

Social Services Agency

November 2019 MONTHLY REPORT



Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 396,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



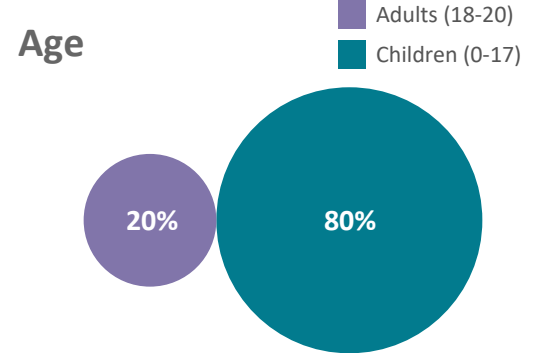
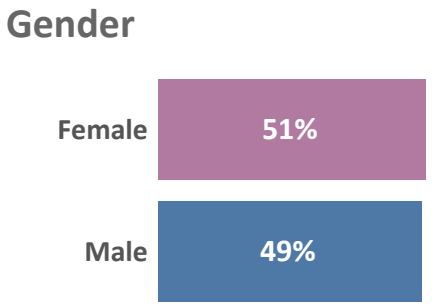
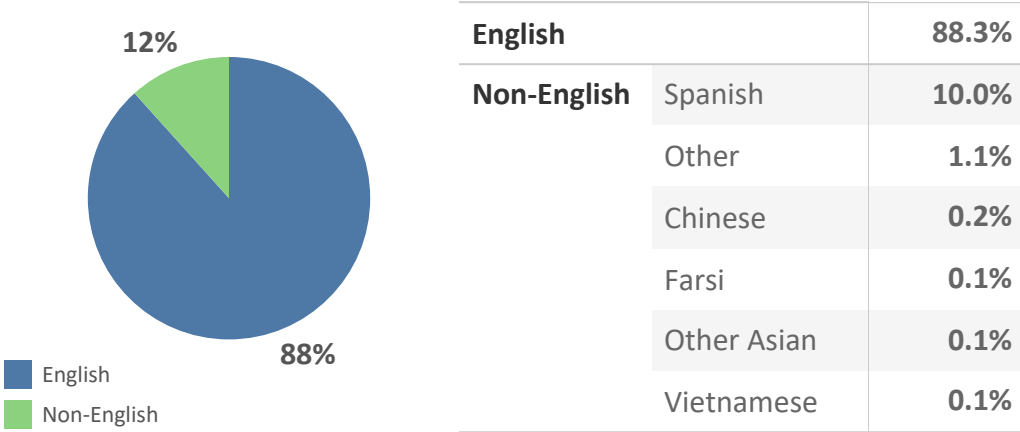
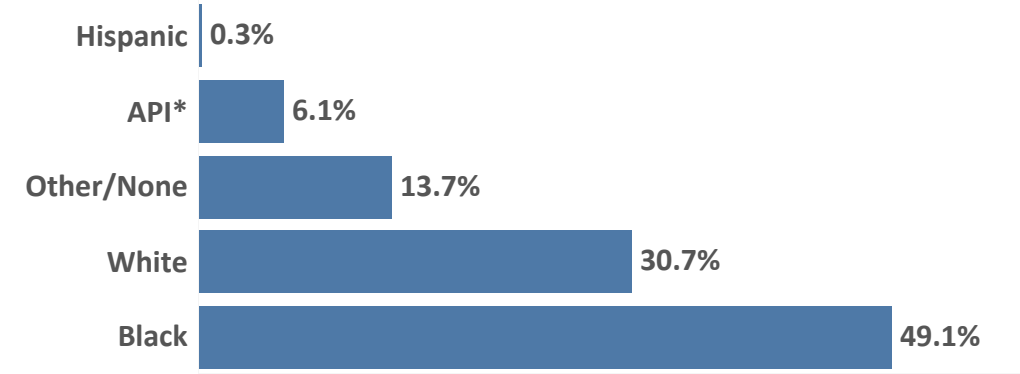
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in October 2019 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

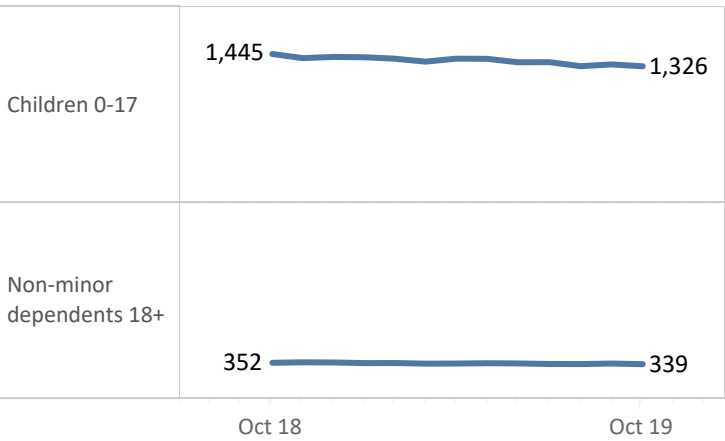
Child Welfare Caseload			% Difference
2018	October	1.8K	-7.3%
2019	October	1.7K	

Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

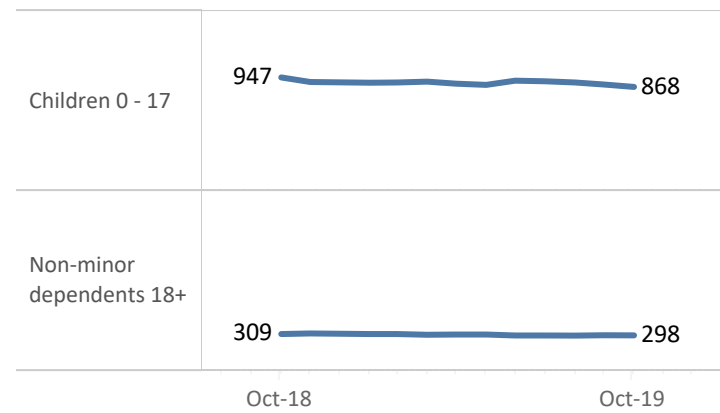
Ethnicity and Language



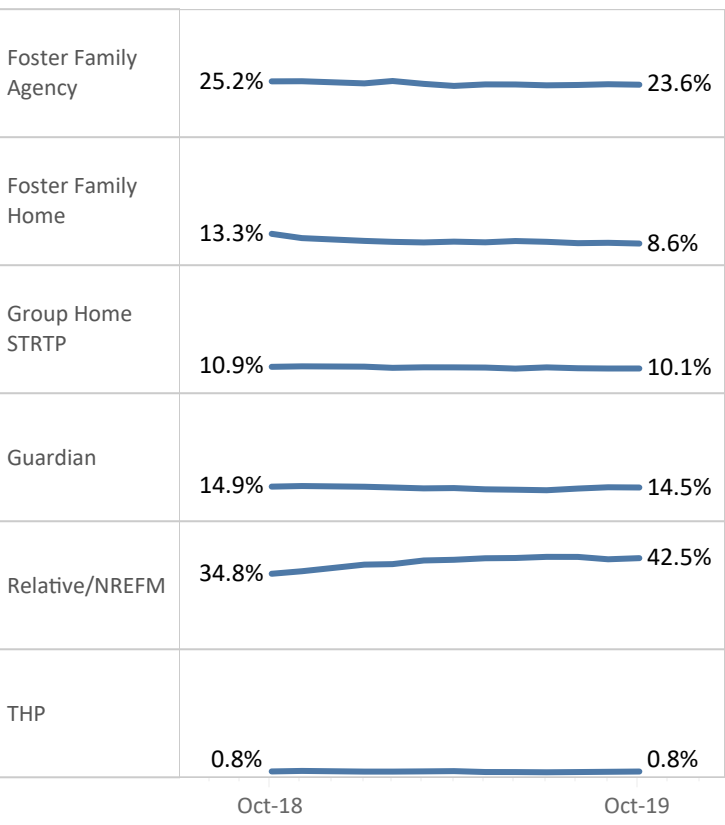
Child Welfare Children and Non-Minor Dependent Youth in Cases



