

# Social Services Agency

May 2020 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 388,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



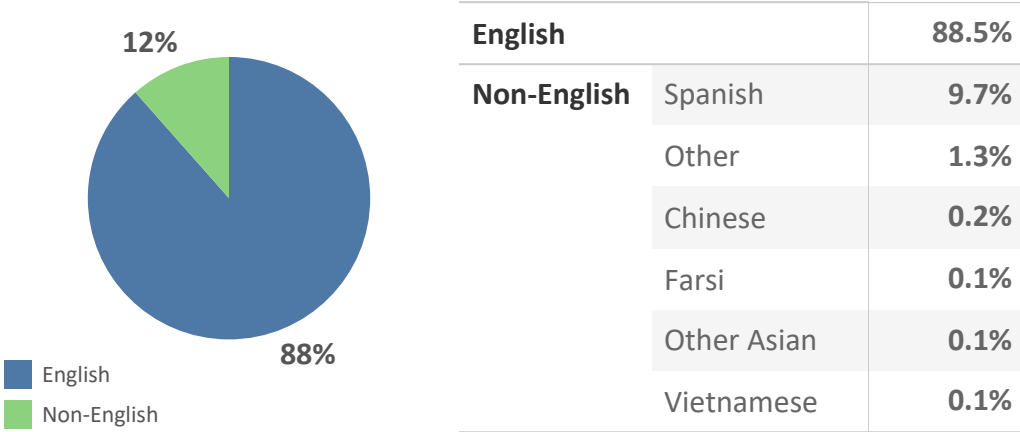
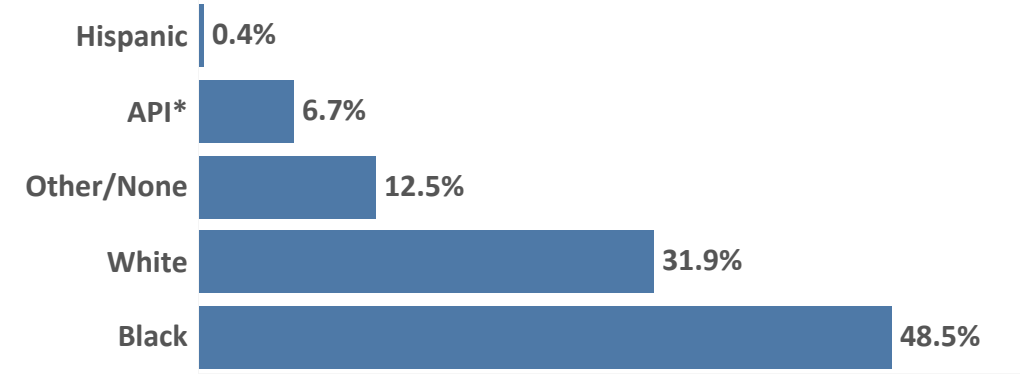
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in April 2020 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

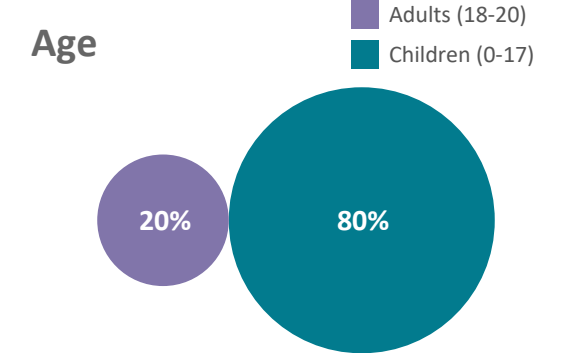
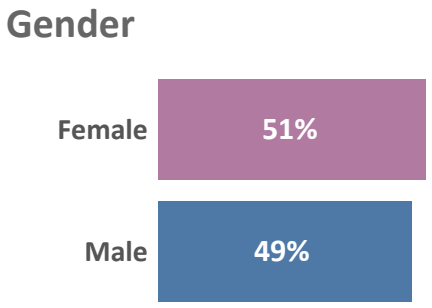
Child Welfare Caseload			% Difference
2019	April	1,745	-4.5%
2020	April	1,667	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

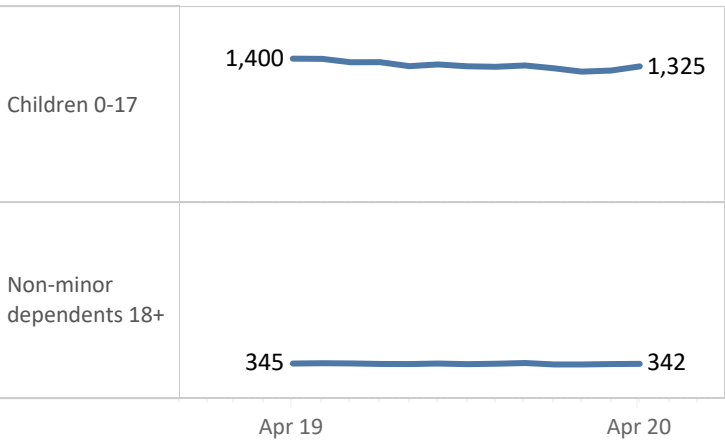
## Ethnicity and Language



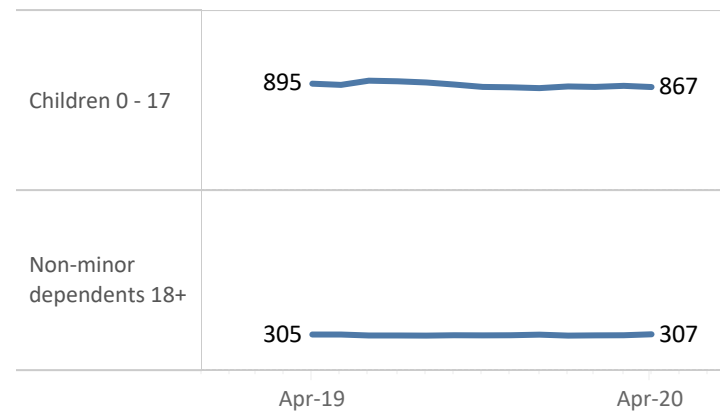
English		88.5%
Non-English		
Spanish		9.7%
Other		1.3%
Chinese		0.2%
Farsi		0.1%
Other Asian		0.1%
Vietnamese		0.1%



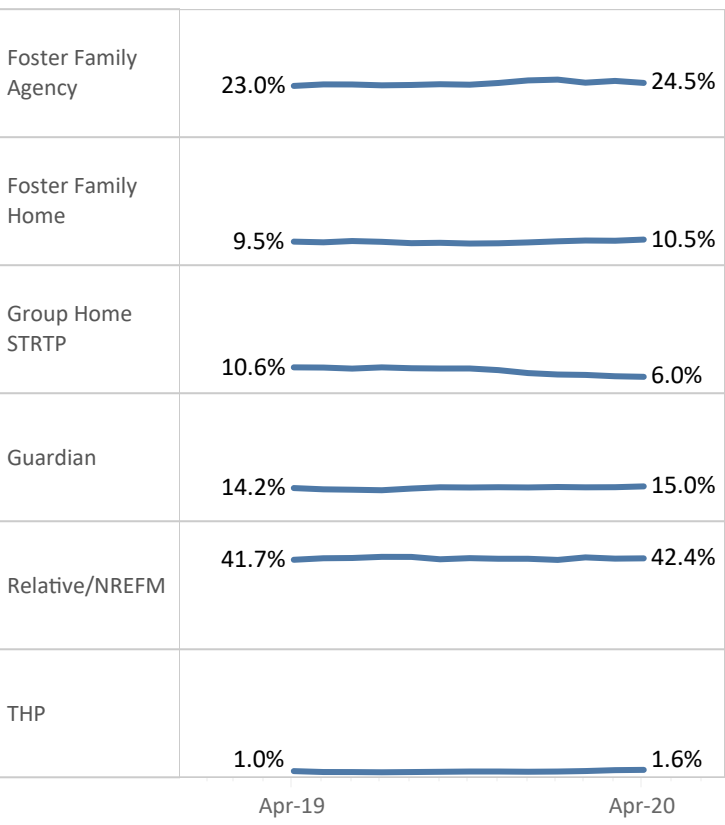
### Child Welfare Children and Non-Minor Dependent Youth in Cases



