



In-Home Supportive Services (IHSS) Provider Orientation Schedule

Please note: Orientation is a drop-in only class and works on a “First-Come, First-Served Basis”. It is recommended you arrive 30+ minutes early.

JANUARY 2024

ENGLISH ONLY: Remote “Online” Orientation: Register at:

[HTTPS://IHSSPE.ACGOV.ORG/](https://ihsspe.acgov.org/)

Orientations are held at the:

Eastmont Town Center
Department of
Adult & Aging Services-IHSS
6955 Foothill Blvd., 1st Floor
Oakland, CA 94605

Sobrante Park Conference Room #143 in IHSS Lobby

Entry to orientation requires the following items:

- ✓ **Original signed Social Security Card**
- ✓ **Original valid/unexpired government-issued photo ID (such as CA Driver's License, ID Card, or U.S. Passport)**

Name on ID and Social Security

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 CLOSED New Years Day Observed	2 SPANISH From: 1:00 PM To: 4:00 PM	3 ENGLISH From: 1:00 PM To: 4:00 PM	4 CANTONESE/ MANDARIN From: 1:00 PM To: 4:00 PM	5 ENGLISH From: 1:00 PM To: 4:00 PM	6
7	8 ENGLISH From: 9:00 AM To: 12:00 PM	9 VIETNAMESE From: 9:00 AM To: 12:00 PM	10 ENGLISH From: 9:00 AM To: 12:00 PM	11 CANTONESE/ MANDARIN From: 9:00 AM To: 12:00 PM	12 ENGLISH From: 9:00 AM To: 12:00 PM	13
14	15 CLOSED MLK JR DAY OBSERVED	16 FARSI From: 1:00 PM To: 4:00 PM	17 ENGLISH From: 1:00 PM To: 4:00 PM	18 No Orientation	19 ENGLISH From: 1:00 PM To: 4:00 PM	20
21	22 ENGLISH From: 9:00 AM To: 12:00 PM	23 SPANISH From: 9:00 AM To: 12:00 PM	24 ENGLISH From: 9:00 AM To: 12:00 PM	25 CANTONESE/ MANDARIN From: 9:00 AM To: 12:00 PM	26 ENGLISH From: 9:00 AM To: 12:00 PM	27
28	29 ENGLISH From: 1:00 PM To: 4:00 PM	30 VIETNAMESE From: 1:00 PM To: 4:00 PM	31 ENGLISH From: 1:00 PM To: 4:00 PM			

For questions or other languages, please call the IHSS Call Center at (510) 577-1877, Press 1, 2, & 0 for Live Person

REMINDER:

ORIENTATIONS BEGIN ON TIME
You will not be allowed to enter the room if you arrive late!

STRICTLY NO KIDS ALLOWED
No Minors unless they are enrolling as an IHSS Provider