

# Social Services Agency

July 2018 MONTHLY REPORT



## Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 393,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



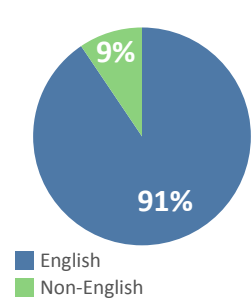
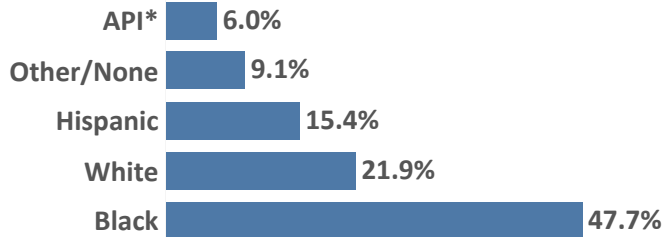
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in June 2018 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

### Child Welfare Caseload

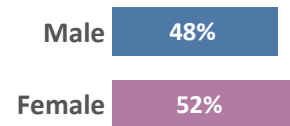
Child Welfare Caseload			% Difference
2017	June	2.1K	-7.7%
2018	June	1.9K	

### Ethnicity and Language

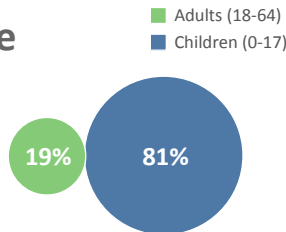


Language	Percentage
English	90.6%
Non-English	
Chinese	0.4%
Farsi	0.1%
Other	0.7%
Other Asian	0.2%
Spanish	8.1%

### Gender

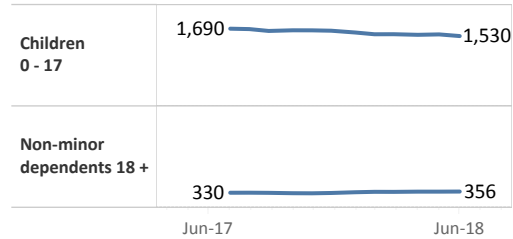


### Age

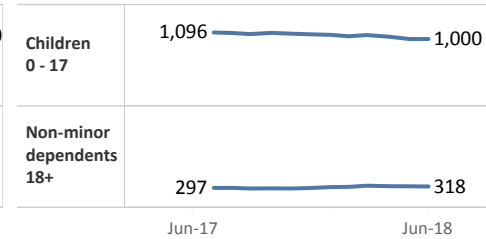


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

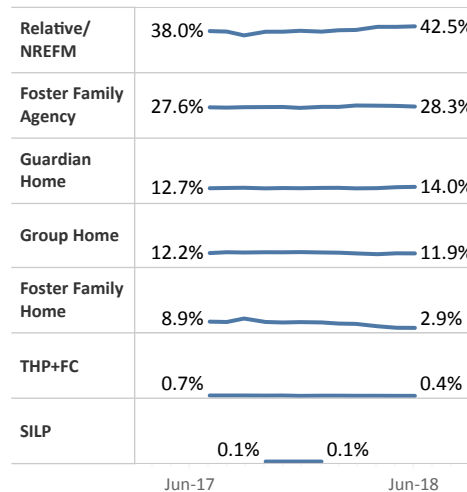
### Child Welfare Children and Non-Minor Dependent Youth in Cases



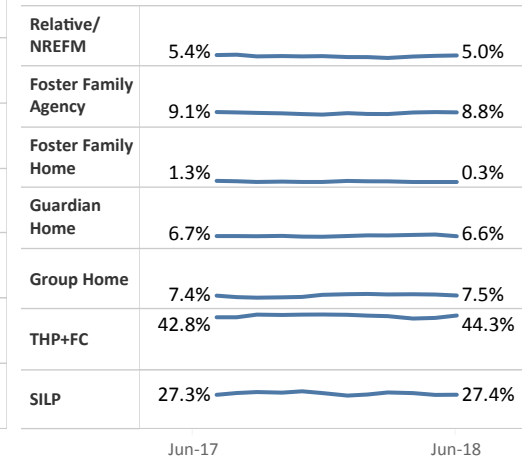
### Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



### Child Welfare Children 0 - 17 in Placement by Placement Type



### AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

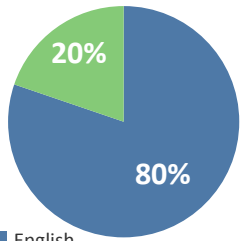
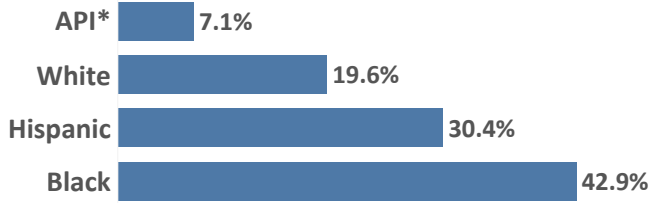


