



Social Services Agency

September 2018 MONTHLY REPORT

Our Mission

To promote the economic and social well-being of individuals, families, neighborhoods and communities.

Our agency serves one in four Alameda County residents, totaling approximately 391,000 people. We work collectively and in partnership with over 150 organizations to serve the needs of the community.



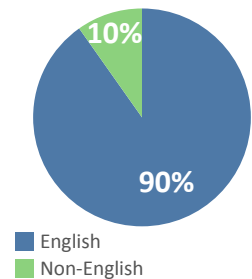
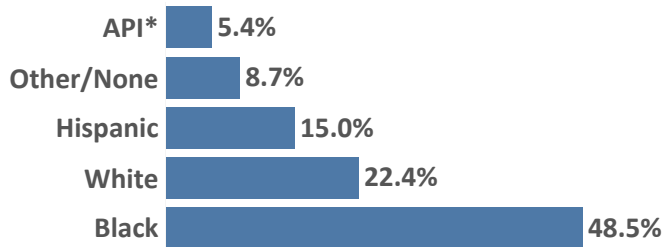
Responsibility - Respect - Integrity - Customer Service - Initiative

Data in this report represent estimates of service delivery units and summary counts. All the service delivery units speak to efforts made in August 2018 unless otherwise specified. Actual counts may vary from 0% to 5% from similarly published reports.

Child Welfare Caseload

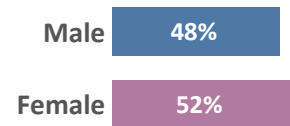
Child Welfare Caseload			% Difference
2017	August	2.0K	-9.2%
2018	August	1.8K	

Ethnicity and Language

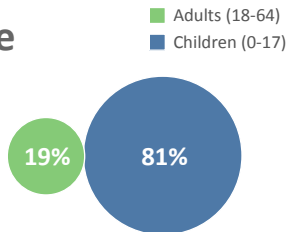


Language	Percentage	
English	90.2%	
Non-English	Chinese	0.3%
	Farsi	0.3%
	Other	0.9%
	Other Asian	0.1%
	Spanish	8.2%

Gender

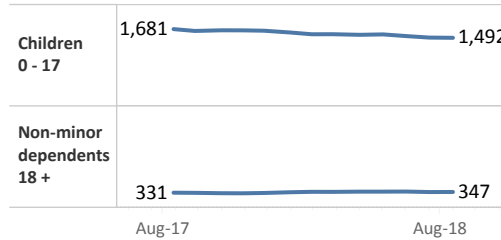


Age

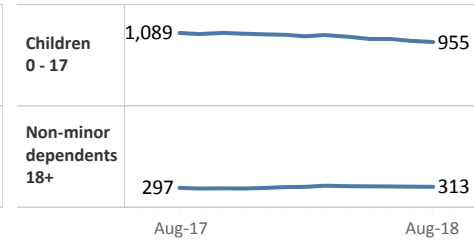


Child Welfare (CW) provides services to improve the lives of children and families in Alameda County by serving children and youth who have experienced, or are at risk of experiencing, abuse or neglect.

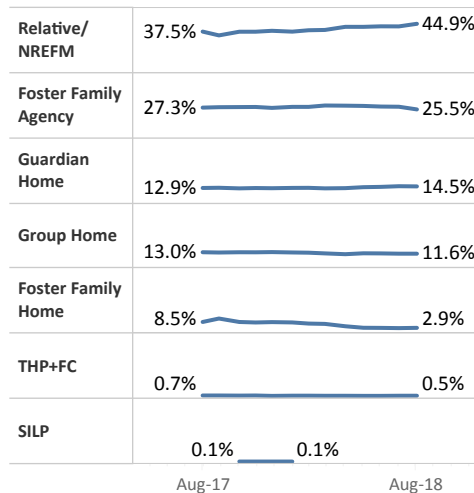
Child Welfare Children and Non-Minor Dependent Youth in Cases



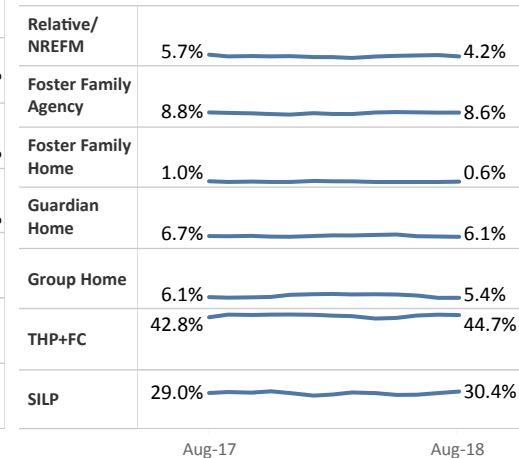
Child Welfare Children and Non-Minor Dependent Out-Of-Home Placements



Child Welfare Children 0 - 17 in Placement by Placement Type



AB 12: Child Welfare Non-Minor Dependent Youth 18+ in Placement by Placement Type