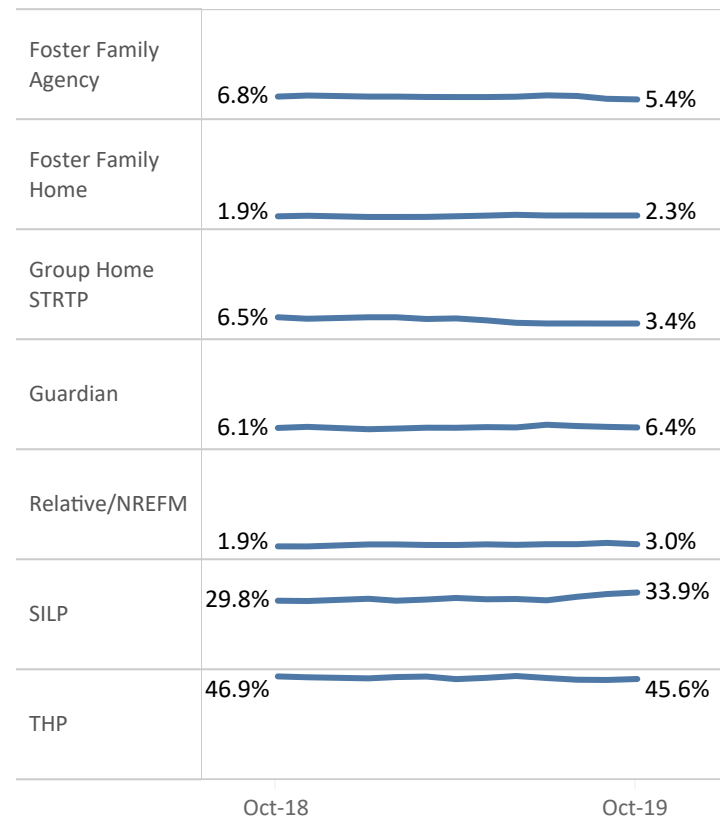
Child Welfare Children and Non-Minor Dependents in Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

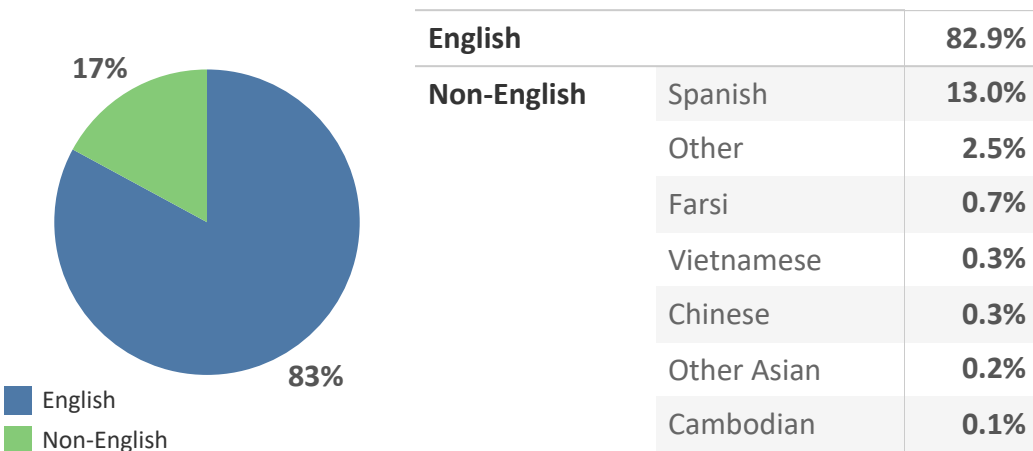
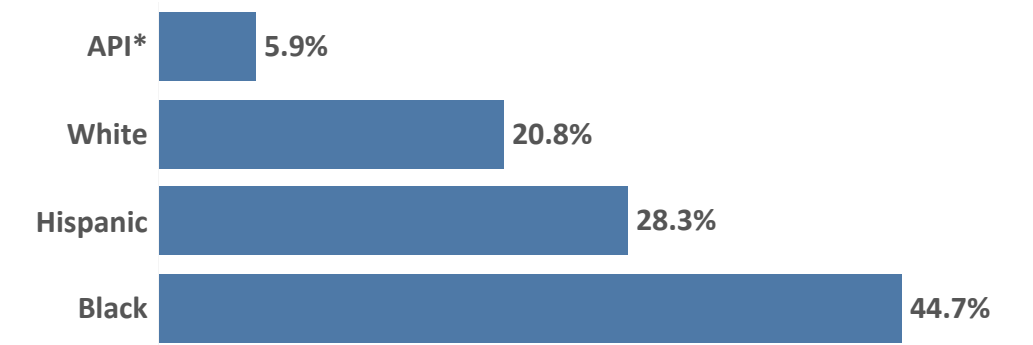


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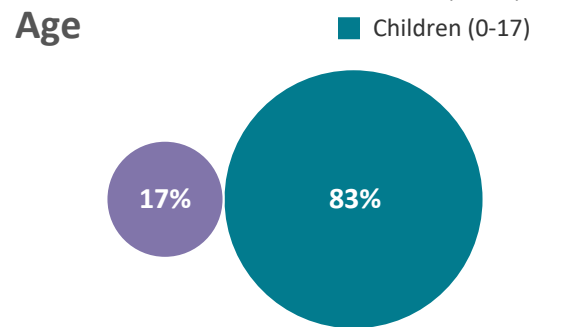
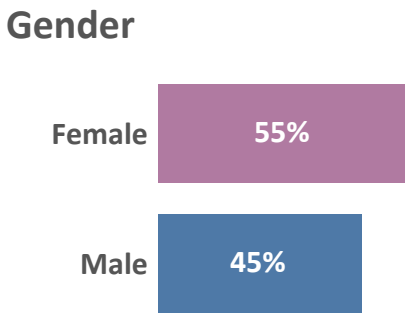
Definitions of terms appear on the last page
*Asian/Pacific Islander

CalWORKs Caseload			% Difference
2018	October	10.1K	-10.0%
2019	October	9.1K	

Ethnicity and Language

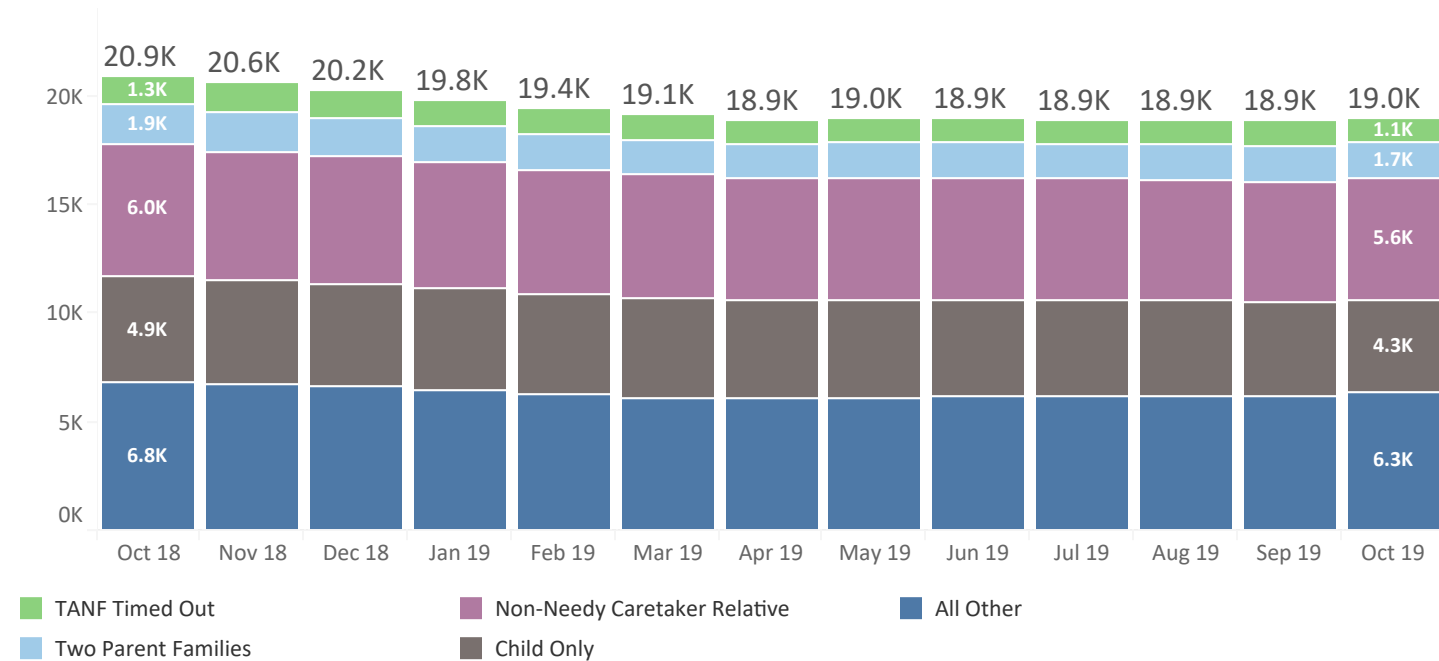


English		82.9%
Non-English	Spanish	13.0%
	Other	2.5%
	Farsi	0.7%
	Vietnamese	0.3%
	Chinese	0.3%
	Other Asian	0.2%
	Cambodian	0.1%

