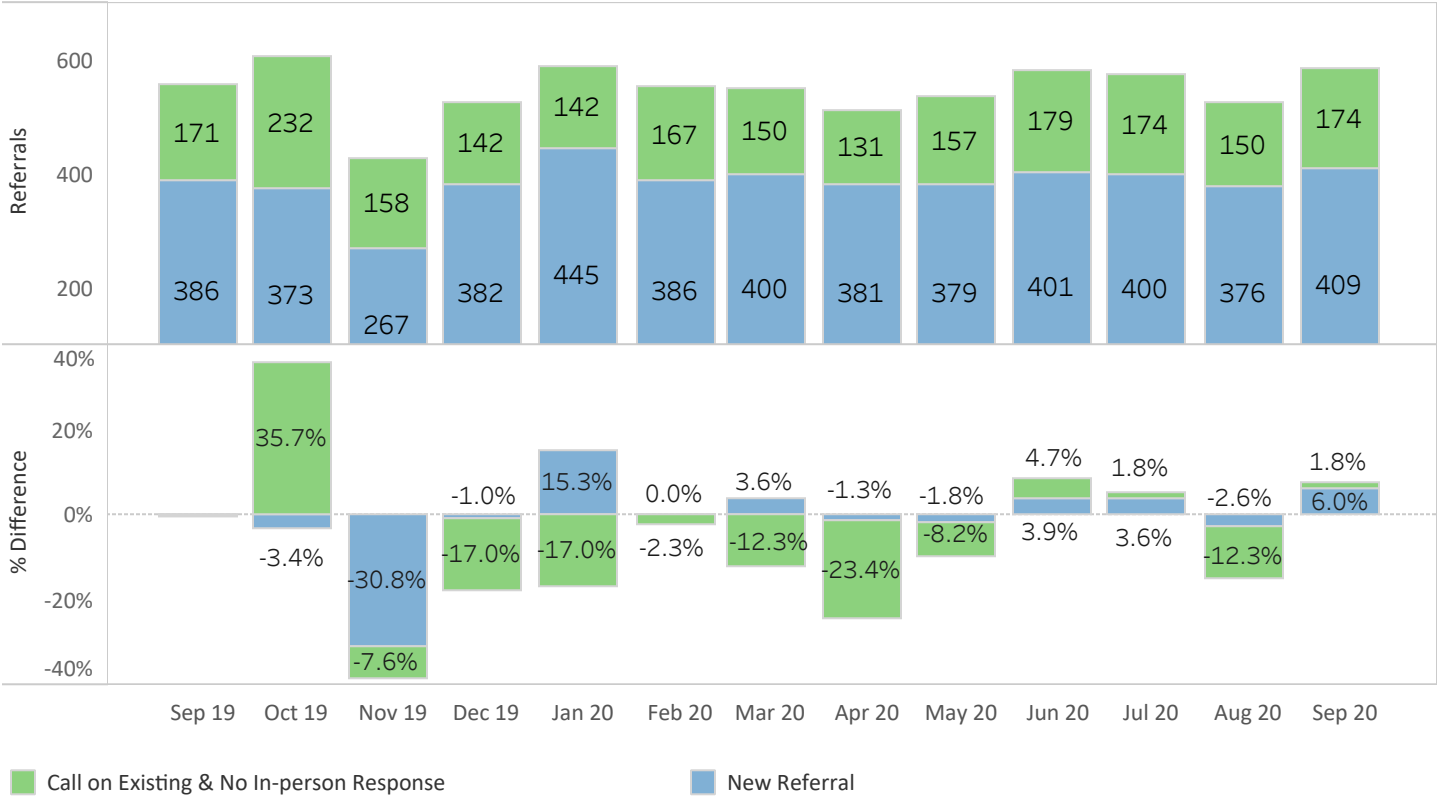
English		82.7%
Non-English	Other	9.7%
	Spanish	3.3%
	Chinese	2.0%
	Other Asian	1.4%
	Vietnamese	0.4%
	Farsi	0.4%



