

# Social Services Agency

September 2020 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 416,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



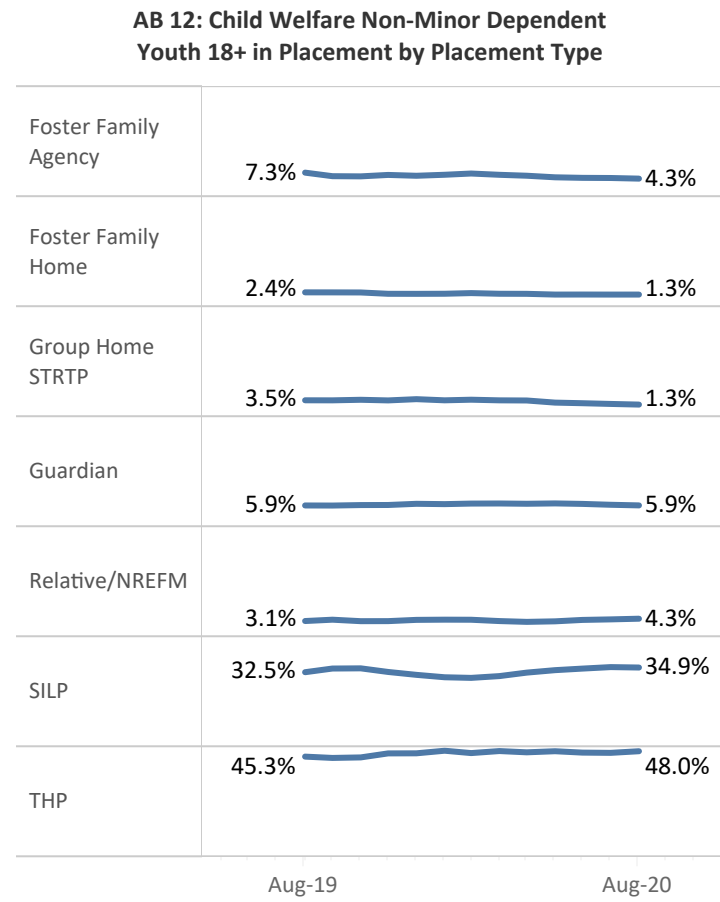
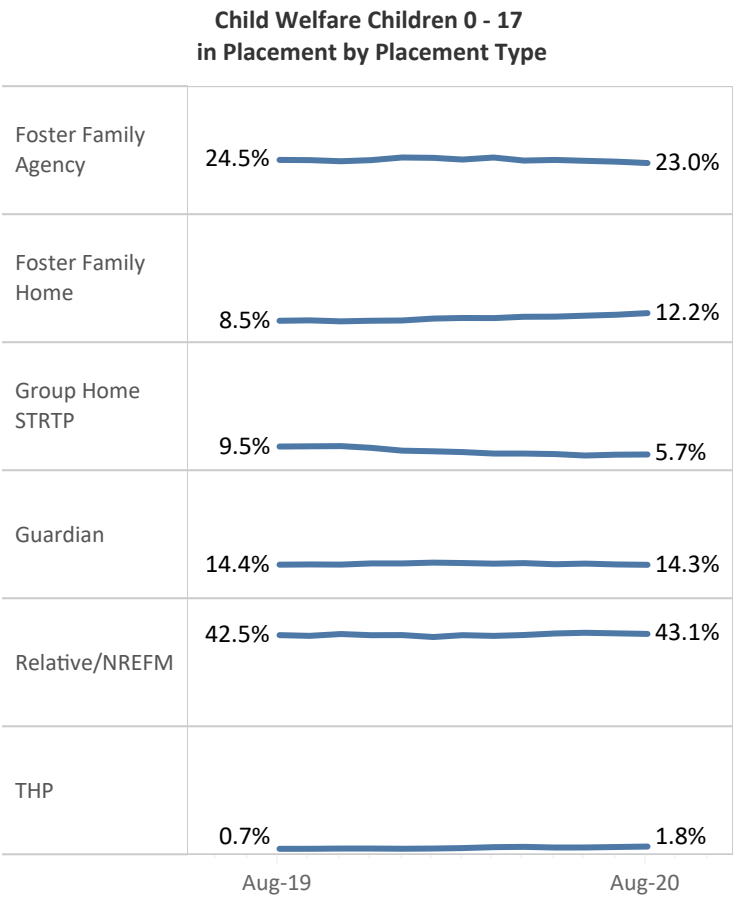
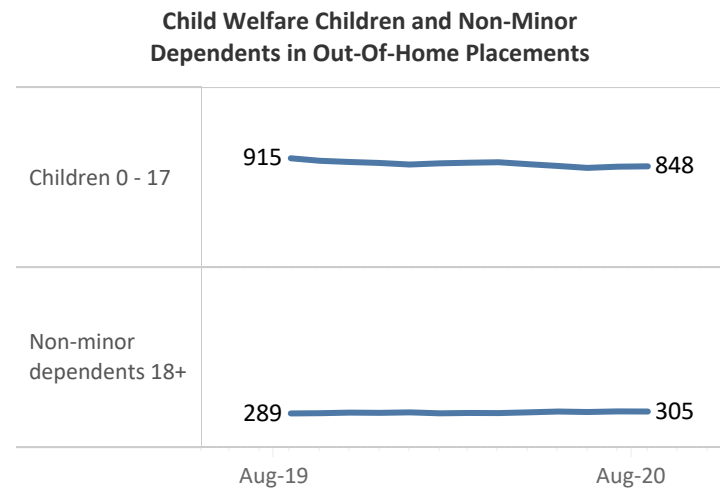
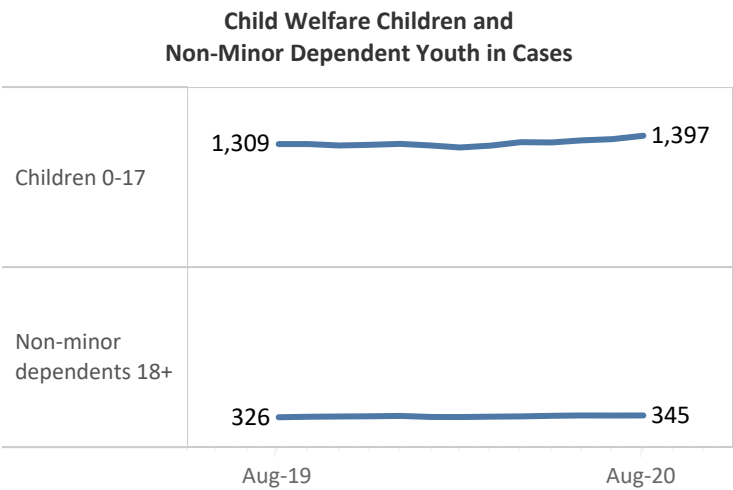
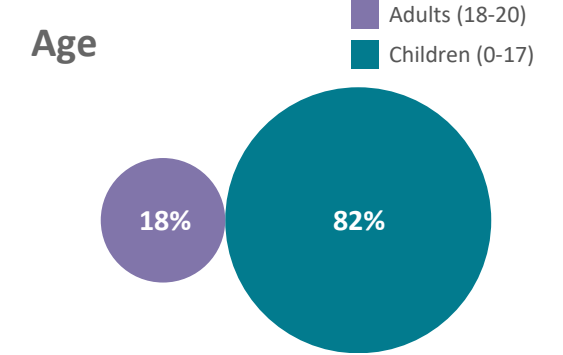
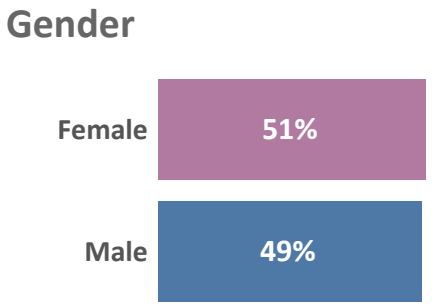
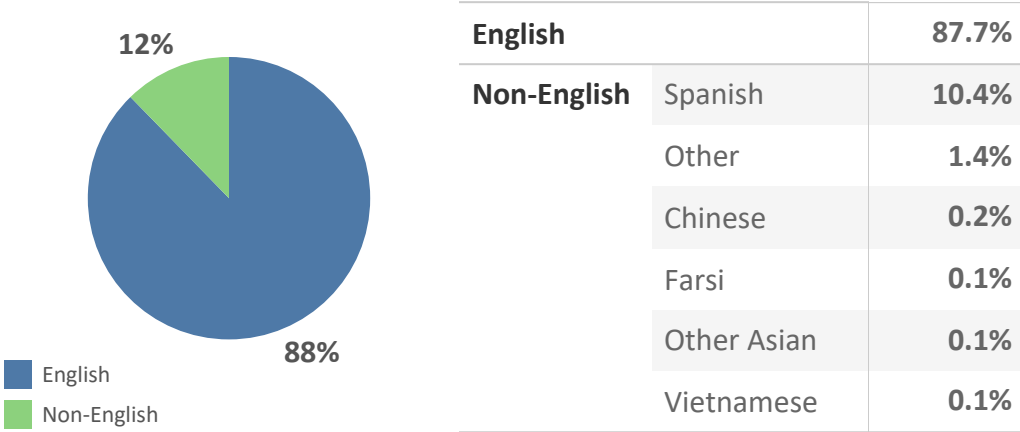
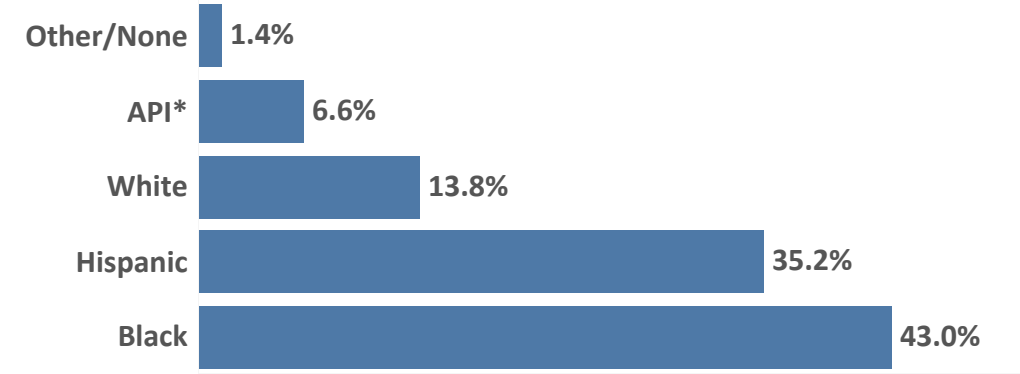
Respect - Integrity - Customer Service - Initiative - Responsibility