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### CalWORKs Caseload

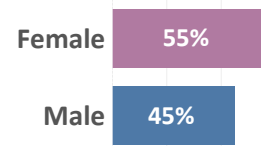
		% Difference	
2017	June	11.9K	-11.8%
2018	June	10.5K	

### Ethnicity and Language

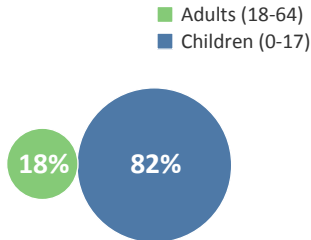


English		80.2%
Non-English	Spanish	14.6%
	Other	3.0%
	Farsi	0.8%
	Vietnamese	0.6%
	Chinese	0.4%
	Other Asian	0.3%
	Cambodian	0.1%

### Gender

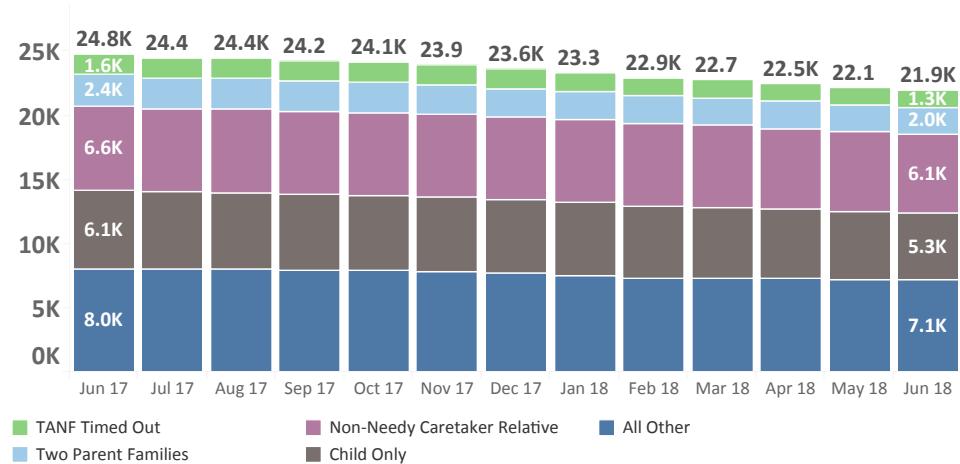


### Age

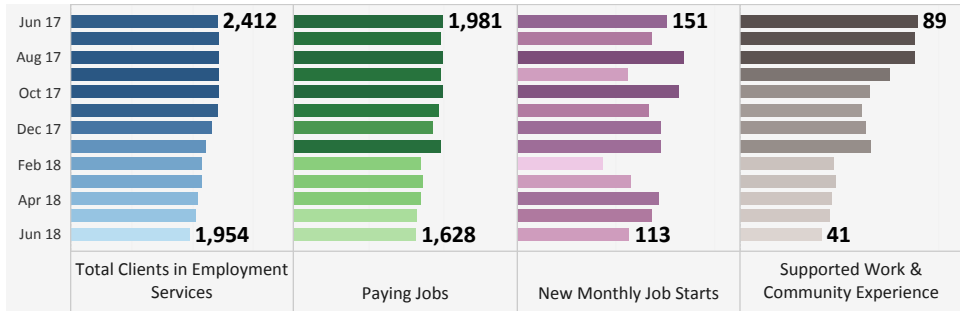


The California Work Opportunity and Responsibility to Kids (CalWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children.

### CalWORKs Individuals by Case Type



### Welfare to Work Individuals



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Definitions of terms appear on the last page  
\*Asian/Pacific Islander

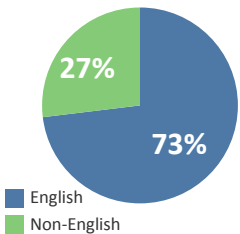
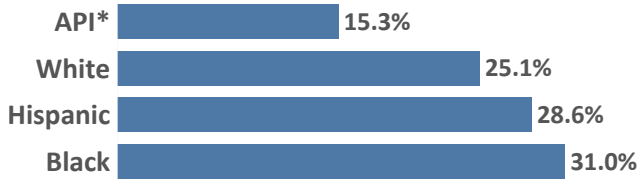
### CalFRESH Caseload

		% Difference
2017	June	57.5K
2018	June	55.6K
		-3.3%

### NA-CalFRESH Caseload

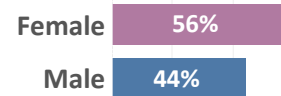
		% Difference
2017	June	51.2K
2018	June	50.0K
		-2.4%