APS Caseload



APS Referrals



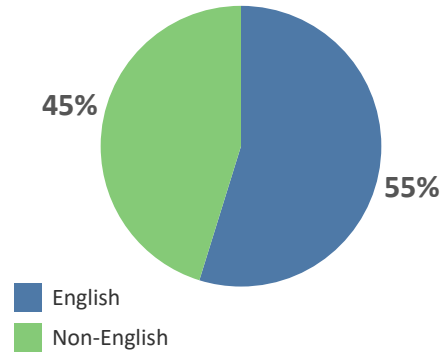
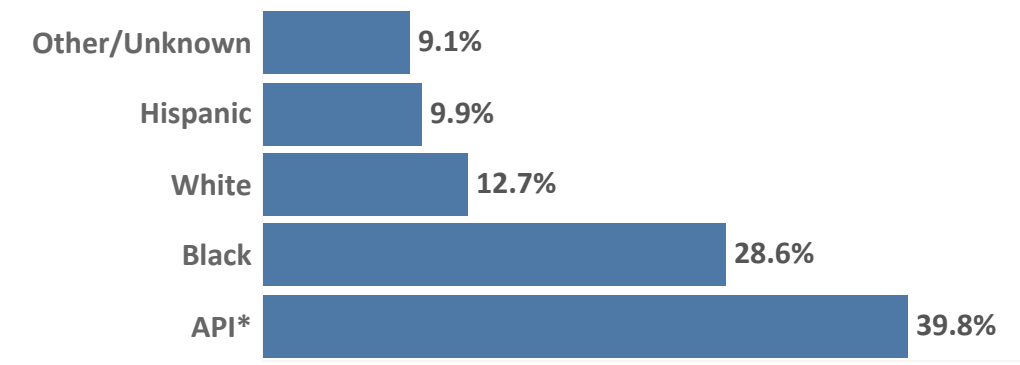
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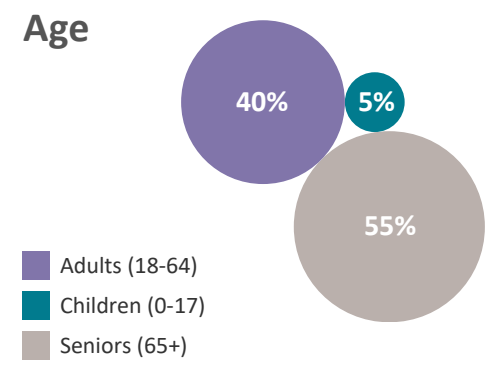
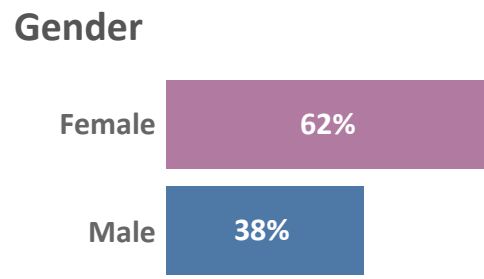
IHSS Caseload

