

ALAMEDA COUNTY

# Social Services Agency

June 2018 MONTHLY REPORT



## Our Mission

To promote the economic and social well being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 395,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



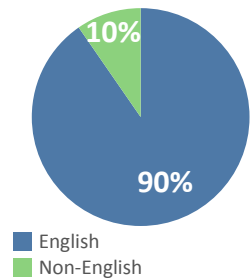
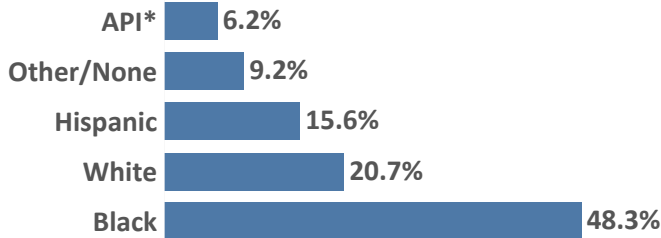
Respect - Integrity - Customer Service - Initiative - Responsibility

All the service delivery units speak to efforts made in May 2018 unless otherwise specified. Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

### Child Welfare Caseload

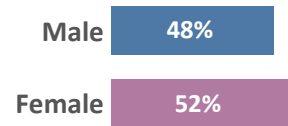
Child Welfare Caseload			% Difference
2017	May	2.1K	-6.5%
2018	May	1.9K	

### Ethnicity and Language

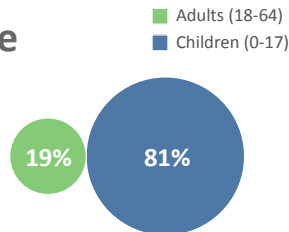


Language		
English		90.4%
Non-English	Chinese	0.4%
	Farsi	0.1%
	Other	0.8%
	Other Asian	0.2%
	Spanish	8.1%
	Vietnamese	0.1%

### Gender

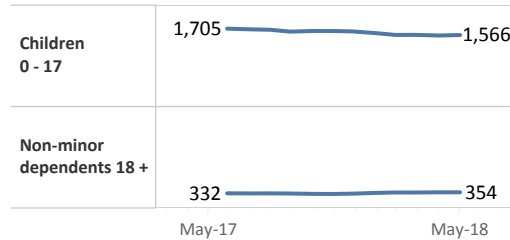


### Age

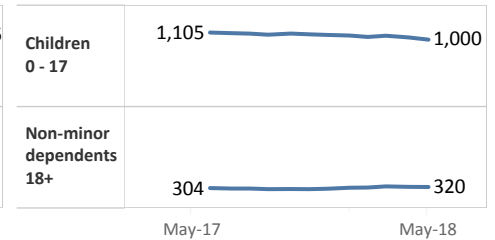


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

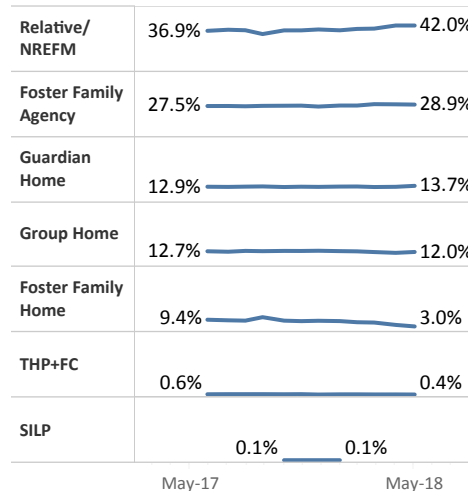
### Child Welfare Children and Non-Minor Dependent Youth in Cases



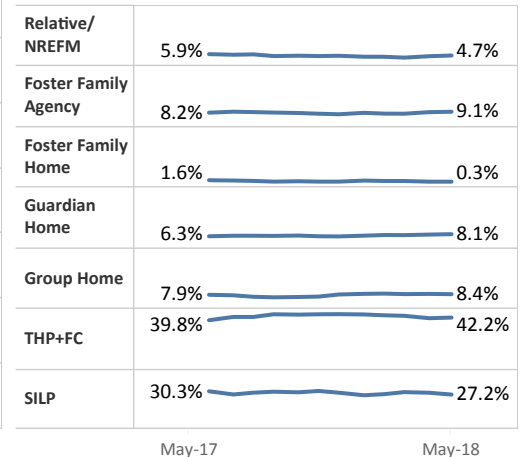
### Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



### Child Welfare Children 0 - 17 in Placement by Placement Type



### AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type



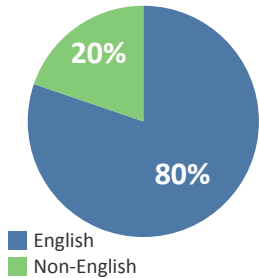
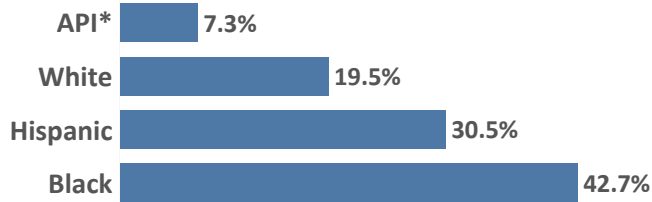
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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