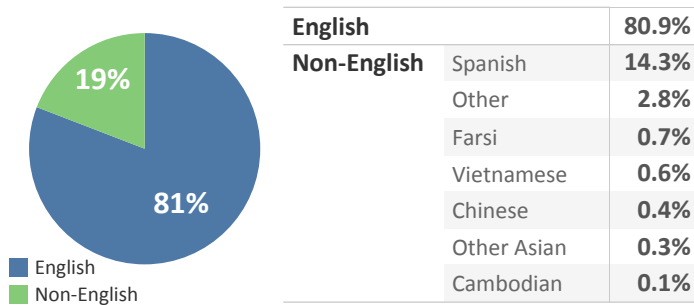
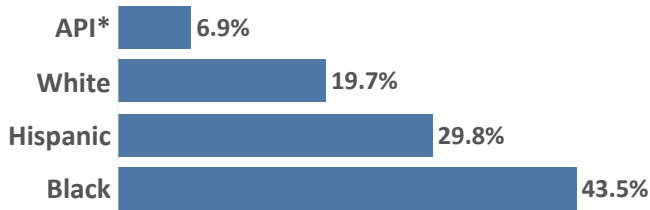


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CalWORKs Caseload

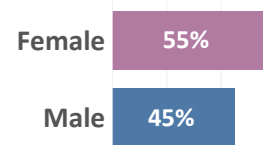
CalWORKs Caseload			% Difference
2017	August	11.8K	-12.2%
2018	August	10.3K	

Ethnicity and Language

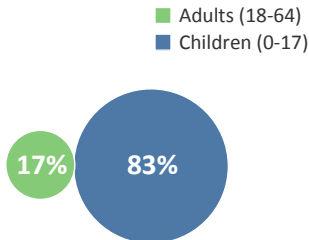


Language Breakdown		
English		80.9%
Non-English		
Spanish		14.3%
Other		2.8%
Farsi		0.7%
Vietnamese		0.6%
Chinese		0.4%
Other Asian		0.3%
Cambodian		0.1%

Gender

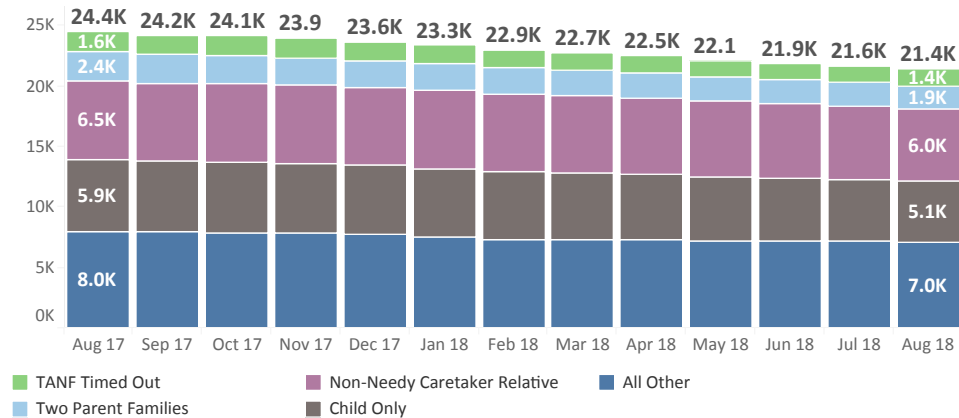


Age

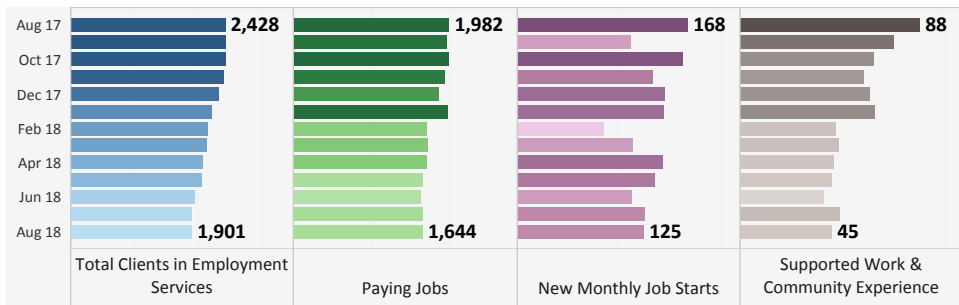


The California Work Opportunity and Responsibility to Kids (CaWORKs) Program provides time-limited cash aid, employment assistance and employment support services to eligible adults with children. Welfare to Work (WTW) is the mandatory employment and training program for CaWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working.

CaWORKs Individuals by Case Type



Welfare to Work Individuals



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Definitions of terms appear on the last page
*Asian/Pacific Islander

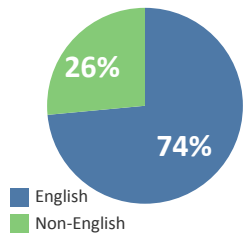
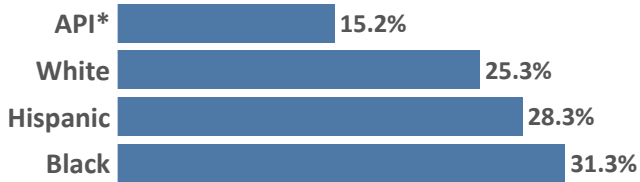
CalFRESH Caseload

Year	Month	Caseload	% Difference
2017	August	57.8K	-4.5%
2018	August	55.2K	

NA-CalFRESH Caseload

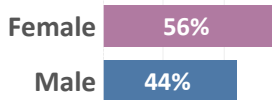
Year	Month	Caseload	% Difference
2017	August	51.6K	-3.5%
2018	August	49.7K	