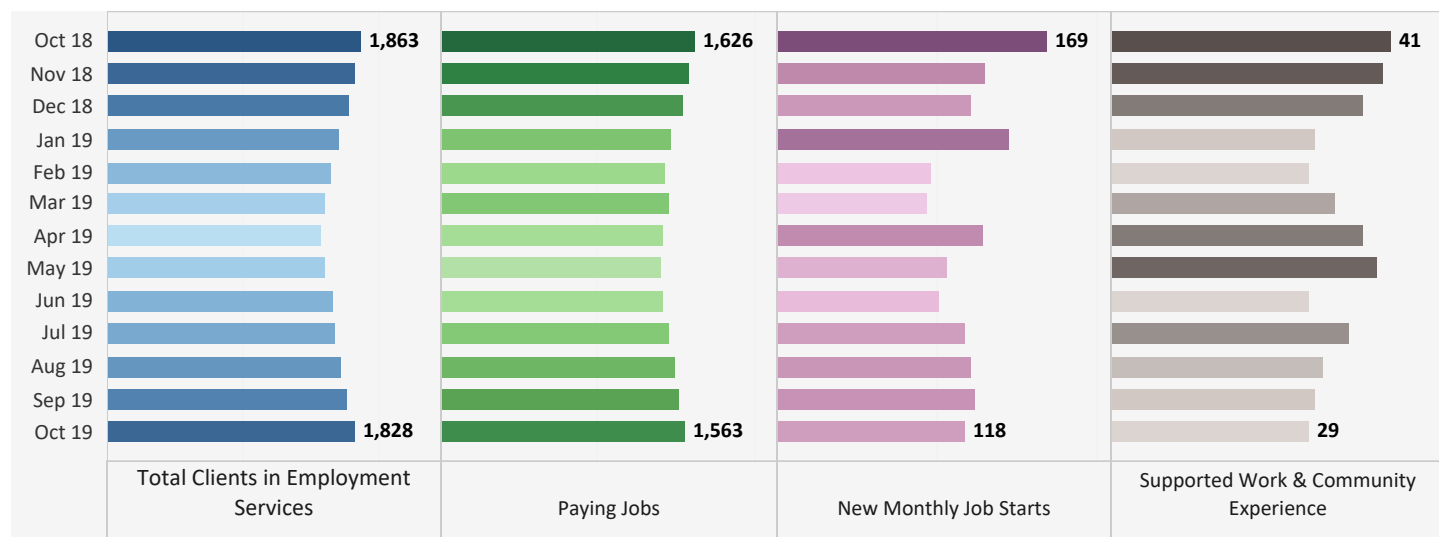


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

CalWORKs Individuals by Case Type



Welfare to Work Individuals



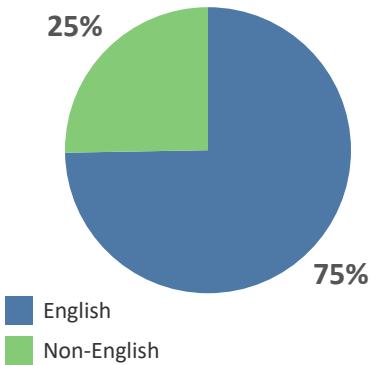
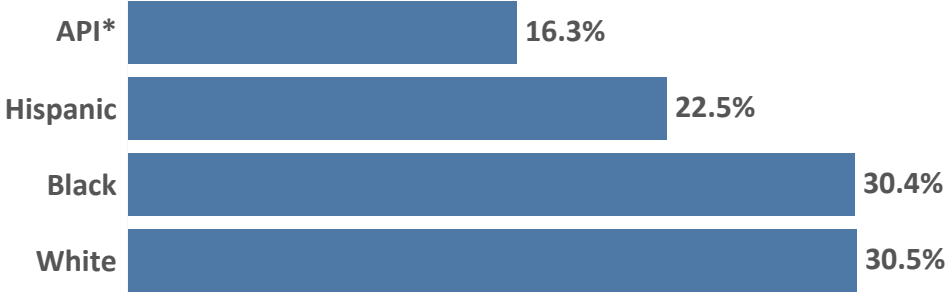
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CalFresh Caseload			% Difference
2018	October	54.7K	+18.9%
2019	October	65.1K	

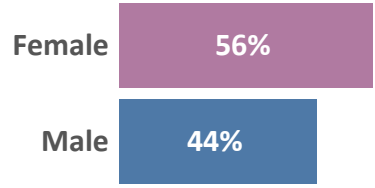
NA CalFresh Caseload			% Difference
2018	October	49.4K	+22.3%
2019	October	60.4K	

Ethnicity and Language

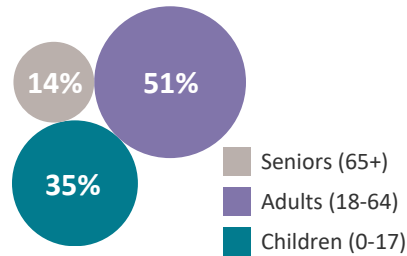


English		74.7%
Non-English	Spanish	11.9%
	Chinese	5.6%
	Other	2.6%
	Vietnamese	2.2%
	Other Asian	1.9%
	Farsi	0.7%
	Cambodian	0.3%

