

Alameda County - Winter Emergency Shelter Resources Winter 2024-2025

For Information on accessing shelters, transitional housing, and other emergency housing in Alameda County, please call 211 (Eden Information and Referral)

| Program Name | Location | Dates Open | Capacity | Availability Notification | Referral Process | Eligibility | Requirements | Contact |
|--|--|---|---------------------------------|---|---|--|--|---|
| Seasonal Winter Relief Services: Provides hotel or motel vouchers | | | | | | | | |
| East Oakland Community Project Crossroads Shelter | 7515 International Blvd., Oakland, CA | December 23, 2024 through April 2025 | 10 Mats expansion during winter | Call 510-532-3211 (24hr telephone line) | For information on how to get a referral, call 510-532- 3211. Mats (along with linens and pillows) are also available on a walk-up basis. Cannot signup prior to 4pm. Overnight shelter 5pm – 7:30am. | Adults only 18+ Adult men and women. No pets. | No history of arson, no registered sex offenders. Able to conduct activities of daily living, and able to communicate verbally or in writing. Must comply with COVID testing; if tested positive for COVID, entry into the winter shelter is not allowed. First-come-first served for 10 mats. Need to have identification. Check-in before 5 pm. Dinner served at 5 pm; Breakfast is 7am. Individuals are required to return pillows and linens by 6am. Departure is after breakfast. Upon departure, individuals are required to take personal possessions with them – there is no storage for personal belongings. Disclaimer: if an individual is actively listed on the “red file” they are not allowed to enter the winter shelter. Staff will verify which individuals are red filed. Red file indicates violent behaviors or threats of violence, destruction of property, or other non-allowable acts. | Please call 510-532-3211 for more information |
| St. Mary’s Center | Hotel/Motel Vouchers Rapid Rehousing Support | November 1, 2024 – May 31, 2025 | 20 clients | Contact Senior Housing Services Helpline: 510-923-9600, Ext. 297 Monday to Friday 9:30am 4:30pm for availability and more information. | For information on how to get a referral, call 510-923- 9600 In-person intake first come, first serve from Monday – Friday, 10am-2pm | Seniors 55+ Case management and housing navigation will be provided to those who are eligible. Hotel vouchers will be available for vulnerable homeless seniors for medical and other critical shelter needs. | Case management and housing navigation will be provided to those who are eligible. Hotel vouchers will be provided to vulnerable homeless seniors. Worker of the Day Monday through Fridays, 10am – 2pm. Coordinated Entry on drop-in basis. Housing Clinics on Mondays and Wednesdays (excluding holidays) 10:30am – 12pm. | Please call 510-923-9600 for more information |

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| Building Futures | San Leandro: Mobile Street Outreach | December 1, 2024, to March 31, 2025 | 7 slots in San Leandro 7 slots Alameda | Call 510-686-2332 | Mobile Street Outreach | Adults over 65 and/or with chronic health conditions | Winter Warming services provided to individuals experiencing homelessness with priority given to such individuals over 65 or with chronic health conditions, with emergency shelter in hotel accommodations during the months in which inclement weather is anticipated. Drop-in hours at 1840 Fairway Drive, San Leandro. Coordinated Entry assessments to gain access to further housing resources. | Please call 510-686-2332 for more information |
| CityServe of the Tri- Valley Winter Shelter Relief Program | 3311 Pacific Ave, Livermore, CA Not a Winter Shelter, but will provide hotel nights with care coordination | November 1, 2024 – May 31, 2025 This is weather enacted | N/A | Connect@cityservecares.org (925)222-CARE (2273) | Come into the office for a Care Session to ensure care plan through care coordination. Office hours are Mondays – Fridays 9am- 4pm; closed 12pm-1pm. | Must be HUD Homeless individuals that are medically fragile; older adults 60+; or families with children that are under the age of 18. Must be homeless in the Tri-Valley – Livermore, Dublin, and Pleasanton areas. Participants will need to be screened and enrolled in Care Coordination prior to receiving hotel night stays. The number of hotel night(s) provided is weather enacted – consecutive rain days or where inclement weather – when the temperature drops below 40 degrees. | For more information contact: Connect@cityservecares.org (925)222-CARE (2273) | |