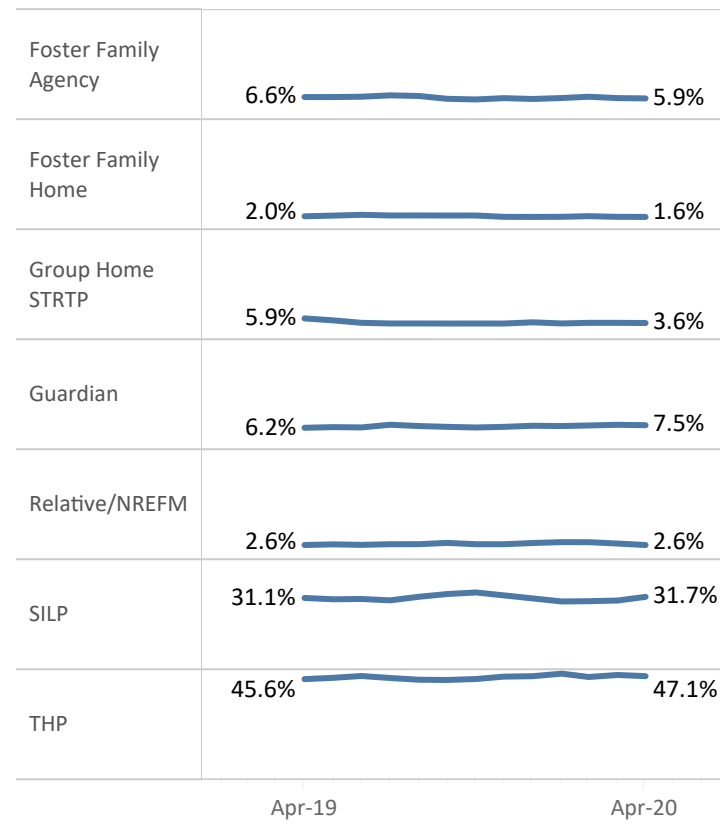
### Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



### Child Welfare Children 0 - 17 in Placement by Placement Type



### AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



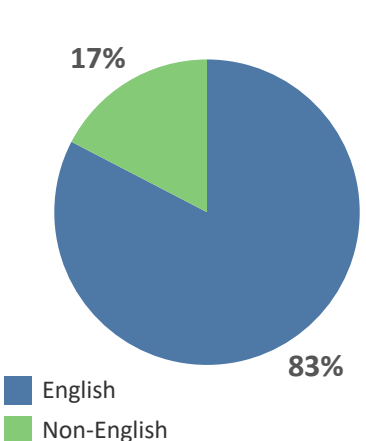
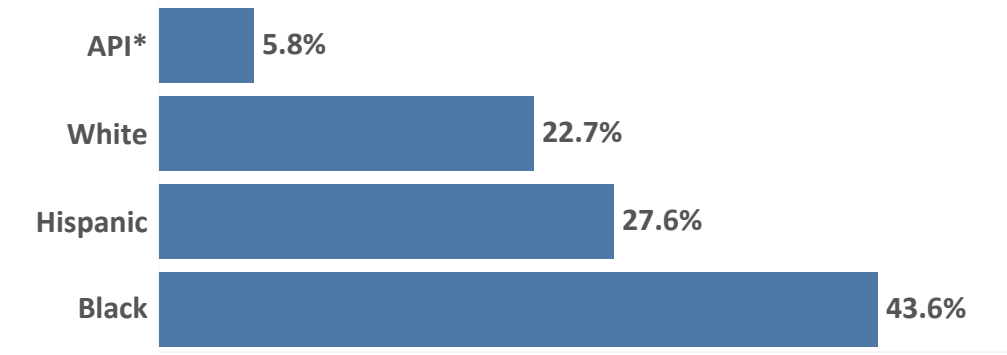
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

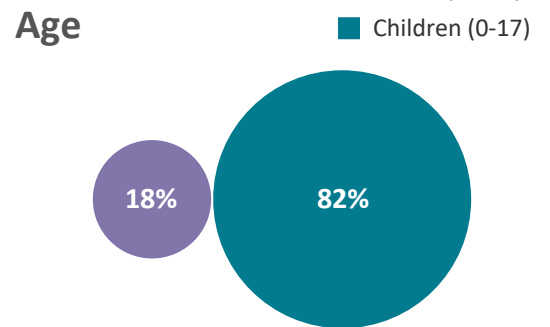
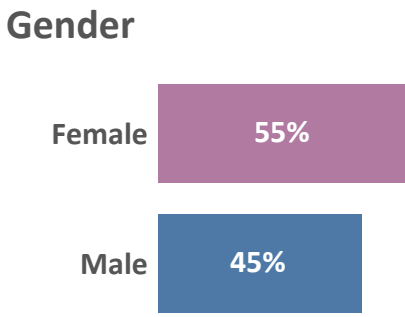
CalWORKs Caseload			% Difference
2019	April	9,128	-1.5%
2020	April	8,992	