### CalWORKs Caseload

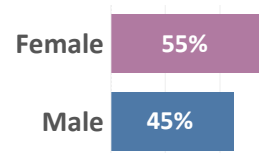
CalWORKs Caseload			% Difference
2017	May	12.1K	-11.8%
2018	May	10.6K	

### Ethnicity and Language

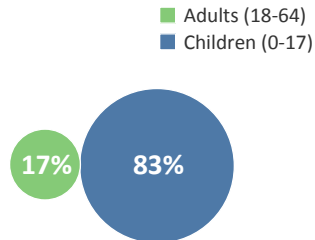


English			80.2%
Non-English			
Spanish			14.6%
Other			3.1%
Farsi			0.8%
Vietnamese			0.5%
Chinese			0.4%
Other Asian			0.3%
Cambodian			0.1%

### Gender



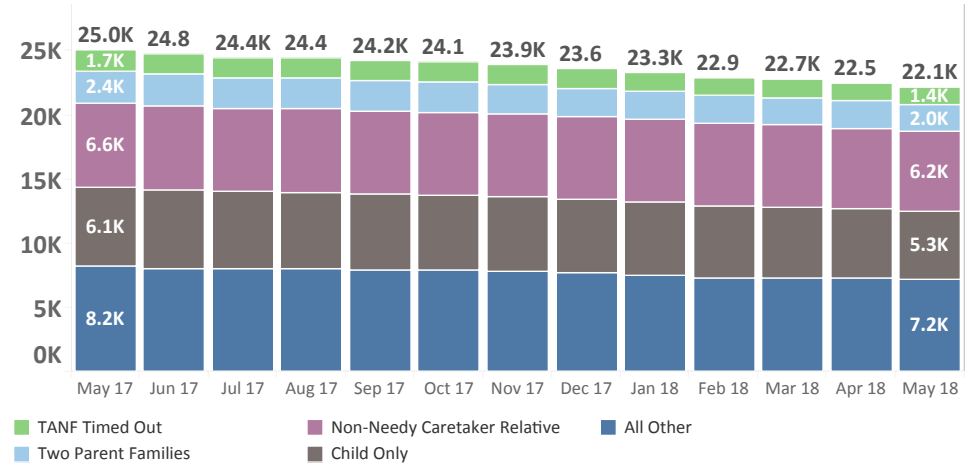
### Age



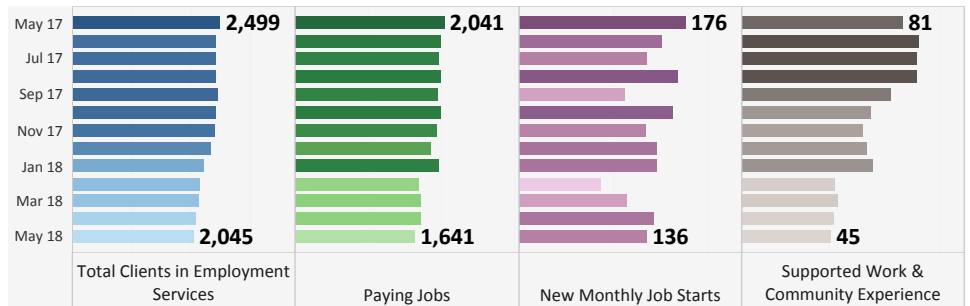
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The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children.

### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



Definitions of terms appear on the last page  
\*Asian/Pacific Islander

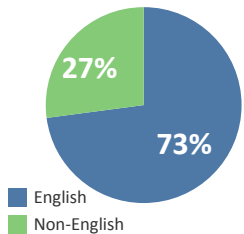
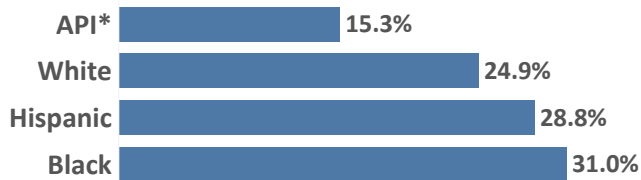
### CalFRESH Caseload

		% Difference
2017	May	57.3K
2018	May	55.6K
		<b>-3.0%</b>

### NA-CalFRESH Caseload

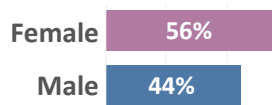
		% Difference
2017	May	50.9K
2018	May	49.9K
		<b>-1.8%</b>