Gender

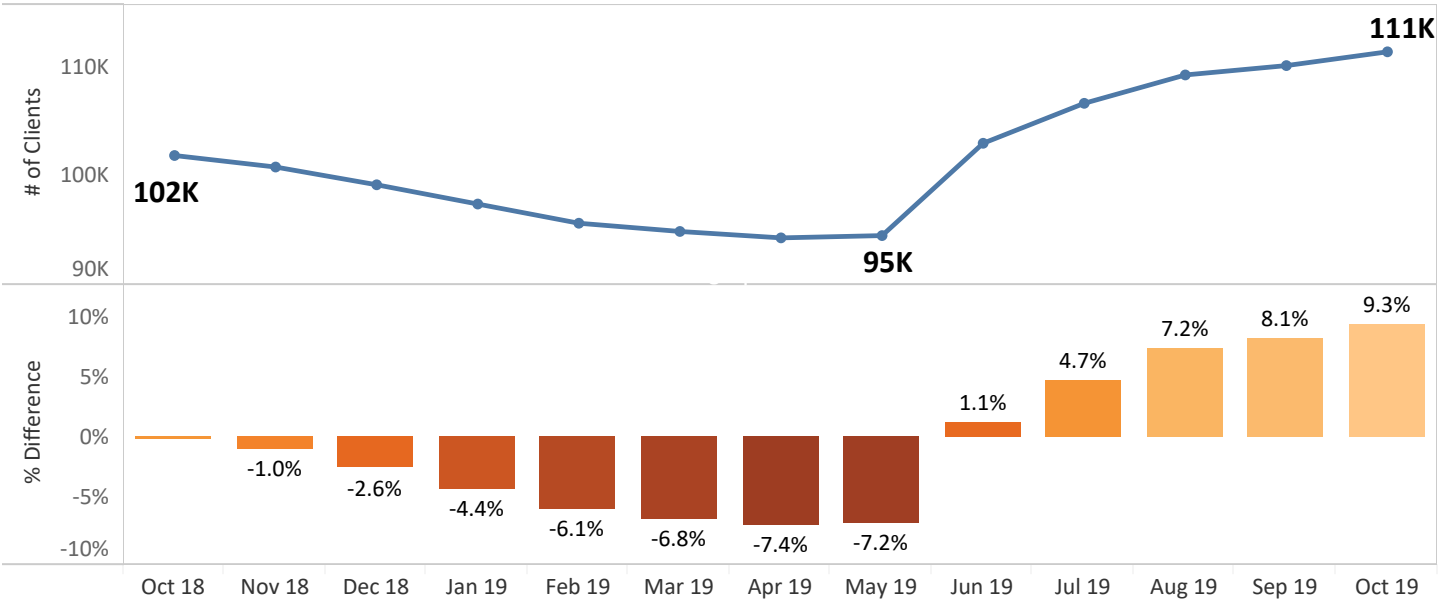


Age

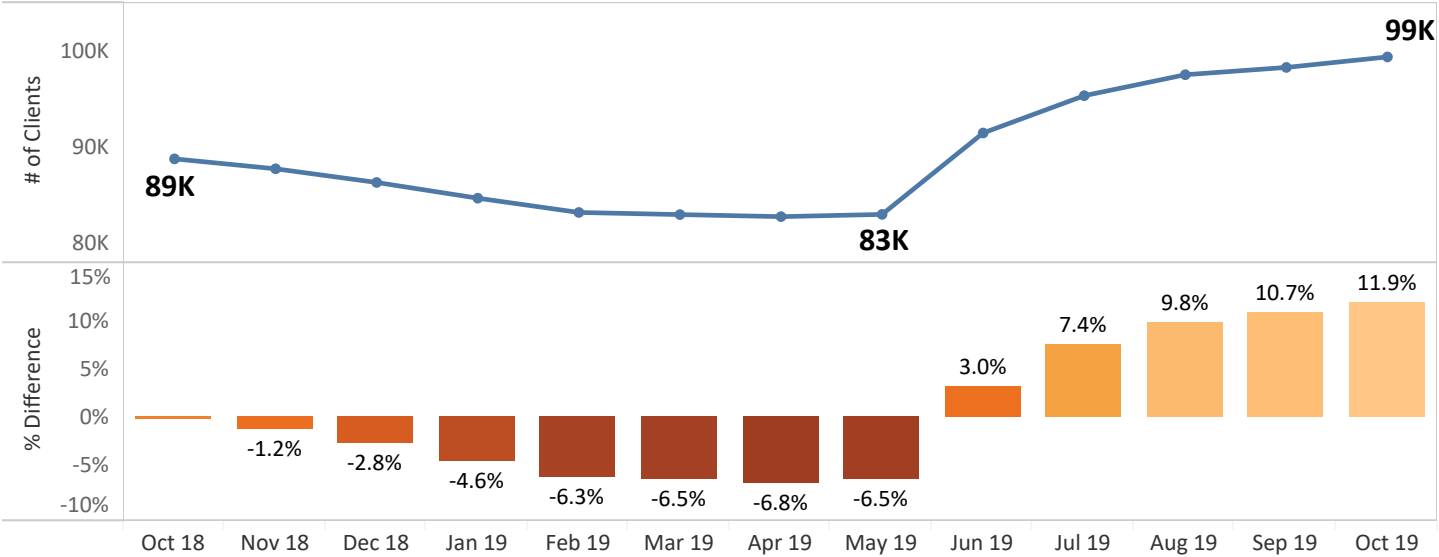


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals

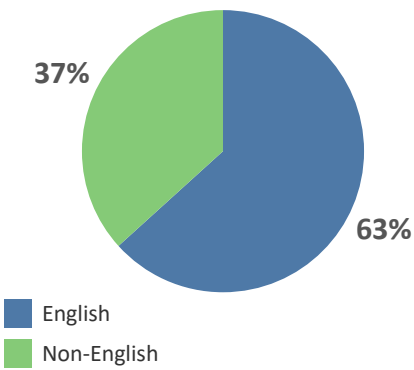
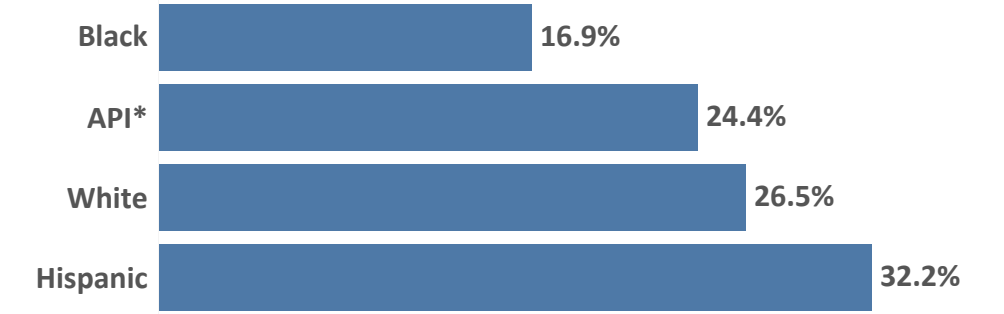


% change/difference is calculated relative to the first month in the observed year.

Medi-Cal Caseload

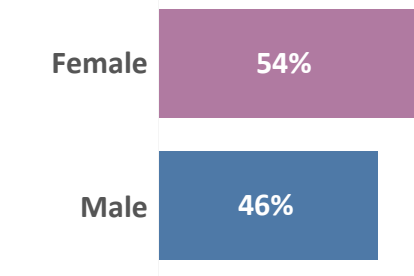
Medi-Cal Caseload			% Difference
2018	October	204.6K	-1.1%
2019	October	202.3K	

Ethnicity and Language

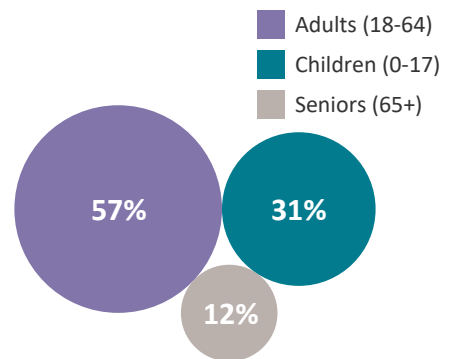


English			63.3%
Non-English	Spanish	21.8%	
	Chinese	6.3%	
	Other Asian	3.0%	
	Other	2.6%	
	Vietnamese	2.4%	
	Farsi	0.5%	
	Cambodian	0.1%	

