



# In-Home Supportive Services (IHSS) Provider Orientation Schedule

Please note: Orientation is a drop-in only class and works on a “First-Come, First-Served Basis”. It is recommended you arrive 30+ minutes early.

## NOVEMBER 2023

**Remote “Online” Orientation: Register at:**  
[HTTPS://IHSSPE.ACGOV.ORG/](https://ihsspe.acgov.org/)

**Orientations are held at the:**  
 Eastmont Town Center  
 Department of  
 Adult & Aging Services-IHSS  
 6955 Foothill Blvd., 1st Floor  
 Oakland, CA 94605  
**Sobrante Park Conference Room #143 in IHSS Lobby**

**Entry to orientation requires the following items:**

- ✓ **Original signed Social Security Card**
- ✓ **Original valid/unexpired government-issued photo ID (such as CA Driver's License, ID Card, or U.S. Passport)**  
 Name on ID and Social Security Card Must Match

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 <b>ENGLISH</b> From: 9:00 AM To: 12:00 PM	2 <b>CANTONESE/ MANDARIN</b> From: 9:00 AM To: 12:00 PM	3 <b>ENGLISH</b> From: 9:00 AM To: 12:00 PM	4
5	6 <b>ENGLISH</b> From: 1:00 PM To: 4:00 PM	7 <b>SPANISH</b> From: 1:00 PM To: 4:00 PM	8 <b>ENGLISH</b> From: 1:00 PM To: 4:00 PM	9 <b>CANTONESE/ MANDARIN</b> From: 1:00 PM To: 4:00 PM	10 <b>OFFICE CLOSED VETERAN'S DAY OBSERVED</b>	11
12	13 <b>ENGLISH</b> From: 9:00 AM To: 12:00 PM	14 <b>FARSI</b> From: 9:00 AM To: 12:00 PM	15 <b>ENGLISH</b> From: 9:00 AM To: 12:00 PM	16 <b>CANTONESE/ MANDARIN</b> From: 9:00 AM To: 12:00 PM	17 <b>ENGLISH</b> From: 9:00 AM To: 12:00 PM	18
19	20 <b>ENGLISH</b> From: 1:00 PM To: 4:00 PM	21 <b>SPANISH</b> From: 1:00 PM To: 4:00 PM	22 <b>ENGLISH</b> From: 1:00 PM To: 4:00 PM	23 <b>OFFICE CLOSED THANKSGIVING OBSERVED</b>	24 <b>OFFICE CLOSED THANKSGIVING OBSERVED</b>	25
26	27 <b>ENGLISH</b> From: 9:00 AM To: 12:00 PM	28 <b>VIETNAMESE</b> From: 9:00 AM To: 12:00 PM	29 <b>ENGLISH</b> From: 9:00 AM To: 12:00 PM	30 <b>CANTONESE/ MANDARIN</b> From: 9:00 AM To: 12:00 PM		

For questions or other languages, please call the IHSS Call Center at (510) 577-1877, Press 1, 2, & 0 for Live Person

### REMINDER:

**ORIENTATIONS BEGIN ON TIME**  
 You will not be allowed to enter the room if you arrive late!

**STRICTLY NO KIDS ALLOWED**  
 No Minors unless they are enrolling as an IHSS Provider