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in August 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload			% Difference
2019	August	1,635	6.5%
2020	August	1,742	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

## Ethnicity and Language



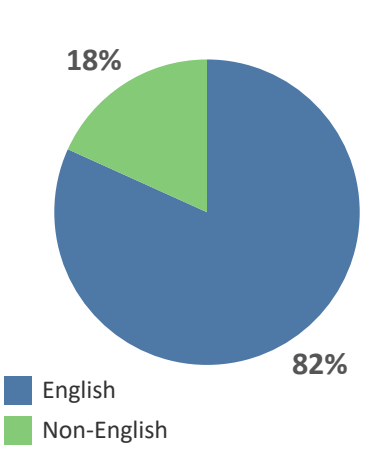
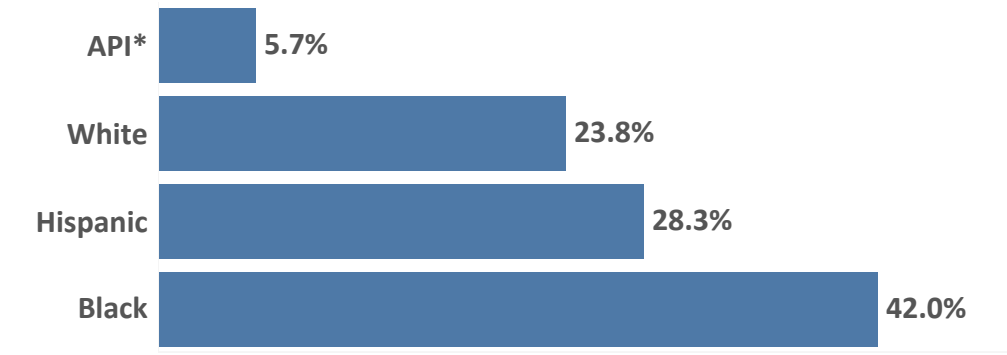
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

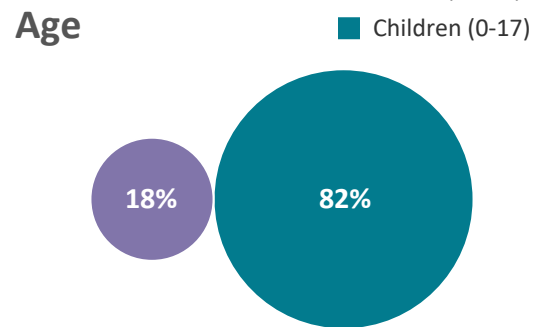
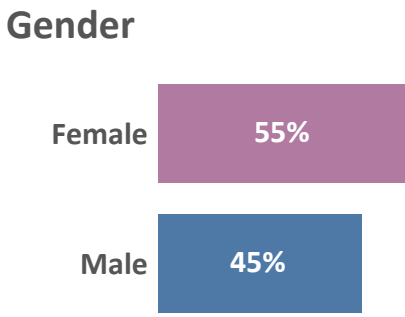
CalWORKs Caseload			% Difference
2019	August	9,078	-4.1%
2020	August	8,708	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