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| City of Alameda Warming Shelter | Will rotate between three churches in Alameda. See dates/details | December 1, 2024, to March 30, 2025 | 20 individuals per night | First come, first served. For evenings or weekends, call 211 to access resources county-wide. | Walk in and intake begins at 6:00 pm daily. Please check dates for location. Three City of Alameda congregations are participating in the 2024-25 season. | Adults, City of Alameda Residents, one pet per person allowed. Need to be unhoused in the City of Alameda. <ul style="list-style-type: none"> • Dec 1- 21: Christ Episcopal Church, 1700 Santa Clara Avenue, Alameda • Dec 22- Jan 4: Trinity Lutheran Church, 1323 Central Ave, Alameda • Jan 5 – Feb 9: Christ Episcopal Church, 1700 Santa Clara Avenue, Alameda • Feb 10 – Feb 24: Twin Towers United Methodist, 1411 Oak Street, Alameda • March 3 to March 30: Christ Episcopal Church, 1700 Santa Clara Ave | First come first serve. Guests must complete an intake process. The shelter is open nightly from 6:00 pm to 7:00 am. Overnight guests receive dinner at 7:00 pm, breakfast at 6:30am. One approved and screened pet is welcome per guest. Space is limited. Christ Episcopal Church site ONLY Showers are available on Wednesday and Thursdays from 6:00 pm-8:00 pm for shelter guests and Sundays from 12:00 pm-4:00 pm for the public. Showers are only available at the Christ Episcopal Church site, 1700 Santa Clara Ave. Limited onsite storage of belongings while showering is provided. | Please call Ceedral Armstrong, Director of Interim Housing, Episcopal Community Services for information. (628) 233-2545 |
| City of Berkeley Winter Relief Services | Berkeley: Scattered site | November 1, 2024-May 31, 2025 | 10-15 slots | n/a | Referrals from street outreach | Adults only 18+ Adult men and women. | Referrals are made through the Berkeley Homeless Response Team. Participants must enroll in coordinated entry while staying in shelter. Shelter is 24/7 during stay. | Please call (510)-225-8035, Josh Jacobs, City of Berkeley for more information |
| City of Berkeley | City of Berkeley in partnership with Dorothy Day House will open Warming Shelters during inclement weather | Call 211 for Berkeley Shelter information | | | | | | |
| City of Fremont Winter Relief Services | Fremont: Scattered Site | December 1, 2024- March 31, 2025 | 27 slots | n/a | Referrals from street outreach | Adults and families who are residing in Fremont | Referrals are made through street outreach. Participants must register and follow program guidelines. Shelter is 24/7 during stay. | Please call 510-574-2222 or email homelessness@fremont.gov for more information |
| City of Newark Warming Centers | No Winter Shelter but daytime warming centers | City of Newark has identified locations where people experiencing homelessness can seek warming indoors only during regular daytime business operating hours at the following locations: Newpark Mall 2086 Newpark Mall, Newark 510-931-5049; Silliman Activity & Family Aquatic Center 510-578-4629: 6800 Mowry Ave, Newark; Newark Senior Center: 7401 Enterprise Dr., Newark, CA | | | | | | Please call Newpark Mall at 510-931-5049 or Silliman Activity & Family Aquatic Center at 510-578-4629 for more information |