Ethnicity and Language

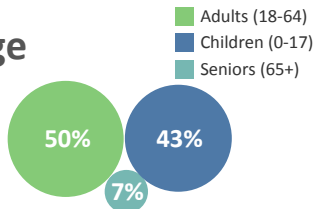


Language	Percentage
English	73.5%
Non-English	
Spanish	15.7%
Chinese	3.7%
Other	2.7%
Vietnamese	2.2%
Other Asian	1.4%
Farsi	0.6%
Cambodian	0.1%

Gender



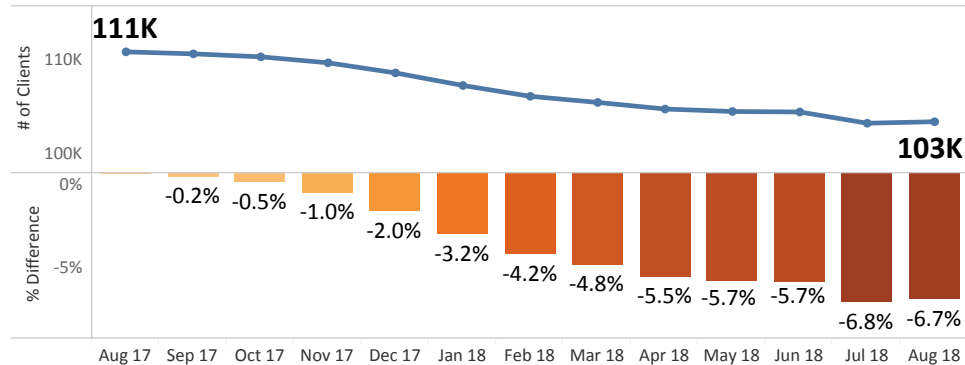
Age



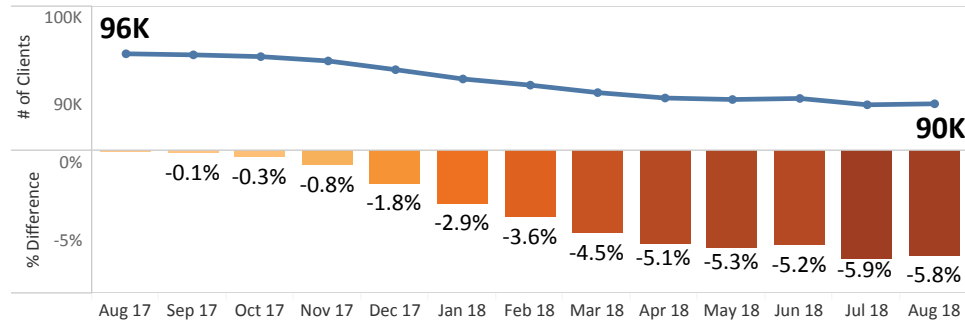
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CalFresh (formerly known as Food Stamps) is California's version of the federal Supplemental Nutrition Assistance Program (SNAP). The CalFresh Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

CalFresh Individuals



Non-Assistance (NA) CalFresh Individuals



% change/difference is calculated relative to the first month in the observed year.

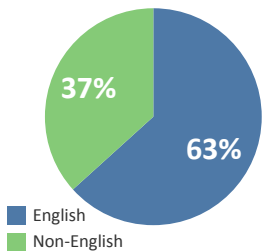
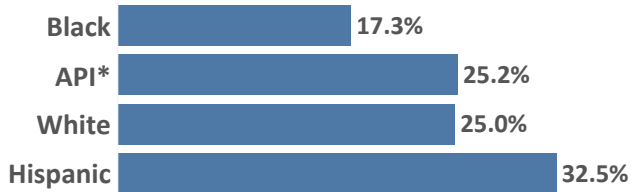
Definitions of terms appear on the last page.

*Asian/Pacific Islander

Medi-Cal Caseload

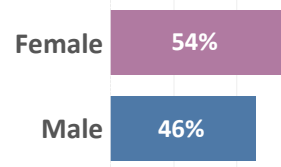
		% Difference	
2017	August	213.3K	-4.4%
2018	August	204.0K	

Ethnicity and Language

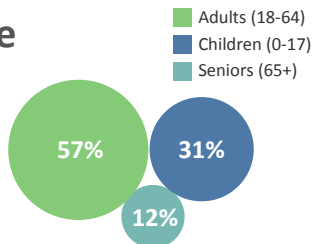


English		63.3%
Non-English	Spanish	21.7%
	Chinese	6.3%
	Other Asian	3.0%
	Other	2.7%
	Vietnamese	2.4%
	Farsi	0.5%
	Cambodian	0.2%