Gender

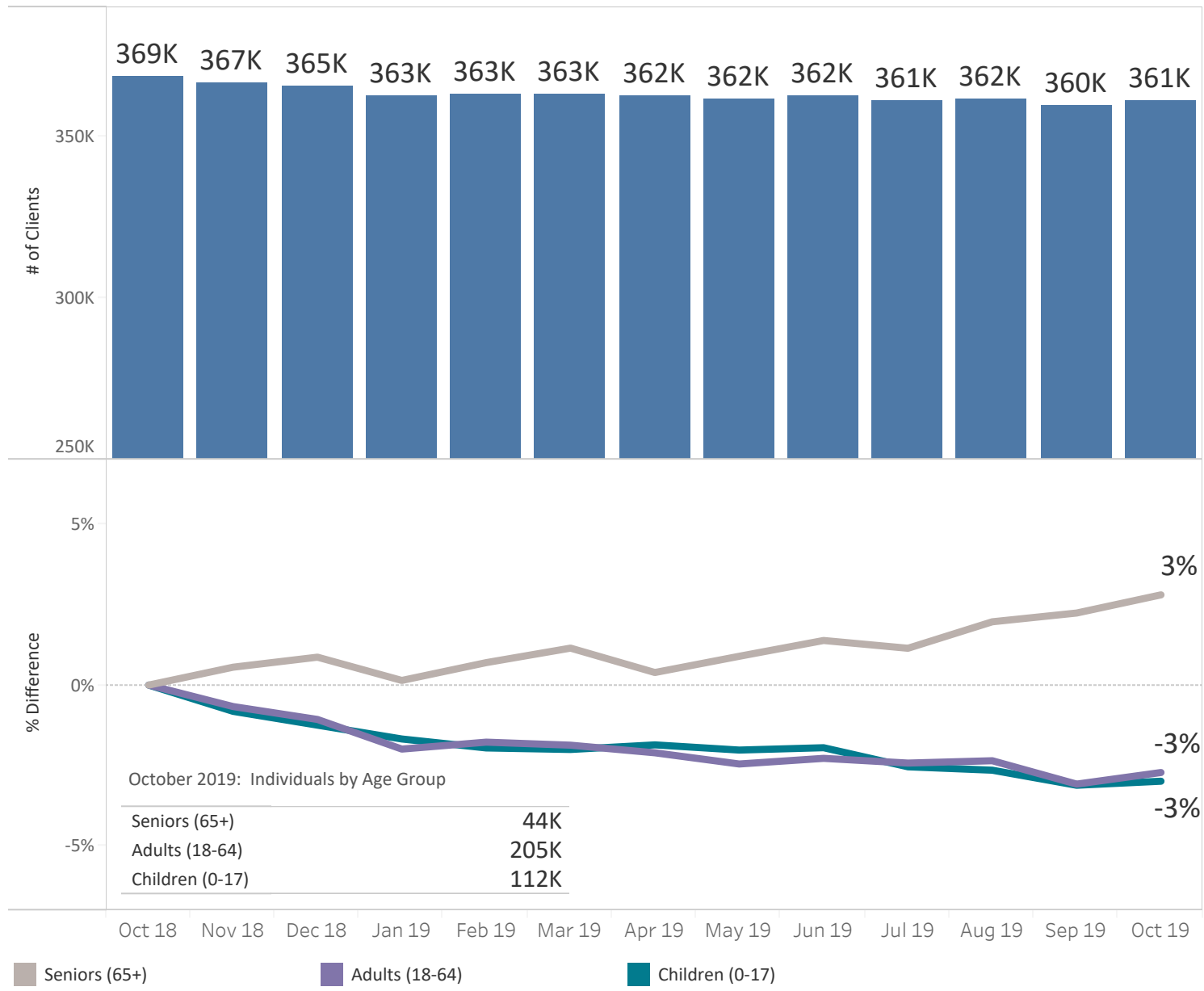


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



October 2019: Individuals by Age Group

Seniors (65+)	44K
Adults (18-64)	205K
Children (0-17)	112K

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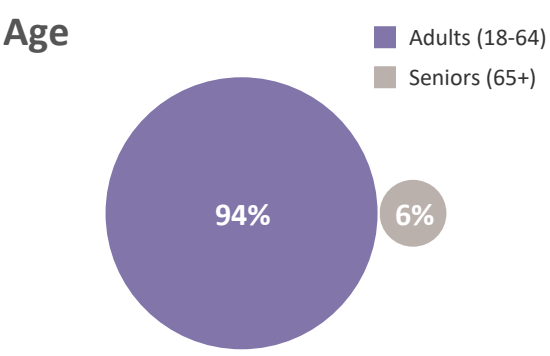
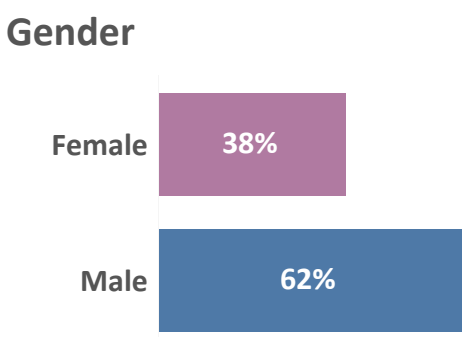
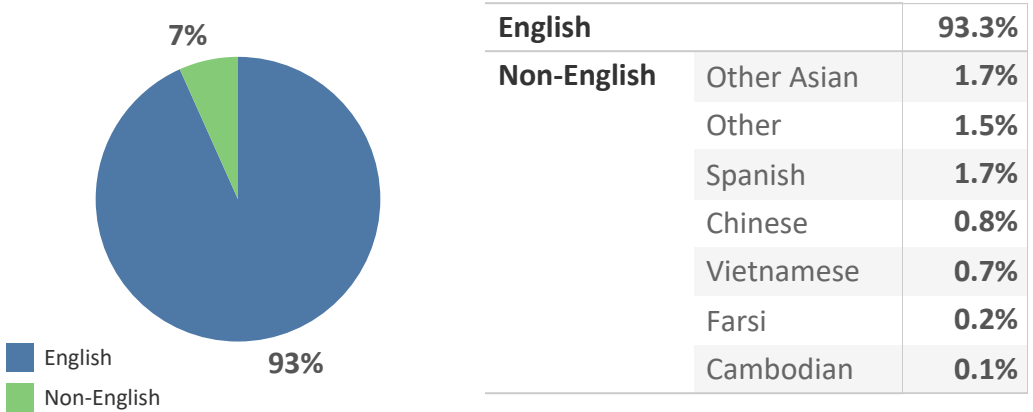
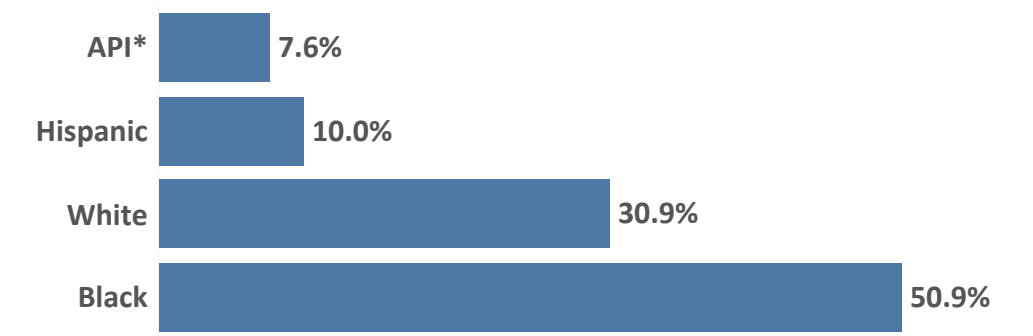
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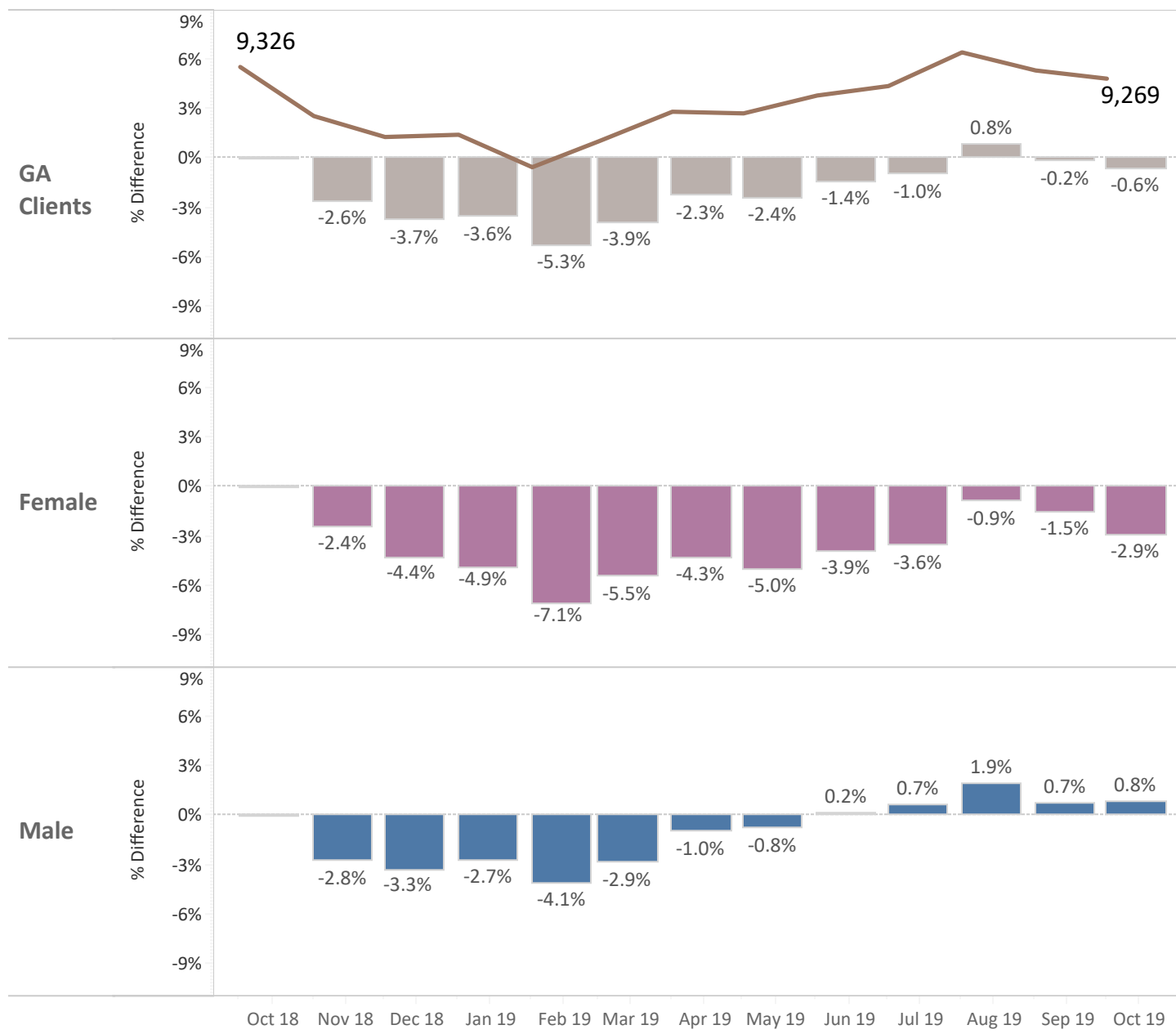
GA Caseload			% Difference
2018	October	9.2K	-0.6%
2019	October	9.1K	

General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

Ethnicity and Language



General Assistance Individuals



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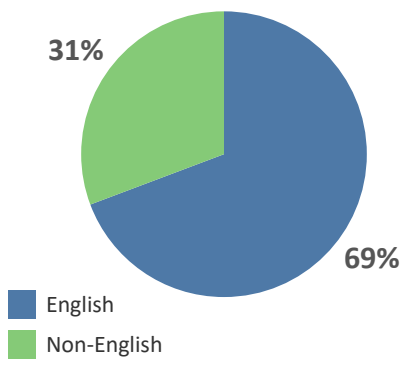
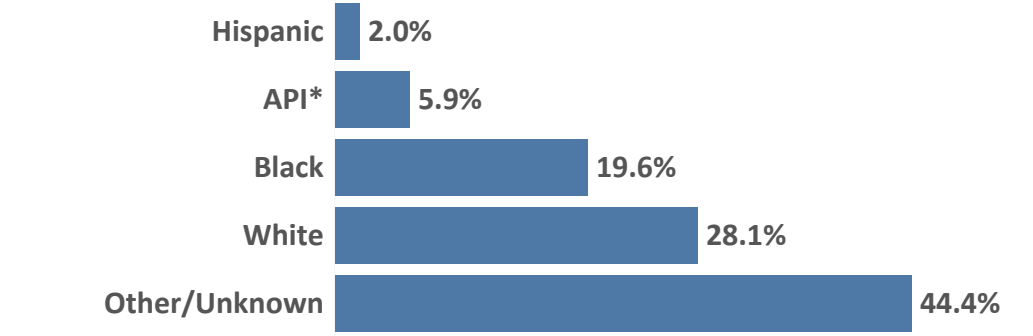
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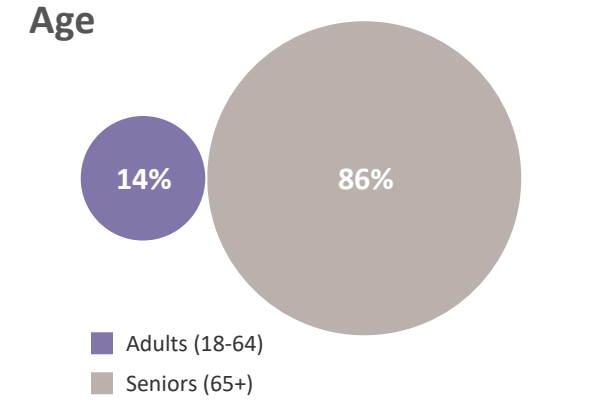
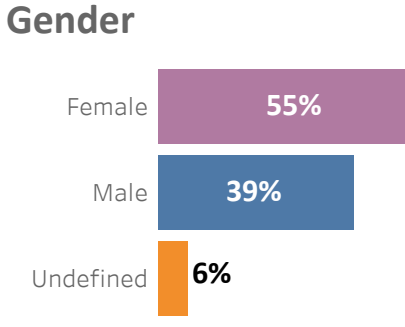
APS Caseload			% Difference
2018	October	1,042	+35.0%
2019	October	1,407	

Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these programs provide a continuum of services that form a safety net for vulnerable adults.

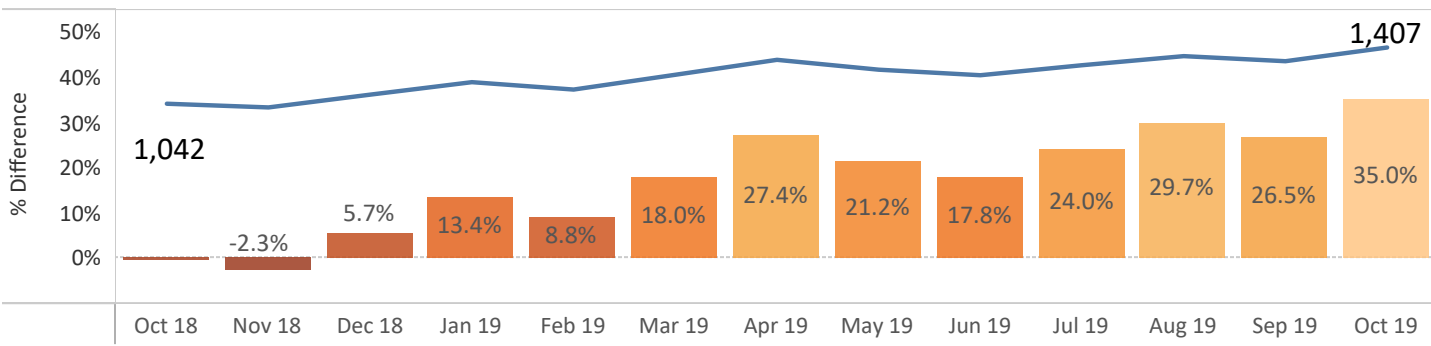
Ethnicity and Language



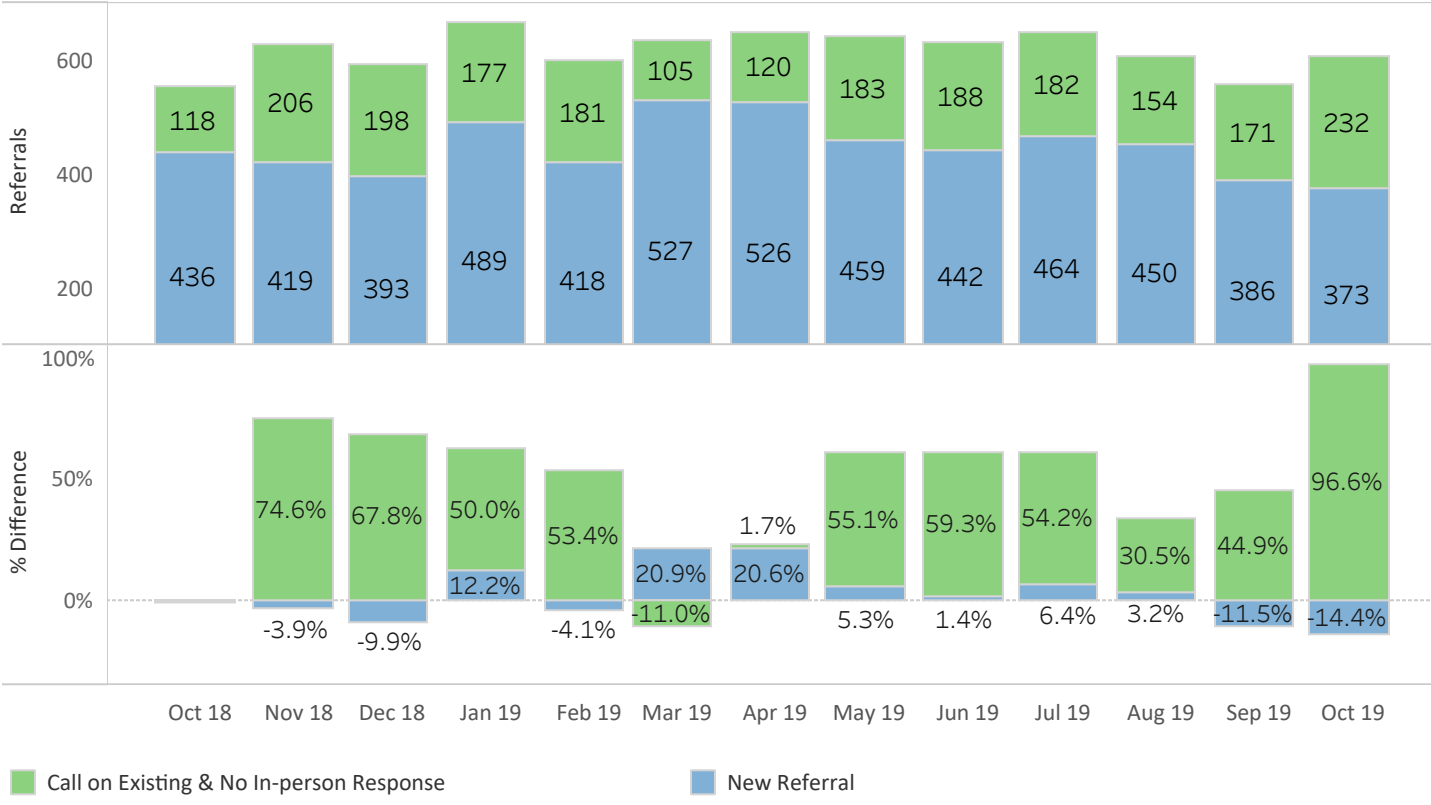
English		69.3%
Non-English	Other	20.3%
	Spanish	5.2%
	Chinese	3.9%
	Other Asian	1.3%



APS Caseload



APS Referrals



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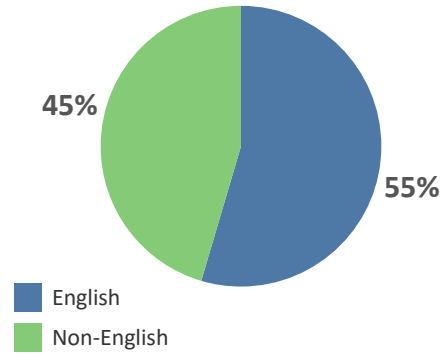
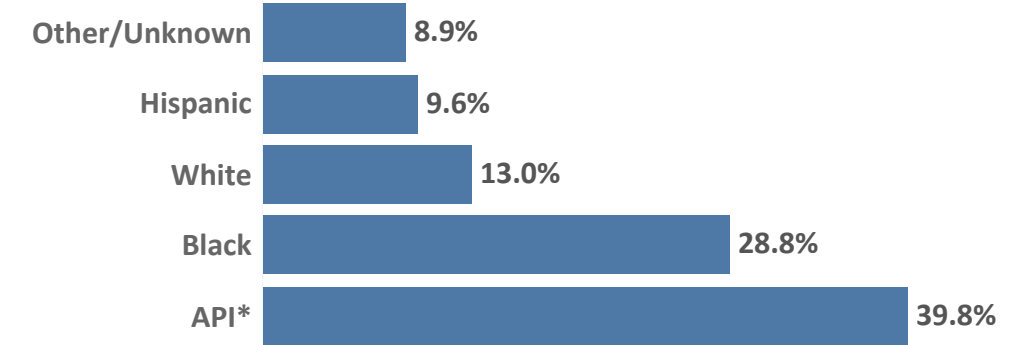
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IHSS Caseload