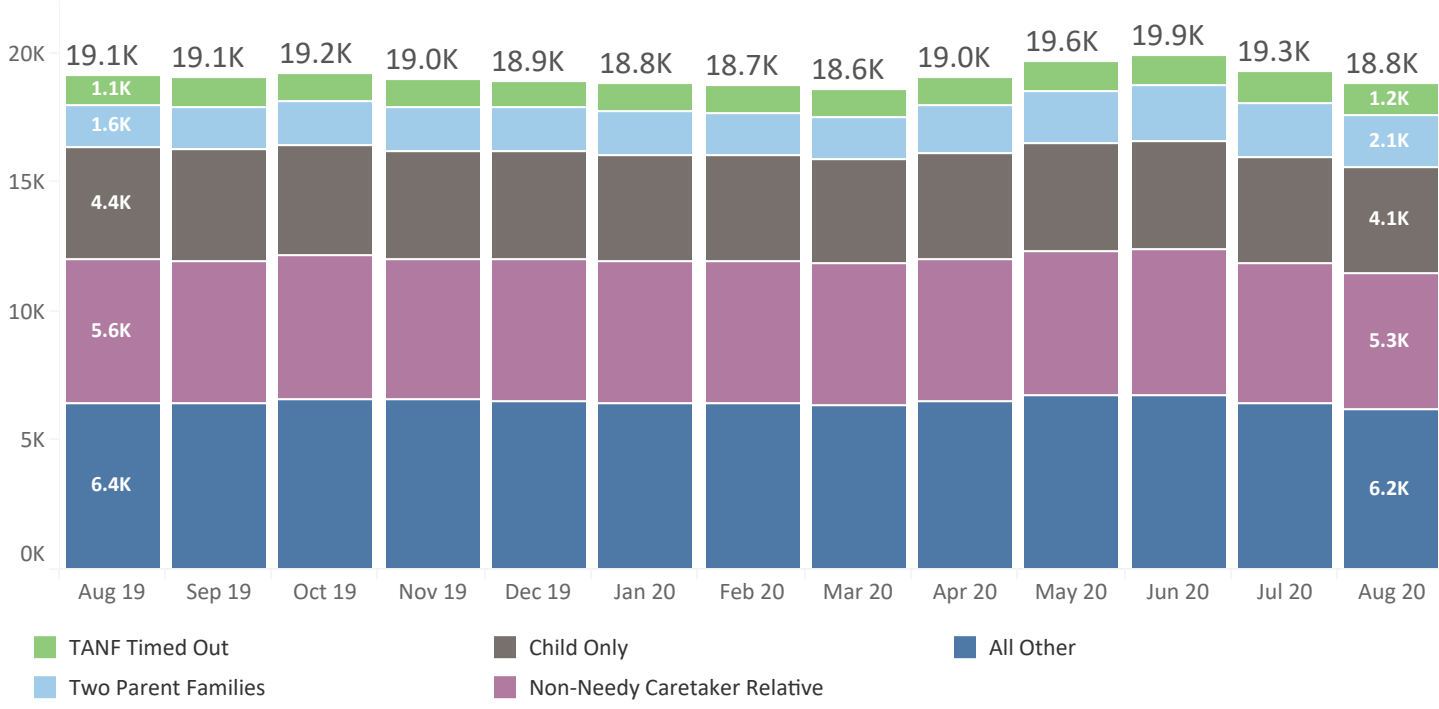
### Ethnicity and Language



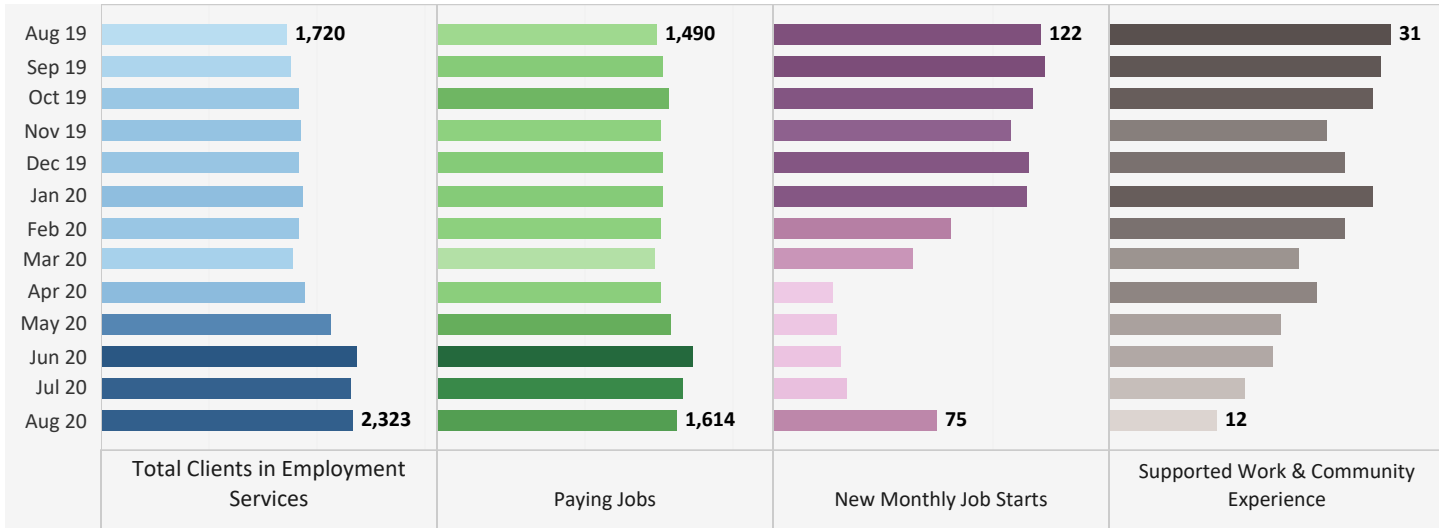
English			81.8%
Non-English	Spanish	13.5%	
	Other	3.1%	
	Farsi	0.8%	
	Vietnamese	0.3%	
	Other Asian	0.2%	
	Chinese	0.2%	
	Cambodian	0.1%	



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



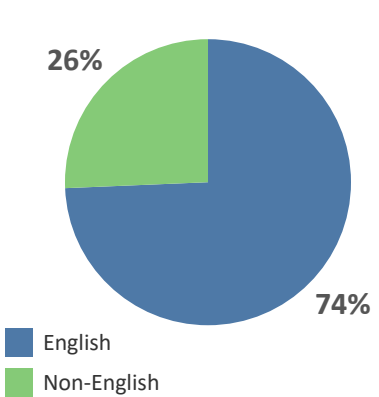
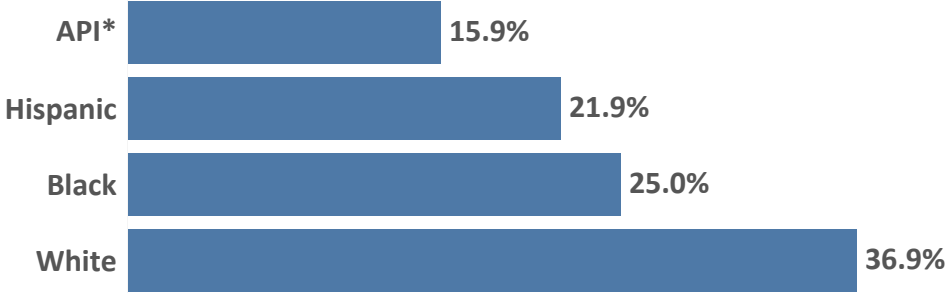
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CalFresh Caseload			% Difference
2019	August	63.3K	+32.3%
2020	August	83.7K	

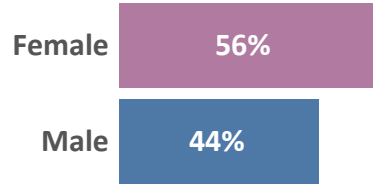
NA CalFresh Caseload			% Difference
2019	August	58.6K	+35.6%
2020	August	79.4K	

### Ethnicity and Language

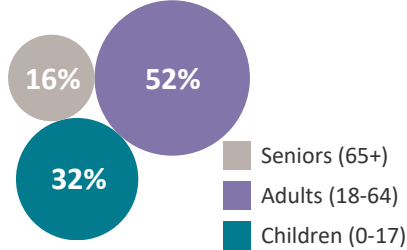


English		74.4%
Non-English	Spanish	12.4%
	Chinese	5.8%
	Other	2.3%
	Vietnamese	2.2%
	Other Asian	2.0%
	Farsi	0.7%
	Cambodian	0.3%