Gender

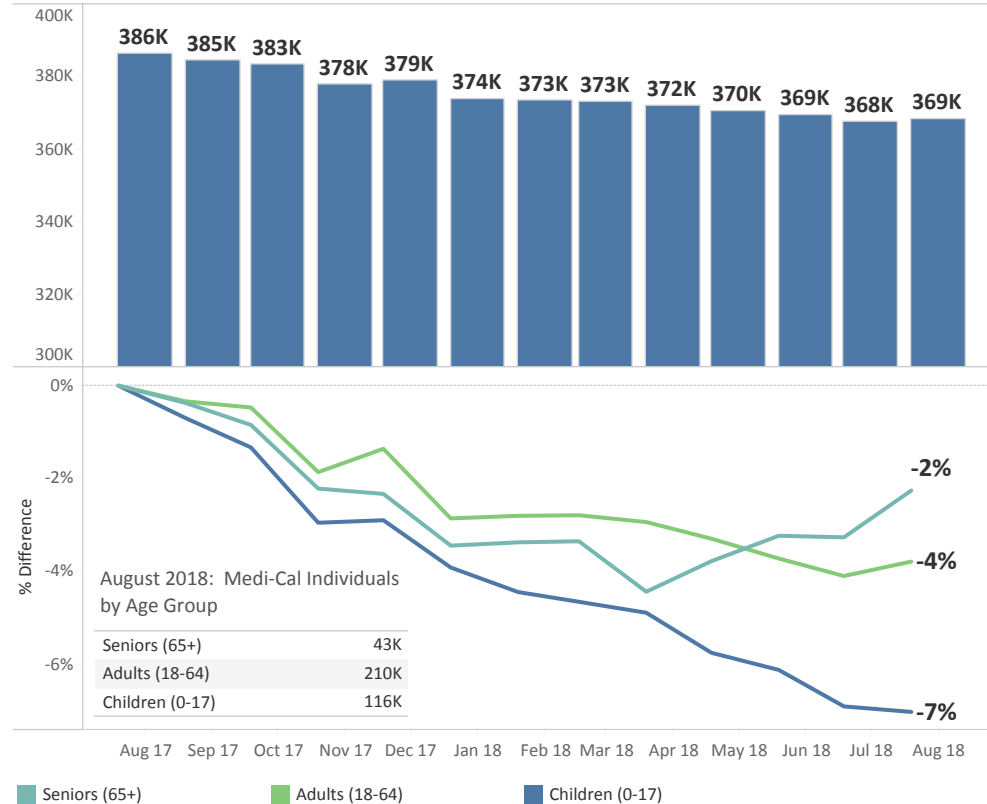


Age



Medi-Cal provides coverage for comprehensive medical services for low-income children, families, seniors, and persons with disabilities.

Medi-Cal Individuals



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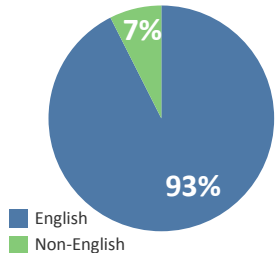
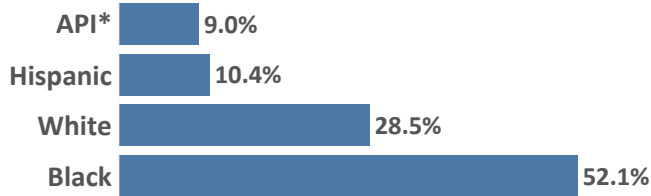
% change/difference is calculated relative to the first month in the observed year.

Definitions of terms appear on the last page
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GA Caseload

		% Difference	
2017	August	9.2K	+1.5%
2018	August	9.3K	

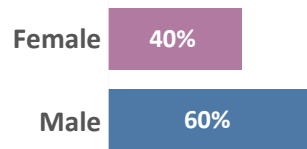
Ethnicity and Language



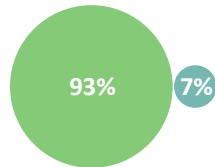
English		92.6%
Non-English	Other Asian	2.0%
	Spanish	1.7%
	Other	1.6%
	Chinese	1.0%
	Vietnamese	0.7%
	Farsi	0.3%
	Cambodian	0.1%

■ Adults (18-64)
■ Seniors (65+)