IHSS Caseload			% Difference
2019	September	24.7K	+1.4%
2020	September	25.1K	

Ethnicity and Language

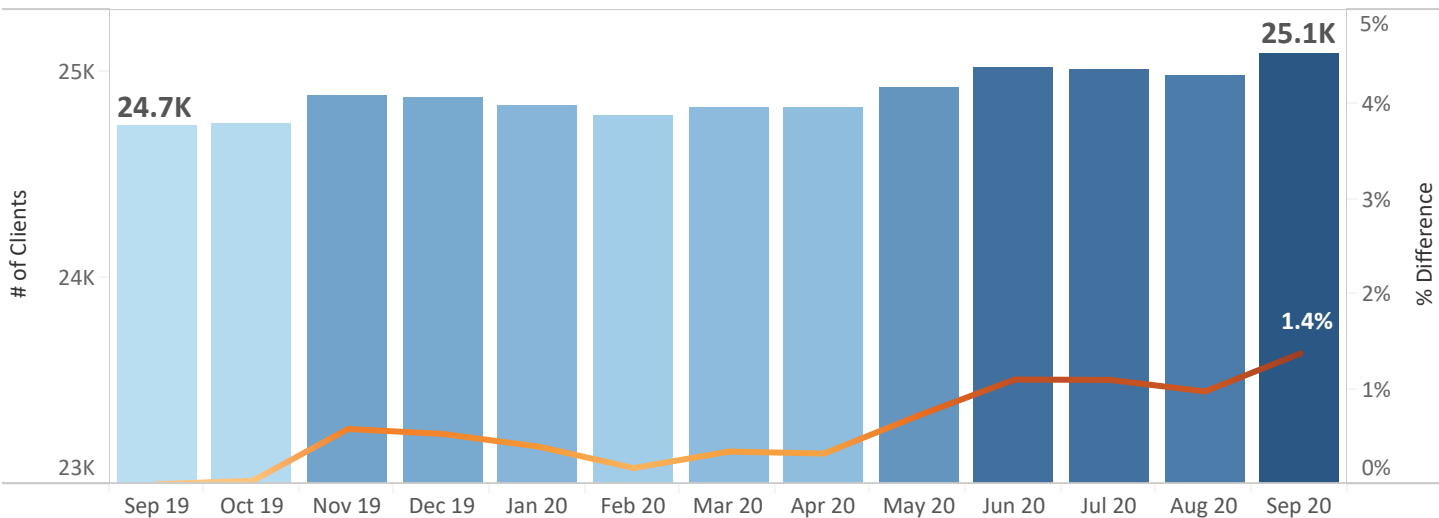


Language Breakdown		
English		54.8%
Non-English	Chinese	19.7%
	Other	6.4%
	Spanish	6.3%
	Vietnamese	4.0%
	Other Asian	4.0%
	Farsi	3.8%
	Cambodian	1.0%