IHSS Caseload			% Difference
2018	October	24.3K	+1.8%
2019	October	24.8K	

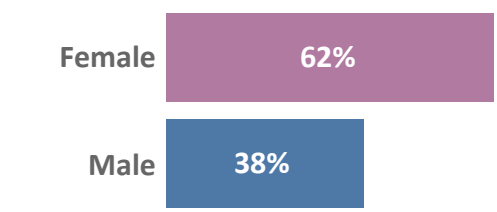
IHSS provides in-home care for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

Ethnicity and Language

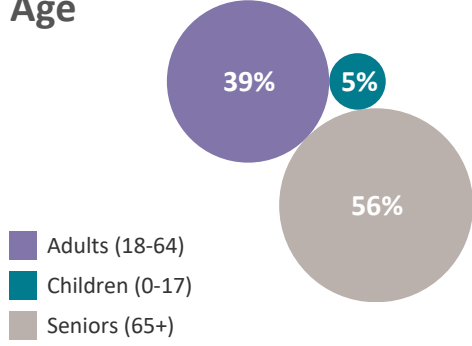


English			54.6%
Non-English			
Chinese		19.8%	
Other		6.4%	
Spanish		6.3%	
Other Asian		4.1%	
Farsi		3.9%	
Vietnamese		3.9%	
Cambodian		1.0%	

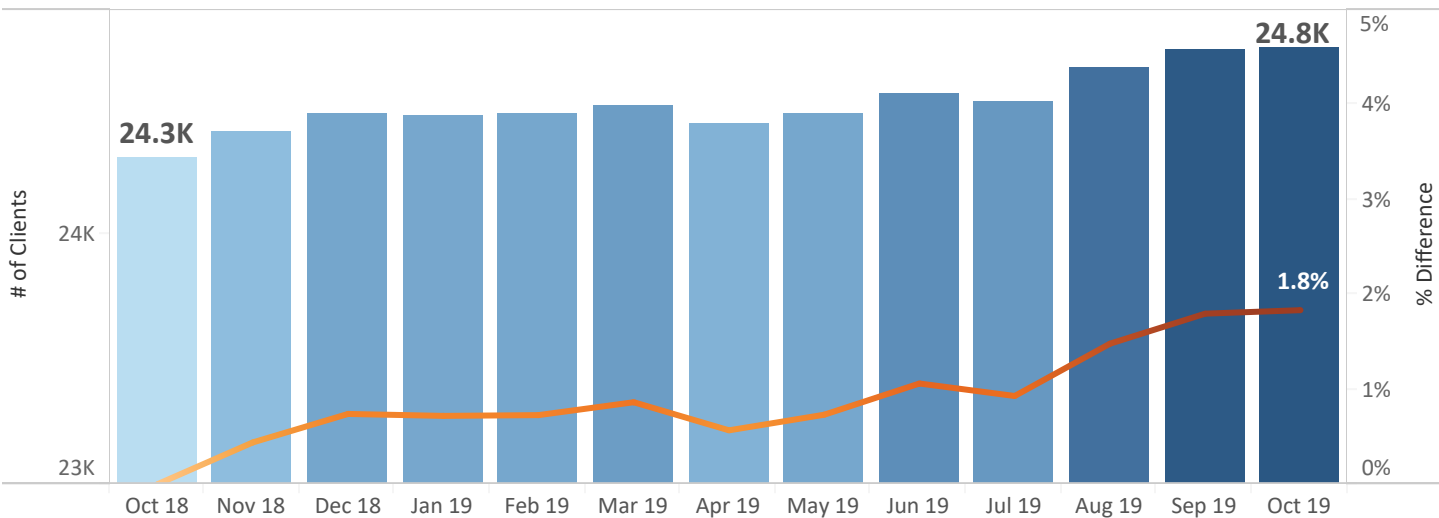
Gender



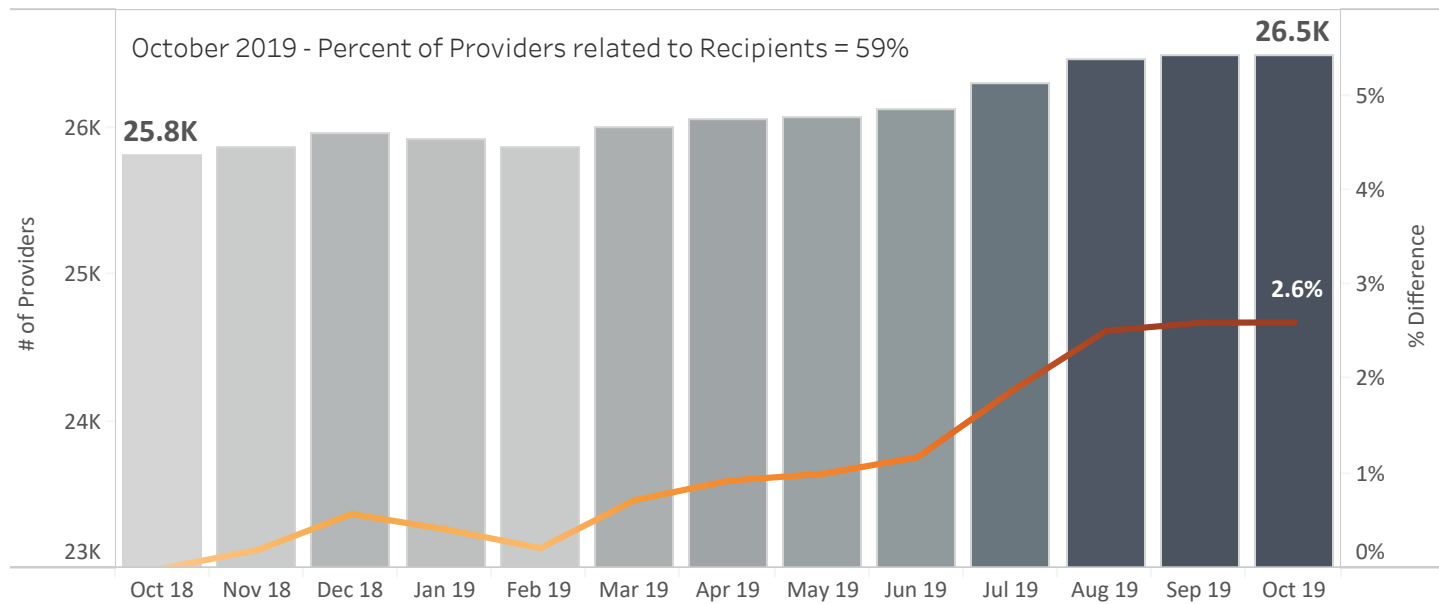
Age



IHSS Recipients



IHSS Providers

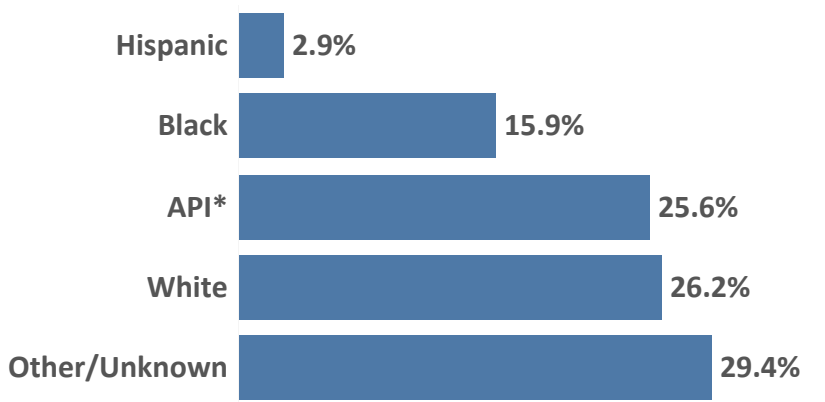


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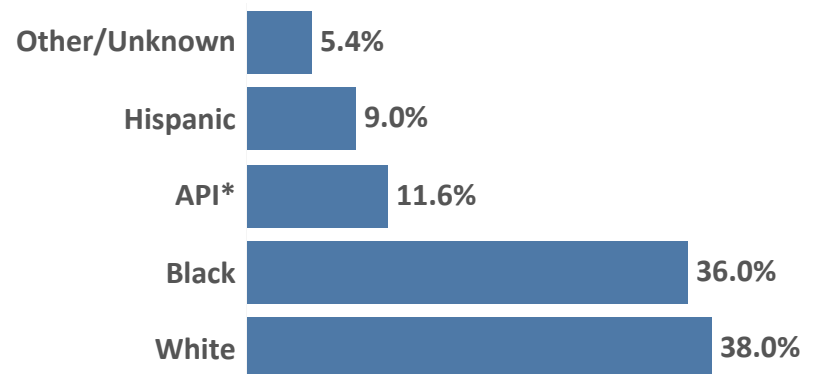
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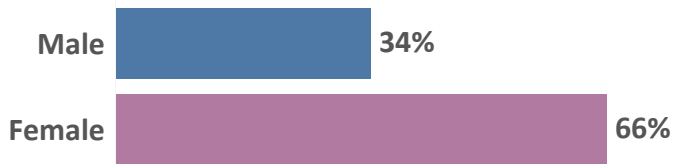
Ethnicity - Congregate Meals