### Ethnicity and Language

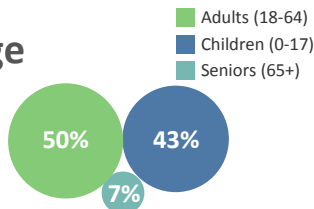


English		73.1%
Non-English		
Spanish	16.0%	
Chinese	3.7%	
Other	2.8%	
Vietnamese	2.2%	
Other Asian	1.4%	
Farsi	0.6%	
Cambodian	0.1%	

### Gender

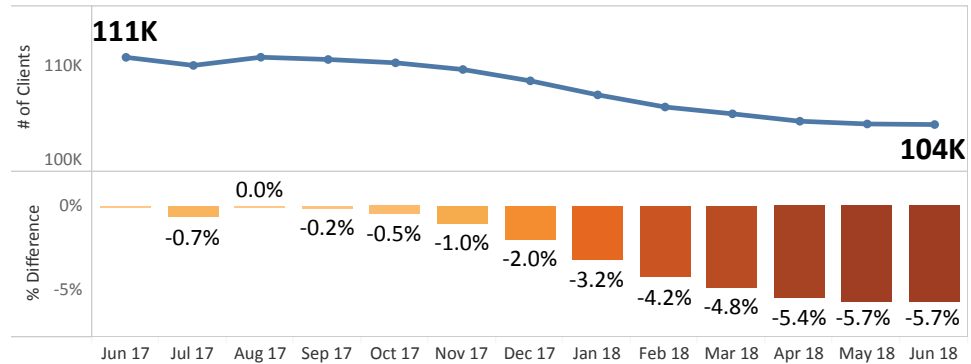


### Age

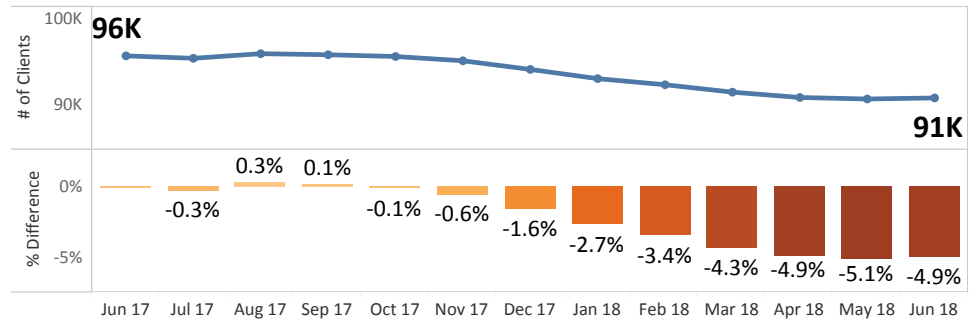


CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

### CalFresh Individuals



### Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

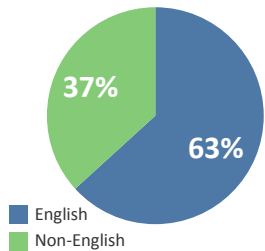
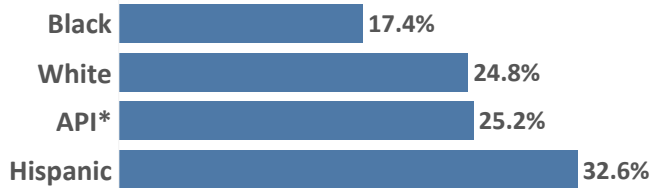
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\*Asian/Pacific Islander

### Medi-Cal Caseload

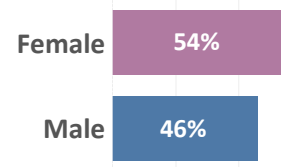
		% Difference	
2017	June	211.5K	-3.7%
2018	June	203.8K	

### Ethnicity and Language

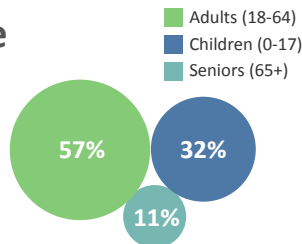


English		63.3%
Non-English	Spanish	21.8%
	Chinese	6.2%
	Other Asian	3.1%
	Other	2.7%
	Vietnamese	2.4%
	Farsi	0.5%
	Cambodian	0.2%