The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

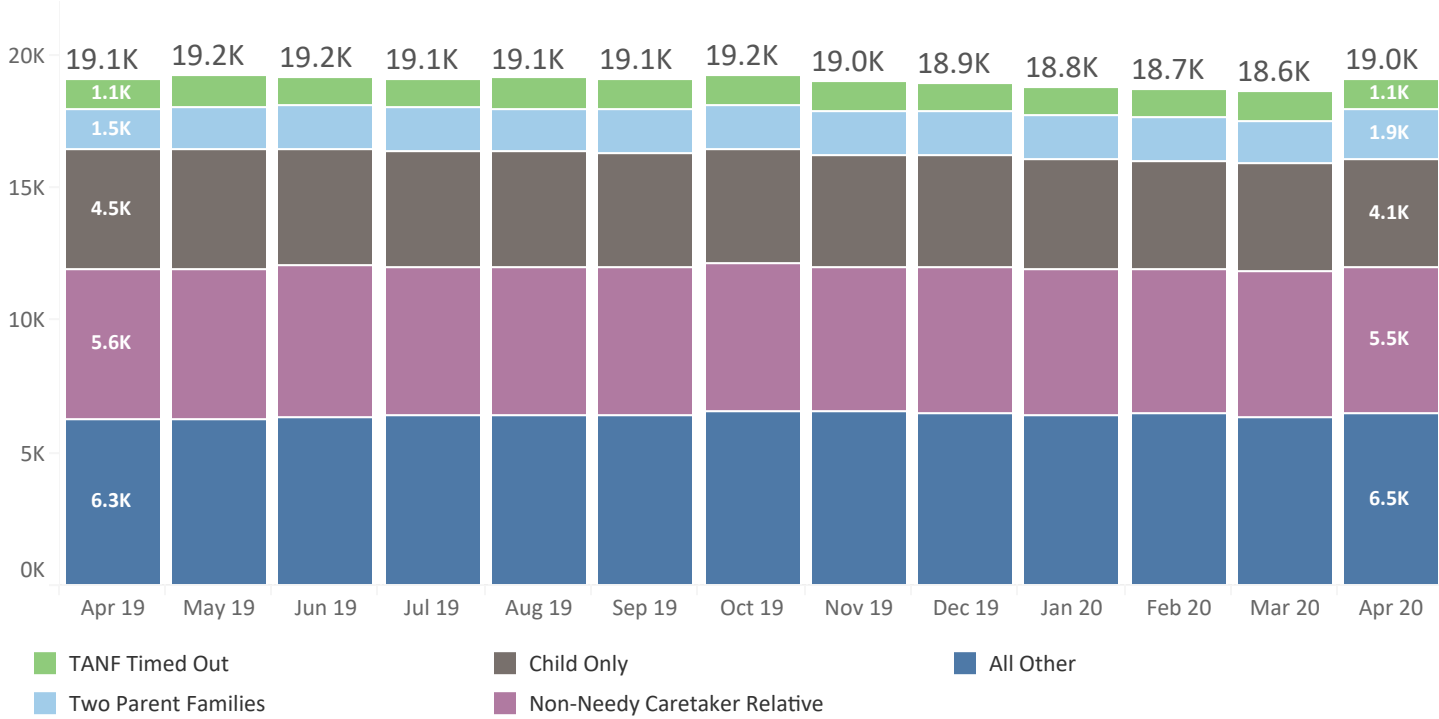
### Ethnicity and Language



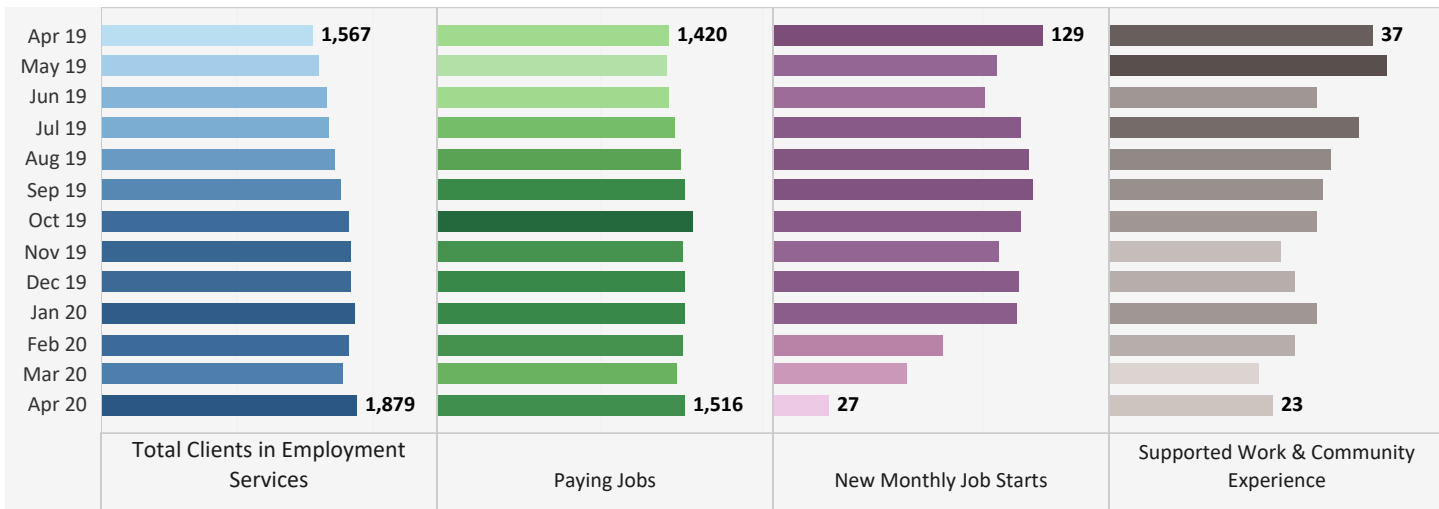
English			82.6%
Non-English	Spanish	12.8%	
	Other	2.9%	
	Farsi	0.7%	
	Vietnamese	0.4%	
	Chinese	0.3%	
	Other Asian	0.2%	
	Cambodian	0.1%	



### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



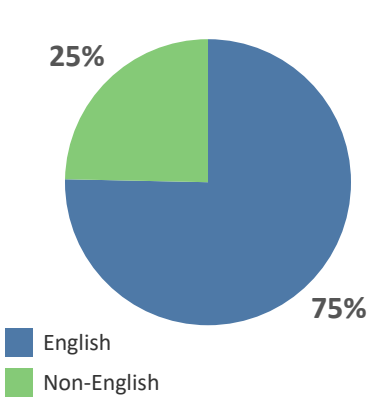
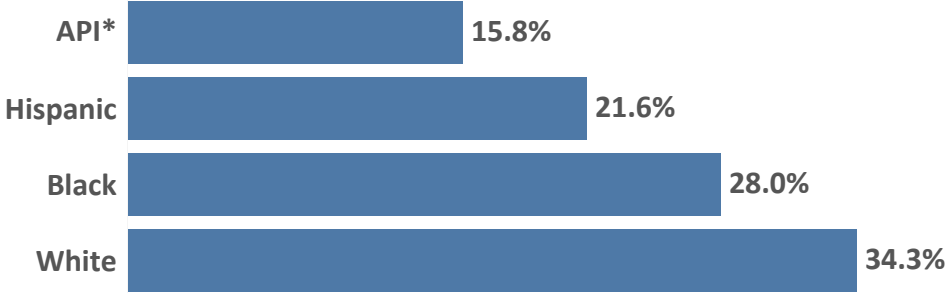
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CalFresh Caseload			% Difference
2019	April	51.5K	+44.9%
2020	April	74.6K	

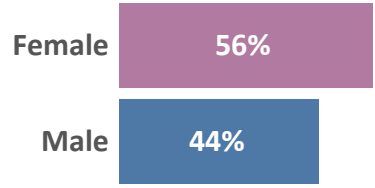
NA CalFresh Caseload			% Difference
2019	April	46.8K	+50.0%
2020	April	70.2K	

### Ethnicity and Language

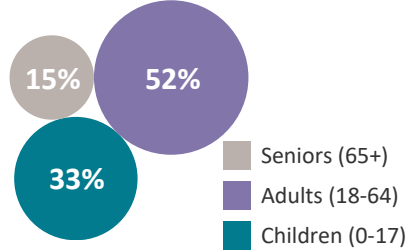


English		75.3%
Non-English	Spanish	11.6%
	Chinese	5.6%
	Other	2.5%
	Vietnamese	2.2%
	Other Asian	2.0%
	Farsi	0.7%
	Cambodian	0.2%

