



In-Home Supportive Services (IHSS) Provider Orientation Schedule

Please note: Orientation is a drop-in only class and works on a "First-Come, First-Served Basis". It is recommended you arrive 30+ minutes early.

FEBRUARY 2024

Remote "Online"
Orientation: Register at:
[HTTPS://IHSSPE.ACGOV.ORG/](https://ihsspe.acgov.org/)

Orientations are held at the:
 Eastmont Town Center
 Department of
 Adult & Aging Services-IHSS
 6955 Foothill Blvd., 1st Floor
 Oakland, CA 94605
**Sobrante Park Conference
 Room #143 in IHSS Lobby**

Entry to orientation requires the following items:

- ✓ **Original signed Social Security Card**
- ✓ **Original valid/unexpired government-issued photo ID (such as CA Driver's License, ID Card, or U.S. Passport)**
 Name on ID and Social Security Card Must Match.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 <u>CANTONESE/ MANDARIN</u> From: 1:00 PM To: 4:00 PM	2 <u>ENGLISH</u> From: 1:00 PM To: 4:00 PM	3
4	5 <u>ENGLISH</u> From: 9:00 AM To: 12:00 PM	6 <u>SPANISH</u> From: 9:00 AM To: 12:00 PM	7 <u>ENGLISH</u> From: 9:00 AM To: 12:00 PM	8 <u>CANTONESE/ MANDARIN</u> From: 9:00 AM To: 12:00 PM	9 <u>ENGLISH</u> From: 9:00 AM To: 12:00 PM	10
11	12 <u>CLOSED</u> <u>LINCOLN'S BIRTHDAY OBSERVED</u>	13 <u>FARSI</u> From: 1:00 PM To: 4:00 PM	14 <u>ENGLISH</u> From: 1:00 PM To: 4:00 PM	15 <u>No Orientation</u>	16 <u>ENGLISH</u> From: 1:00 PM To: 4:00 PM	17
18	19 <u>CLOSED</u> <u>WASHINGTON'S BIRTHDAY OBSERVED</u>	20 <u>SPANISH</u> From: 9:00 AM To: 12:00 PM	21 <u>ENGLISH</u> From: 9:00 AM To: 12:00 PM	22 <u>CANTONESE/ MANDARIN</u> From: 9:00 AM To: 12:00 PM	23 <u>ENGLISH</u> From: 9:00 AM To: 12:00 PM	24
25	26 <u>ENGLISH</u> From: 1:00 PM To: 4:00 PM	27 <u>VIETNAMESE</u> From: 1:00 PM To: 4:00 PM	28 <u>ENGLISH</u> From: 1:00 PM To: 4:00 PM	29 <u>CANTONESE/ MANDARIN</u> From: 1:00 PM To: 4:00 PM		

For questions or other languages, please call the IHSS Call Center at (510) 577-1877, Press 1, 2, & 0 for Live Person

REMINDER:

ORIENTATIONS BEGIN ON TIME
 You will not be allowed to enter the room if you arrive late!

STRICTLY NO KIDS ALLOWED
 No Minors unless they are enrolling as an IHSS Provider