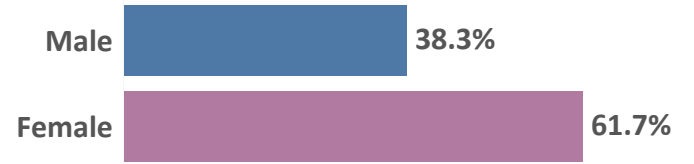
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

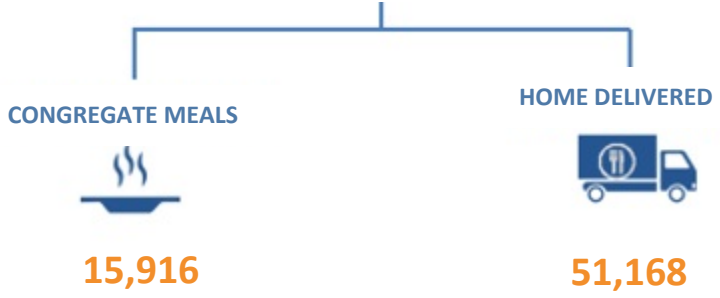
Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,646



Total Meals Served: 67,084



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Demographics by Program - Individuals

November 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (Placement)		Child Welfare (All Cases)	
Total Persons		360,765	100.0%	111,353	100.0%	19,205	100.0%	9,269	100.0%	24,750	100.0%	153	100.0%	1,166	100.0%	1,665	100.0%
Seniors (65+)	Female	26,376	7.3%	9,650	8.7%	1	0.0%	353	3.8%	9,553	38.6%	73	47.7%	0	0.0%	0	0.0%
	Male	17,862	5.0%	6,330	5.7%	4	0.0%	198	2.1%	4,308	17.4%	48	31.4%	0	0.0%	0	0.0%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	10	6.5%	0	0.0%	0	0.0%
Adults (18-64)	Female	113,117	31.4%	33,444	30.0%	2,607	13.6%	3,194	34.5%	5,525	22.3%	12	7.8%	195	16.7%	209	12.6%
	Male	91,409	25.3%	23,056	20.7%	630	3.3%	5,524	59.6%	4,188	16.9%	10	6.5%	117	10.0%	130	7.8%
	Undefined	5	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Children (0-17)	Female	54,997	15.2%	19,295	17.3%	8,036	41.8%	0	0.0%	377	1.5%	0	0.0%	386	33.1%	631	37.9%
	Male	56,995	15.8%	19,576	17.6%	7,927	41.3%	0	0.0%	799	3.2%	0	0.0%	468	40.1%	693	41.6%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.1%

Ethnicity	360,765	100.0%	111,353	100.0%	19,205	100.0%	9,269	100.0%	24,750	100.0%	153	100.0%	1,166	100.0%	1,665	100.0%
API*	87,687	24.3%	18,116	16.3%	1,124	5.9%	707	7.6%	9,840	39.8%	9	5.9%	72	6.2%	99	5.9%
Black	60,778	16.8%	33,877	30.4%	8,593	44.7%	4,716	50.9%	7,131	28.8%	30	19.6%	610	52.3%	804	48.3%
Hispanic	115,917	32.1%	25,085	22.5%	5,434	28.3%	929	10.0%	2,379	9.6%	3	2.0%	2	0.2%	5	0.3%
Native American	893	0.2%	336	0.3%	54	0.3%	51	0.6%	60	0.2%	0	0.0%	13	1.1%	22	1.3%
White	95,304	26.4%	33,932	30.5%	4,000	20.8%	2,864	30.9%	3,206	13.0%	43	28.1%	338	29.0%	503	30.2%
Other	186	0.1%	7	0.0%	0	0.0%	2	0.0%	2,134	8.6%	68	44.4%	131	11.2%	232	13.9%

Language	360,765	100.0%	111,353	100.0%	19,205	100.0%	9,269	100.0%	24,750	100.0%	153	100.0%	1,166	100.0%	1,665	100.0%
English	228,315	63.3%	83,220	74.7%	15,924	82.9%	8,649	93.3%	13,508	54.6%	106	69.3%	1,052	90.2%	1,471	88.3%
Cambodian	536	0.1%	300	0.3%	20	0.1%	10	0.1%	250	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese	29,657	8.2%	7,593	6.8%	70	0.4%	191	2.1%	4,891	19.8%	6	3.9%	1	0.1%	4	0.2%
Farsi	1,692	0.5%	797	0.7%	126	0.7%	20	0.2%	977	3.9%	0	0.0%	2	0.2%	2	0.1%
Other	9,460	2.6%	2,861	2.6%	487	2.5%	140	1.5%	1,594	6.4%	31	20.3%	13	1.1%	18	1.1%
Other Asian	3,745	1.0%	815	0.7%	27	0.1%	39	0.4%	1,010	4.1%	2	1.3%	1	0.1%	2	0.1%
Spanish	78,797	21.8%	13,265	11.9%	2,488	13.0%	158	1.7%	1,547	6.3%	8	5.2%	96	8.2%	167	10.0%
Vietnamese	8,563	2.4%	2,502	2.2%	63	0.3%	62	0.7%	973	3.9%	0	0.0%	1	0.1%	1	0.1%

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Individuals by Program and City of Residence

November 2019

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
Total Persons		360,765	100.0%	111,353	100.0%	19,205	100.0%	9,269	100.0%	24,750	100.0%	1,654	100.0%
North County	Alameda	12,868	3.6%	3,473	3.1%	490	2.6%	171	1.8%	932	3.8%	28	1.7%
	Albany	2,663	0.7%	547	0.5%	109	0.6%	11	0.1%	66	0.3%	4	0.2%
	Berkeley	13,578	3.8%	6,006	5.4%	535	2.8%	453	4.9%	1,251	5.1%	23	1.4%
	Emeryville	2,228	0.6%	738	0.7%	73	0.4%	58	0.6%	196	0.8%	9	0.5%
	Oakland	142,107	39.4%	55,559	49.9%	10,473	54.5%	5,722	61.7%	10,921	44.1%	437	26.4%
	Piedmont	428	0.1%	51	0.0%	0	0.0%	5	0.1%	38	0.2%	3	0.2%
Tri-City	Fremont	30,717	8.5%	6,660	6.0%	904	4.7%	464	5.0%	2,470	10.0%	67	4.1%
	Newark	8,382	2.3%	1,894	1.7%	324	1.7%	80	0.9%	601	2.4%	20	1.2%
	Union City	14,947	4.1%	3,367	3.0%	551	2.9%	148	1.6%	1,228	5.0%	30	1.8%
Central County	Castro Valley	8,519	2.4%	1,838	1.7%	262	1.4%	104	1.1%	497	2.0%	32	1.9%
	Hayward	55,225	15.3%	14,712	13.2%	2,700	14.1%	1,212	13.1%	2,948	11.9%	160	9.7%
	San Leandro	30,795	8.5%	8,331	7.5%	1,380	7.2%	388	4.2%	1,831	7.4%	101	6.1%
	San Lorenzo	6,939	1.9%	1,668	1.5%	240	1.2%	79	0.9%	419	1.7%	31	1.9%
Tri-Valley	Dublin	5,720	1.6%	1,291	1.2%	188	1.0%	39	0.4%	450	1.8%	11	0.7%
	Livermore	10,871	3.0%	2,453	2.2%	410	2.1%	187	2.0%	455	1.8%	31	1.9%
	Pleasanton	5,732	1.6%	1,038	0.9%	154	0.8%	48	0.5%	367	1.5%	13	0.8%
Other	Other	9,046	2.5%	1,727	1.6%	412	2.1%	100	1.1%	80	0.3%	654	39.5%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging nor add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker Relative: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for a total of 48 cumulative months.

Child-Only: Families with children living in the home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized, public and private sector jobs and self-employment.

CalFresh

Non-Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non-Assistance CalFresh Caseloads: Non-Assistance CalFresh recipients are those who get CalFresh each month, but do not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

THP+FC: Transitional Housing Program plus Foster Care, which provides supportive housing for older teens and non-minor dependents.

Non-Minor Dependents: Youth ages 18-20 in Extended Foster Care under AB12.

SILP: Supervised Independent Living Placement.

Guardian Home: Placement with court-appointed legal guardian.

Relative/NREFM: Relative/Non-Relative Extended Family Member.

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth.

Foster Family Home: County licensed foster care home.

Foster Family Agency Home: Foster home certified by a Foster Family Agency.

STRTP: Short Term Residential Treatment Program.