Gender

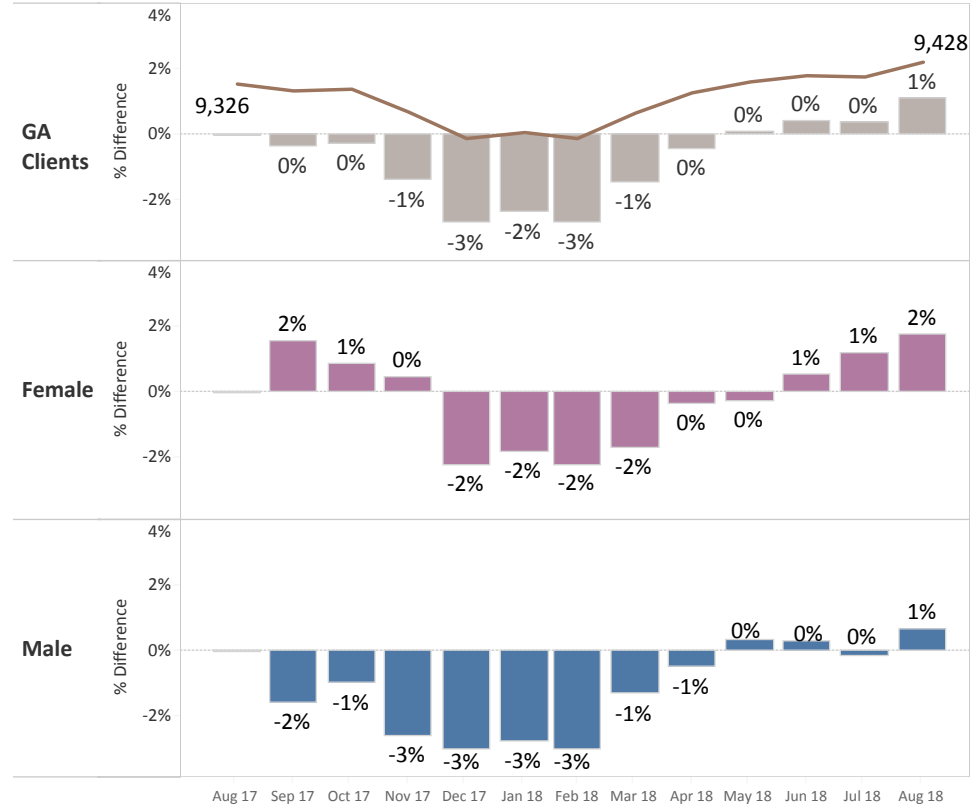


Age



General Assistance (GA) provides cash aid to indigent adults and emancipated minors who are legal residents of Alameda County and who have no other means of support.

General Assistance Individuals



% change/difference is calculated relative to the first month in the observed year.

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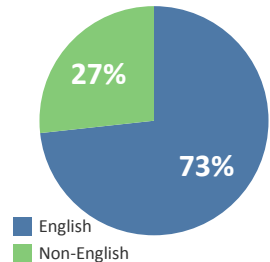
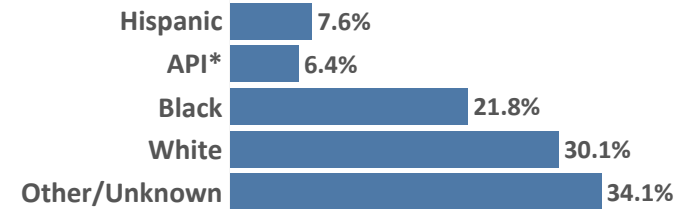
Definitions of terms appear on the last page

*Asian/Pacific Islander

APS Caseload

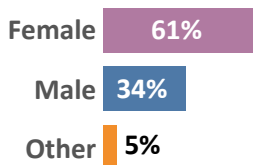
APS Caseload			% Difference
2017	August	834	+20.7%
2018	August	1,007	

Ethnicity and Language

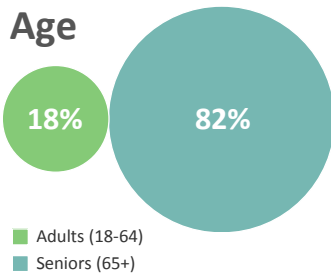


Language	Percentage
English	73.3%
Non-English	20.6%
Other/Unknown	2.9%
Spanish	2.5%
Chinese	0.2%
Farsi	0.2%
Other Asian	0.2%
Vietnamese	0.2%

Gender



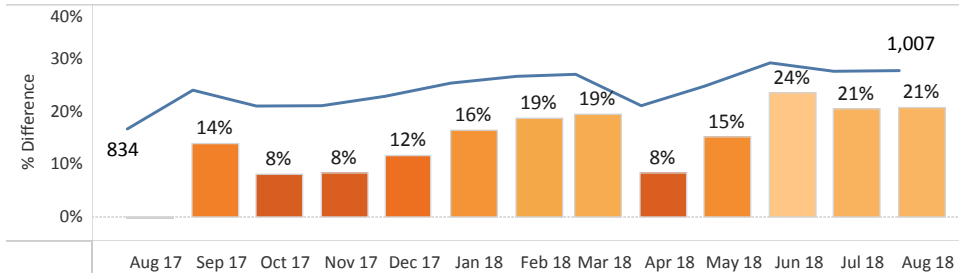
Age



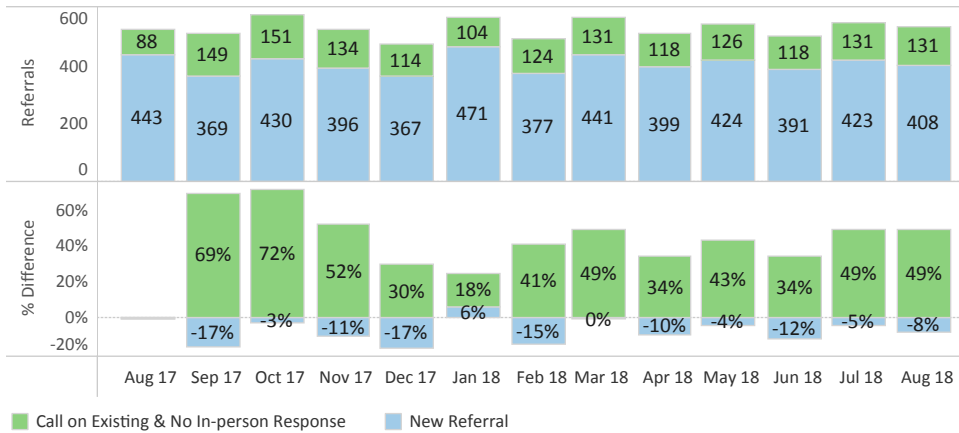
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Alameda County Division of Adult Protection (DAP) consists of Adult Protective Services (APS), Office of the Public Guardian-Conservator (PG/PC), and the Public Administrator's Office (PA). Together these program provide a continuum of services that form a safety net for vulnerable adults.

APS Caseload



APS Referrals



% change/difference is calculated relative to the first month in the observed year.