### Gender

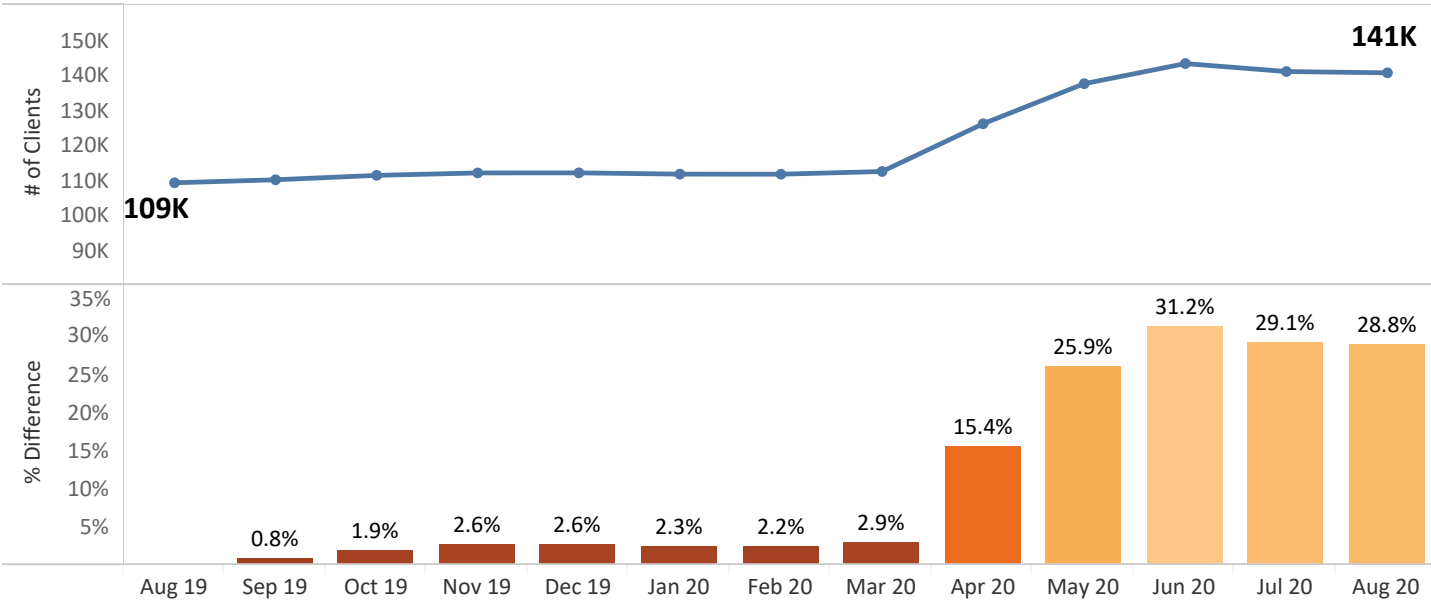


### Age

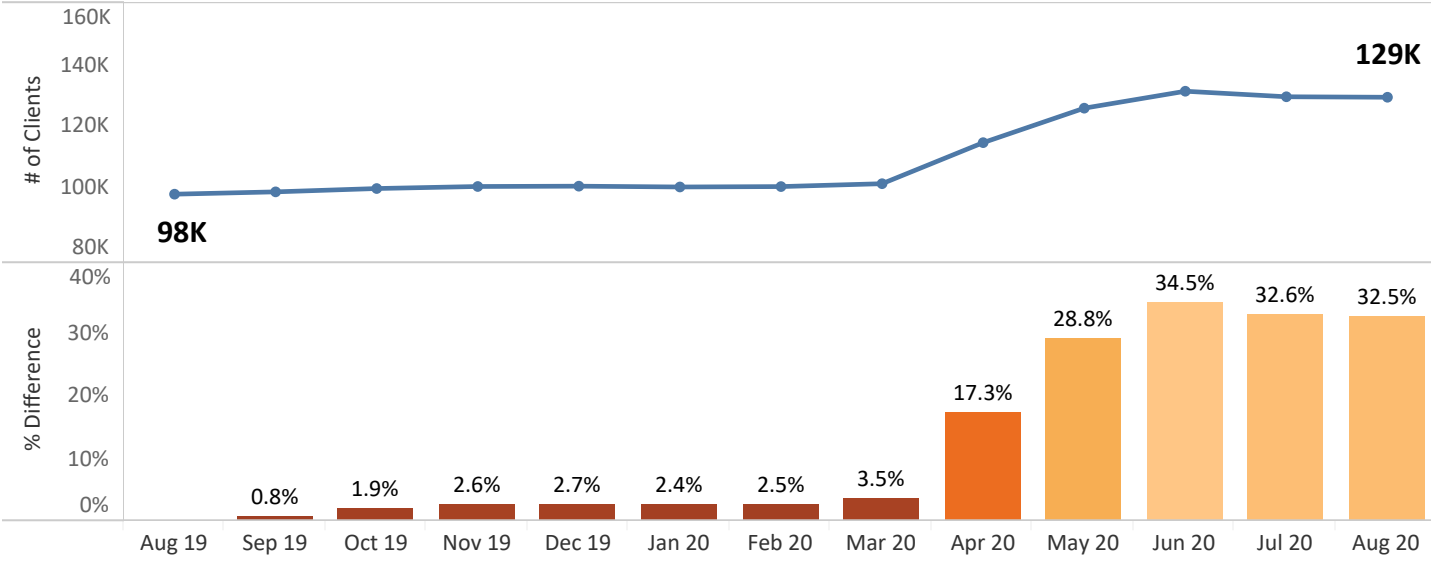


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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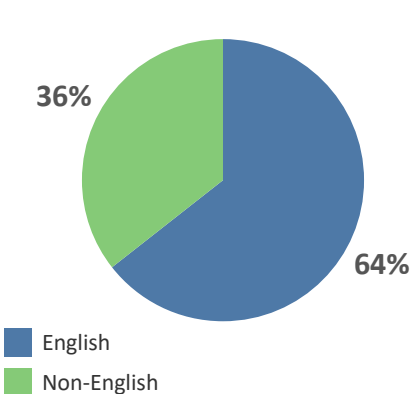
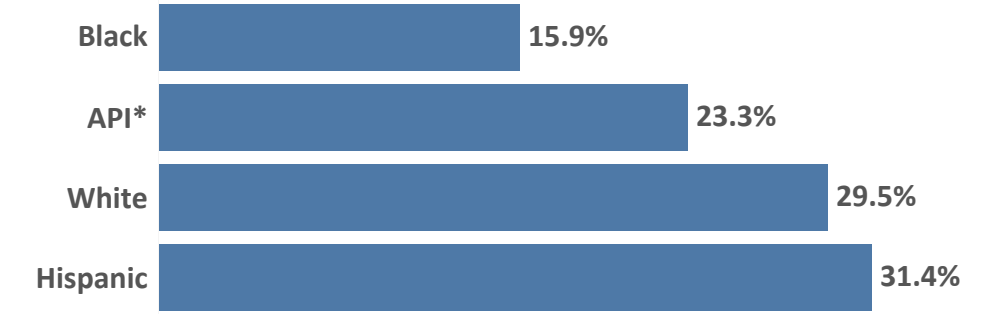
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## Medi-Cal Caseload

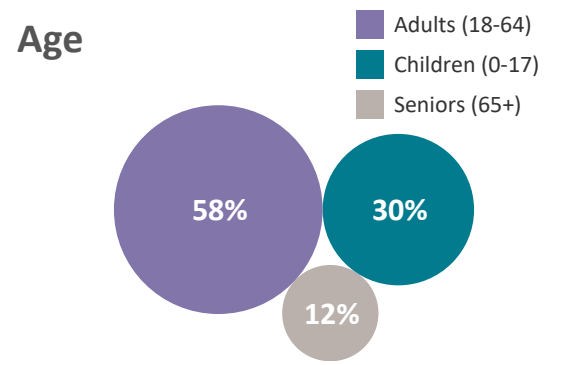
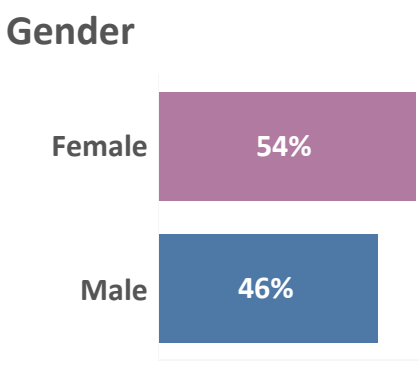
Medi-Cal Caseload			% Difference
2019	August	202.0K	5.9%
2020	August	213.8K	

Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

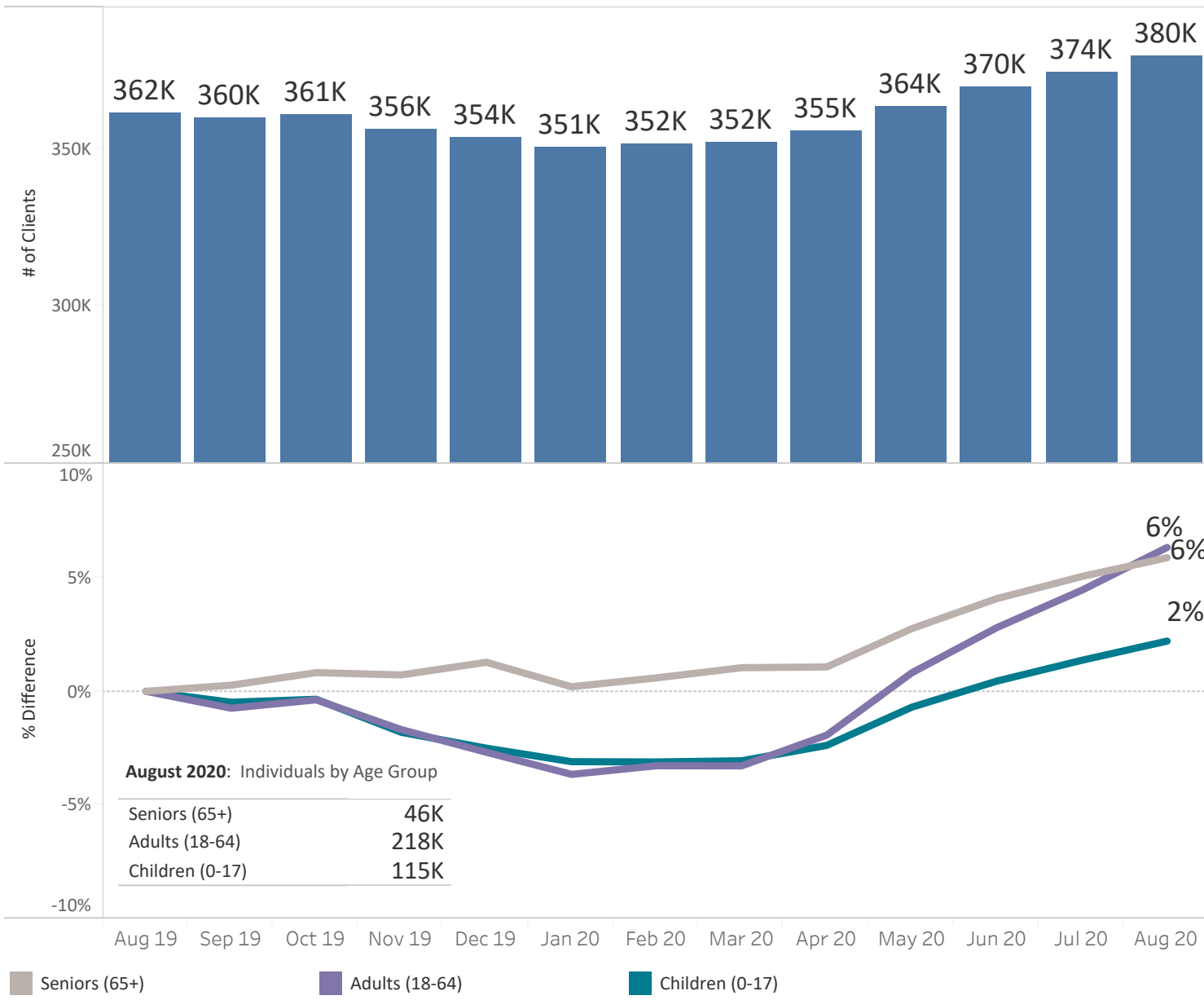
## Ethnicity and Language



English			64.4%
Non-English	Spanish	21.5%	
	Chinese	6.0%	
	Other Asian	2.9%	
	Other	2.4%	
	Vietnamese	2.2%	
	Farsi	0.4%	
	Cambodian	0.1%	