### Ethnicity and Language

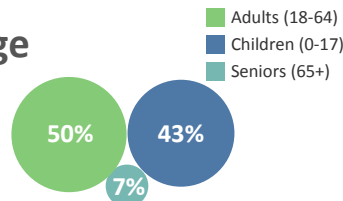


English		72.9%
Non-English		
Spanish	16.2%	
Chinese	3.7%	
Other	2.8%	
Vietnamese	2.3%	
Other Asian	1.4%	
Farsi	0.6%	
Cambodian	0.1%	

### Gender



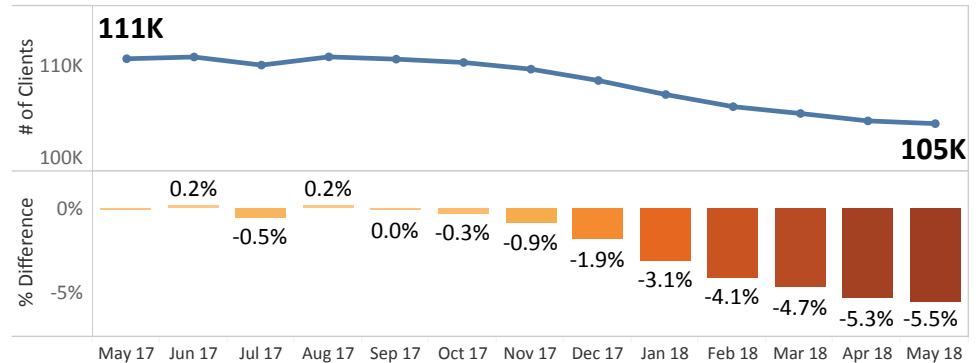
### Age



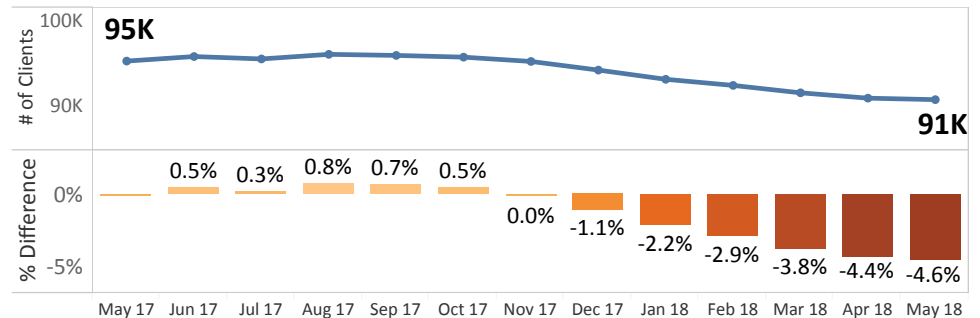
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CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page.

\*Asian/Pacific Islander

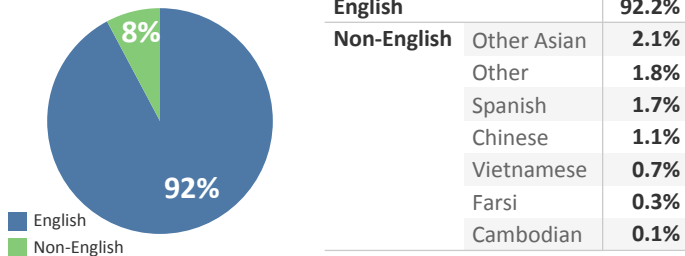
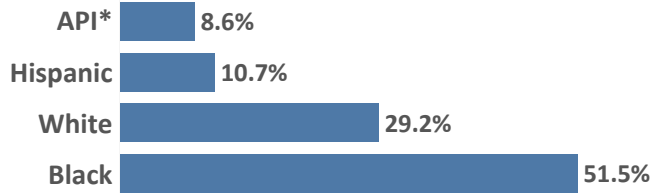
# General Assistance

June 2018

## GA Caseload

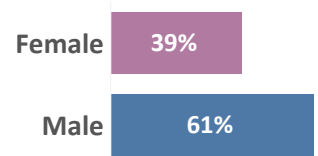
GA Caseload		% Difference	
2017	May	8.8K	+4.5%
2018	May	9.2K	

## Ethnicity and Language

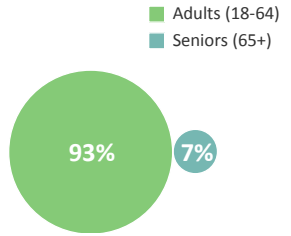


English		92.2%
Non-English	Other Asian	2.1%
	Other	1.8%
	Spanish	1.7%
	Chinese	1.1%
	Vietnamese	0.7%
	Farsi	0.3%
	Cambodian	0.1%