### Gender

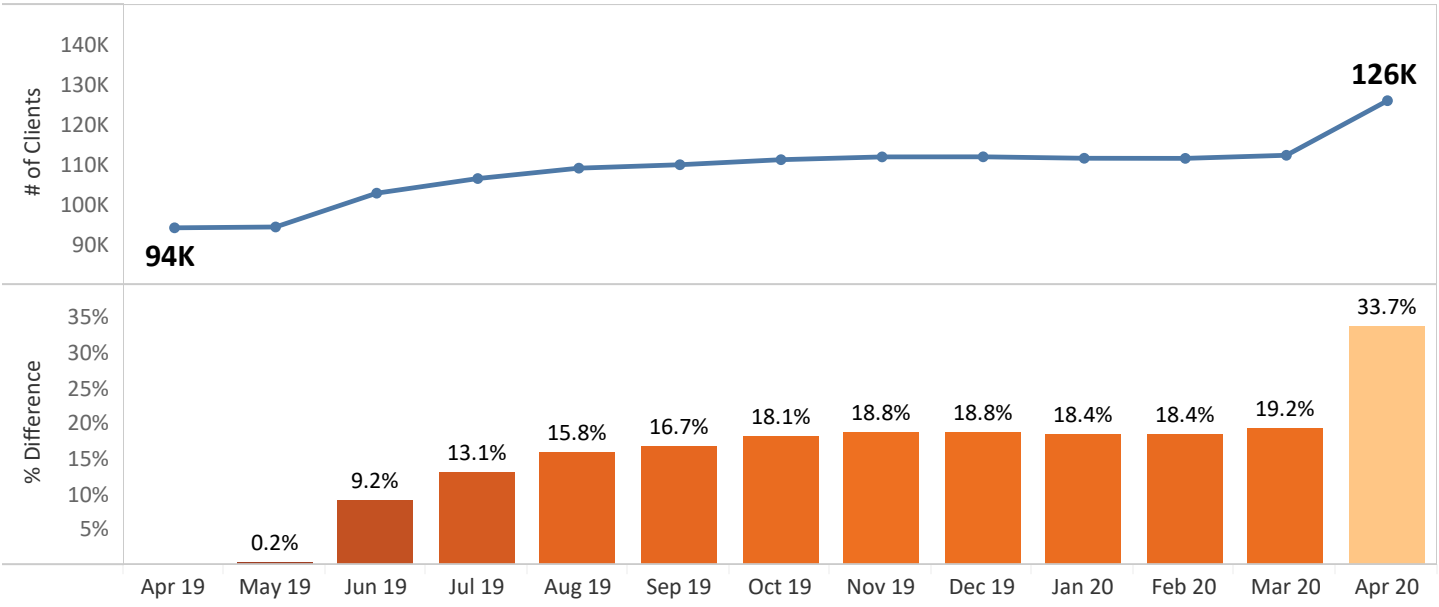


### Age

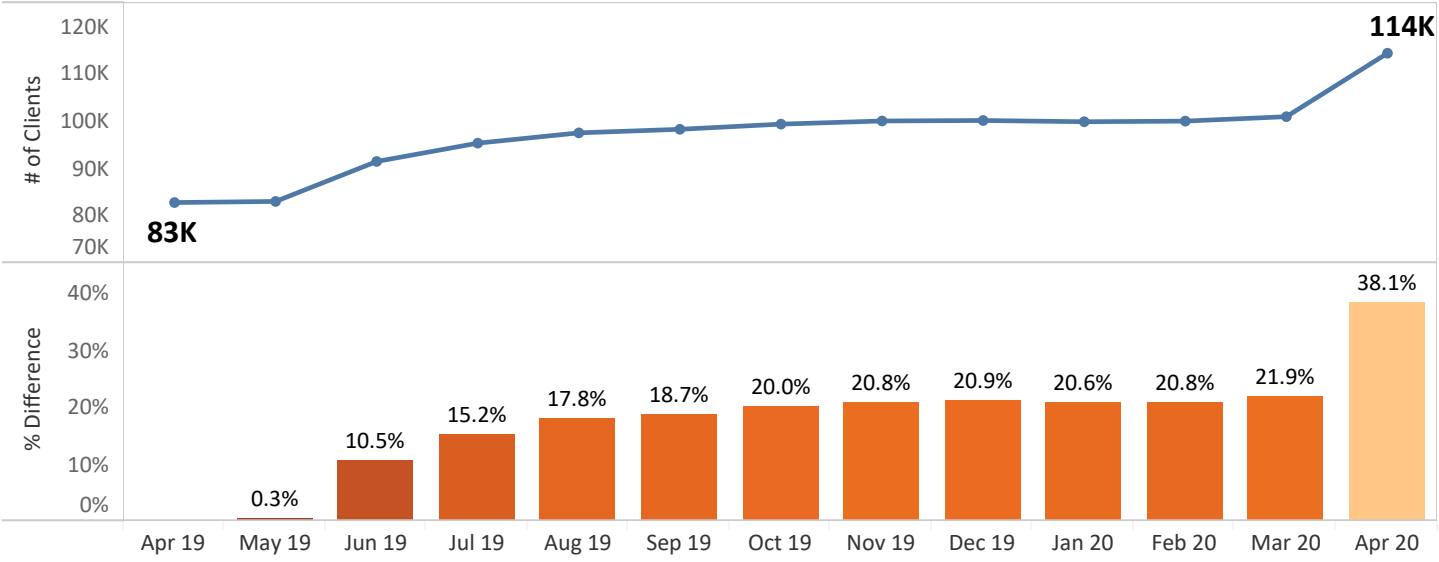


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

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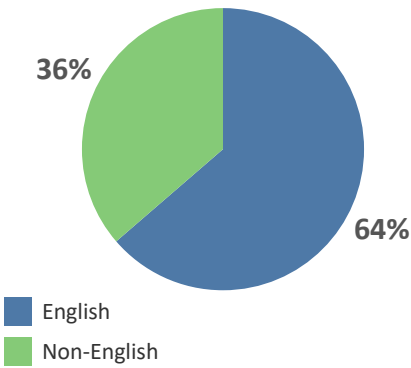
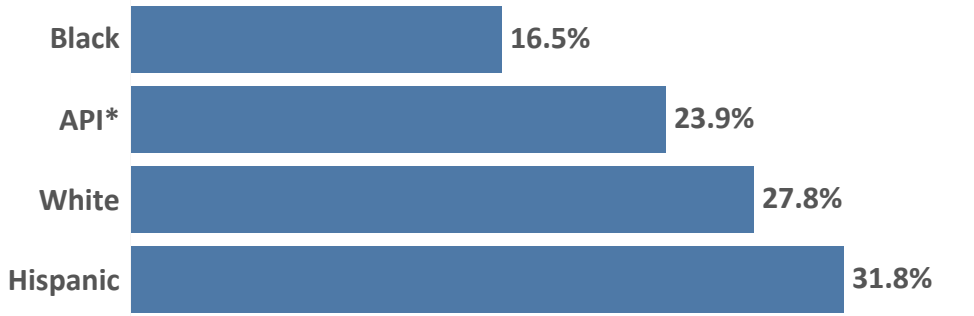
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## Medi-Cal Caseload

Medi-Cal Caseload		% Difference
2019	April	201.6K
2020	April	200.0K
		-0.8%

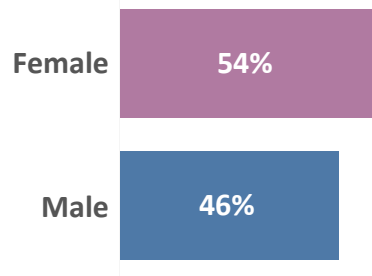
Medi-Cal is a public health insurance program which provides needed health care services for low-income individuals including families with children, seniors, persons with disabilities, foster care, pregnant women, and low income people with specific diseases such as tuberculosis, breast cancer, or HIV/AIDS. Medi-Cal is financed equally by the state and federal government

## Ethnicity and Language

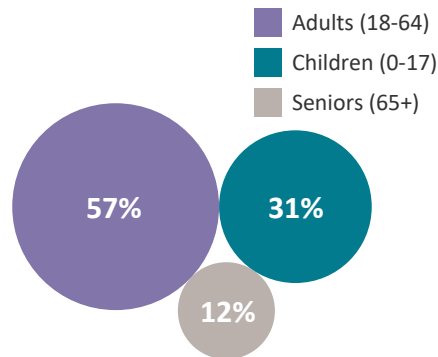


English		63.7%
Non-English	Spanish	21.6%
	Chinese	6.3%
	Other Asian	2.9%
	Other	2.6%
	Vietnamese	2.3%
	Farsi	0.4%
	Cambodian	0.1%