## Medi-Cal Individuals



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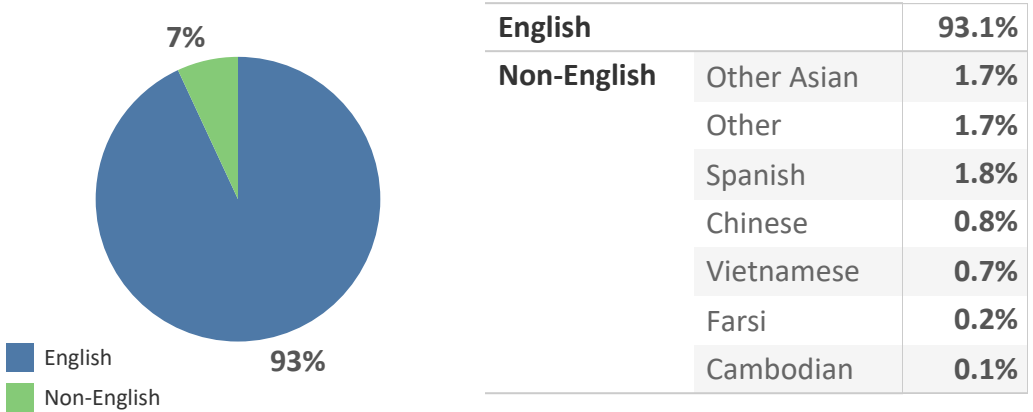
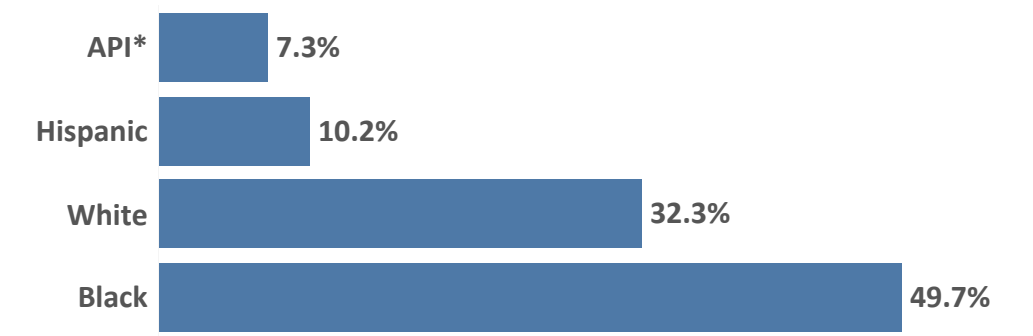
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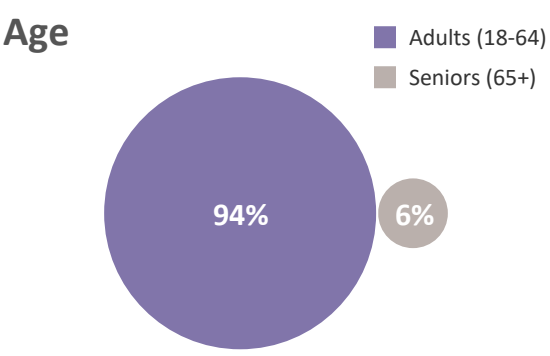
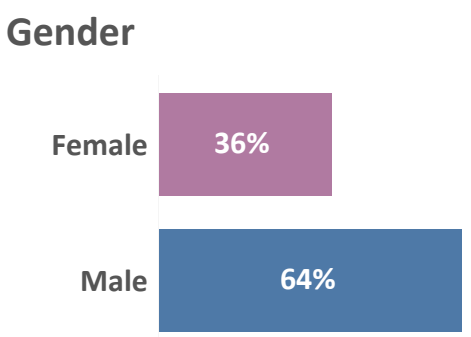
GA Caseload			% Difference
2019	August	9,269	-19.6%
2020	August	7,451	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

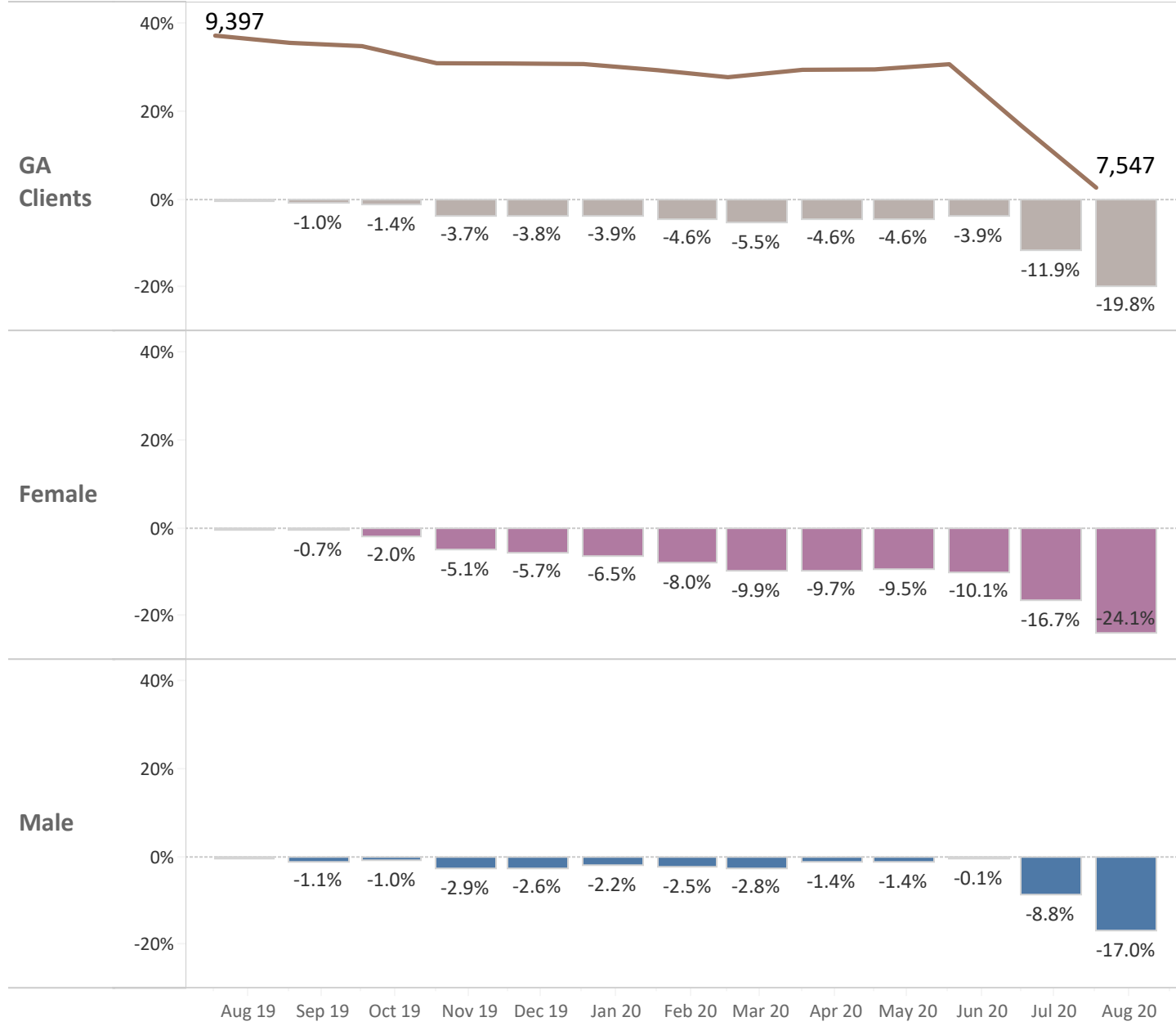
### Ethnicity and Language



<b>English</b>		<b>93.1%</b>
<b>Non-English</b>	Other Asian	1.7%
	Other	1.7%
	Spanish	1.8%
	Chinese	0.8%
	Vietnamese	0.7%
	Farsi	0.2%
	Cambodian	0.1%