## Gender

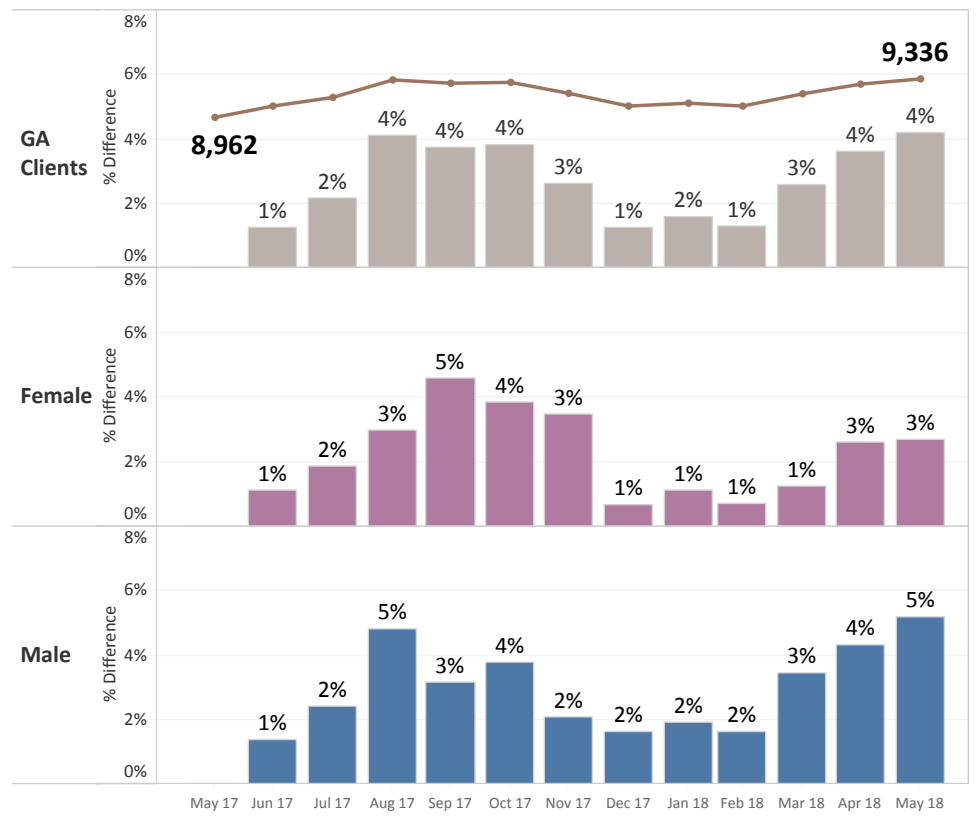


## Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

## General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

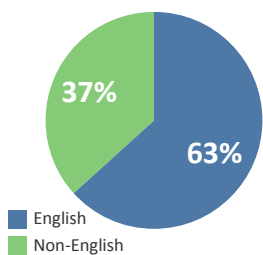
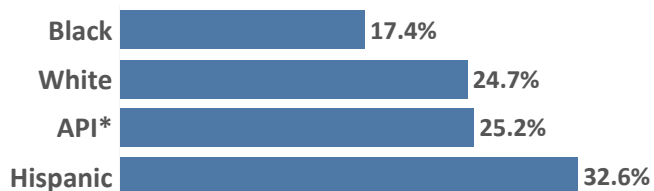
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### Medi-Cal Caseload

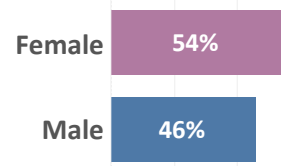
		% Difference	
2017	May	209.3K	-2.3%
2018	May	204.5K	

### Ethnicity and Language

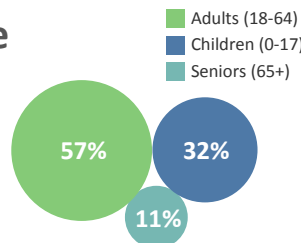


English		63.3%
Non-English	Spanish	21.7%
	Chinese	6.2%
	Other Asian	3.1%
	Other	2.7%
	Vietnamese	2.4%
	Farsi	0.5%
	Cambodian	0.2%