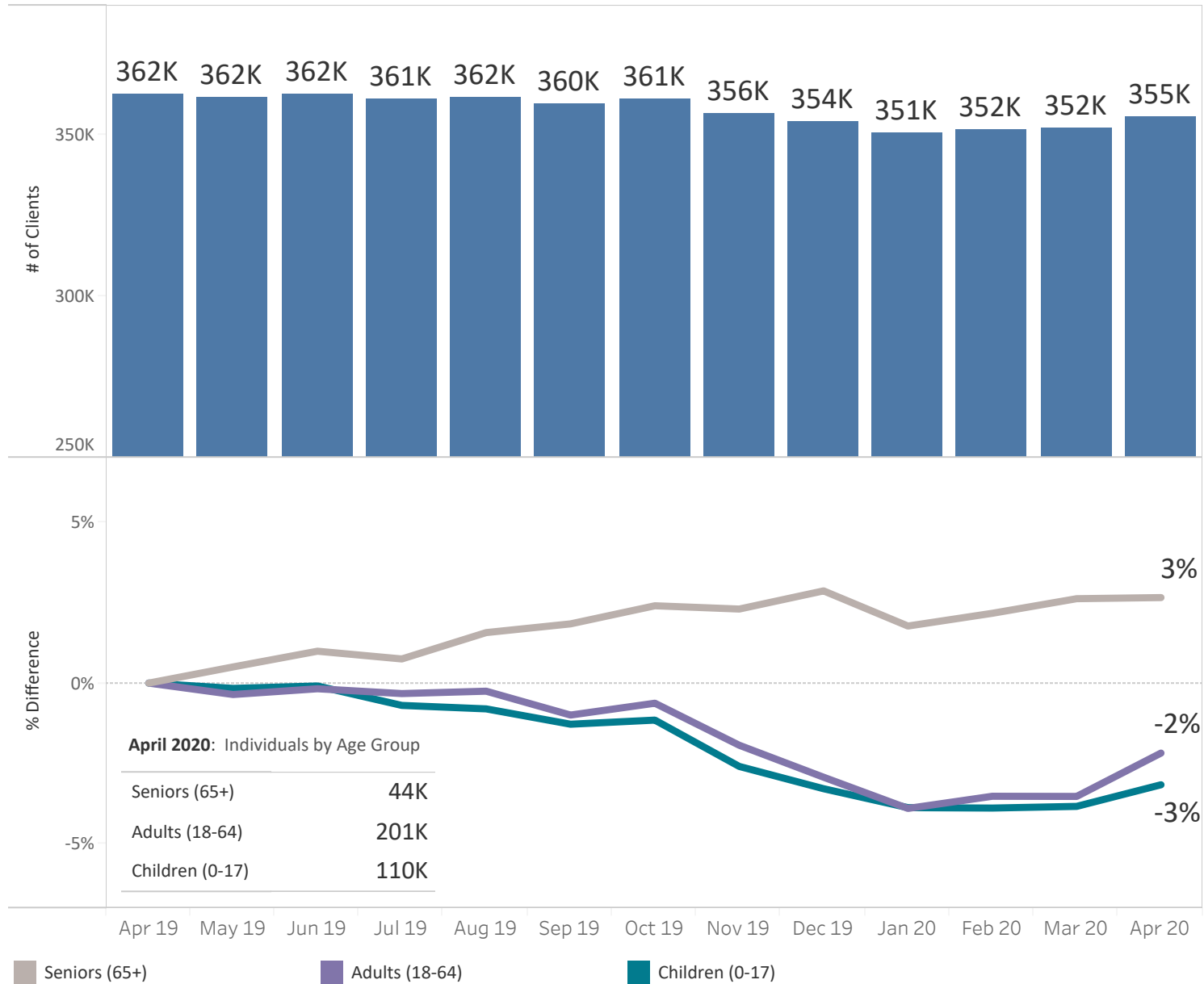
## Gender



## Age



## Medi-Cal Individuals



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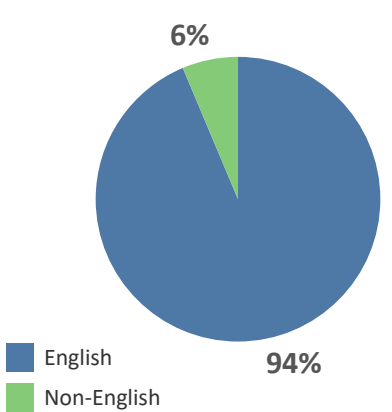
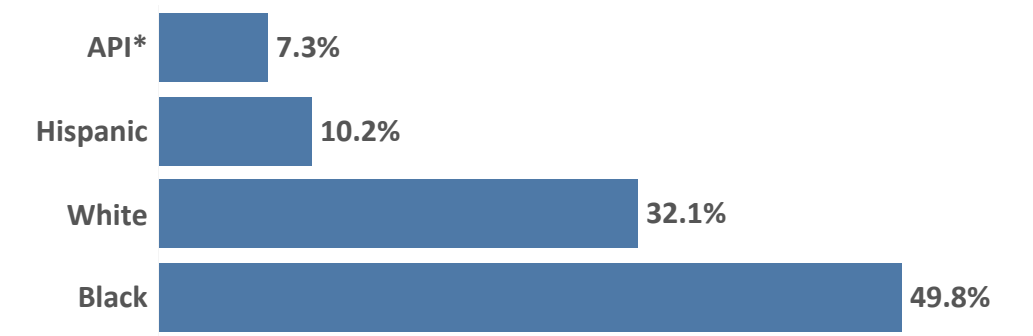
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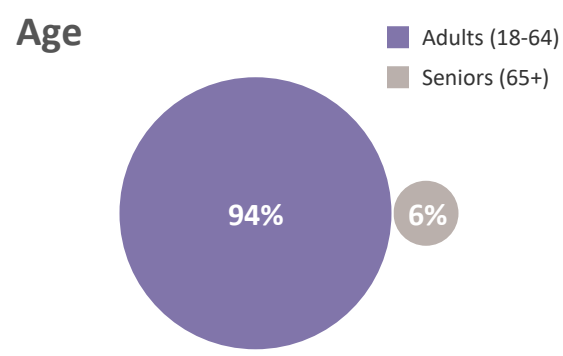
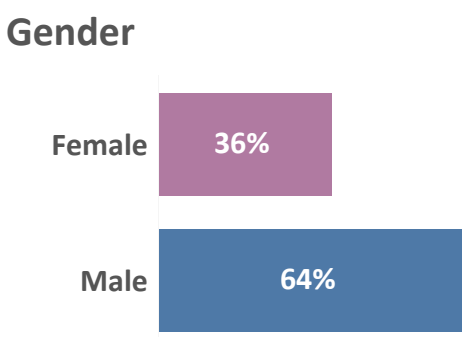
GA Caseload			% Difference
2019	April	8,986	-1.2%
2020	April	8,877	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

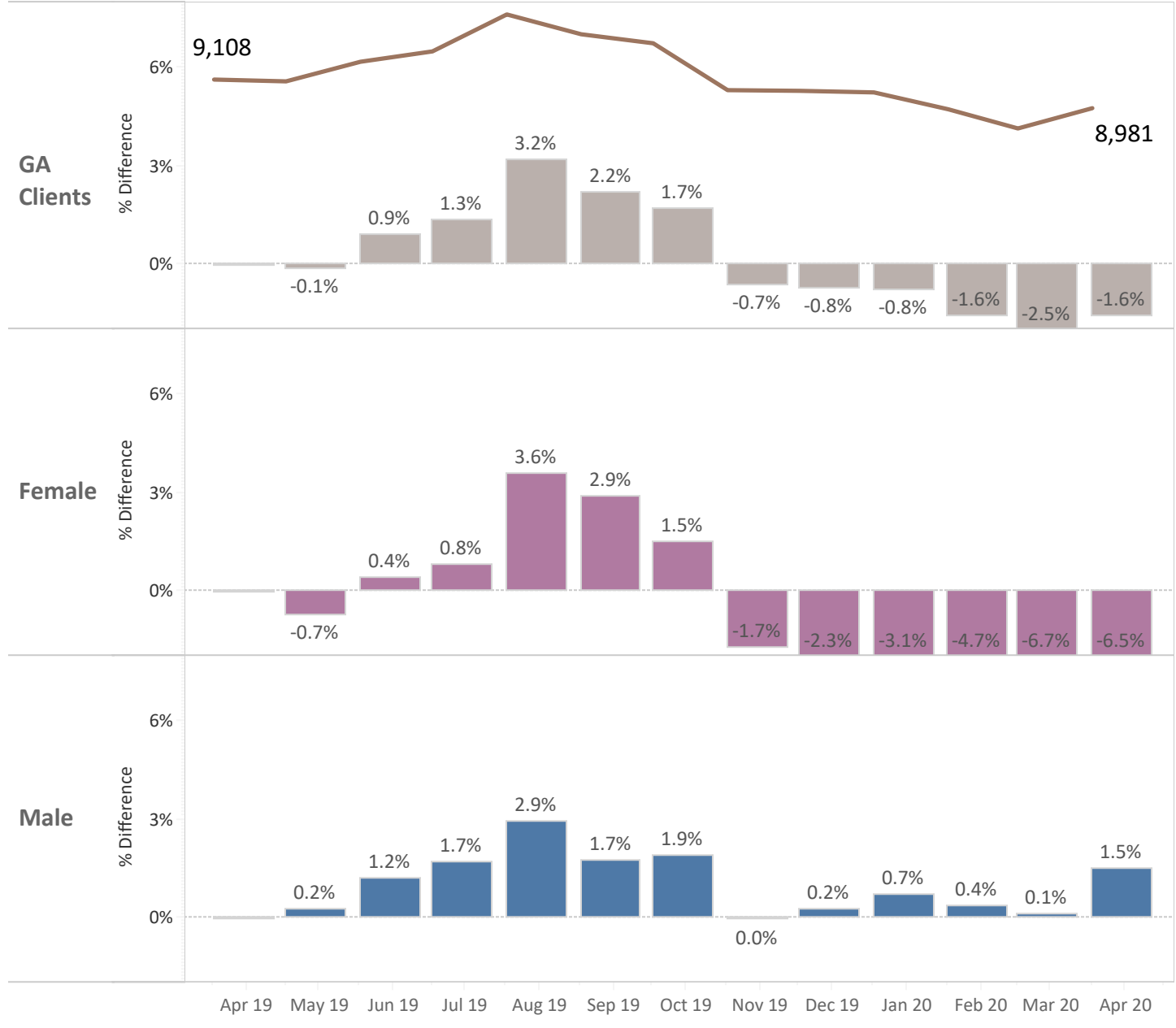
### Ethnicity and Language



English		93.7%
Non-English	Other Asian	1.5%
	Other	1.6%
	Spanish	1.6%
	Chinese	0.7%
	Vietnamese	0.6%
	Farsi	0.1%
	Cambodian	0.1%