### General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

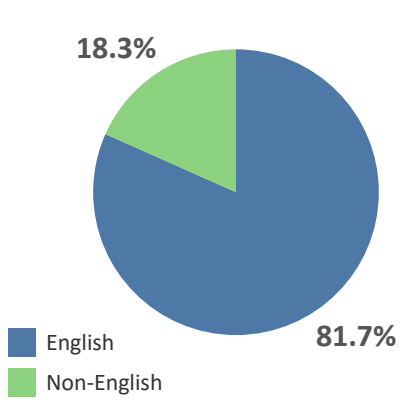
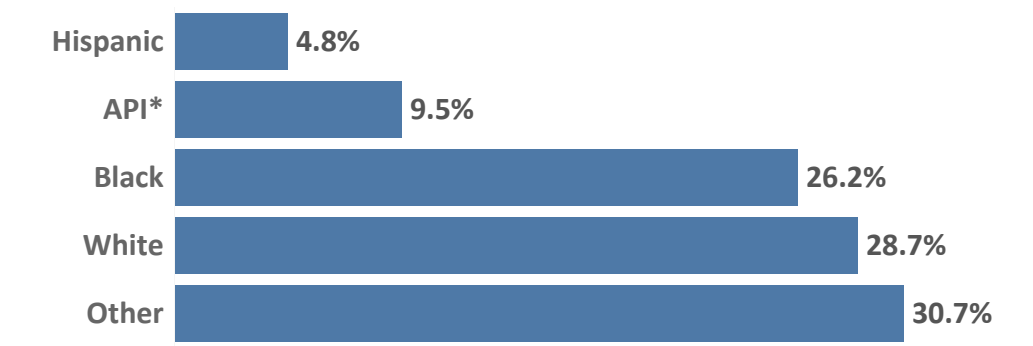
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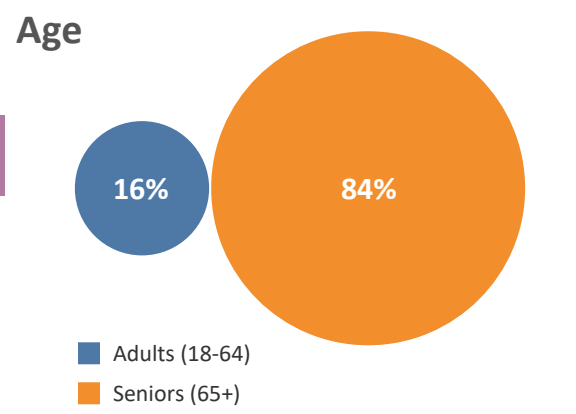
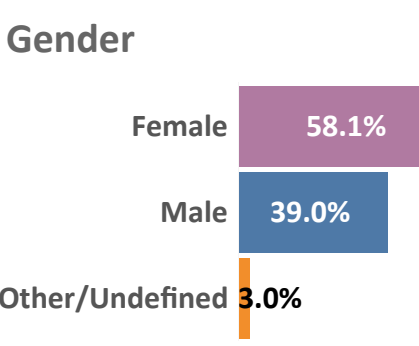
APS Caseload			% Difference
2019	August	1,351	
2020	August	1,288	-4.7%

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

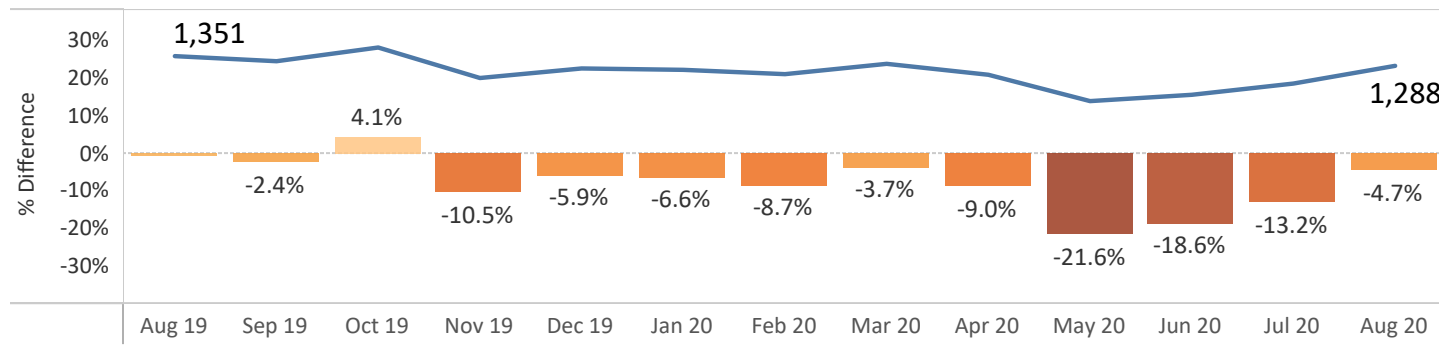
### Ethnicity and Language



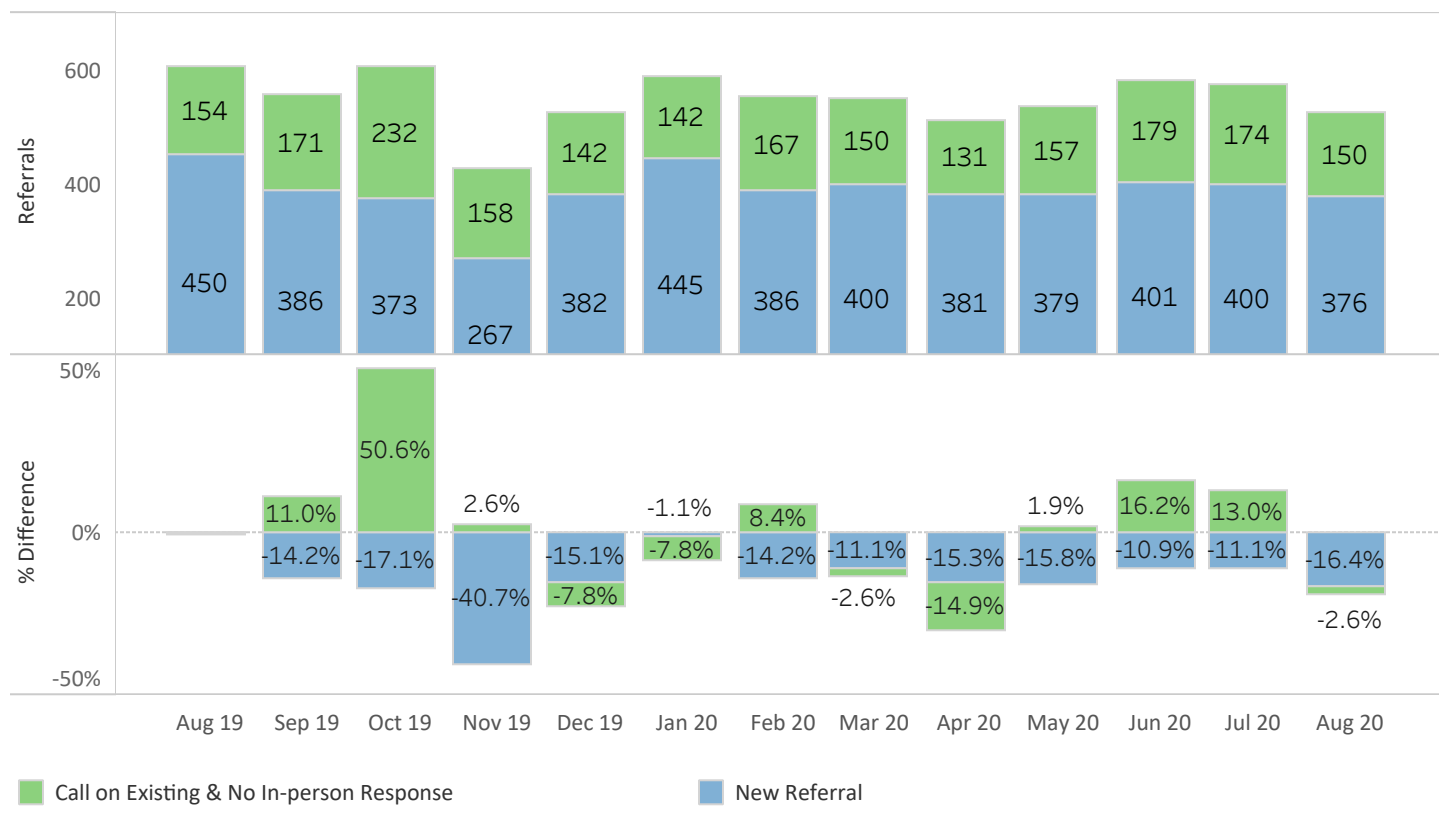
English		81.7%
Non-English	Other	11.8%
	Spanish	3.3%
	Other Asian	1.2%
	Chinese	1.2%
	Farsi	0.5%
	Vietnamese	0.3%



### APS Caseload



### APS Referrals



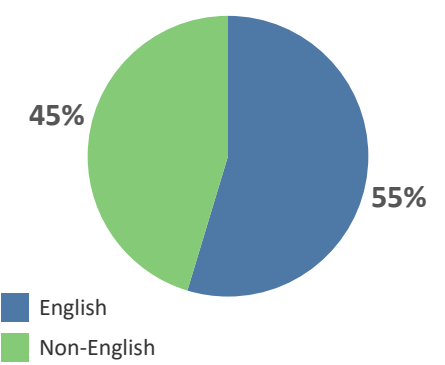
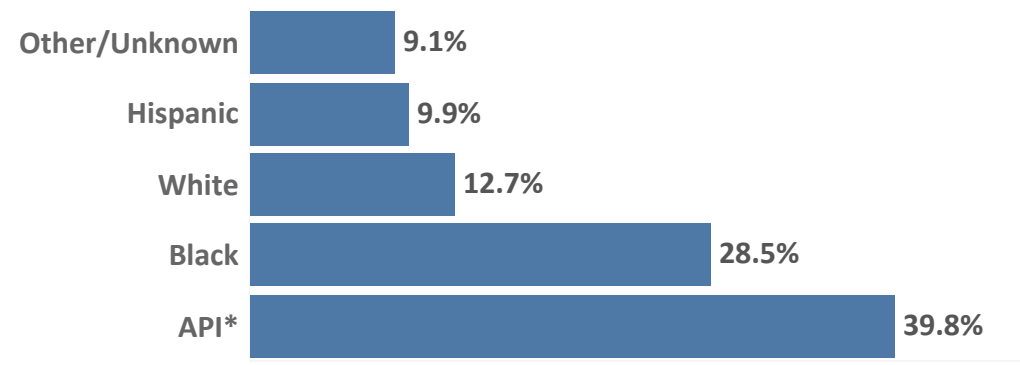
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IHSS Caseload			% Difference
2019	August	24.7K	+1.3%
2020	August	25.0K	