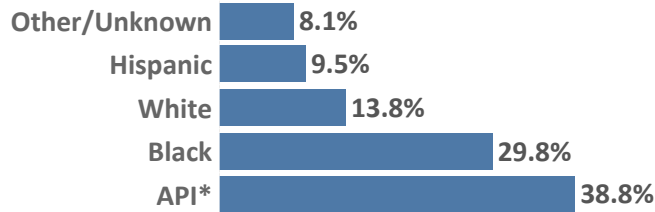
Definitions of terms appear on the last page
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IHSS Caseload

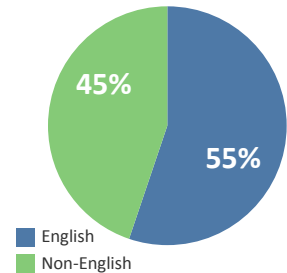
IHSS Caseload			% Difference
2017	August	23.6K	+2.6%
2018	August	24.2K	

IHSS provides homecare for the elderly and persons with disabilities to support them in their own homes and communities, rather than placing them in more restrictive and expensive institutional care settings.

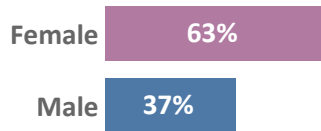
Ethnicity and Language



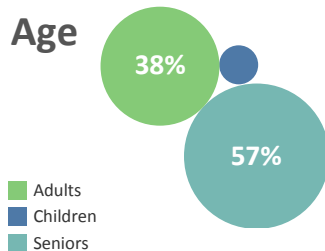
Language		
English		55.2%
Non-English	Chinese	19.0%
	Other/None	6.5%
	Spanish	6.0%
	Other Asian	4.3%
	Farsi	4.2%
	Vietnamese	3.9%
	Cambodian	1.0%



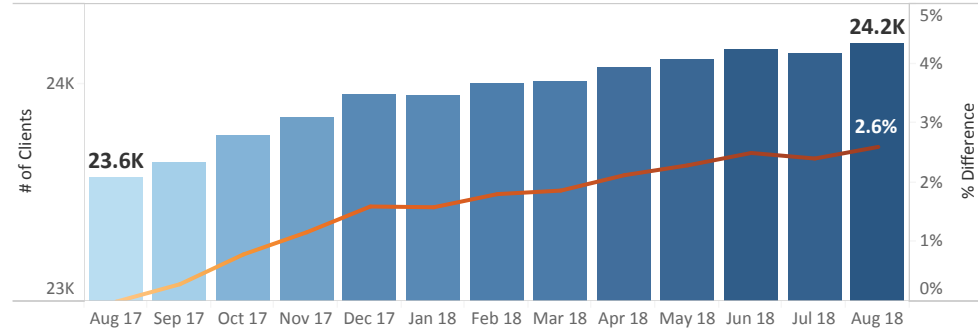
Gender



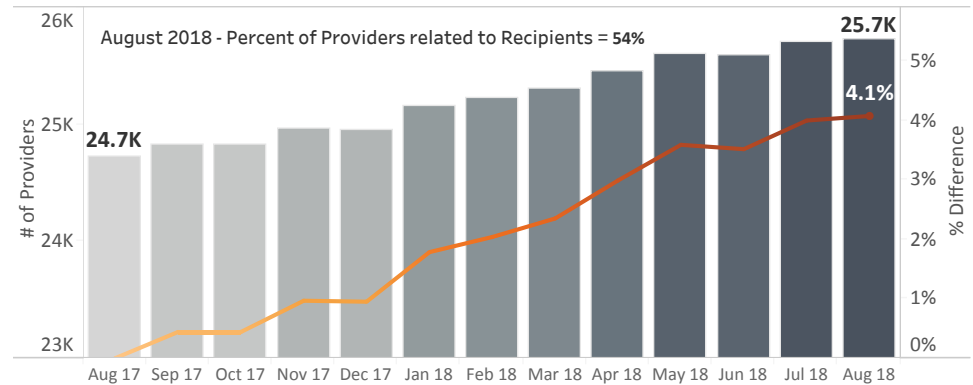
Age



IHSS Recipients



IHSS Providers

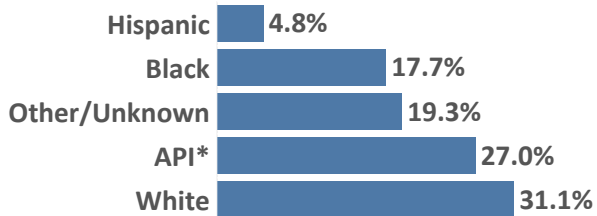


% change/difference is calculated relative to the first month in the observed year.