### Gender

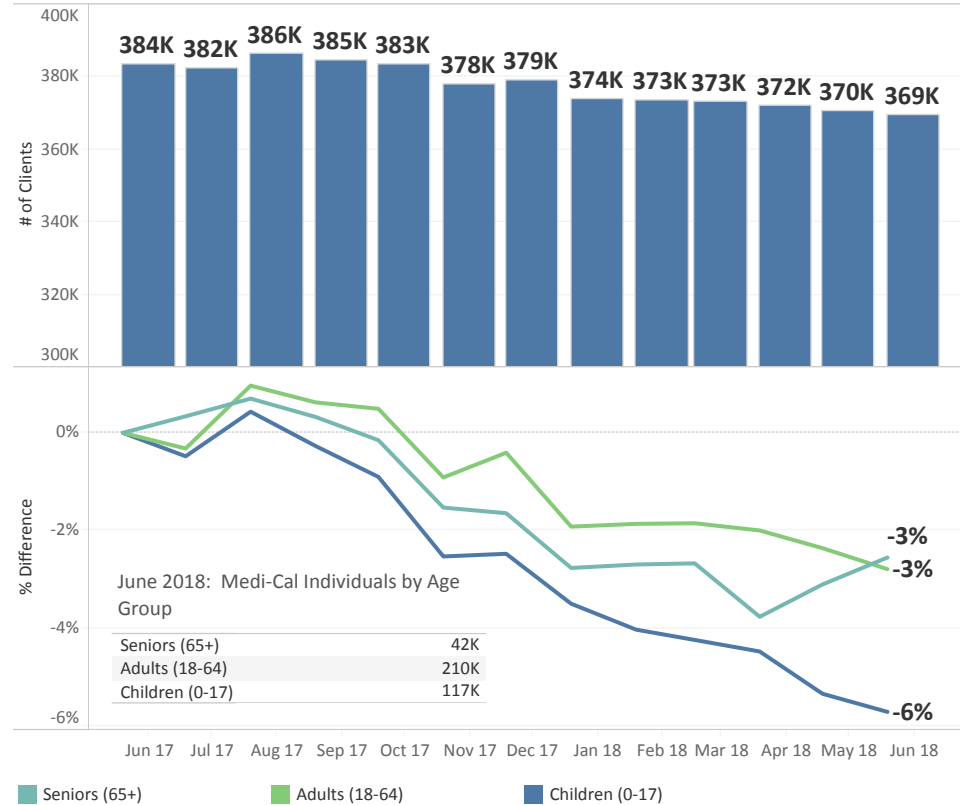


### Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

### Medi-Cal Individuals



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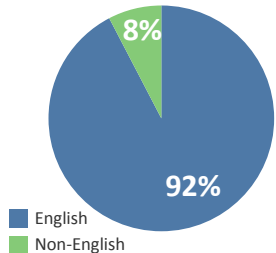
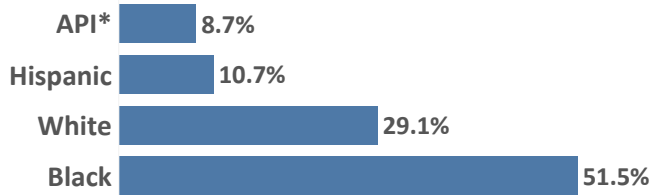
% change/difference is calculated relative to the first month in the observed year.

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## GA Caseload

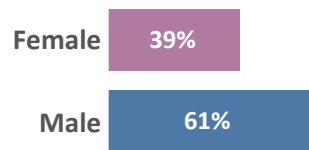
GA Caseload		% Difference
2017	June	8.9K
2018	June	9.2K
		+3.6%

## Ethnicity and Language

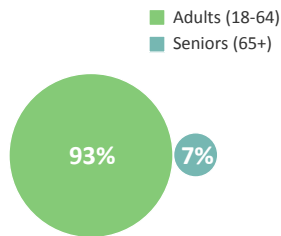


English		92.4%
Non-English	Other Asian	2.0%
	Other	1.8%
	Spanish	1.7%
	Chinese	1.0%
	Vietnamese	0.7%
	Farsi	0.3%
	Cambodian	0.1%