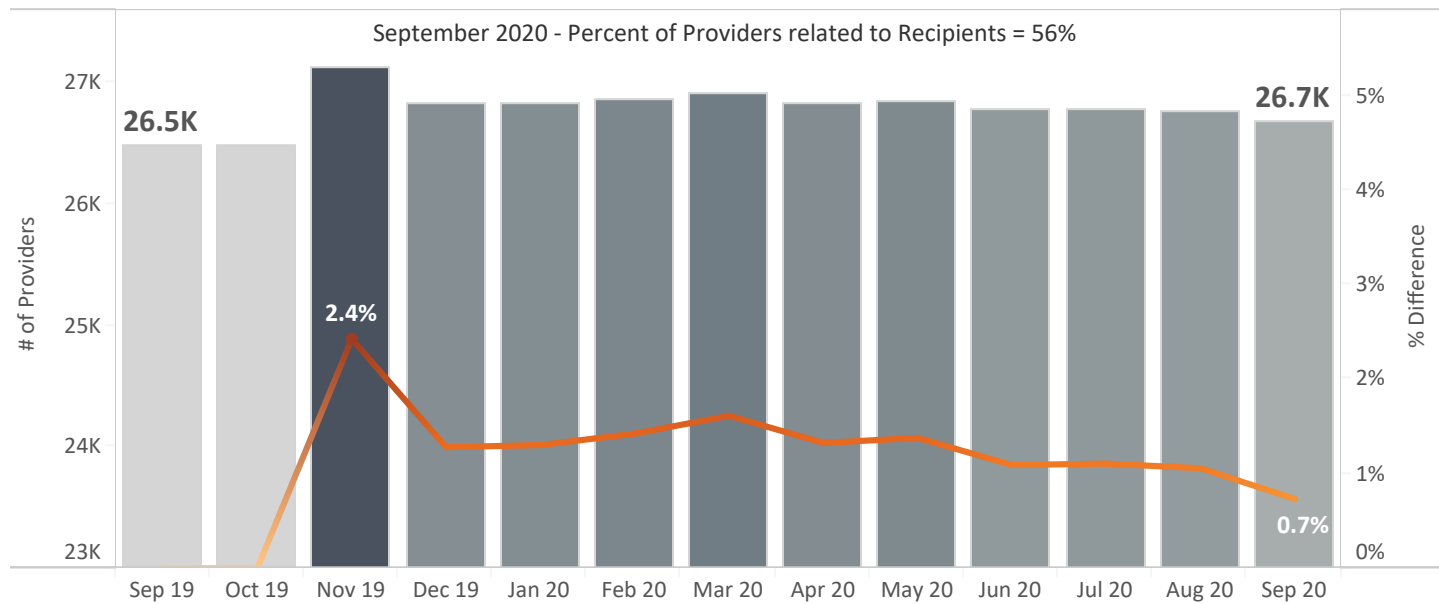


IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

IHSS Recipients



IHSS Providers

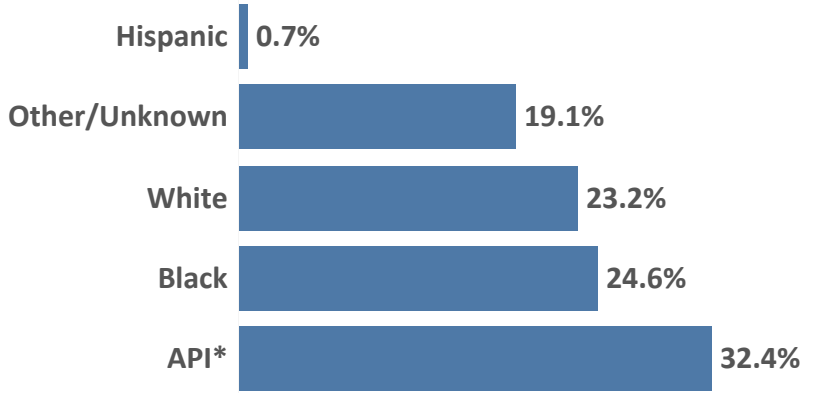


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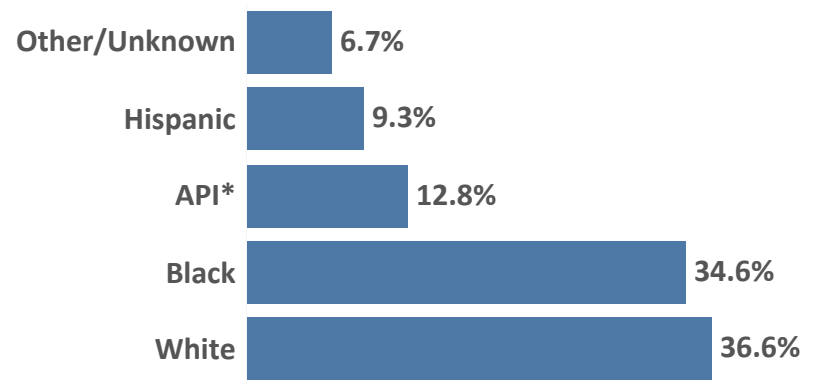
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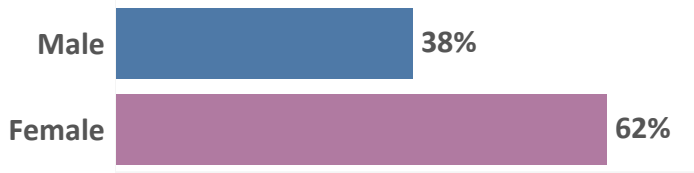
Ethnicity - Congregate Meals



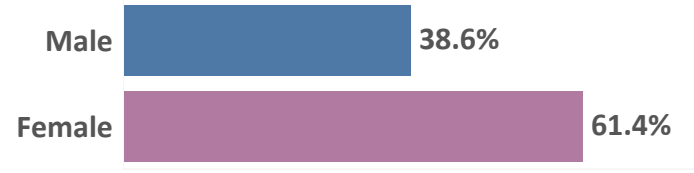
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