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| Village of Love Day Center - Overnight Shelter | 431 Stardust Place, Alameda, CA | Year-Round shelter facility | 16 cots | 510-995-8936 | Come to the Center between 9:00 am and 6:00 pm and register for a place to sleep. | Adults only. Pets on a first come, first served basis. Need to be unhoused in the City of Alameda. | Operation hours are 23/7. Program closed from 8:00 am to 9:00 am. Beds are available on a walk-in first-come first-served basis; for overnight shelter, arrive by 7:00 pm to register for a cot. Breakfast, lunch, and dinner are provided. Intake for Day Center services occurs from 9:00 am to 7:00 pm at the same location. | Please call 510-995-8936 or email info@thevillageoflove.com for information. |
| First Presbyterian Church of Hayward in Castro Valley | 2490 Grove Way., Castro Valley, CA (510) 634-4750 | Year-Round shelter facility | 50 mats | Call first for availability (510) 634-4750 Monday-Friday 10am-4pm | Cohort model Call first for availability (510) 634-4750 M-F 10am-4pm for daytime – Resource Center open for everyone. Winter nightly shelter is for permanent residents only. To be considered must come Tuesdays and Thursdays from 12pm – 3pm for raffle for a permanent registration bed. For non-permanent guests arrive 6:30pm-8pm for raffle for one-night bed Monday – Sunday. Safe parking registration is Tuesday and Thursday, 12pm-3pm. | Adults (18+); Guests must be able to care for themselves (i.e. transfer, toilet, eat, get up from the floor, and dress); Pet okay and must have a crate for sleeping. | Please only enter on the Grove Way entrance. Doors open from 10am-4pm for everyone. However, 6:30pm, dinner is served. Check-in ends at 8pm. Breakfast served to those who stay the night. Must be off property by 7am. There is the possibility to park and live in your car on site but need prior registration. Park and live aka Safe Parking program registration is Tuesdays and Thursdays from 12pm-3pm. Showers are Mondays, Wednesday, and Fridays from 10am-4pm. | Please call (510) 634-4750 for more information |
| South Hayward Parish Shelter | South Hayward Parish 27287 Patrick Ave Hayward (510) 634-2229 | Year-Round shelter facility | 21 mats | Call first for availability (510) 634-2229 Monday-Friday 10am-4pm | Cohort Model Call first for availability (510) 634-4750 M-F 10am-4pm for daytime – Resource Center open for everyone. Winter nightly shelter is for permanent residents only. To be considered must come Tuesdays and Thursdays from 12pm – 3pm for raffle for a permanent registration bed. For non-permanent guests arrive 6:30pm-8pm for raffle for one-night bed Monday – Sunday. | Adults (18+); Guests must be able to care for themselves (i.e., transfer, toilet, eat, and dress); No pets. | Doors open 6:30pm, dinner is served. Check-in ends at 8pm. Breakfast served to those who stay the night. Must exit by 7am. Showers are Mondays, Wednesday, and Fridays from 10am-4pm. | Please call (510) 634-2229 for more information |

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| St. Vincent de Paul Community Center | St. Vincent de Paul 675-23rd Street Oakland, 94612 Between MLK and San Pablo Ave. | Year-Round shelter facility | 75 beds | (510) 638-7600 during the day hours – 8am-4pm | Lineup-up time starts at 5pm; doors open at 6pm. Individuals will be searched for drugs, alcohol, weapons, and marijuana – these are not allowed inside. | Adults and Couples over the of 18 years of age. No children. | Open from 6pm-8am. Doors close at 9pm with no in-and-out privileges. Walk-in only on a first come-first-served basis. Please call (510) 638-7600 for more information. Community Center open for showers (come at 9am for registration), meals, laundry, Tuesday-Saturday 9am-12pm; and 12:30pm-2pm (showers must finish at 2pm). Clothing closet from 9am-11am on Tuesdays and Thursdays only for adults. Individuals must follow rules, regulations, and policies, and must be ambulatory (able to move without assistance from staff). Must be free of flu, cold, and submit to a COVID test and test negative prior to entry. No pets – including service or emotional support animals. Individuals are allowed only two (2) items that are small to fit under cot that is 8 inches from the floor. Do not allow shopping carts. No blankets, towels, linens, pillows – these items are provided by the shelter. Snacks, Dinner, and breakfast are served. All guests must leave by 8am and cannot stay in front of the shelter. Disclaimer: if a guest has been exited from the shelter in the past, they will not be allowed entry into the shelter. | Please call (510) 638-7600 for more information, call 8am – 4pm |
| Open Heart Refuge | 450 N. Livermore Ave. Livermore, CA 94551 | Year-Round shelter facility | 20 beds (up to 30 for inclement weather conditions) | Call for more information (925) 336-3736 M-F 9:00 am – 5:00 pm | Reserved Bed/Cohort Model Call first for availability (925) 336-3736 | Adults (18+); Guests must be able to care for themselves (i.e. transfer, toilet, eat, get up from the floor, and dress); Service animals ok. | Entrance on the back patio. Vineyard Resource Center open M – F 9:00 am – 5:00 pm Free food, showers, and laundry Check-in for reserved bed guests is 6 pm – 7 pm nightly Raffle for possible one-night bed stays is 7 pm nightly Reserved bed raffle (when beds are available) is Thursday at 7pm Refuge closes each morning at 8:00 am Breakfast served to those who stay the night. | Call for more information (925) 336-3736 M-F 9:00 am – 5:00 pm |

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