## Gender

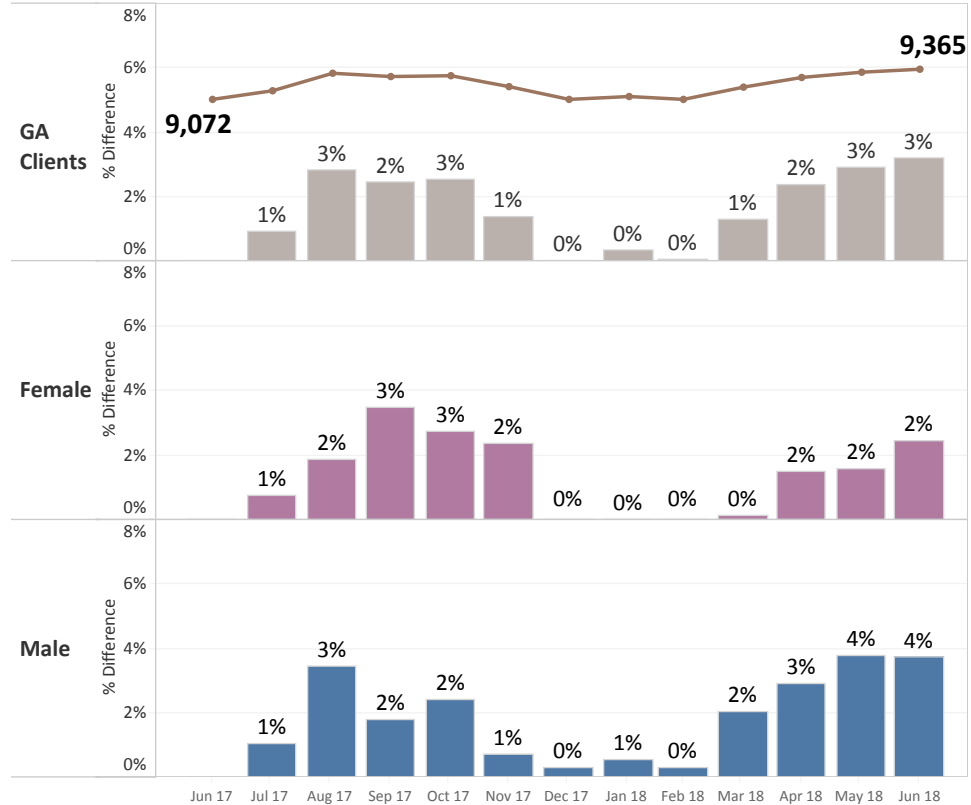


## Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

## General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

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# Adult Protective Services

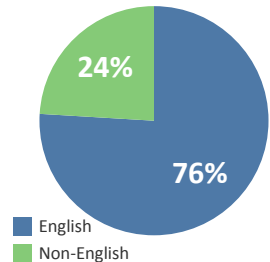
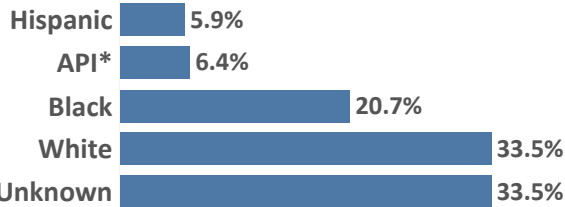
July 2018

## APS Caseload

APS Caseload			% Difference
2017	June	902	+14.2%
2018	June	1,030	

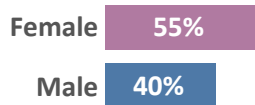
Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these program provide a continuum of services that form a safety net for vulnerable adults.

## Ethnicity and Language



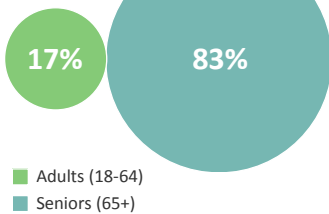
Language	Percentage
English	76.0%
Non-English	17.1%
Other/Unknown	2.3%
Spanish	1.8%
Chinese	1.5%
Other Asian	0.5%
Farsi	0.3%
Arabic	0.3%
Cambodian	0.3%
Vietnamese	0.3%

## Gender

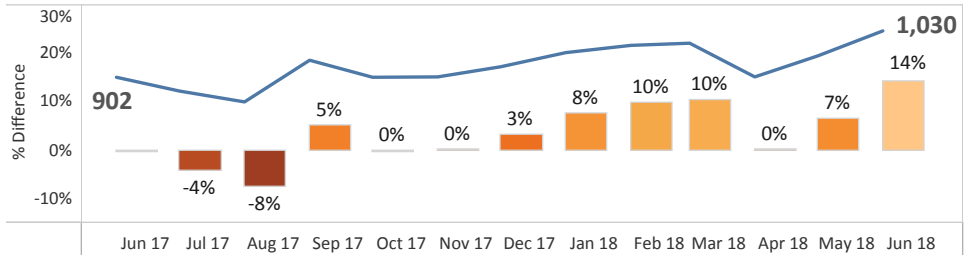


## Undefined 5%

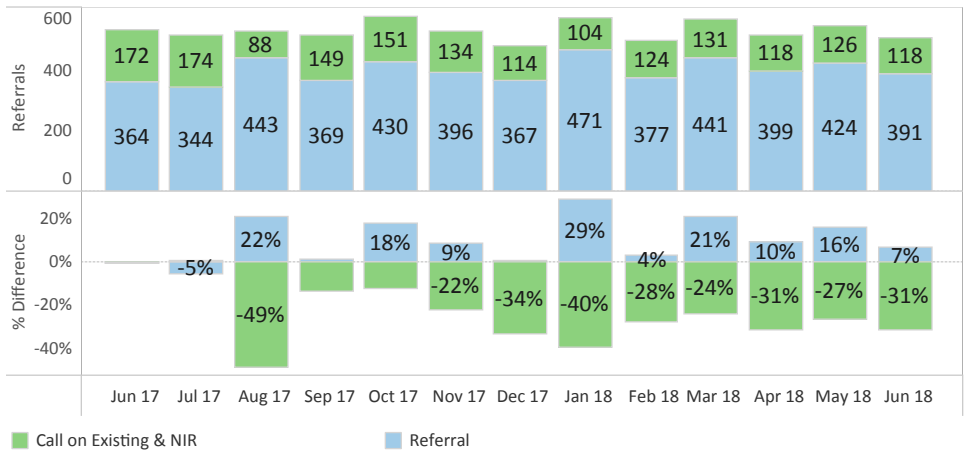
## Age



## APS Caseload



## APS Referrals



% change/difference is calculated relative to the first month in the observed year.