### General Assistance Individuals



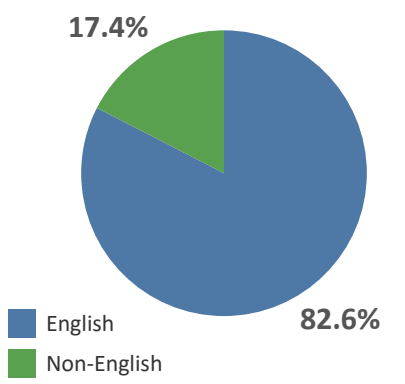
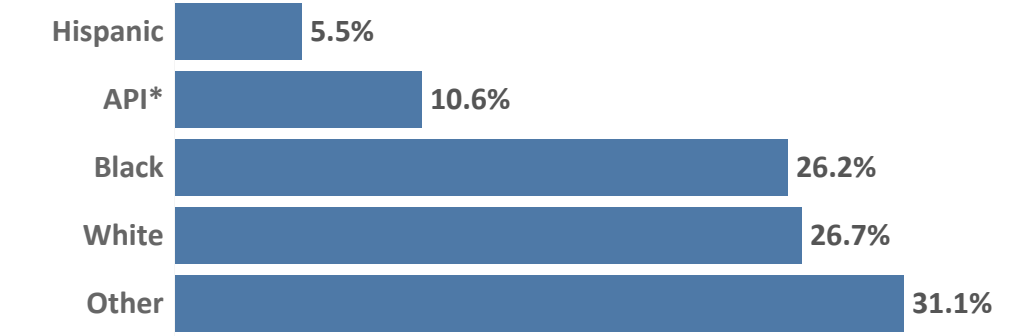
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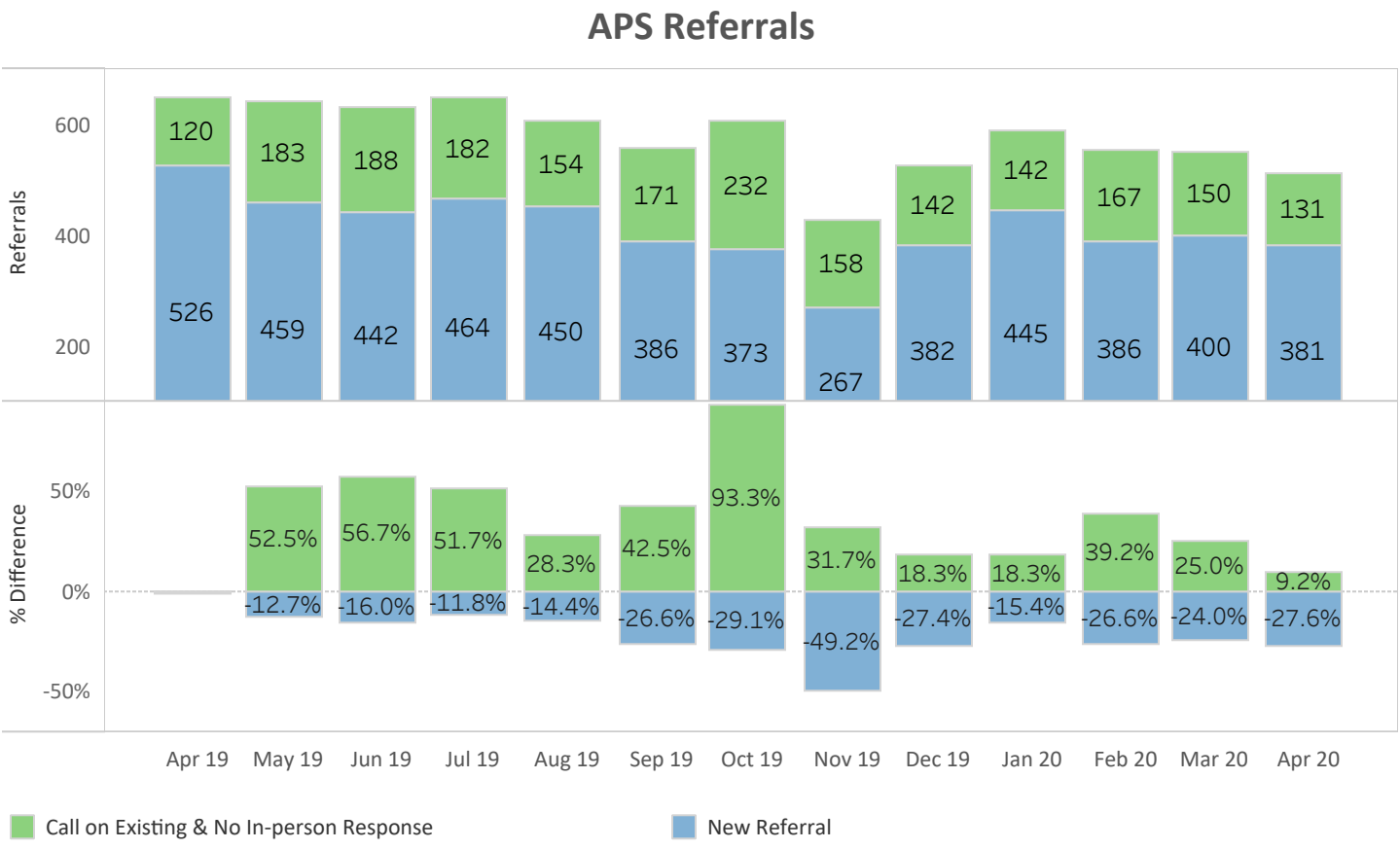
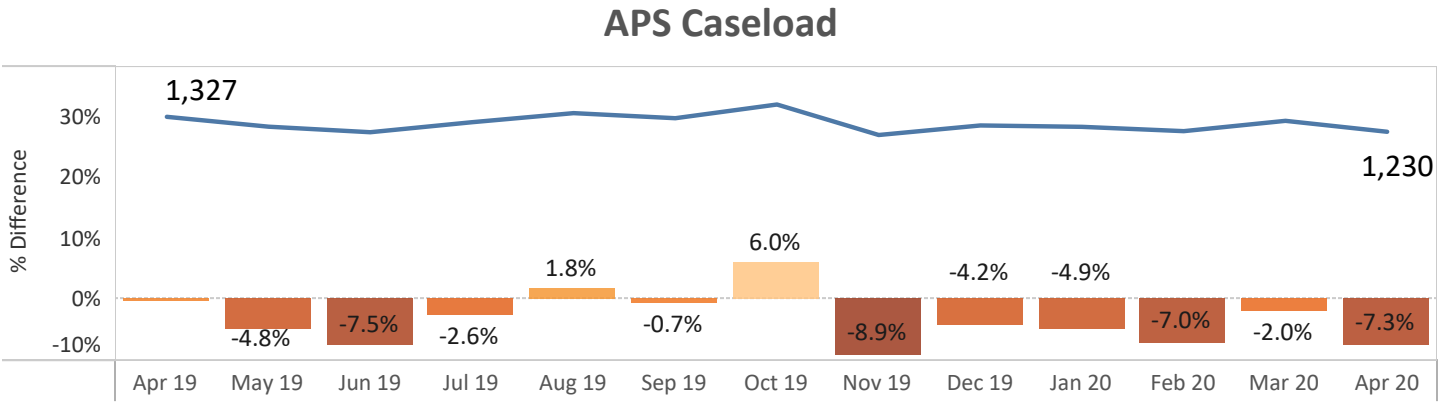
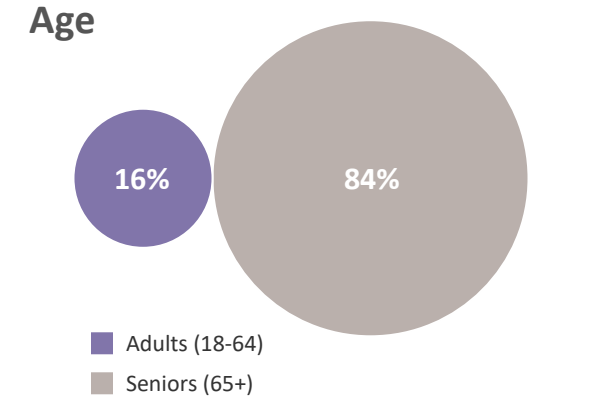
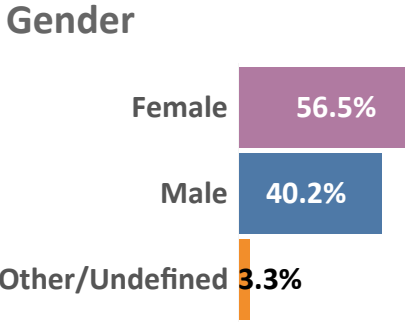
APS Caseload			% Difference
2019	April	1,327	-7.3%
2020	April	1,230	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

### Ethnicity and Language



Language	%
English	82.6%
Non-Engli.. Undefined	9.0%
Spanish	2.8%
Chinese	2.0%
Other Asian	1.6%
Other	1.1%
Farsi	0.5%
Vietnamese	0.3%



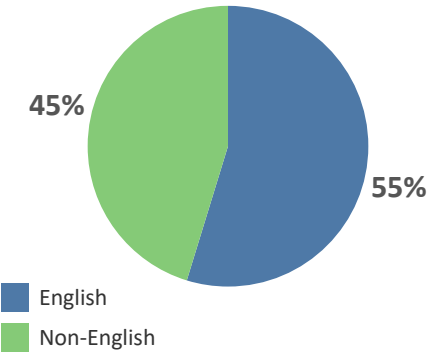
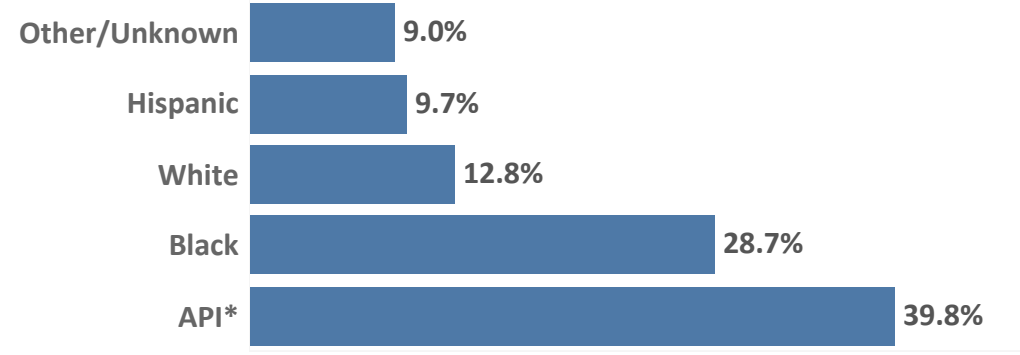
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IHSS Caseload			% Difference
2019	April	24.4K	+1.6%
2020	April	24.8K	

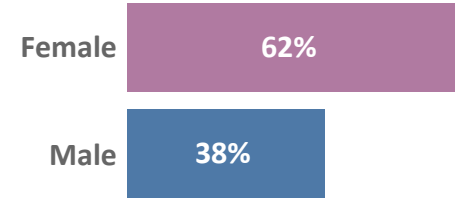
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

