

Don't Lose Your Medi-Cal Coverage!



Starting in April 2023, keep you and your family covered by completing and submitting your Medi-Cal renewal packet.

Since March 2020, Medi-Cal renewal processing was put on hold, and beneficiaries retained their Medi-Cal coverage due to the continuous coverage requirement. **The continuous coverage requirement will end on March 31, 2023.**

Alameda County Social Services Agency will resume the Medi-Cal renewal process beginning April 2023. **If you do not complete and submit your renewal packet, you may lose your Medi-Cal coverage starting July 1, 2023.** If you have not received a Medi-Cal renewal packet or a notice that your Medi-Cal has been renewed, contact or visit us using one of the methods listed on the back.



Read on to learn more 

What do I need to do?

As a Medi-Cal beneficiary, you must report any changes to your contact information (i.e., home and mailing addresses, phone number, and email) to the Social Services Agency. This helps ensure that you receive the forms and notices sent to you in connection with your Medi-Cal eligibility.

Your renewal packet will be mailed to you and you must submit it before the end of your renewal month. Any changes to your household situation such as income, pregnancy, or a new household member should be reported on your renewal.

How can I submit my Medi-Cal renewal?

Once you have completed the forms in your renewal packet, there are several ways to submit it.

Online

MyBenefits CalWIN
mybenefitscalwin.org

Alameda County Virtual Kiosk
[virtualkiosk.acgov.org/
#/agency/welcome](https://virtualkiosk.acgov.org/#/agency/welcome)

Fax

510-670-5095

Mail

Your renewal packet can be mailed to any Social Services Agency office listed to the right

In-Person

Visit any of our offices listed to the right

Office Locations

Eastmont Self-Sufficiency Center
6955 Foothill Blvd.
Oakland, CA 94605

Enterprise Self-Sufficiency Center
8477 Enterprise Way
Oakland, CA 94621

Gail Steele Multi-Service Center
24100 Amador St.
Hayward, CA 94544

North Oakland Self-Sufficiency Center
2000 San Pablo Ave.
Oakland, CA 94612

Livermore Self-Sufficiency Center
2499 Constitution Dr.
Livermore, CA 94551

Fremont Office
39155 Liberty St., Ste. C330
Fremont, CA 94536

How can I get help with completing and submitting my Medi-Cal Renewal?

You can get assistance with completing your renewal from Social Services Agency staff at our offices. In addition, the community-based organizations listed at HealthyAC.org are available to help you with completing and submitting your Medi-Cal renewal.