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# In-Home Supportive Services

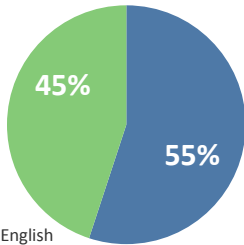
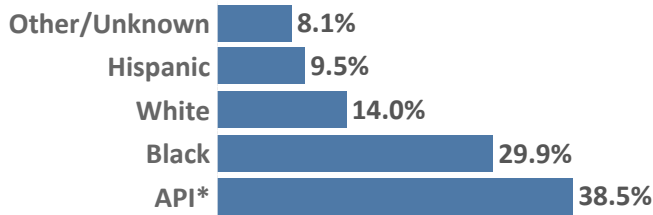
July 2018

## IHSS Caseload

		% Difference
2017	June	23.4K
2018	June	24.2K
		<b>+3.2%</b>

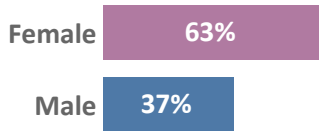
IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

## Ethnicity and Language

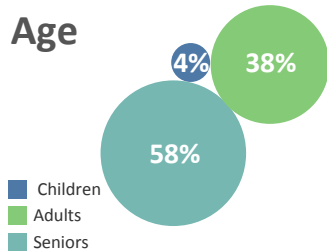


English		55.1%
Non-English	Chinese	18.8%
	Other/None	6.9%
	Spanish	6.0%
	Other Asian	4.3%
	Farsi	4.1%
	Vietnamese	3.8%
	Cambodian	1.0%

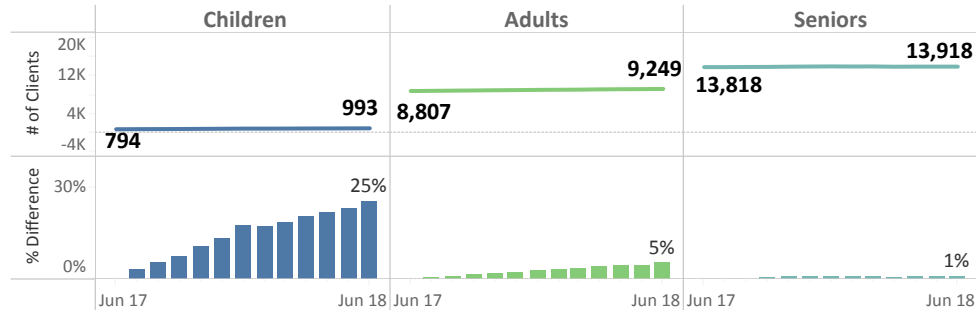
## Gender



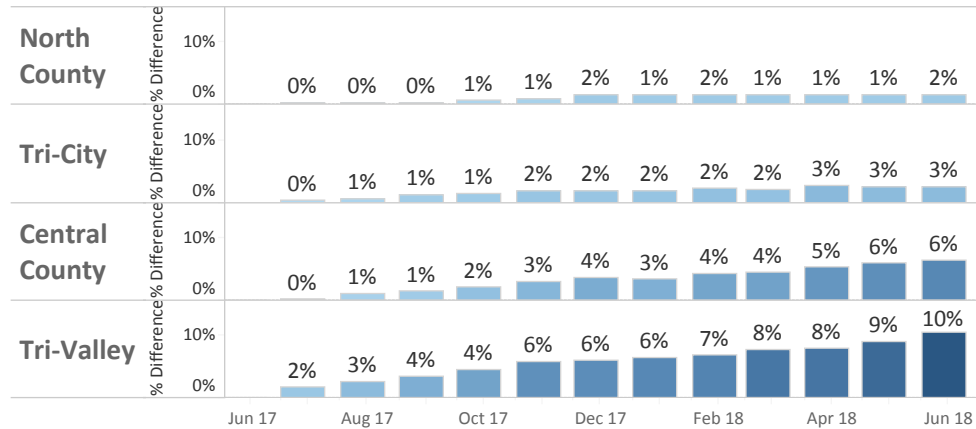
## Age



## IHSS Individuals



## Annual Percent Difference by Location

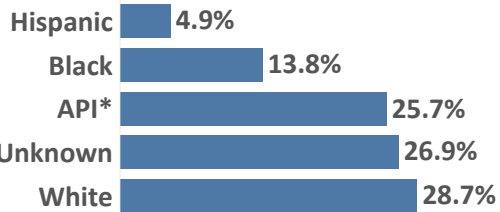


% change/difference is calculated relative to the first month in the observed year.