### Ethnicity and Language

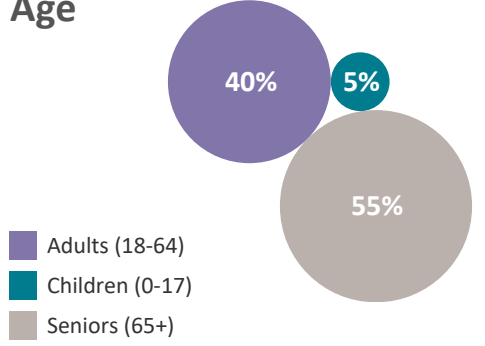


English		54.7%
Non-English		
Chinese	19.9%	
Other	6.4%	
Spanish	6.3%	
Vietnamese	4.0%	
Other Asian	3.9%	
Farsi	3.9%	
Cambodian	1.0%	

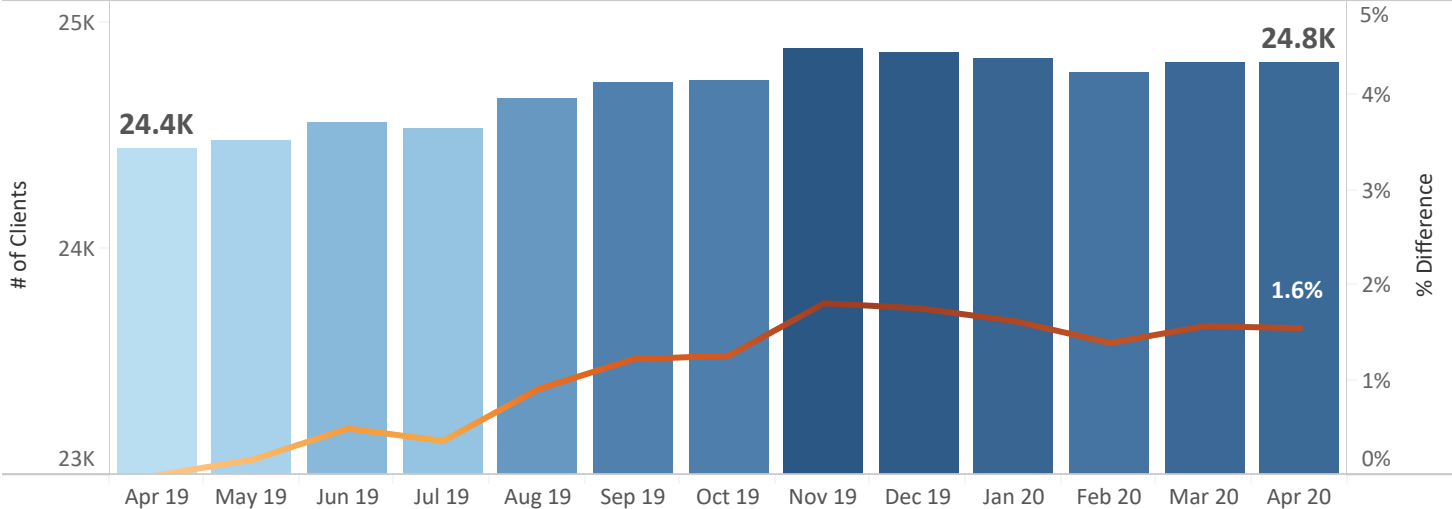
### Gender



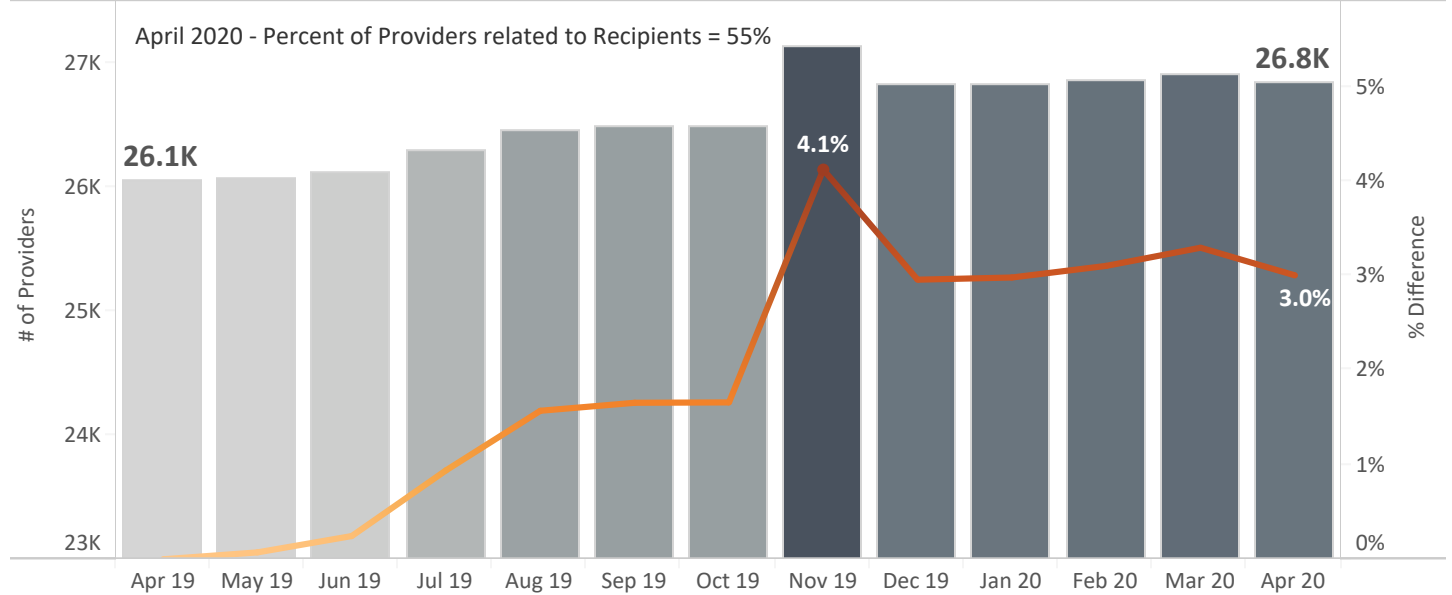
### Age



### IHSS Recipients



### IHSS Providers

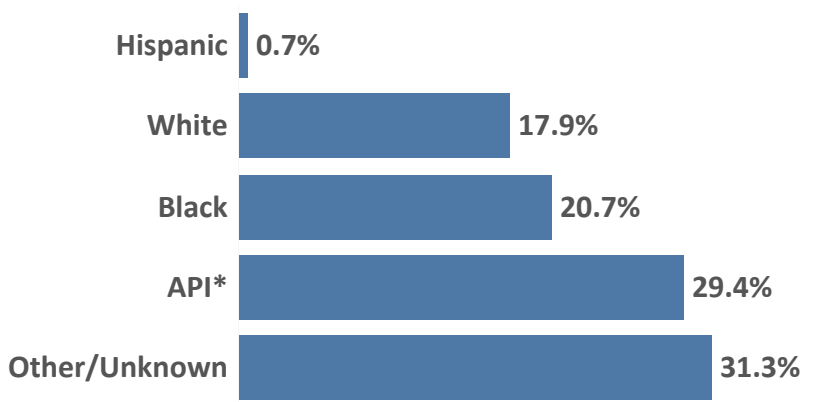


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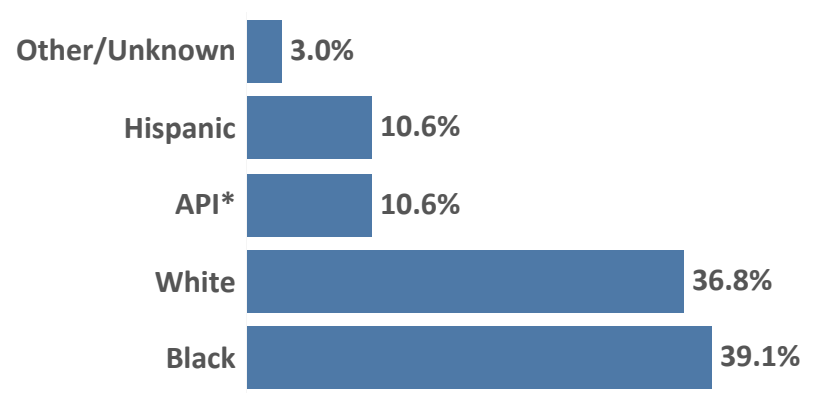
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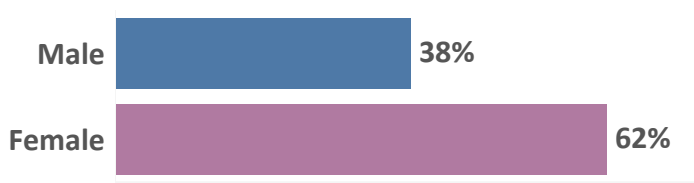
### Ethnicity - Congregate Meals



