



# **NEW EBT CHIP/TAP CARD**

## **TAP OR INSERT TO AVOID THE TRAP**

*Protect yourself from skimming theft. TAP to avoid the trap!*

Chip/Tap lets you pay by tapping the card to the terminal or inserting the chip. You just tap or insert your card, enter your PIN, and that's it! It's a quick and safer way to use your EBT card.



- *Use at your local EBT merchant.*
- *Look for the contactless icon.*
- *Tap or insert your card and enter your pin.*

Check your mailbox often for your new card. You do not need to visit a County office to receive your card, and do not need call to activate your new card. All existing benefits will transfer automatically to your new EBT card and your PIN will stay the same.

- *All personal information has been moved to the back of your new card.*
- *A card expiration date and Card Security Code (CSC) have been added to increase card security.*
- *The expiration date is for the card only and does not represent your benefits expiration or expungement.*

Some EBT retailers may not accept tap or chip features at this time. Please try to use tap or chip feature first and then swipe if prompted.

# **COMING EARLY 2025**

**IF YOU HAVE QUESTIONS, PLEASE  
CONTACT THE EBT CUSTOMER  
SERVICE HELPLINE (877)328-9677**

**CDSS**  
CALIFORNIA  
DEPARTMENT OF  
SOCIAL SERVICES