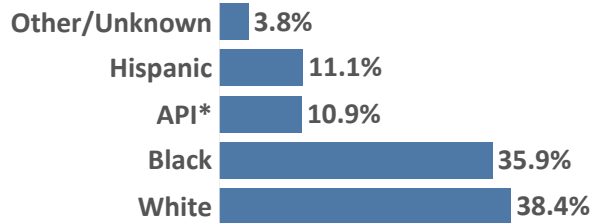
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## Ethnicity - Congregate Meals



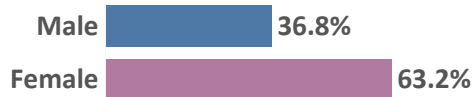
## Ethnicity - Home Delivered Meals



## Gender - Congregate Meals



## Gender - Home Delivered Meals



The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

## Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

**Total Individuals Served: 4,416**



**Total Meals Served: 63,467**



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# Demographics by Program - Individuals

July 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
<b>Total Persons</b>		369,345	100.0%	104,479	100.0%	22,171	100.0%	9,365	100.0%	24,160	100.0%	391	100.0%	1,896	100.0%	1,318	100.0%
<b>Seniors (65+)</b>	Female	25,211	6.8%	4,287	4.1%	3	0.0%	399	4.3%	9,603	39.7%	182	46.5%	0	0.0%	0	0.0%
	Male	17,046	4.6%	2,934	2.8%	13	0.1%	232	2.5%	4,315	17.9%	123	31.5%	0	0.0%	0	0.0%
	Undefined	0	0.0%	1	0.0%	0	0.0%	0	0.0%	0	0.0%	20	5.1%	0	0.0%	0	0.0%
<b>Adults (18-64)</b>	Female	117,054	31.7%	31,584	30.2%	3,058	13.8%	3,283	35.1%	5,211	21.6%	32	8.2%	223	11.8%	238	18.1%
	Male	92,939	25.2%	20,838	19.9%	826	3.7%	5,451	58.2%	4,038	16.7%	33	8.4%	143	7.5%	137	10.4%
	Undefined	9	0.0%	7	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.3%	0	0.0%	0	0.0%
<b>Children (0-17)</b>	Female	57,666	15.6%	22,404	21.4%	9,156	41.3%	0	0.0%	315	1.3%	0	0.0%	761	40.1%	454	34.4%
	Male	59,418	16.1%	22,424	21.5%	9,115	41.1%	0	0.0%	678	2.8%	0	0.0%	768	40.5%	489	37.1%
	Undefined	2	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%
<b>Ethnicity</b>		369,345	100.0%	104,479	100.0%	22,171	100.0%	9,365	100.0%	24,160	100.0%	391	100.0%	1,896	100.0%	1,318	100.0%
<b>API*</b>		92,902	25.2%	15,915	15.2%	1,565	7.1%	808	8.6%	9,307	38.5%	25	6.4%	113	6.0%	63	4.8%
<b>Black</b>		63,937	17.3%	32,275	30.9%	9,484	42.8%	4,800	51.3%	7,223	29.9%	81	20.7%	904	47.7%	674	51.1%
<b>Hispanic</b>		120,026	32.5%	29,832	28.6%	6,733	30.4%	992	10.6%	2,295	9.5%	23	5.9%	291	15.3%	139	10.5%
<b>Native American</b>		950	0.3%	348	0.3%	63	0.3%	51	0.5%	66	0.3%	1	0.3%	30	1.6%	19	1.4%
<b>White</b>		91,311	24.7%	26,099	25.0%	4,326	19.5%	2,712	29.0%	3,372	14.0%	131	33.5%	414	21.8%	305	23.1%
<b>Other</b>		219	0.1%	10	0.0%	0	0.0%	2	0.0%	1,897	7.9%	130	33.2%	144	7.6%	118	9.0%
<b>Language</b>		369,345	100.0%	104,479	100.0%	22,171	100.0%	9,365	100.0%	24,160	100.0%	391	100.0%	1,896	100.0%	1,318	100.0%
<b>English</b>		233,543	63.2%	76,369	73.1%	17,788	80.2%	8,650	92.4%	13,303	55.1%	297	76.0%	1,717	90.6%	1,215	92.2%
<b>Cambodian</b>		590	0.2%	150	0.1%	28	0.1%	12	0.1%	243	1.0%	1	0.3%	0	0.0%	0	0.0%
<b>Chinese</b>		30,005	8.1%	4,656	4.5%	97	0.4%	240	2.6%	4,542	18.8%	7	1.8%	7	0.4%	2	0.2%
<b>Farsi</b>		1,779	0.5%	644	0.6%	169	0.8%	24	0.3%	1,001	4.1%	2	0.5%	2	0.1%	2	0.2%
<b>Other</b>		9,953	2.7%	2,916	2.8%	676	3.0%	167	1.8%	1,662	6.9%	68	17.4%	13	0.7%	11	0.8%
<b>Other Asian</b>		4,372	1.2%	674	0.6%	49	0.2%	47	0.5%	1,033	4.3%	6	1.5%	3	0.2%	2	0.2%
<b>Spanish</b>		80,414	21.8%	16,720	16.0%	3,242	14.6%	158	1.7%	1,461	6.0%	9	2.3%	154	8.1%	86	6.5%
<b>Vietnamese</b>		8,689	2.4%	2,350	2.2%	122	0.6%	67	0.7%	915	3.8%	1	0.3%	0	0.0%	0	0.0%