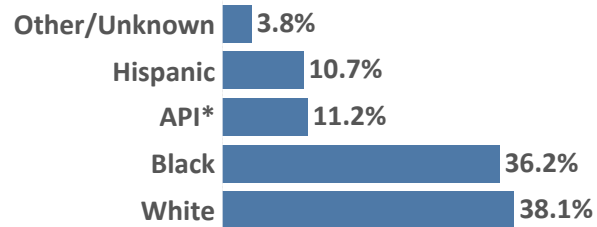
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Ethnicity - Congregate Meals



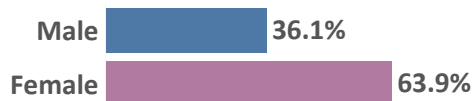
Ethnicity - Home Delivered Meals



Gender - Congregate Meals



Gender - Home Delivered Meals

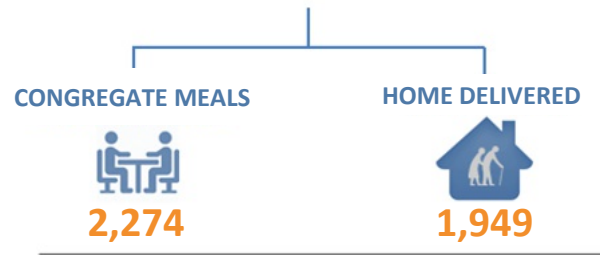


The Alameda County Area Agency on Aging (AAA) prevents isolation, premature institutionalization, abuse, and negative health outcomes for seniors. In partnership with County-based adult services programs and a wide network of community-based organizations, the AAA provides a continuum of care that is both responsive to seniors' needs and flexible in design.

Access to Nutritious Food

Congregate and home delivered meals are provided to Alameda County seniors who cannot prepare or obtain nutritionally adequate meals for themselves. These meals assist clients in maintaining a nutritious diet.

Total Individuals Served: 4,223



Total Meals Served: 64,577



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Demographics by Program - Individuals

September 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		APS (New Cases)		Child Welfare (All Cases)		Child Welfare (Placement)	
Total Persons		368,500	100.0%	103,451	100.0%	21,639	100.0%	9,428	100.0%	24,184	100.0%	408	100.0%	1,849	100.0%	1,268	100.0%
Seniors (65+)	Female	25,468	6.9%	4,313	4.2%	4	0.0%	402	4.3%	9,586	39.6%	203	49.8%	0	0.0%	0	0.0%
	Male	17,214	4.7%	2,940	2.8%	11	0.1%	228	2.4%	4,299	17.8%	111	27.2%	0	0.0%	0	0.0%
	Undefined	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	20	4.9%	0	0.0%	0	0.0%
Adults (18-64)	Female	116,838	31.7%	31,382	30.3%	2,887	13.3%	3,323	35.2%	5,244	21.7%	46	11.3%	219	11.8%	228	18.0%
	Male	93,012	25.2%	20,623	19.9%	704	3.3%	5,474	58.1%	4,054	16.8%	26	6.4%	138	7.5%	129	10.2%
	Undefined	8	0.0%	2	0.0%	0	0.0%	0	0.0%	0	0.0%	2	0.5%	0	0.0%	0	0.0%
Children (0-17)	Female	57,100	15.5%	22,125	21.4%	9,025	41.7%	1	0.0%	317	1.3%	0	0.0%	734	39.7%	432	34.1%
	Male	58,857	16.0%	22,066	21.3%	9,008	41.6%	0	0.0%	684	2.8%	0	0.0%	757	40.9%	479	37.8%
	Undefined	3	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.1%	0	0.0%
Ethnicity		368,500	100.0%	103,451	100.0%	21,639	100.0%	9,428	100.0%	24,184	100.0%	408	100.0%	1,849	100.0%	1,268	100.0%
API*		92,564	25.1%	15,653	15.1%	1,490	6.9%	802	8.5%	9,383	38.8%	26	6.4%	99	5.4%	58	4.6%
Black		63,561	17.2%	32,229	31.2%	9,391	43.4%	4,848	51.4%	7,210	29.8%	89	21.8%	895	48.4%	655	51.7%
Hispanic		119,398	32.4%	29,152	28.2%	6,438	29.8%	981	10.4%	2,293	9.5%	31	7.6%	276	14.9%	131	10.3%
Native American		946	0.3%	363	0.4%	60	0.3%	54	0.6%	66	0.3%	0	0.0%	27	1.5%	17	1.3%
White		91,812	24.9%	26,044	25.2%	4,260	19.7%	2,741	29.1%	3,329	13.8%	123	30.1%	414	22.4%	300	23.7%
Other		219	0.1%	10	0.0%			2	0.0%	1,903	7.9%	139	34.1%	138	7.5%	107	8.4%
Language		368,500	100.0%	103,451	100.0%	21,639	100.0%	9,428	100.0%	24,184	100.0%	408	100.0%	1,849	100.0%	1,268	100.0%
English		233,186	63.3%	76,069	73.5%	17,494	80.8%	8,726	92.6%	13,350	55.2%	299	73.3%	1,668	90.2%	1,164	91.8%
Cambodian		572	0.2%	151	0.1%	27	0.1%	14	0.1%	248	1.0%	0	0.0%	0	0.0%	0	0.0%
Chinese		29,993	8.1%	4,646	4.5%	96	0.4%	241	2.6%	4,593	19.0%	10	2.5%	6	0.3%	2	0.2%
Farsi		1,752	0.5%	617	0.6%	157	0.7%	26	0.3%	1,011	4.2%	1	0.2%	5	0.3%	4	0.3%
Other		9,944	2.7%	2,808	2.7%	613	2.8%	153	1.6%	1,561	6.5%	84	20.6%	16	0.9%	12	0.9%
Other Asian		4,318	1.2%	653	0.6%	40	0.2%	48	0.5%	1,028	4.3%	1	0.2%	2	0.1%	2	0.2%
Spanish		80,066	21.7%	16,231	15.7%	3,090	14.3%	156	1.7%	1,461	6.0%	12	2.9%	152	8.2%	84	6.6%
Vietnamese		8,669	2.4%	2,276	2.2%	122	0.6%	64	0.7%	932	3.9%	1	0.2%	0	0.0%	0	0.0%