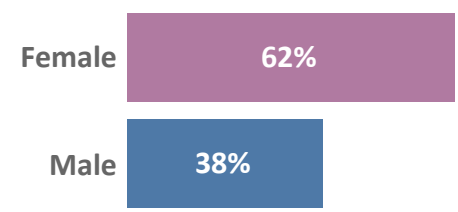
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## Ethnicity and Language

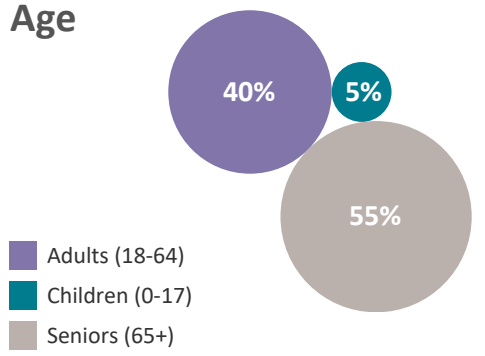


English		54.7%
Non-English		
Chinese		19.7%
Other		6.5%
Spanish		6.4%
Vietnamese		4.0%
Other Asian		4.0%
Farsi		3.8%
Cambodian		1.0%

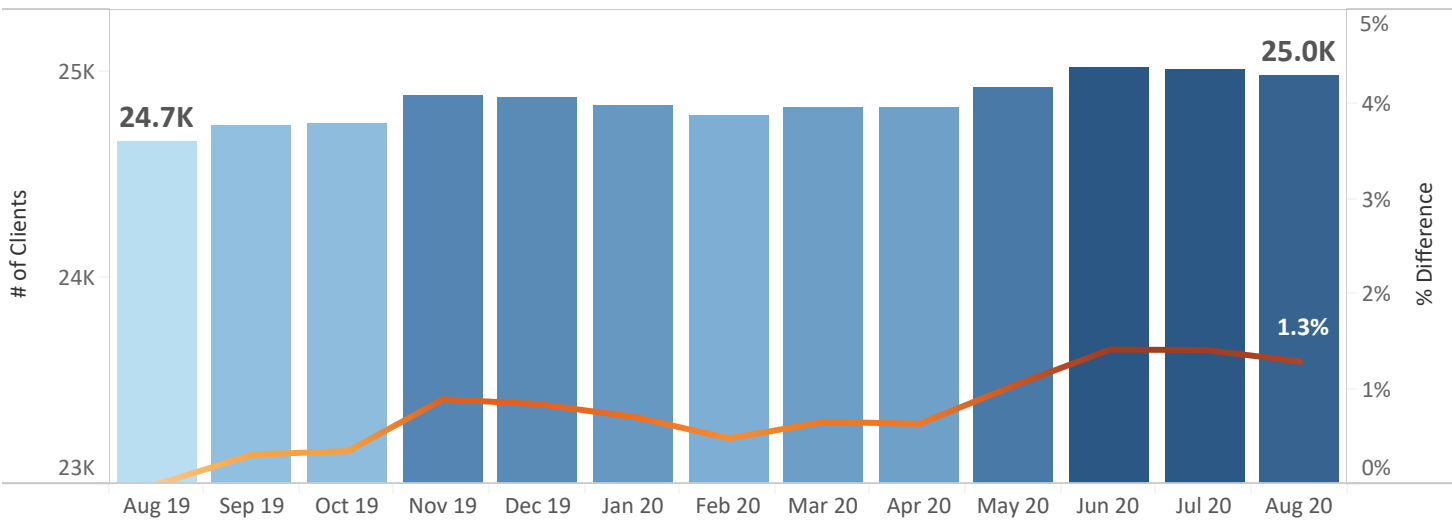
## Gender



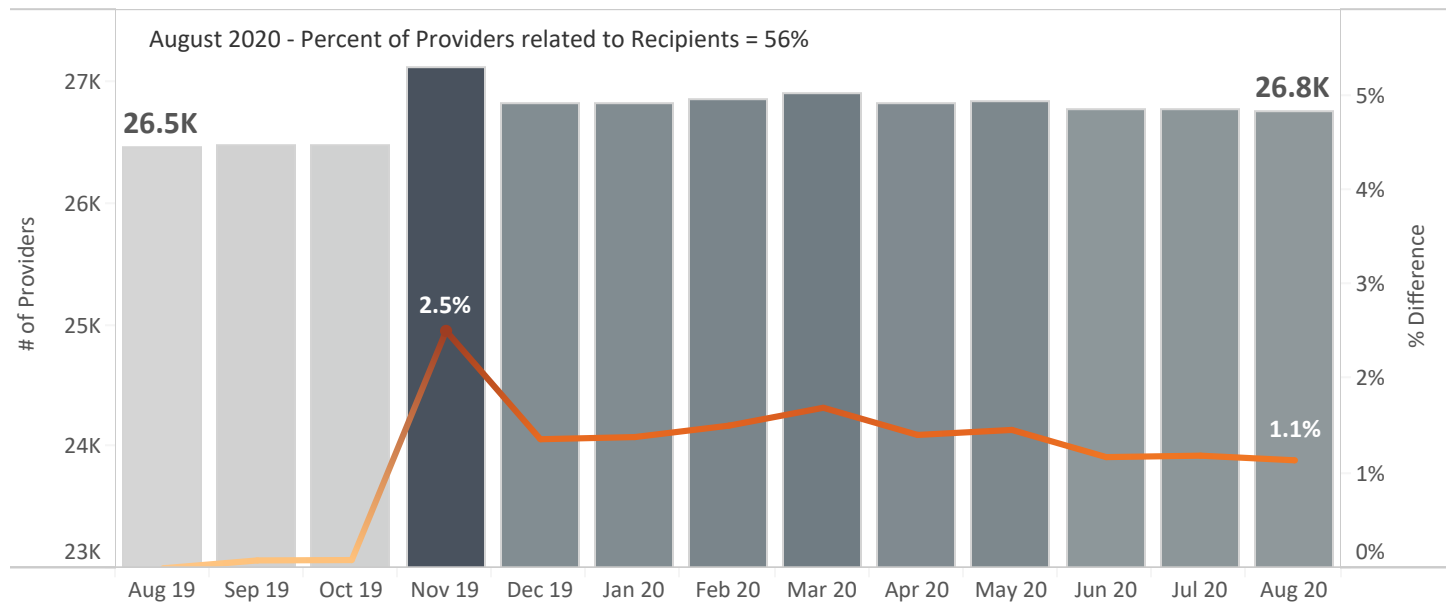
## Age



## IHSS Recipients



## IHSS Providers



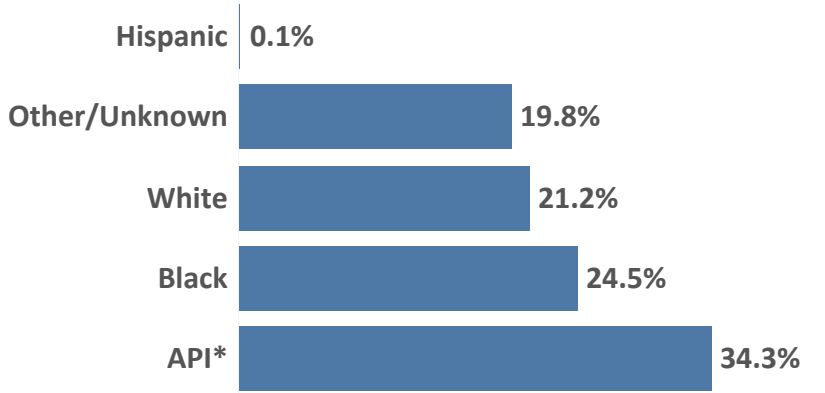
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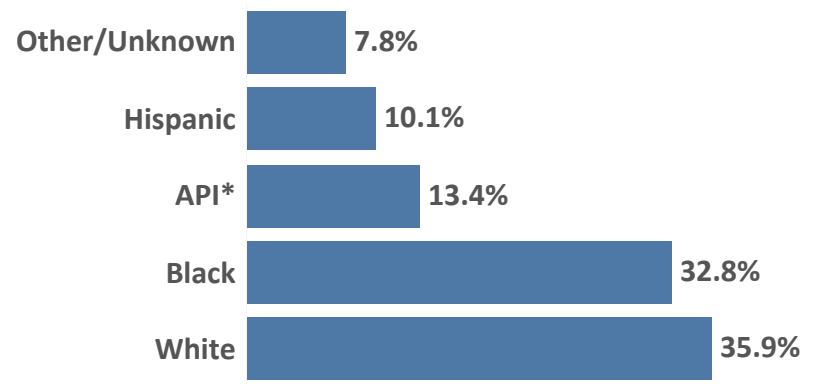
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\*Asian/Pacific Islander