### Gender



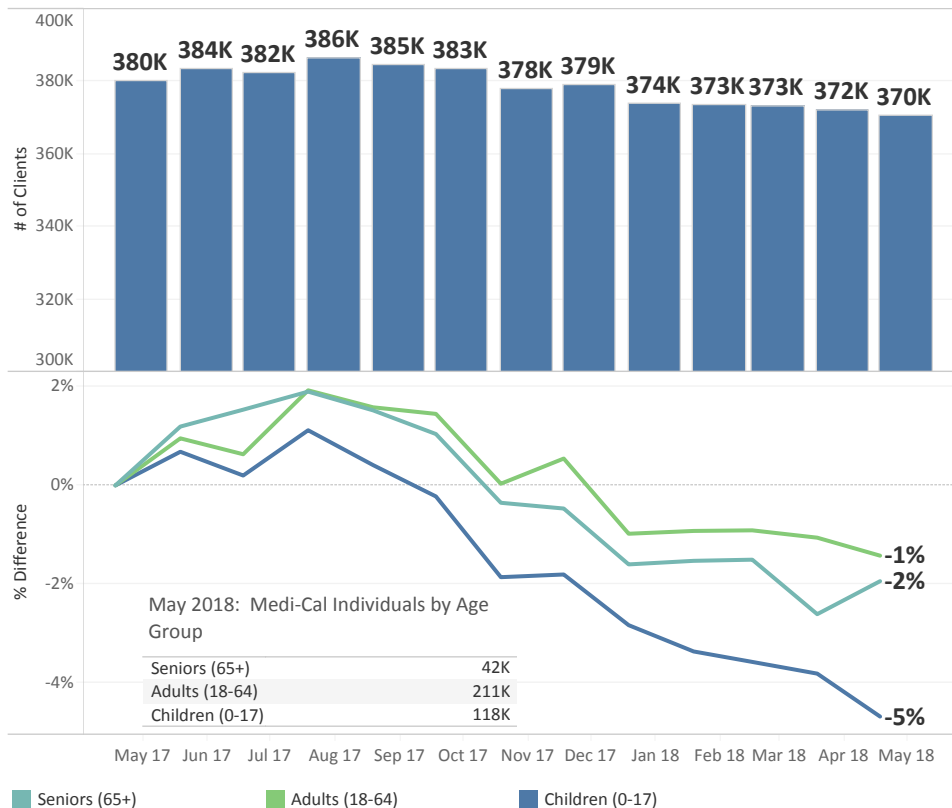
### Age



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Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

### Medi-Cal Individuals



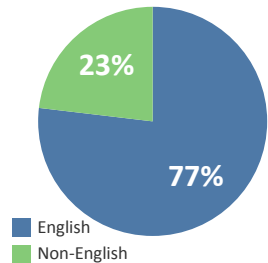
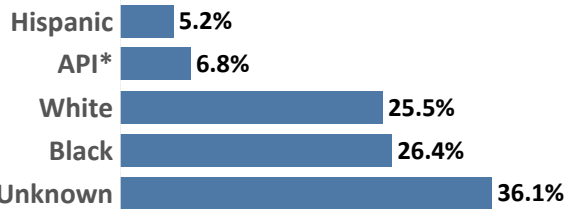
% change/difference is calculated relative to the first month in the observed year.

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### APS Caseload

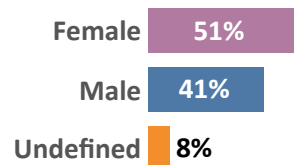
			% Difference
2017	May	859	+11.9%
2018	May	961	

### Ethnicity and Language

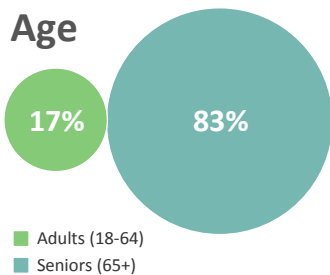


English	76.9%
Non-English	16.7%
Other/Unknown	2.4%
Chinese	1.9%
Spanish	1.2%
Other Asian	0.5%
Russian	0.2%
Farsi	0.2%
Vietnamese	0.2%

### Gender



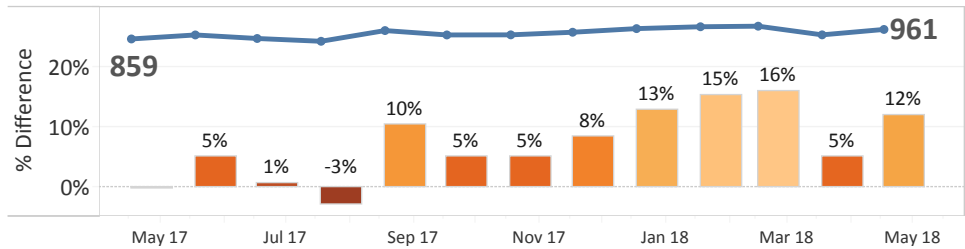
### Age



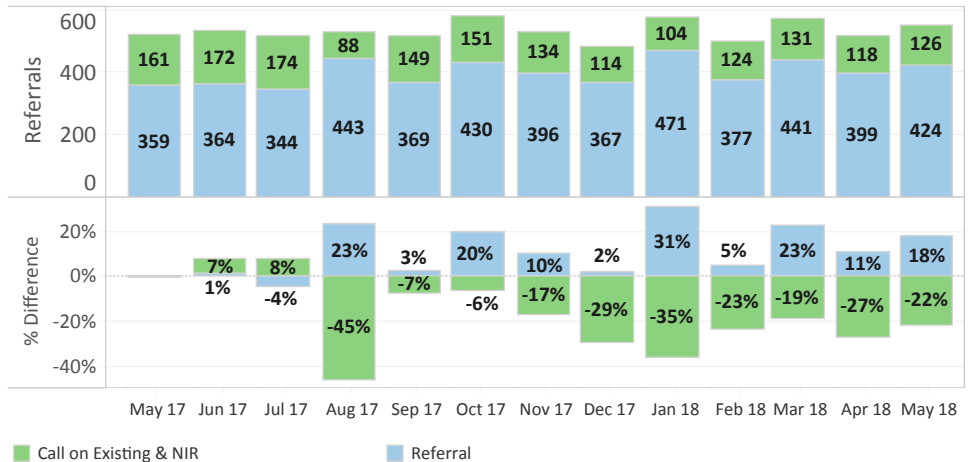
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Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these program provide a continuum of services that form a safety net for vulnerable adults.