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Individuals by Program and City of Residence

September 2018

		Medi-Cal		CalFresh		CalWORKs		General Assistance		IHSS		Child Welfare	
		# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients	# of Clients	% of Clients
Total Persons		368,500	100.0%	103,454	100.0%	21,639	100.0%	9,428	100.0%	24,184	100.0%	1,848	100.0%
North County	Alameda	13,373	3.6%	3,267	3.2%	543	2.5%	194	2.1%	880	3.6%	44	2.4%
	Albany	2,760	0.7%	525	0.5%	89	0.4%	14	0.1%	71	0.3%	3	0.2%
	Berkeley	14,136	3.8%	4,344	4.2%	522	2.4%	475	5.0%	1,264	5.2%	31	1.7%
	Emeryville	2,360	0.6%	646	0.6%	114	0.5%	58	0.6%	193	0.8%	7	0.4%
	Oakland	144,059	39.1%	51,350	49.6%	11,842	54.7%	5,868	62.2%	10,796	44.6%	506	27.4%
	Piedmont	484	0.1%	62	0.1%	8	0.0%	8	0.1%	40	0.2%	5	0.3%
Tri-City	Fremont	31,733	8.6%	6,284	6.1%	1,054	4.9%	470	5.0%	2,403	9.9%	66	3.6%
	Newark	8,933	2.4%	1,795	1.7%	347	1.6%	86	0.9%	591	2.4%	20	1.1%
	Union City	15,480	4.2%	3,032	2.9%	596	2.8%	131	1.4%	1,198	5.0%	26	1.4%
Central County	Castro Valley	8,700	2.4%	1,808	1.7%	312	1.4%	90	1.0%	482	2.0%	39	2.1%
	Hayward	56,775	15.4%	14,685	14.2%	3,179	14.7%	1,195	12.7%	2,862	11.8%	193	10.4%
	San Leandro	31,038	8.4%	7,959	7.7%	1,508	7.0%	366	3.9%	1,753	7.2%	86	4.7%
	San Lorenzo	6,980	1.9%	1,622	1.6%	264	1.2%	92	1.0%	399	1.6%	29	1.6%
Tri-Valley	Dublin	5,627	1.5%	1,117	1.1%	226	1.0%	46	0.5%	411	1.7%	14	0.8%
	Livermore	11,313	3.1%	2,478	2.4%	456	2.1%	181	1.9%	442	1.8%	34	1.8%
	Pleasanton	5,834	1.6%	902	0.9%	154	0.7%	57	0.6%	329	1.4%	20	1.1%
Other	Other	8,915	2.4%	1,578	1.5%	425	2.0%	97	1.0%	70	0.3%	725	39.2%

Data in this report represent estimates of service delivery units and summary counts. Actual counts may vary from 0% to 5% from similarly published reports.

These are individuals receiving aid from one or more county programs, listed by city of residence. This total does not include Adult & Aging or add up to the total of all seven programs because individuals may be enrolled in several programs.

CalWORKs

Two Parent Families: Families with children living in the home with two non-disabled, natural or adoptive parents.

Non-Needy Caretaker: Families with children living in the home whose natural or adoptive parents are ineligible or excluded from receiving assistance.

Temporary Assistance for Needy Families (TANF) Timed-Out: Families with children living in the home whose parents are ineligible to receive assistance because an adult head-of-household or spouse of a head-of-household has received federal TANF assistance for total of 48 cumulative months.

Child-Only: Families with children living in home whose parents are ineligible to receive assistance.

Total Clients in Welfare to Work: All active CalWORKs adults who have been registered into the Welfare to Work (WTW) program. WTW is the mandatory employment and training program for CalWORKs adults. Clients must register for WTW unless exempted for a condition that prevents them from working. Not all registered WTW clients are actively engaged in the program, as they may be scheduled for activities that have not yet begun, between activities, or non-compliant prior to sanction.

Subsidized Work and Community Experience: Includes public or private sector employment under the close supervision of the activity provider that helps provide basic job skills and can help lead to eventual unsubsidized employment.

Paying Jobs: Includes unsubsidized and subsidized self-employment, public and private sector jobs.

CalFresh

Non Assistance CalFresh Individuals: Client receives CalFresh assistance but does not receive a monthly cash grant under the California Work Opportunity and Responsibility to Kids (CalWORKs) program or other state-funded program.

All CalFresh Individuals: All clients receiving CalFresh.

Non Assistance CalFresh Caseloads: Cases where the household receives CalFresh only and will not receive CalWORKs or General Assistance.

All CalFresh Caseloads: All cases receiving CalFresh.

Child Welfare

Transitional Housing Program for Non-Minor Dependents in extended foster care: Transitional Housing Program for Non-Minor Dependents in extended foster care.

SILP: Supervised Independent Living Placement

Guardian Home: Placement with court appointed legal guardian

Relative/NREFM: Relative/Non-Relative Extended Family Member

Group Home: 24-Hour staffed residential and/or treatment facility for foster youth

Foster Family Home: County licensed foster care home

Foster Family Agency Home: Foster home certified by a Foster Family Agency.