### Ethnicity - Congregate Meals



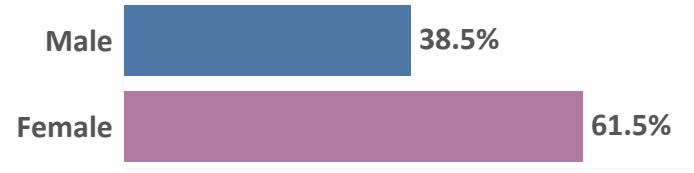
### Ethnicity - Home Delivered Meals



### Gender - Congregate Meals



### Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

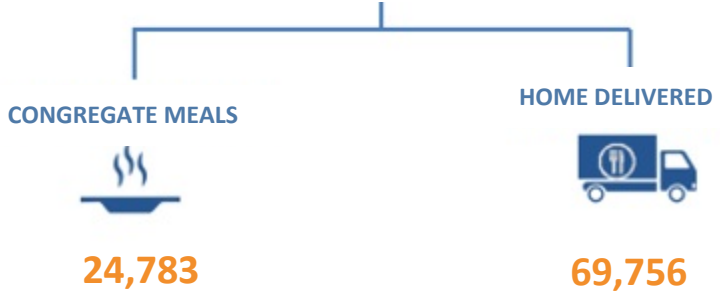
### Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

### Total Individuals Served: 17,079



### Total Meals Served: 94,539



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# Demographics by Program - Individuals

September 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
<b>Total Persons</b>		379,613	100.0%	140,643	100.0%	18,804	100.0%	7,547	100.0%	24,983	100.0%	1,288	100.0%	1,153	100.0%	1,742	100.0%
<b>Seniors (65+)</b>	Female	27,571	7.3%	13,637	9.7%	1	0.0%	301	4.0%	9,452	37.8%	641	49.8%	0	0.0%	0	0.0%
	Male	18,884	5.0%	8,942	6.4%	8	0.0%	183	2.4%	4,213	16.9%	409	31.8%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	35	2.7%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	120,440	31.7%	42,694	30.4%	2,690	14.3%	2,447	32.4%	5,719	22.9%	107	8.3%	183	15.9%	202	11.6%
	Male	97,837	25.8%	30,197	21.5%	751	4.0%	4,616	61.2%	4,262	17.1%	93	7.2%	124	10.8%	143	8.2%
	Undefined	8	0.0%	4	0.0%	0	0.0%	0	0.0%	0	0.0%	3	0.2%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	56,438	14.9%	22,272	15.8%	7,731	41.1%	0	0.0%	432	1.7%	0	0.0%	391	33.9%	677	38.9%
	Male	58,430	15.4%	22,896	16.3%	7,623	40.5%	0	0.0%	905	3.6%	0	0.0%	455	39.5%	718	41.2%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

<b>Ethnicity</b>	379,613	100.0%	140,643	100.0%	18,804	100.0%	7,547	100.0%	24,983	100.0%	1,288	100.0%	1,153	100.0%	1,742	100.0%
API*	88,181	23.2%	22,420	15.9%	1,066	5.7%	551	7.3%	9,952	39.8%	123	9.5%	61	5.3%	114	6.5%
Black	60,093	15.8%	35,104	25.0%	7,901	42.0%	3,751	49.7%	7,130	28.5%	338	26.2%	549	47.6%	748	42.9%
Hispanic	118,750	31.3%	30,823	21.9%	5,323	28.3%	770	10.2%	2,470	9.9%	62	4.8%	372	32.3%	611	35.1%
Native American	889	0.2%	361	0.3%	43	0.2%	35	0.5%	63	0.3%	4	0.3%	8	0.7%	13	0.7%
White	111,527	29.4%	51,924	36.9%	4,471	23.8%	2,438	32.3%	3,169	12.7%	370	28.7%	153	13.3%	240	13.8%
Other	173	0.0%	11	0.0%	0	0.0%	2	0.0%	2,199	8.8%	391	30.4%	10	0.9%	16	0.9%

<b>Language</b>	379,613	100.0%	140,643	100.0%	18,804	100.0%	7,547	100.0%	24,983	100.0%	1,288	100.0%	1,153	100.0%	1,742	100.0%
English	244,559	64.4%	104,578	74.4%	15,373	81.8%	7,025	93.1%	13,661	54.7%	1,052	81.7%	1,027	89.1%	1,528	87.7%
Cambodian	510	0.1%	360	0.3%	17	0.1%	4	0.1%	249	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,975	7.9%	9,978	7.1%	71	0.4%	152	2.0%	4,922	19.7%	15	1.2%	2	0.2%	4	0.2%
Farsi	1,631	0.4%	950	0.7%	143	0.8%	12	0.2%	948	3.8%	6	0.5%	2	0.2%	2	0.1%
Other	9,251	2.4%	3,252	2.3%	587	3.1%	131	1.7%	1,614	6.5%	152	11.8%	10	0.9%	24	1.4%
Other Asian	3,706	1.0%	1,072	0.8%	18	0.1%	32	0.4%	996	4.0%	16	1.2%	2	0.2%	2	0.1%
Spanish	81,505	21.5%	17,380	12.4%	2,530	13.5%	139	1.8%	1,588	6.4%	43	3.3%	109	9.5%	181	10.4%
Vietnamese	8,476	2.2%	3,073	2.2%	65	0.3%	52	0.7%	1,005	4.0%	4	0.3%	1	0.1%	1	0.1%

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\*Asian/Pacific Islander

# Individuals by Program and City of Residence

September 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare	
<b>Total Persons</b>		379,613	100.0%	140,643	100.0%	18,804	100.0%	7,547	100.0%	24,983	100.0%	1,288	100.0%	1,727	100.0%
<b>North County</b>	Alameda	13,345	3.5%	4,801	3.4%	480	2.6%	137	1.8%	944	3.8%	42	3.3%	40	2.3%
	Albany	2,666	0.7%	667	0.5%	89	0.5%	12	0.2%	73	0.3%	13	1.0%	6	0.3%
	Berkeley	14,181	3.7%	7,131	5.1%	533	2.8%	365	4.8%	1,255	5.0%	126	9.8%	34	2.0%
	Emeryville	2,468	0.7%	1,161	0.8%	136	0.7%	61	0.8%	215	0.9%	7	0.5%	11	0.6%
	Oakland	146,495	38.6%	67,554	48.0%	10,039	53.4%	4,695	62.2%	10,950	43.8%	479	37.2%	553	32.0%
	Piedmont	481	0.1%	104	0.1%	2	0.0%	5	0.1%	35	0.1%	6	0.5%	1	0.1%
<b>Tri-City</b>	Fremont	32,442	8.5%	8,877	6.3%	924	4.9%	380	5.0%	2,473	9.9%	99	7.7%	84	4.9%
	Newark	8,873	2.3%	2,481	1.8%	316	1.7%	72	1.0%	612	2.4%	29	2.3%	22	1.3%
	Union City	15,669	4.1%	4,369	3.1%	504	2.7%	111	1.5%	1,245	5.0%	38	3.0%	23	1.3%
<b>Central County</b>	Castro Valley	9,328	2.5%	2,556	1.8%	261	1.4%	99	1.3%	514	2.1%	49	3.8%	24	1.4%
	Hayward	58,976	15.5%	18,591	13.2%	2,667	14.2%	950	12.6%	2,952	11.8%	152	11.8%	165	9.6%
	San Leandro	32,713	8.6%	11,377	8.1%	1,380	7.3%	304	4.0%	1,890	7.6%	107	8.3%	71	4.1%
	San Lorenzo	7,568	2.0%	2,315	1.6%	267	1.4%	63	0.8%	432	1.7%	34	2.6%	26	1.5%
<b>Tri-Valley</b>	Dublin	6,364	1.7%	1,762	1.3%	218	1.2%	35	0.5%	489	2.0%	9	0.7%	14	0.8%
	Livermore	11,868	3.1%	3,322	2.4%	450	2.4%	134	1.8%	464	1.9%	54	4.2%	34	2.0%
	Pleasanton	6,333	1.7%	1,537	1.1%	167	0.9%	43	0.6%	390	1.6%	40	3.1%	16	0.9%
<b>Other</b>	Other	9,843	2.6%	2,038	1.4%	371	2.0%	81	1.1%	50	0.2%	4	0.3%	603	34.9%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Treatment Program.