### APS Caseload



### APS Referrals



% change/difference is calculated relative to the first month in the observed year.

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# In-Home Supportive Services

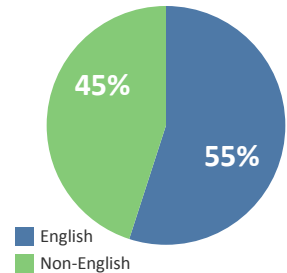
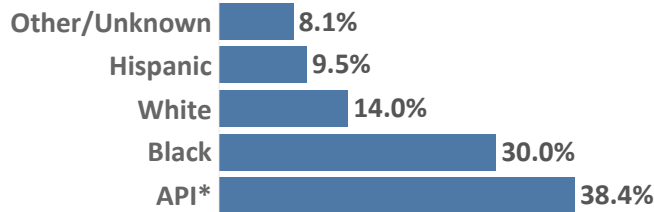
June 2018

## IHSS Caseload

IHSS Caseload			% Difference
2017	May	23.3K	+3.3%
2018	May	24.1K	

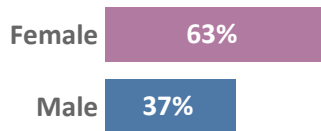
IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## Ethnicity and Language

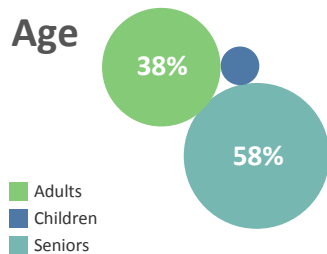


Language	Percentage
English	55.0%
Non-English	
Chinese	18.8%
Other/None	6.9%
Spanish	6.1%
Other Asian	4.3%
Farsi	4.2%
Vietnamese	3.8%
Cambodian	1.0%

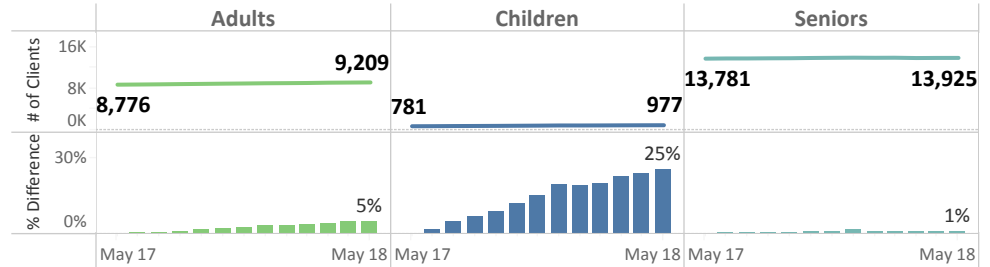
## Gender



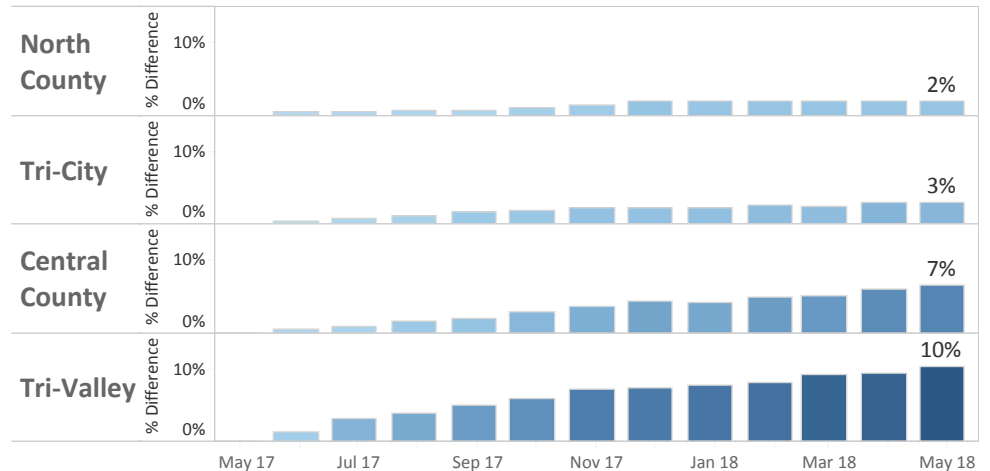
## Age



## IHSS Individuals



## Annual Percent Difference by Location



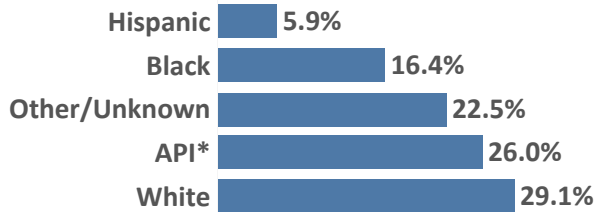
% change/difference is calculated relative to the first month in the observed year.