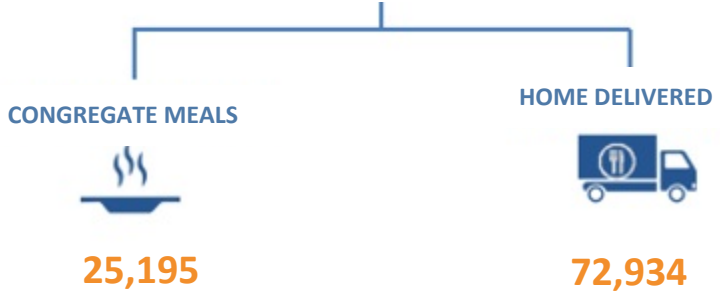
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 17,899



Total Meals Served: 98,129



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Demographics by Program - Individuals

October 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		384,393	100.0%	138,971	100.0%	18,278	100.0%	7,179	100.0%	25,082	100.0%	1,371	100.0%	1,143	100.0%	1,740	100.0%
Seniors (65+)	Female	27,883	7.3%	13,818	9.9%	1	0.0%	297	4.1%	9,462	37.7%	422	30.8%	0	0.0%	0	0.0%
	Male	19,113	5.0%	9,058	6.5%	8	0.0%	183	2.5%	4,226	16.8%	264	19.3%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	462	33.7%	0	0.0%	0	0.0%
Adults (18-64)	Female	122,202	31.8%	42,004	30.2%	2,598	14.2%	2,323	32.4%	5,750	22.9%	62	4.5%	183	16.0%	203	11.7%
	Male	99,465	25.9%	29,492	21.2%	727	4.0%	4,376	61.0%	4,305	17.2%	68	5.0%	124	10.8%	143	8.2%
	Undefined	9	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	93	6.8%	0	0.0%	0	0.0%
Children (0-17)	Female	56,901	14.8%	21,998	15.8%	7,543	41.3%	0	0.0%	434	1.7%	0	0.0%	394	34.5%	677	38.9%
	Male	58,817	15.3%	22,594	16.3%	7,401	40.5%	0	0.0%	905	3.6%	0	0.0%	442	38.7%	715	41.1%
	Undefined	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	384,393	100.0%	138,971	100.0%	18,278	100.0%	7,179	100.0%	25,082	100.0%	1,371	100.0%	1,143	100.0%	1,740	100.0%
API*	88,892	23.1%	22,497	16.2%	1,009	5.5%	544	7.6%	9,986	39.8%	133	9.7%	61	5.3%	110	6.3%
Black	60,372	15.7%	33,998	24.5%	7,593	41.5%	3,526	49.1%	7,165	28.6%	342	24.9%	546	47.8%	766	44.0%
Hispanic	120,262	31.3%	30,463	21.9%	5,294	29.0%	740	10.3%	2,472	9.9%	65	4.7%	369	32.3%	598	34.4%
Native American	890	0.2%	344	0.2%	46	0.3%	36	0.5%	64	0.3%	10	0.7%	6	0.5%	11	0.6%
White	113,802	29.6%	51,657	37.2%	4,336	23.7%	2,331	32.5%	3,184	12.7%	431	31.4%	149	13.0%	235	13.5%
Other	175	0.0%	12	0.0%	0	0.0%	2	0.0%	2,211	8.8%	390	28.4%	12	1.0%	20	1.1%