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\*Asian/Pacific Islander

# Individuals by Program and City of Residence

July 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
<b>Total Persons</b>		369,345	100.0%	104,479	100.0%	22,171	100.0%	9,365	100.0%	24,160	100.0%	1,875	100.0%
<b>North County</b>	Alameda	13,342	3.6%	3,293	3.2%	567	2.6%	189	2.0%	874	3.6%	41	2.2%
	Albany	2,789	0.8%	510	0.5%	115	0.5%	15	0.2%	71	0.3%	3	0.2%
	Berekeley	14,108	3.8%	4,416	4.2%	590	2.7%	478	5.1%	1,264	5.2%	37	2.0%
	Emeryville	2,348	0.6%	591	0.6%	107	0.5%	50	0.5%	192	0.8%	6	0.3%
	Oakland	144,343	39.1%	51,858	49.6%	12,091	54.5%	5,831	62.3%	10,795	44.7%	507	27.0%
	Piedmont	477	0.1%	60	0.1%	5	0.0%	6	0.1%	41	0.2%	5	0.3%
<b>Tri-City</b>	Fremont	31,968	8.7%	6,433	6.2%	1,146	5.2%	477	5.1%	2,394	9.9%	65	3.5%
	Newark	8,982	2.4%	1,785	1.7%	348	1.6%	89	1.0%	580	2.4%	19	1.0%
	Union City	15,716	4.3%	3,062	2.9%	605	2.7%	132	1.4%	1,197	5.0%	31	1.7%
<b>Central County</b>	Castro Valley	8,744	2.4%	1,875	1.8%	319	1.4%	91	1.0%	470	1.9%	40	2.1%
	Hayward	57,213	15.5%	15,008	14.4%	3,229	14.6%	1,173	12.5%	2,865	11.9%	211	11.3%
	San Leandro	31,024	8.4%	8,021	7.7%	1,598	7.2%	377	4.0%	1,755	7.3%	95	5.1%
	San Lorenzo	6,908	1.9%	1,627	1.6%	262	1.2%	94	1.0%	400	1.7%	25	1.3%
<b>Tri-Valley</b>	Dublin	5,605	1.5%	1,130	1.1%	197	0.9%	46	0.5%	408	1.7%	11	0.6%
	Livermore	11,394	3.1%	2,574	2.5%	490	2.2%	172	1.8%	446	1.8%	50	2.7%
	Pleasanton	5,890	1.6%	917	0.9%	158	0.7%	54	0.6%	333	1.4%	18	1.0%
<b>Other</b>	Other	8,494	2.3%	1,319	1.3%	344	1.6%	91	1.0%	75	0.3%	711	37.9%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

## CalWORKs

**Two Parent Families:** Families with children living in the home with two non-disabled, natural or adoptive parents.

**Non-Needy Caretaker:** Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

**Temporary Assistance for Needy Families (TANF) Timed-Out:** Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

**Child-Only:** Families with children living in home whose parents are ineligible to receive assistance.

**Total Clients in Welfare to Work:** All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

**Subsidized Work and Community Experience:** Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

**Paying Jobs:** Includes unsubsidized and subsidized self-employment, public and private sector jobs.

## CalFresh

**Non Assistance CalFresh Individuals:** Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

**All CalFresh Individuals:** All clients receiving CalFresh.

**Non Assistance CalFresh Caseloads:** Cases where the household receives CalFresh only and will not receive CalWORKs or General Assistance.

**All CalFresh Caseloads:** All cases receiving CalFresh.

## Child Welfare

**Transitional Housing Program for Non-Minor Dependents in extended foster care:** Transitional Housing Program for Non-Minor Dependents in extended foster care.

**SILP:** Supervised Independent Living Placement

**Guardian Home:** Placement with court appointed legal guardian

**Relative/NREFM:** Relative/Non-Relative Extended Family Member

**Group Home:** 24-Hour staffed residential and/or treatment facility for foster youth

**Foster Family Home:** County licensed foster care home

**Foster Family Agency Home:** Foster home certified by a Foster Family Agency.