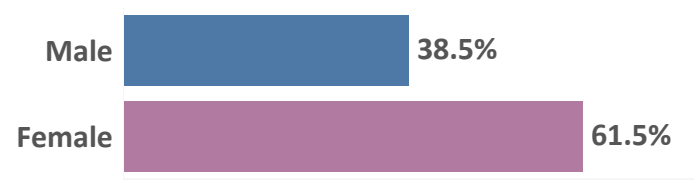
### Ethnicity - Home Delivered Meals



### Gender - Congregate Meals



### Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

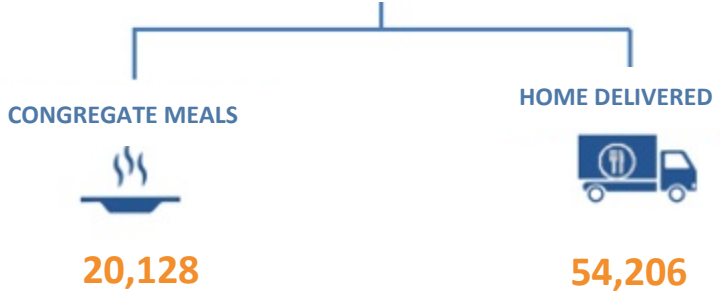
### Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

**Total Individuals Served: 13,579**



**Total Meals Served: 74,334**



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# Demographics by Program - Individuals

May 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS		Child Welfare (Placement)		Child Welfare (All Cases)	
<b>Total Persons</b>		355,409	100.0%	126,098	100.0%	19,036	100.0%	8,981	100.0%	24,821	100.0%	1,230	100.0%	1,172	100.0%	1,667	100.0%
<b>Seniors (65+)</b>	Female	26,496	7.5%	11,710	9.3%	1	0.0%	324	3.6%	9,449	38.1%	596	48.5%	0	0.0%	0	0.0%
	Male	17,852	5.0%	7,731	6.1%	5	0.0%	183	2.0%	4,248	17.1%	392	31.9%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	43	3.5%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	111,449	31.4%	38,202	30.3%	2,619	13.8%	2,950	32.8%	5,634	22.7%	97	7.9%	188	16.0%	206	12.4%
	Male	89,885	25.3%	26,900	21.3%	739	3.9%	5,524	61.5%	4,210	17.0%	101	8.2%	119	10.2%	136	8.2%
	Undefined	8	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	53,954	15.2%	20,534	16.3%	7,902	41.5%	0	0.0%	414	1.7%	0	0.0%	399	34.0%	649	38.9%
	Male	55,760	15.7%	21,013	16.7%	7,770	40.8%	0	0.0%	866	3.5%	0	0.0%	466	39.8%	674	40.4%
	Undefined	3	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

<b>Ethnicity</b>	355,409	100.0%	126,098	100.0%	19,036	100.0%	8,981	100.0%	24,821	100.0%	1,230	100.0%	1,172	100.0%	1,667	100.0%
API*	84,677	23.8%	19,920	15.8%	1,105	5.8%	658	7.3%	9,873	39.8%	130	10.6%	73	6.2%	110	6.6%
Black	58,619	16.5%	35,293	28.0%	8,300	43.6%	4,470	49.8%	7,132	28.7%	321	26.1%	598	51.0%	795	47.7%
Hispanic	112,688	31.7%	27,230	21.6%	5,261	27.6%	920	10.2%	2,418	9.7%	67	5.4%	5	0.4%	7	0.4%
Native American	855	0.2%	369	0.3%	41	0.2%	46	0.5%	65	0.3%	3	0.2%	11	0.9%	16	1.0%
White	98,404	27.7%	43,276	34.3%	4,329	22.7%	2,885	32.1%	3,165	12.8%	328	26.7%	348	29.7%	522	31.3%
Other	166	0.0%	10	0.0%	0	0.0%	2	0.0%	2,168	8.7%	381	31.0%	137	11.7%	217	13.0%

<b>Language</b>	355,409	100.0%	126,098	100.0%	19,036	100.0%	8,981	100.0%	24,821	100.0%	1,230	100.0%	1,172	100.0%	1,667	100.0%
English	226,325	63.7%	94,991	75.3%	15,730	82.6%	8,412	93.7%	13,587	54.7%	1,013	82.4%	1,048	89.4%	1,475	88.5%
Cambodian	506	0.1%	313	0.2%	14	0.1%	9	0.1%	243	1.0%	1	0.1%	0	0.0%	0	0.0%
Chinese	29,132	8.2%	8,543	6.8%	75	0.4%	166	1.8%	4,941	19.9%	25	2.0%	2	0.2%	4	0.2%
Farsi	1,584	0.4%	884	0.7%	130	0.7%	13	0.1%	960	3.9%	6	0.5%	2	0.2%	2	0.1%
Other	9,053	2.5%	3,098	2.5%	551	2.9%	142	1.6%	1,586	6.4%	128	10.4%	13	1.1%	21	1.3%
Other Asian	3,571	1.0%	950	0.8%	22	0.1%	35	0.4%	964	3.9%	19	1.5%	2	0.2%	2	0.1%
Spanish	76,900	21.6%	14,581	11.6%	2,445	12.8%	147	1.6%	1,555	6.3%	34	2.8%	104	8.9%	162	9.7%
Vietnamese	8,338	2.3%	2,738	2.2%	69	0.4%	57	0.6%	985	4.0%	4	0.3%	1	0.1%	1	0.1%

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# Individuals by Program and City of Residence

May 2020

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare		APS	
<b>Total Persons</b>		355,409	100.0%	126,098	100.0%	19,036	100.0%	8,981	100.0%	24,821	100.0%	1,667	100.0%	1,230	100.0%
<b>North County</b>	Alameda	12,641	3.6%	4,127	3.3%	480	2.5%	158	1.8%	930	3.7%	43	2.6%	58	4.7%
	Albany	2,548	0.7%	659	0.5%	100	0.5%	16	0.2%	68	0.3%	3	0.2%	12	1.0%
	Berkeley	13,169	3.7%	6,793	5.4%	512	2.7%	448	5.0%	1,259	5.1%	30	1.8%	118	9.6%
	Emeryville	2,259	0.6%	914	0.7%	109	0.6%	67	0.7%	204	0.8%	3	0.2%	7	0.6%
	Oakland	139,566	39.3%	62,390	49.5%	10,386	54.6%	5,592	62.3%	10,987	44.3%	440	26.4%	477	38.8%
	Piedmont	425	0.1%	82	0.1%	2	0.0%	4	0.0%	35	0.1%	3	0.2%	6	0.5%
<b>Tri-City</b>	Fremont	30,149	8.5%	7,751	6.1%	963	5.1%	446	5.0%	2,442	9.8%	62	3.7%	61	5.0%
	Newark	8,260	2.3%	2,156	1.7%	322	1.7%	82	0.9%	610	2.5%	20	1.2%	25	2.0%
	Union City	14,652	4.1%	3,754	3.0%	553	2.9%	140	1.6%	1,224	4.9%	32	1.9%	47	3.8%
<b>Central County</b>	Castro Valley	8,578	2.4%	2,208	1.8%	261	1.4%	113	1.3%	508	2.0%	37	2.2%	39	3.2%
	Hayward	54,957	15.5%	16,291	12.9%	2,622	13.8%	1,153	12.8%	2,922	11.8%	173	10.4%	156	12.7%
	San Leandro	30,693	8.6%	9,769	7.7%	1,377	7.2%	353	3.9%	1,857	7.5%	101	6.1%	100	8.1%
	San Lorenzo	6,974	2.0%	1,966	1.6%	253	1.3%	73	0.8%	425	1.7%	31	1.9%	21	1.7%
<b>Tri-Valley</b>	Dublin	5,757	1.6%	1,525	1.2%	211	1.1%	44	0.5%	463	1.9%	17	1.0%	17	1.4%
	Livermore	10,873	3.1%	2,956	2.3%	449	2.4%	173	1.9%	462	1.9%	38	2.3%	52	4.2%
	Pleasanton	5,806	1.6%	1,308	1.0%	154	0.8%	41	0.5%	379	1.5%	13	0.8%	26	2.1%
<b>Other</b>	Other	8,102	2.3%	1,449	1.1%	282	1.5%	78	0.9%	46	0.2%	621	37.3%	8	0.7%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker Relative:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

**Child-Only:** Families with children living in the home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

## CalFresh

**Non-Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non-Assistance CalFresh Caseloads:** Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**THP+FC:** Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

**Non-Minor Dependents:** Youth ages 18-20 in Extended Foster Care under AB12.

**SILP:** Supervised Independent Living Placement.

**Guardian Home:** Placement with court-appointed legal guardian.

**Relative/NREFM:** Relative/Non-Relative Extended Family Member.

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth.

**Foster Family Home:** County licensed foster care home.

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.

**STRTP:** Short Term Residential Treatment Program.