Language	384,393	100.0%	138,971	100.0%	18,278	100.0%	7,179	100.0%	25,082	100.0%	1,371	100.0%	1,143	100.0%	1,740	100.0%
English	247,971	64.5%	102,899	74.0%	14,850	81.2%	6,672	92.9%	13,744	54.8%	1,134	82.7%	1,024	89.6%	1,529	87.9%
Cambodian	510	0.1%	363	0.3%	16	0.1%	4	0.1%	249	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	30,176	7.9%	10,098	7.3%	68	0.4%	146	2.0%	4,931	19.7%	28	2.0%	3	0.3%	5	0.3%
Farsi	1,638	0.4%	949	0.7%	141	0.8%	12	0.2%	946	3.8%	6	0.4%	2	0.2%	2	0.1%
Other	9,271	2.4%	3,235	2.3%	582	3.2%	125	1.7%	1,616	6.4%	133	9.7%	8	0.7%	20	1.1%
Other Asian	3,738	1.0%	1,082	0.8%	18	0.1%	30	0.4%	998	4.0%	18	1.3%	2	0.2%	2	0.1%
Spanish	82,610	21.5%	17,221	12.4%	2,542	13.9%	140	2.0%	1,589	6.3%	45	3.3%	103	9.0%	181	10.4%
Vietnamese	8,479	2.2%	3,124	2.2%	61	0.3%	50	0.7%	1,009	4.0%	6	0.4%	1	0.1%	1	0.1%

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Individuals by Program and City of Residence

October 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
Total Persons		384,393	100.0%	138,971	100.0%	18,278	100.0%	7,179	100.0%	25,082	100.0%	1,371	100.0%	1,740	100.0%
North County	Alameda	13,469	3.5%	4,779	3.4%	476	2.6%	131	1.8%	950	3.8%	51	3.7%	51	2.9%
	Albany	2,725	0.7%	661	0.5%	97	0.5%	13	0.2%	73	0.3%	10	0.7%	5	0.3%
	Berkeley	14,291	3.7%	7,089	5.1%	522	2.9%	356	5.0%	1,251	5.0%	128	9.3%	44	2.5%
	Emeryville	2,476	0.6%	1,169	0.8%	132	0.7%	61	0.8%	217	0.9%	8	0.6%	9	0.5%
	Oakland	147,806	38.5%	66,208	47.6%	9,738	53.3%	4,411	61.4%	10,965	43.7%	491	35.8%	567	32.6%
	Piedmont	485	0.1%	102	0.1%	2	0.0%	4	0.1%	35	0.1%	9	0.7%	0	0.0%
Tri-City	Fremont	32,837	8.5%	8,812	6.3%	886	4.8%	366	5.1%	2,482	9.9%	130	9.5%	83	4.8%
	Newark	9,039	2.4%	2,501	1.8%	316	1.7%	71	1.0%	618	2.5%	21	1.5%	28	1.6%
	Union City	15,863	4.1%	4,429	3.2%	490	2.7%	105	1.5%	1,238	4.9%	44	3.2%	24	1.4%
Central County	Castro Valley	9,537	2.5%	2,558	1.8%	249	1.4%	93	1.3%	519	2.1%	53	3.9%	22	1.3%
	Hayward	59,755	15.5%	18,399	13.2%	2,591	14.2%	920	12.8%	2,978	11.9%	163	11.9%	163	9.4%
	San Leandro	33,233	8.6%	11,314	8.1%	1,328	7.3%	294	4.1%	1,897	7.6%	105	7.7%	75	4.3%
	San Lorenzo	7,674	2.0%	2,303	1.7%	259	1.4%	62	0.9%	442	1.8%	31	2.3%	25	1.4%
Tri-Valley	Dublin	6,443	1.7%	1,755	1.3%	209	1.1%	34	0.5%	488	1.9%	16	1.2%	10	0.6%
	Livermore	12,046	3.1%	3,308	2.4%	453	2.5%	132	1.8%	465	1.9%	67	4.9%	34	2.0%
	Pleasanton	6,449	1.7%	1,541	1.1%	169	0.9%	42	0.6%	395	1.6%	39	2.8%	17	1.0%
Other	Other	10,265	2.7%	2,043	1.5%	361	2.0%	84	1.2%	69	0.3%	5	0.4%	583	33.5%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.