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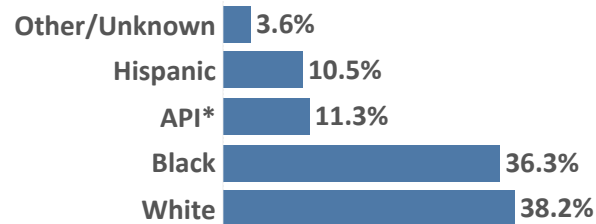
Definitions of terms appear on the last page  
\*Asian/Pacific Islander



## Ethnicity - Congregate Meals



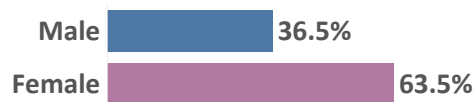
## Ethnicity - Home Delivered Meals



## Gender - Congregate Meals



## Gender - Home Delivered Meals



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The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

## Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

**Total Individuals Served: 4,221**



**Total Meals Served: 63,974**



Definitions of terms appear on the last page  
\*Asian/Pacific Islander

# Demographics by Program - Individuals

June 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
<b>Total Persons</b>		370,495	100.0%	104,533	100.0%	22,400	100.0%	9,336	100.0%	24,111	100.0%	424	100.0%	1,933	100.0%	1,320	100.0%
<b>Seniors (65+)</b>	Female	25,052	6.8%	4,250	4.1%	3	0.0%	403	4.3%	9,618	39.9%	184	43.4%	0	0.0%	0	0.0%
	Male	16,966	4.6%	2,919	2.8%	12	0.1%	233	2.5%	4,307	17.9%	135	31.8%	0	0.0%	0	0.0%
	Undefined	0	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	31	7.3%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	117,509	31.7%	31,542	30.2%	3,089	13.8%	3,249	34.8%	5,176	21.5%	33	7.8%	225	11.6%	245	18.6%
	Male	93,413	25.2%	20,763	19.9%	791	3.5%	5,451	58.4%	4,033	16.7%	39	9.2%	142	7.3%	142	10.8%
	Undefined	9	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.2%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	57,805	15.6%	22,482	21.5%	9,256	41.3%	0	0.0%	313	1.3%	1	0.2%	789	40.8%	456	34.5%
	Male	59,739	16.1%	22,569	21.6%	9,249	41.3%	0	0.0%	664	2.8%	0	0.0%	776	40.1%	477	36.1%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%
<b>Ethnicity</b>		370,495	100.0%	104,533	100.0%	22,400	100.0%	9,336	100.0%	24,111	100.0%	424	100.0%	1,933	100.0%	1,320	100.0%
<b>API*</b>		93,308	25.2%	15,987	15.3%	1,628	7.3%	799	8.6%	9,269	38.4%	29	6.8%	119	6.2%	63	4.8%
<b>Black</b>		64,240	17.3%	32,269	30.9%	9,542	42.6%	4,779	51.2%	7,228	30.0%	112	26.4%	929	48.1%	677	51.3%
<b>Hispanic</b>		120,441	32.5%	29,991	28.7%	6,813	30.4%	997	10.7%	2,287	9.5%	22	5.2%	301	15.6%	142	10.8%
<b>Native American</b>		947	0.3%	349	0.3%	60	0.3%	50	0.5%	66	0.3%	0	0.0%	30	1.6%	19	1.4%
<b>White</b>		91,335	24.7%	25,926	24.8%	4,357	19.5%	2,710	29.0%	3,385	14.0%	108	25.5%	399	20.6%	289	21.9%
<b>Other</b>		224	0.1%	11	0.0%	0	0.0%	1	0.0%	1,876	7.8%	153	36.1%	155	8.0%	130	9.8%
<b>Language</b>		370,495	100.0%	104,533	100.0%	22,400	100.0%	9,336	100.0%	24,111	100.0%	424	100.0%	1,933	100.0%	1,320	100.0%
<b>English</b>		234,451	63.3%	76,216	72.9%	17,972	80.2%	8,611	92.2%	13,258	55.0%	326	76.9%	1,747	90.4%	1,211	91.7%
<b>Cambodian</b>		599	0.2%	146	0.1%	29	0.1%	12	0.1%	245	1.0%	0	0.0%	0	0.0%	0	0.0%
<b>Chinese</b>		30,085	8.1%	4,668	4.5%	101	0.5%	248	2.7%	4,528	18.8%	10	2.4%	7	0.4%	2	0.2%
<b>Farsi</b>		1,765	0.5%	635	0.6%	172	0.8%	24	0.3%	1,001	4.2%	1	0.2%	2	0.1%	2	0.2%
<b>Other</b>		9,968	2.7%	2,900	2.8%	700	3.1%	167	1.8%	1,666	6.9%	73	17.2%	16	0.8%	13	1.0%
<b>Other Asian</b>		4,419	1.2%	687	0.7%	46	0.2%	50	0.5%	1,040	4.3%	5	1.2%	3	0.2%	2	0.2%
<b>Spanish</b>		80,492	21.7%	16,898	16.2%	3,260	14.6%	157	1.7%	1,464	6.1%	8	1.9%	156	8.1%	90	6.8%
<b>Vietnamese</b>		8,716	2.4%	2,383	2.3%	120	0.5%	67	0.7%	909	3.8%	1	0.2%	2	0.1%	0	0.0%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

Definitions of terms appear on the last page  
\*Asian/Pacific Islander

# Individuals by Program and City of Residence

June 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
<b>North County</b>	Alameda	13,450	3.6%	3,307	3.2%	598	2.7%	180	1.9%	873	3.6%	43	2.2%
	Albany	2,854	0.8%	506	0.5%	120	0.5%	17	0.2%	72	0.3%	3	0.2%
	Berkeley	14,264	3.8%	4,437	4.2%	592	2.6%	468	5.0%	1,259	5.2%	34	1.8%
	Emeryville	2,333	0.6%	581	0.6%	113	0.5%	53	0.6%	188	0.8%	12	0.6%
	Oakland	144,625	39.0%	51,820	49.6%	12,216	54.5%	5,836	62.5%	10,797	44.8%	520	27.1%
	Piedmont	476	0.1%	61	0.1%	6	0.0%	6	0.1%	40	0.2%	6	0.3%
<b>Tri-City</b>	Fremont	32,087	8.7%	6,443	6.2%	1,164	5.2%	483	5.2%	2,391	9.9%	62	3.2%
	Newark	9,054	2.4%	1,818	1.7%	353	1.6%	88	0.9%	574	2.4%	24	1.2%
	Union City	15,791	4.3%	3,051	2.9%	620	2.8%	133	1.4%	1,205	5.0%	33	1.7%
<b>Central County</b>	Castro Valley	8,822	2.4%	1,855	1.8%	346	1.5%	91	1.0%	464	1.9%	38	2.0%
	Hayward	57,328	15.5%	14,955	14.3%	3,164	14.1%	1,164	12.5%	2,840	11.8%	204	10.6%
	San Leandro	31,118	8.4%	8,099	7.7%	1,618	7.2%	372	4.0%	1,756	7.3%	96	5.0%
	San Lorenzo	6,941	1.9%	1,622	1.6%	276	1.2%	91	1.0%	402	1.7%	31	1.6%
<b>Tri-Valley</b>	Dublin	5,617	1.5%	1,129	1.1%	191	0.9%	45	0.5%	401	1.7%	13	0.7%
	Livermore	11,468	3.1%	2,627	2.5%	506	2.3%	164	1.8%	443	1.8%	57	3.0%
	Pleasanton	5,845	1.6%	913	0.9%	159	0.7%	55	0.6%	327	1.4%	19	1.0%
<b>Other</b>	Other	8,422	2.3%	1,309	1.3%	358	1.6%	90	1.0%	79	0.3%	726	37.8%
<b>Grand Total</b>		370,495	100.0%	104,533	100.0%	22,400	100.0%	9,336	100.0%	24,111	100.0%	1,921	100.0%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

## Child Welfare

Transitional Housing Program for Non-Minor Dependents in extended foster care	Transitional Housing Program for Non-Minor Dependents in extended foster care.
SILP	Supervised Independent Living Placement
Guardian Home	Placement with court appointed legal guardian
Relative/NREFM	Relative/Non-Relative Extended Family Member
Group Home	24-Hour staff residential and/or treatment facility for foster youth
Foster Family Home	County sponsored foster care home

## CalWORKs

Two Parent Families	Families with children living in the home with two non-disabled, natural or adoptive parents.
Non-Needy Caretaker	Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.
TANF Timed-Out	Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.
Child-Only	Families with children living in home whose parents are ineligible to receive assistance.
Total Clients in Welfare to Work	All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.
Subsidized Work and Community Experience	Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.
Paying Jobs	Includes unsubsidized and subsidized self-employment, public and private sector jobs.

## CalFresh

Non Assistance CalFresh Individuals	Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.
All CalFresh Individuals	All clients receiving CalFresh.
Non Assistance CalFresh Caseloads	Household members received public assistance (e.g. case benefit through CalWORKs).
All CalFresh Caseloads	All cases receiving CalFresh.